```
In [1]: import numpy as np
         import pandas as pd
 In [3]: # oversampling code
         # np.random.randint(1, 151, 700)
 In [ ]:
In [13]: ! pip install imbalanced-learn
         Requirement already satisfied: imbalanced-learn in /Users/mohit/opt/anaconda3/lib/python3.8/site-packages (0.
         9.1)
         Requirement already satisfied: joblib>=1.0.0 in /Users/mohit/opt/anaconda3/lib/python3.8/site-packages (from
         imbalanced-learn) (1.0.1)
         Requirement already satisfied: scipy>=1.3.2 in /Users/mohit/opt/anaconda3/lib/python3.8/site-packages (from i
         mbalanced-learn) (1.6.2)
         Requirement already satisfied: threadpoolctl>=2.0.0 in /Users/mohit/opt/anaconda3/lib/python3.8/site-packages
         (from imbalanced-learn) (2.1.0)
         Requirement already satisfied: numpy>=1.17.3 in /Users/mohit/opt/anaconda3/lib/python3.8/site-packages (from
         imbalanced-learn) (1.20.1)
         Requirement already satisfied: scikit-learn>=1.1.0 in /Users/mohit/opt/anaconda3/lib/python3.8/site-packages
         (from imbalanced-learn) (1.1.2)
In [14]: churn = pd.read csv('Churn.csv')
In [15]: churn.shape
Out[15]: (3333, 21)
```

```
In [17]: churn.head()
Out[17]:
                                                   Intl CustServ Churn
              Account
                          VMail
                                                                                                       Eve Night
                                 Day
                                        Eve Night
                                                                         Intl VMail
                                                                                          Day
                                                                                                Eve
                                                                                                                    Night
                                                                                                                           Intl
                                                                                                                                        State
                                                                              Plan " Charge Calls Charge Calls Charge Calls Charge
               Length Message Mins Mins Mins Mins
                                                                        Plan
                                                            Calls
                  128
                            25 265.1 197.4 244.7 10.0
                                                                                         45.07
                                                                                                      16.78
                                                                                                                    11.01
                                                                                                                             3
                                                                                                                                  2.70
                                                                                                                                         KS
                                                              1
                                                                                 1 ...
                                                                                                 99
                            26 161.6 195.5 254.4 13.7
                                                                     0
            1
                  107
                                                              1
                                                                           0
                                                                                         27.47
                                                                                                103
                                                                                                      16.62
                                                                                                             103
                                                                                                                    11.45
                                                                                                                                  3.70
                                                                                                                                         OH
                                                                                 0 ...
            2
                  137
                             0 243.4 121.2 162.6 12.2
                                                              0
                                                                     0
                                                                           0
                                                                                         41.38
                                                                                               110
                                                                                                      10.30
                                                                                                             104
                                                                                                                     7.32
                                                                                                                             5
                                                                                                                                  3.29
                                                                                                                                          NJ
            3
                             0 299.4
                                                              2
                                                                     0
                                                                                 0 ...
                                                                                                                                         ОН
                   84
                                       61.9 196.9
                                                    6.6
                                                                          1
                                                                                         50.90
                                                                                                 88
                                                                                                       5.26
                                                                                                              89
                                                                                                                     8.86
                                                                                                                                  1.78
                   75
                                                                                               122
                                                                                                                                  2.73
            4
                             0 166.7 148.3 186.9 10.1
                                                              3
                                                                     0
                                                                          1
                                                                                         28.34
                                                                                                      12.61
                                                                                                             121
                                                                                                                     8.41
                                                                                                                             3
                                                                                                                                         OK
           5 rows × 21 columns
In [36]: churn['Churn'].value counts(normalize=True)
```

Out[36]: 0

In []:

0.855086 0.144914

Name: Churn, dtype: float64

y = churn['Churn'].values

In [19]: X = churn[['VMail Message', 'CustServ Calls', 'Eve Mins']].values

```
In [21]: from sklearn.neighbors import KNeighborsClassifier
         from sklearn.model selection import cross val score
In [25]: knn = KNeighborsClassifier(n neighbors=5)
In [39]: res = cross val score(knn, X, y, cv = 5, scoring='recall')
         res.mean()
Out[39]: 0.08898195876288659
In [ ]:
         SMOTE
In [52]: from imblearn.over_sampling import SMOTE
In [29]: sm = SMOTE()
         X sm, y sm = sm.fit resample(X, y)
In [30]: X_sm.shape
Out[30]: (5700, 3)
In [32]: pd.Series(y_sm).value_counts()
Out[32]: 0
              2850
              2850
         dtype: int64
```

```
In [50]: knn2 = KNeighborsClassifier(n neighbors=5)
In [51]: res2 = cross_val_score(knn2, X_sm, y_sm, cv = 5, scoring='f1')
         res2.mean()
Out[51]: 0.7753788881280601
In [ ]:
In [ ]:
         Entropy
In [55]: -(0.5*np.log2(0.5) + 0.5*np.log2(0.5))
Out[55]: 1.0
In [56]: -(0.3*np.log2(0.3) + 0.7*np.log2(0.7))
Out[56]: 0.8812908992306927
 In [ ]:
```