



# LETTER OF RECCOMENDATION

Date: 27.08.2024

To Whomsoever It May Concern,

This is in regards to the employment of a Mr. Rahul Pandharkar at our firm 'The Mould Story' - a D2C brand catering to the Silicone Mould needs of the artist community in India.

Rahul has worked for us for a period of 3 months in the capacity of 'CRM Chatbot Developer'. We found him to be the most suitable amongst a large amount of applications for the role given his enthusiasm and passion for the subject which was evident in his application and interview.

Rahul's jobs included but were not limited to;

1. Developing the Whatsapp Chatbot for The Mould Story, which included programming the bot flows and successfully implementing it on the company phone number
2. Gathering the right information for the bot by working with the founder and the team
3. Testing the bot and evaluating and optimizing it

As Rahul's tenure progressed, we found him capable to take on increased responsibilities. We therefore gave him the additional tasks of research and discovery of key information and preparation of visual media that would add value to the brand and its products where required.

Rahul worked extremely well within the team, and understood the job requirements. In addition, I appreciated his excellent understanding of the job requirements and adherence to company protocols. He also had a very positive outlook and a bright and cheerful demeanour at all times.

I am very hopeful for the bright future Rahul has ahead, and hope that he will continue his zest for learning and executing. I am also very grateful for the value he added during her internship at The Mould Story. His Chatbot is functioning extremely well and helped us give even better service to our customers.

We are grateful for Rahul's inputs in our company and will happily reccomend him to any organization requiring his skillset and enthusiasm.

Signed,

**Ali Asgar Shakeer**  
Founder



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