MuleSoft
(/s/)   Anypoint Platform(/s/forum)   Composer(/s/topic/0TO2T000000E9wnWAC/composer)   RPA(/s/topic/0TO2T000000pjAzWAI/rpa)   Training(/s/tr

How can we help?

Case
Getting error in anypoint studio while running mule application

Case Number	Severity	Status	Product	Version
00309836	S2	Closed	Anypoint Studio	7.6.0

Escalate Case

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Case Comments

Hi Rahul,

Hope you are doing well!

Thank you for the update. I am glad we could solve this issue together.
I will now close this case for you.

What do you think?

Please feel free to contact MuleSoft Support for any MuleSoft product related issues.

Do let us know your feedback on your interaction with MuleSoft Support in this ticket. Please take a few moments to complete the Support Satisfaction Survey, which you'll receive via separate email.

Kind regards,
Suvajit Roy
MuleSoft Support

Comment by: Suvajit Roy on Nov 25, 2021 5:32:41 PM

Hello Team,

Good Day!

Thanks a lot. Issue has been resolved for now. You can now close to this ticket.

Regards,
Rahul Kumar

Comment by: Rahul Kumar on Nov 19, 2021 8:38:21 PM

Case Details

Contact Name
Rahul Kumar (/s/detail/0032T00002KNOrPQAX)

Case Owner
Suvajit Roy

Product
Anypoint Studio

Component
Other

Version
7.6.0

Subcomponent

Description Information

Subject
Getting error in anypoint studio while running mule application

Description ⓘ
Hello Team,

Good Day!

I am getting an error in anypoint studio while running mule application. I have tried multiple anypoint studio latest versions also but I am getting same error in all Anypoint studios. Currently I am using anypoint studio 7.6.0 version.

Can you please look into this issue? I have attached the error screenshot.

Thanks and Regards,
Rahul Kumar

Severity ⓘ
S2

Status
Closed

CloudHub App Name

Follow the sun

Follow the sun ⓘ

Created By
Rahul Kumar (/s/profile/0052T00000DIoVvQAL)
, 10/29/2021 2:41 AM

Last Modified By
Suvajit Roy (/s/profile/0052T00000DJIEpQAP)
, 11/25/2021 5:33 PM

Contact Phone
(971) 708-0835

Hi Rahul,

Thanks for the update.

Please follow the attached article "How to use Studio's Troubleshooting Export Tool" and attach all the logs with this case.

I would like to discuss this issue with you over a screenshare, if needed after analyzing those logs. Please let me know your availability for the next 2~3 business days. Kindly confirm your email address and timezone.

Kind regards,
Suvajit

Comment by: Suvajit Roy on Nov 10, 2021 6:54:01 PM

Hello team,

Good Day!

As per you offered solution to try latest version of the studio i.e. 7.11. I did so but still I am facing the same issue.

Can you please provide me exact resolution for the same so that I can proceed with my dev work.

Thanks and Regards,
Rahul Kumar

Comment by: Rahul Kumar on Nov 10, 2021 3:30:07 AM

Hi Rahul,

Hope you are doing well!

I would recommend you to follow the attached article which is related to your issue and let us know the result. Kindly try those on the latest version of the studio i.e. 7.11

If you are still facing the issue then please follow the attached article "How to use Studio's Troubleshooting Export Tool" and attach all the logs with this case.

Kindly let me know if you have any concerns.

Regards,
Suvajit

Comment by: Suvajit Roy on Oct 31, 2021 8:48:36 PM

Hello Rahul,

Thank you for your patience.
I took ownership of this case from the queue and from now on I will work on it.
I am currently reviewing the information already provided and I will get back to you as soon as I have any results.

Kind regards,
Suvajit Roy.
MuleSoft Support

Comment by: Suvajit Roy on Oct 31, 2021 8:35:52 PM

Hi,

Thank you for contacting MuleSoft Support. I have assigned this case to an Engineer to analyse and follow up on this issue.

Thanks and Warm Regards,
Yaasheen Sheikh
Manager - Technical Support

Comment by: Yaasheen Sheikh Mohamed Musthafa on Oct 29, 2021 2:44:20 AM

Rahul Kumar has attached file "error in anypoint studio while running any mule project.png" to the case. Please review.

Comment by: Rahul Kumar on Oct 29, 2021 2:41:44 AM