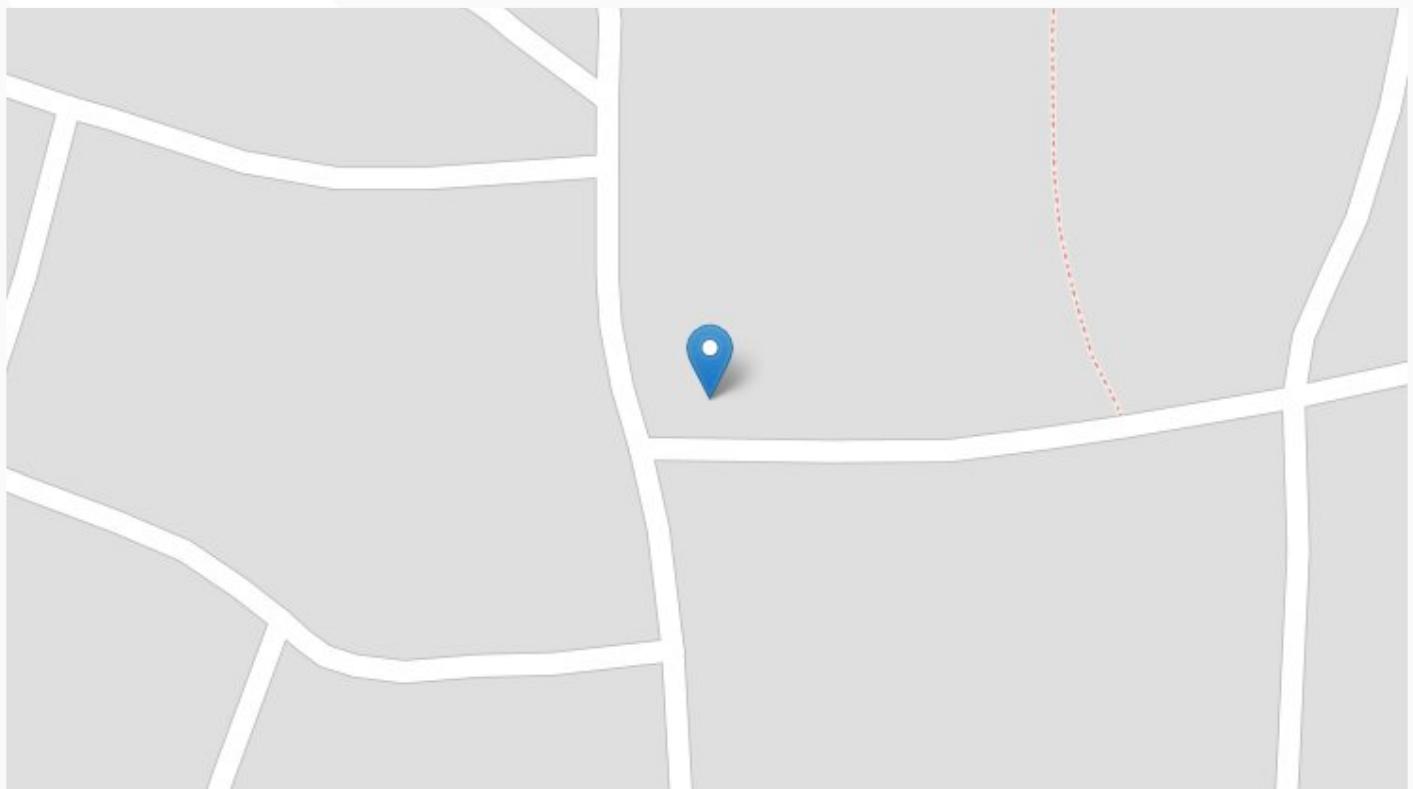


28 October 2025

Incident Report

Automation test



Reports are created in GMT standard time for consistency, all times in the report are adjusted to your local time zone.

NGA_20481_Ramoshie_Eaton

2025-10-28 10:01:04 - 2025-10-28 10:12:18 (0 hrs 11 min)

Incident ID: [9EFF0062-7FB1-4078-AE40-6C299137C77C](#)

Status: [Resolved](#)

2 Alerts: [2 Trex](#)

- 2025-10-28 10:01:04 - Incident created - [System](#) - Trex - NGA_20481_Ramoshie_Eaton.OUT1_O - [1]



2025-10-28 10:02:07 - [Proof360 Test](#) - Reserve

2025-10-28 10:02:07 - [Proof360 Test](#) - [SOP](#)

SOP: Question
Response: yes

2025-10-28 10:02:08 - [Proof360 Test](#) - [Escalated](#)

2025-10-28 10:02:08 - [Proof360 Test](#) - [Dispatch](#)

2025-10-28 10:02:16 - [Proof360 Test](#) - Reserve

2025-10-28 10:02:58 - [Proof360 Test](#) - Dispatch Created

2025-10-28 10:07:53 - [System](#) Trex - NGA_20481_Ramoshie_Eaton.OUT1_O - [2]



2025-10-28 10:09:19 - [Proof360 Test](#) - Reserve

2025-10-28 10:09:38 - [System User](#) - [Responder Dispatched](#)

2025-10-28 10:09:54 - [System User](#) - [Responder Dispatched](#)

2025-10-28 10:10:10 - [System User](#) - [Responder Arrived](#)

2025-10-28 10:10:25 - [System User](#) - [Responder Completed](#)

- 2025-10-28 10:12:16 - [Proof360 Test](#) - Reserve
- 2025-10-28 10:12:16 - [Proof360 Test](#) - SOP
SOP: Question
Response: yes
- 2025-10-28 10:12:17 - [Proof360 Test](#) - Operator Cancelled
- 2025-10-28 10:12:18 - [Proof360 Test](#) - Resolved POSITIVE