

How can we help?

Case

create load balancer option is disable issue

Case Number	Severity	Status	Product	Version
00273030	S3	Closed	Anypoint Platform	

Escalate Case

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Case Comments

- Hi,

Glad to hear it helped! I will proceed to close this ticket. Please, feel free to open another if you have any other issue.

Also, your feedback is immensely appreciated! So if you could complete the small enquire that will be sent via email and put your thought there that would help us to improve.

Thanks for contacting MuleSoft Support

Kind regards,

Andres
MuleSoft Support

Comment by: Andres Rodriguez Villegas on Nov 9, 2020 4:19:03 AM
- Hello Team,

Thanks for giving answer of my question. I am okay with the offered solution.

Regards,
Rahul Kumar

Comment by: Rahul Kumar on Nov 6, 2020 9:17:42 PM
- Hi, How are you?

Thanks for contacting MuleSoft Support! As per my understanding, you are requiring more DLB for your organization.

Case Details

Contact Name	Rahul Kumar (/s/detail/0032T00002KNOrPQAX)
Case Owner	Andres Rodriguez Villegas
Product	Anypoint Platform
Component	CloudHub
Version	
Subcomponent	Load Balancers

Description Information

Subject	create load balancer option is disable issue
Description ⓘ	<p>Hello team,</p> <p>I am unable to create DLB in mule cloudhub because There are no Load Balancers to show</p> <p>Load balancers left for this Business Group: 0, workers left: 0</p> <p>can you please do the needful so that i can create DLB(Dedicated Load Balancer)?</p>

Thanks and Regards,
Rahul Kumar
+91 9717080835
Severity ⓘ
S3
Status
Closed
CloudHub App Name

Follow the sun

Follow the sun ⓘ
Created By
Rahul Kumar (/s/profile/0052T00000DloVvQAL) , 11/2/2020 10:59 AM
Last Modified By
Andres Rodriguez Villegas (/s/profile/0052T00000Cub5DQAR) , 11/9/2020 4:19 AM
Contact Phone
(971) 708-0835

Let me know if my understanding is correct and feel free to correct me if it is not the case.

This kind of requests needs to be channelled through your CSM. Here is the information:

...

Dana Rosen
dana.rosen@mulesoft.com (mailto:dana.rosen@mulesoft.com)

...

Kind regards,

Andres
MuleSoft Support

Comment by: Andres Rodriguez Villegas on Nov 2, 2020 11:51:23 AM