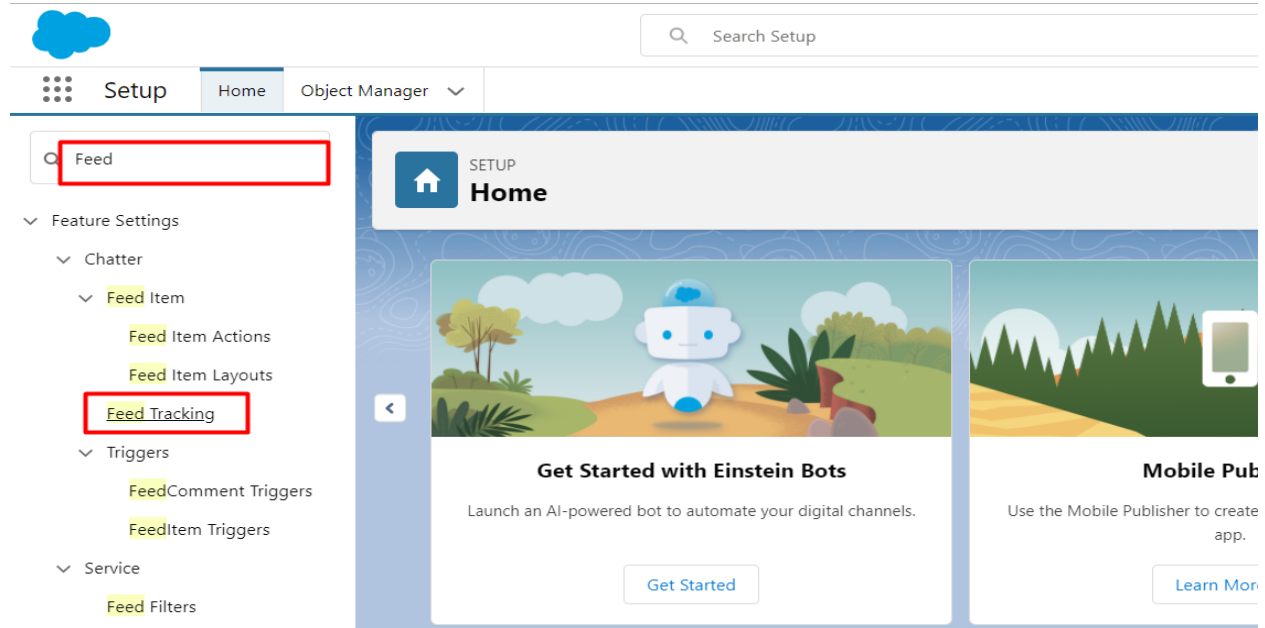
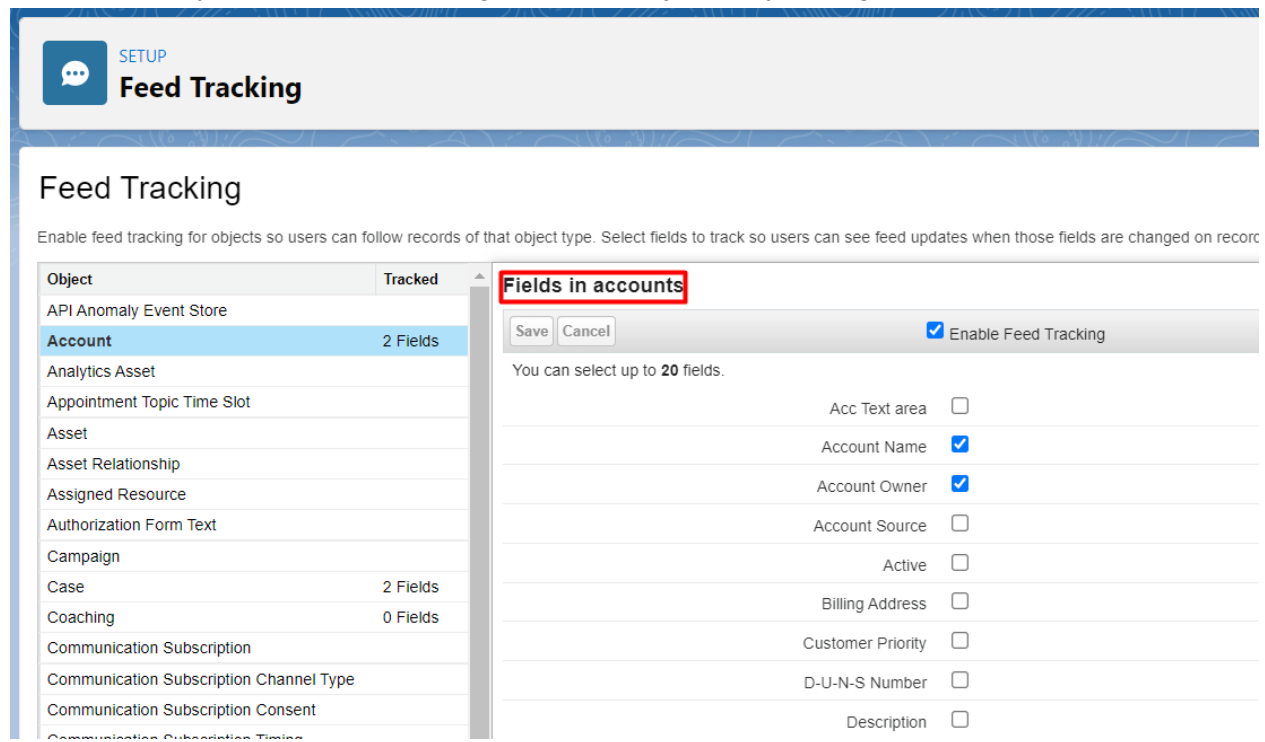


Lecture 1: Learning about feed tracking.

