

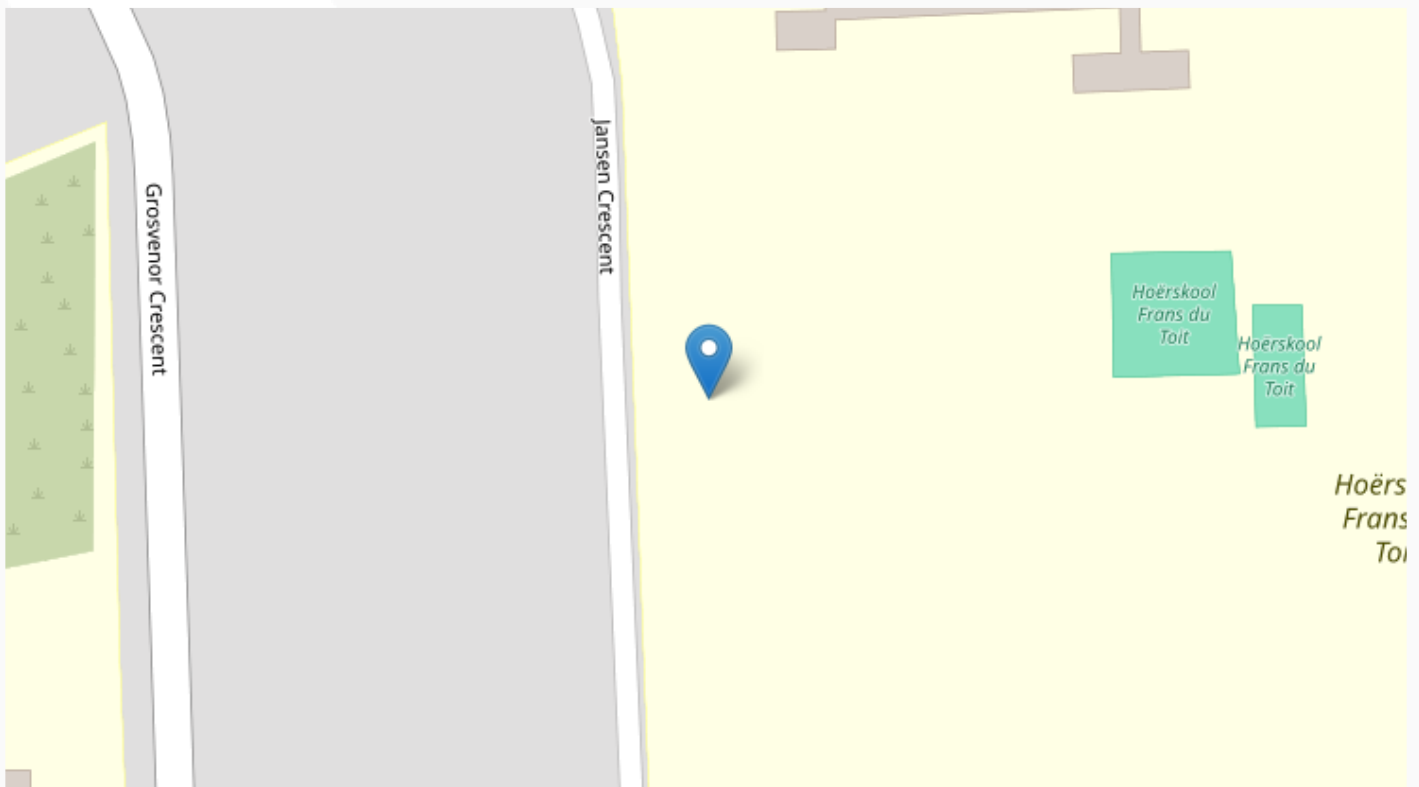


vodacom

14 July 2025

Incident Report

Automation test



Reports are created in GMT standard time for consistency, all times in the report are adjusted to your local time zone.

LIM_58541_Phalaborwa_North

2025-07-14 06:39:02 -

Incident ID: 7E4D11B1-19C4-4F46-A65F-FA732839B1B2

Status: Not resolved

2 Alerts: 2 Trex

2025-07-14 06:39:02 - Incident created - System - Trex - LIM_58541_Phalaborwa_North.OUT1_O - [1]



2025-07-14 06:39:01 - System Trex - LIM_58541_Phalaborwa_North.OUT1_O - [2]



2025-07-14 06:39:16 - Proof360 Test - Reserve

2025-07-14 06:39:17 - Proof360 Test - SOP

SOP: Question
Response: yes

2025-07-14 06:39:17 - Proof360 Test - Escalated

2025-07-14 06:39:17 - Proof360 Test - Dispatch

2025-07-14 06:39:18 - Proof360 Test - Dispatch Created

2025-07-14 06:39:22 - Proof360 Test - Reserve

2025-07-14 06:39:41 - System User - Responder Dispatched

2025-07-14 06:39:56 - System User - Responder Dispatched

2025-07-14 06:40:12 - System User - Responder Arrived

2025-07-14 06:40:28 - System User - Responder Completed