# Ravi Menon

📧 ravi.menon@example.com | 🏠 Mumbai, India

🔗 linkedin.com/in/ravimenon | 🐱 github.com/ravimenon

## Professional Profile

Highly accomplished Information Technology professional with over 25 years of experience in software development, enterprise architecture, cloud infrastructure, and digital transformation. Demonstrated expertise in leading cross-functional teams, managing global delivery, and implementing large-scale IT projects across BFSI, healthcare, and telecom domains. Proven leadership in building agile delivery organizations, scalable architectures, and technology innovation.

## Employment Summary

|  |  |  |  |
| --- | --- | --- | --- |
| Company | Role | Start Date | End Date |
| Tata Consultancy Services | Global Delivery Head | Jan 2015 | Present |
| Infosys Ltd. | Principal Architect | Jul 2007 | Dec 2014 |
| Wipro Technologies | Senior Consultant | Mar 2000 | Jun 2007 |
| C-DAC | Software Engineer | Jul 1998 | Feb 2000 |

## Employment Details and Projects

### Tata Consultancy Services

Global Delivery Head | Jan 2015 – Present

- Oversaw delivery for 20+ enterprise accounts across North America and APAC.  
- Led digital transformation programs in BFSI using microservices, Kubernetes, and cloud-native design.  
- Championed data modernization strategy using GCP BigQuery and Looker.  
Key Projects:  
1. Banking-as-a-Service (BaaS) Platform – Microservices architecture, integrated CI/CD, ISO compliance.  
2. HealthTech Data Lake – Managed ingestion pipelines for 1B+ records using Apache Beam.  
3. Insurance Underwriting AI Engine – Built NLP-driven rules engine, reducing manual processing by 70%.

### Infosys Ltd.

Principal Architect | Jul 2007 – Dec 2014

- Designed SOA frameworks for large-scale systems.  
- Mentored 50+ engineers in cloud migration, DevOps, and distributed computing.  
Key Projects:  
1. Smart City Command Center – IoT integration, GIS dashboards, and real-time traffic control.  
2. Telco Order Management System – Reduced churn rate by 15% with improved SLAs.  
3. Pharma R&D Collaboration Suite – Built secure AWS-based research data platform.  
4. Legacy System Modernization – Migrated 100+ Java EE modules to Spring Boot microservices.

### Wipro Technologies

Senior Consultant | Mar 2000 – Jun 2007

- Delivered high-availability telecom billing systems.  
- Initiated automated QA framework using Selenium and TestNG.  
Key Projects:  
1. Mobile CRM Suite for European Telco  
2. Payment Gateway Integration Platform  
3. Enterprise Data Archival System

### C-DAC

Software Engineer | Jul 1998 – Feb 2000

- Developed compiler optimization utilities and research tools in C/C++ for HPC applications.  
Key Projects:  
1. Parallel Task Scheduler for PARAM System  
2. Real-Time Audio DSP Library

## Education

M.Tech in Computer Science, IIT Bombay (1996 – 1998)

B.E. in Electronics, Mumbai University (1992 – 1996)

## Key Skills

Cloud Platforms: AWS, Azure, GCP  
Architecture: Microservices, SOA, Event-Driven  
Languages: Java, Python, Scala, Go  
Data: Kafka, Spark, BigQuery, Oracle  
DevOps: Jenkins, Docker, Kubernetes, Terraform  
AI/ML: NLP, LLM Integration, RAG  
Leadership: Global Delivery, Agile, Tech Strategy