Step 1: First step in order to enable feed tracking is to go to the quick search option and there you need to search “Feed Tracking”.



Step 2: When you open feed tracking, available objects in your org will be shown.



Step 3: On the same page you will also see an option available to enable feed tracking as for object account field tracking is already enabled. You can also see the fields which are selected for tracking, you can enable more fields by clicking on the checkbox in front of them and click save.

SETUP Feed Tracking

Object	Tracked
API Anomaly Event Store	
Account	2 Fields
Analytics Asset	
Appointment Topic Time Slot	
Asset	
Asset Relationship	
Assigned Resource	
Authorization Form Text	
Campaign	
Case	2 Fields
Coaching	0 Fields
Communication Subscription	
Communication Subscription Channel Type	
Communication Subscription Consent	
Communication Subscription Timing	
Consumption Schedule	
Contact	3 Fields
Content Document	0 Fields
Contract	
Credential Stuffing Event Store	

Fields in accounts

Save Cancel ☒ Enable Feed Tracking

You can select up to 20 fields.

Acc Text area	<input type="checkbox"/>
Account Name	<input checked="" type="checkbox"/>
Account Owner	<input checked="" type="checkbox"/>
Account Source	<input type="checkbox"/>
Active	<input type="checkbox"/>
Billing Address	<input type="checkbox"/>
Customer Priority	<input type="checkbox"/>
D-U-N-S Number	<input type="checkbox"/>
Description	<input type="checkbox"/>
Fax	<input type="checkbox"/>
NAICS Code	<input type="checkbox"/>
Number of Locations	<input type="checkbox"/>
Ownership	<input type="checkbox"/>

Step 4: Once you select more fields you will see that in the table on the left side now the no. of tracked fields has increased from two to 6.

Enable feed tracking for objects so users can follow records of that object type. Select fields to track so users can see feed updates when those fields are changed on records they follow.

Object	Tracked
API Anomaly Event Store	
Account	6 Fields
Analytics Asset	
Appointment Topic Time Slot	
Asset	
Asset Relationship	
Assigned Resource	
Authorization Form Text	
Campaign	
Case	2 Fields
Coaching	0 Fields
Communication Subscription	
Communication Subscription Channel Type	
Communication Subscription Consent	
Communication Subscription Timing	
Consumption Schedule	
Contact	3 Fields
Content Document	0 Fields
Contract	
Credential Stuffing Event Store	
Credit Memo	
Credit Memo Line	

Fields in accounts

Save Cancel ☒ Enable Feed Tracking Rest

Your changes have been saved.

Acc Text area	<input type="checkbox"/>	Acc Text area long	<input type="checkbox"/>
Account Name	<input checked="" type="checkbox"/>	Account Number	<input type="checkbox"/>
Account Owner	<input checked="" type="checkbox"/>	Account Site	<input type="checkbox"/>
Account Source	<input type="checkbox"/>	Account Text	<input type="checkbox"/>
Active	<input checked="" type="checkbox"/>	Annual Revenue	<input type="checkbox"/>
Billing Address	<input type="checkbox"/>	Clean Status	<input type="checkbox"/>
Customer Priority	<input type="checkbox"/>	D&B Company	<input type="checkbox"/>
D-U-N-S Number	<input type="checkbox"/>	Data.com Key	<input type="checkbox"/>
Description	<input type="checkbox"/>	Employees	<input type="checkbox"/>
Fax	<input type="checkbox"/>	Industry	<input checked="" type="checkbox"/>
NAICS Code	<input type="checkbox"/>	NAICS Description	<input type="checkbox"/>
Number of Locations	<input type="checkbox"/>	Operating Hours	<input type="checkbox"/>
Ownership	<input type="checkbox"/>	Parent Account	<input type="checkbox"/>
Phone	<input checked="" type="checkbox"/>	Rating	<input checked="" type="checkbox"/>
SIC Code	<input type="checkbox"/>	SIC Description	<input type="checkbox"/>

Step 5: Now as we move to Account object on its details page if for an example we change the phone no. and click save and then click on chatter we will be able to see the changes made.

The screenshot shows the Salesforce interface for the 'Dickenson plc' account. The 'Accounts' menu is highlighted in the top navigation bar. The 'Details' tab is active, showing various account fields. The 'Phone' field is highlighted with a red box, showing the value '(785) 241-6207'. The 'Chatter' tab is also active, showing a recent update by 'astha gupta' that changed the phone number from '(785) 241-6200 to (785) 241-6207' and the rating from 'A blank value to Hot'. The 'Chatter' tab is highlighted with a red box.

Step 6: You can track upto 20 fields. If you scroll down you will see an option given to track all related objects which are available in the related list you can click to enable it.

The screenshot shows the 'Track Fields' dialog box in Salesforce. The dialog has a list of fields on the right side, each with a checkbox. The 'Phone' field is checked. At the bottom of the dialog, there is a checkbox labeled 'All Related Objects' which is highlighted with a red box and an arrow pointing to it. Below this checkbox, there is a text label 'You can also display feed activity for related objects.' and a 'Save' button.