

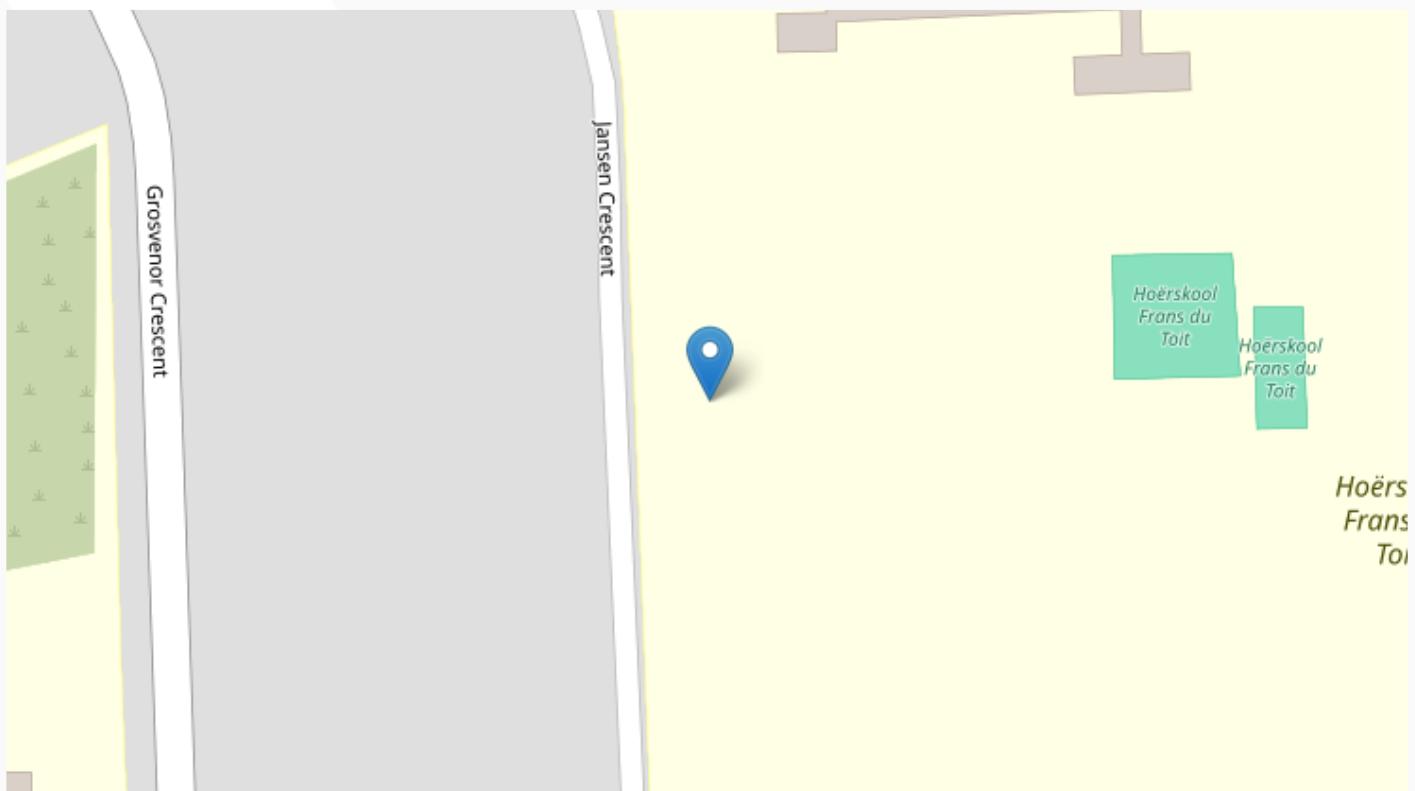


14 July 2025

vodacom

Incident Report

Automation test



Reports are created in GMT standard time for consistency, all times in the report are adjusted to your local time zone.

LIM_58541_Phala**borwa_North**

2025-07-14 06:39:02 -

Incident ID: [7E4D11B1-19C4-4F46-A65F-FA732839B1B2](#)

Status: **Not resolved**

2 Alerts: **2** Trex

- 2025-07-14 06:39:02 - Incident created -  **System** - Trex - LIM_58541_Phala**borwa_North.OUT1_O** - [1]



- 2025-07-14 06:39:01 -  **System** Trex - LIM_58541_Phala**borwa_North.OUT1_O** - [2]



- 2025-07-14 06:39:16 -  **Proof360 Test** - Reserve

- 2025-07-14 06:39:17 -  **Proof360 Test** -  SOP

SOP: Question
Response: yes

- 2025-07-14 06:39:17 -  **Proof360 Test** -  Escalated

- 2025-07-14 06:39:17 -  **Proof360 Test** -  Dispatch

- 2025-07-14 06:39:18 -  **Proof360 Test** - Dispatch Created

- 2025-07-14 06:39:22 -  **Proof360 Test** - Reserve

- 2025-07-14 06:39:41 -  **System User** -  Responder Dispatched

- 2025-07-14 06:39:56 -  **System User** -  Responder Dispatched

- 2025-07-14 06:40:12 -  **System User** -  Responder Arrived

- 2025-07-14 06:40:28 -  **System User** -  Responder Completed