5/16/23, 2:59 PM Case: 00273493

(/s/)

Anypoint Platform(/s/forum)

Composer(/s/topic/0TO2T000000E9wnWAC/composer)

RPA(/s/topic/0TO2T000000pjAzWAI/rpa)

Training(/s/tr

How can we help?

Case

unable to delete VPC from Runtime Manager

Case Number Severity Status Product
00273493 S3 Closed Anypoint Platform

Version

Escalate Case

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Comments (?tabset-5fcb4=1)

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Case Comments

Hi Rahul,

Thanks for the update. You are welcome. I am glad the issue is resolved. I will now close this case. Please feel free to raise a support case if you need help from us.

Kind regards, Steven Yu MuleSoft Support

Comment by: Steven Yu on Nov 6, 2020 2:46:09 PM

Thanks a lot team. Provided solution is worked for me.

Comment by: Rahul Kumar on Nov 6, 2020 11:03:53 AM

Hi Rahul,

I'm working on this case.

There are 5 apps (research note) running in the VPC. Please delete them and try again

VPC name - zenni-vpc

Error - VPC could not be deleted: resource sg-01b3fa8c68ba007e9 has a dependent object

There was a VPC peering. I have deleted it. Please try once again.

VPC name- non-prod-vpc

Error - VPC could not be deleted: The vpc 'vpc-067d9425b19c78093' has dependencies and cannot be deleted.

Case Details

Contact Name

Rahul Kumar

(/s/detail/0032T00002KNOrPQAX)

Case Owner Steven Yu

Product

Anypoint Platform

Component
Runtime Manager

Version

Subcomponent VPCs

→ Description Information

Subject

unable to delete VPC from Runtime Manager

Description

Hello Team,

I am not able to delete existing VPCs from Runtime Manager and getting below error :

VPC name - zenni-vpc Error - VPC could not be deleted: resource sg-01b3fa8c68ba007e9 has a dependent object

VPC name- non-prod-vpc Error - VPC could not be deleted: The vpc 'vpc-067d9425b19c78093' has dependencies and cannot be deleted.

Please do the needful so that I can delete existing VPCs and recreate new one with different config.

Thanks and Regards, Rahul Kumar +91 9717080835

Severity

S3 Status

Closed

CloudHub App Name

Follow the sun

Follow the sun

Created By

Rahul Kumar

(/s/profile/0052T00000DloVvQAL)

, 11/5/2020 11:52 AM

Last Modified By

5/16/23, 2:59 PM Case: 00273493

Let me know how you go.

Thanks, Steven Yiu

Comment by: Steven Yu on Nov 5, 2020 5:04:15 PM

steven.yu1.495766177714034E12 (/s/profile/00534000009chBiAAI) , 11/6/2020 2:46 PM

Contact Phone (971) 708-0835

===Note===

queueacp 3.101.103.73/192.168.70.146 zn-flights-app-elan 13.57.230.73/192.168.31.61 create-jwt-token-dev 54.67.87.203/192.168.242.151 muleorderhistory 54.193.54.129/192.168.166.36 orderhistory 13.52.241.213/192.168.200.23

Comment by: Steven Yu on Nov 5, 2020 5:01:28 PM

Hello Rahul,

Thank you for logging this case with MuleSoft Support. I'll dispatch this case to our platform support team who can assist you further.

As FYI - typically this issue may occur if you still have resources existing linked to the VPC, like CloudHub application, DLB, IPSEC gateway etc.

Cheers, -Daniel

Comment by: Daniel Chan on Nov 5, 2020 2:40:34 PM