Rahul Sadhwani

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OBJECTIVE

My goal is to contribute to the organization by making the best use of my skills and abilities. I strive to thrive in a dynamic environment that fosters growth and excellence, allowing me to achieve both personal and professional development. I am eager to bring fresh perspectives and innovative approaches while working towards the organization's success.

SKILLS

- **Programming Languages:**
  C#, C/C++, PHP, Java, JavaScript and Libraries (React, GSAP, Locomotive, jQuery)
- **Web Technologies:**
  ASP.NET, HTML, CSS
- **Tools & Platforms:**
  Jira, Git, SQL, Visual Studio and Visual Code, Figma, Codepen

WORK EXPERIENCE

Capgemini | March 2021 - Present
Senior Analyst / Software Engineer
- My responsibilities include handling tickets and performing technical analysis of defects for McDonald's (MCD).
- This process covers defect investigation, defect triage, root cause analysis, technical evaluation, resolution and reporting of findings.
- Perform defect identification across software, hardware and other technical systems used by MCD.
- Analyze the defect based on the reproduction steps (Reproduce the issue in a controlled environment) and available logs.
- Use technical tools to check for error messages, system logs, stack traces, and resource consumption patterns (e.g., CPU, memory usage).
- After root cause identification, collaborate with developers to design a fix that resolves the issue without introducing new problems.
- Utilize **Jira tool** to track and manage tickets efficiently and FileZilla for the Market Logs.

PROJECT EXPERIENCE

Web Development Projects (HTML, CSS, JavaScript, Git Hosting)
- Developed interactive web applications using GSAP, Locomotive, and Swiper.js.
- Deployed projects on GitHub Pages.
- **Projects: Bubble Game | Marketing Arc | Two Good Co | Theme Park**

Boutique Management System (ASP.NET C#, Android, SQL Database)
- Developed a cross-platform inventory and customer management system for my graduation project.
- Designed and implemented real-time stock and sales tracking using an SQL database.
- Enabled remote access for registered users via an **Android application**.

E-Shopping Platform (ASP.NET MVC)
- Created a user authentication system (Sign up, Login).
- Developed product browsing and purchasing features.

Bag Management System *(Client Project)* **(ASP.NET C#, SQL)**
- Built a customized billing and product management system based on client requirements.
- Integrated sales tracking and purchase record management.

EDUCATION

- **SSC (Secondary School Certificate)**
  Maharashtra Board | Jhulelal Trust School | March 2015
  65%
- **HSC (Higher Secondary Certificate)**
  Maharashtra Board | R.K.T College | February 2017
  59.38%
- **Bachelor of Science in Information Technology**
  Mumbai University | Vivekanand College of Arts, Science and Commerce | October 2020
  Average CGPA of 8.27

CERTIFICATIONS

- Delivery Excellence Award (This program aims to recognize the incredible contributions who go above and beyond to help power McDonald's business—enabling one of the largest, global digital transformations in the industry)
- Fundamentals of generative AI by Microsoft
- Ultimate AWS cloud practitioner certified
- Microsoft Certified: Azure Fundamentals
- Microsoft Azure Cloud Services (https://coursera.org/verify/5DN9Y7FC2FS5)
- Agile Software Development (https://coursera.org/verify/KCYDZNVL2ASR)
- React Basics Course (https://coursera.org/verify/Y17DFYCSTWMR)
- React Advanced Course (https://coursera.org/verify/5RII6HK7DN9Y)