

# RAHUL SHIAL



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Having spent my career as a programmer/analyst for 15 years, and as a Project Manager for another 15 years, I have gained extensive experience in the software development / IT world. After learning new technologies, and cutting my teeth at Curbie, I have a proven history of strong ethics and a passion for web development. Excited and eager to pursue new companies to grow my skills with the ability to adapt in both self-starting and collaborative environments while staying focused on achieving high-quality results under strict deadlines.

## Skills

|                        |                                                                                                                                                              |
|------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Database               | Postgres, Firebase                                                                                                                                           |
| Languages              | Javascript/TypeScript, CSS, jQuery, HTML, COBOL                                                                                                              |
| Frameworks / Libraries | NodeJS, NestJS, NextJs, ReactJS, TypeORM, Axios, AJAX, Express, Material-UI, CSS Tailwind, JEST, Heroku, AWS, BitBucket, GitHub, Twilio, JIRA, Notion, FIGMA |

## Work Experience

### Lighthouse Labs

**Apr2021 – Present**

Project Evaluator and Mentor focussing on students in weeks 1 – 4 of the bootcamp. Guiding and coaching students to research solutions, mentoring them on programming aspects utilizing JavaScript and Single Page web Apps using React.

### Clutch Canada

**Jan 2022 – Jun 2022**

As a Software Developer, enhanced and maintained the JS-React based customer and operations application related to purchase of vehicles (Sell-To-Clutch) using Javascript, React, NodeJS, Sequelize, Postgres and related frameworks.

- Selected Projects:
  - Sell-To-Clutch:
    - Upgraded workflow (FE & BE) to enable customer input exact data which goes thru an algorithm to determine and give an instant offer to the customer for their vehicle.
    - Upon getting the instant offer, the customer can schedule a pick-up / drop-off of his vehicle. The customer also had the functionality to convert his sell into a trade-in and purchase another vehicle from Clutch.
    - These enhancements increased conversion by over 60% in one month and 15% YOY. Vehicle appraisals increased 5x to over 1500/month.
  - Offer Overview Page:
    - Redesigned the Offer Overview page for operations to display the vehicle being purchased, along with associated purchase orders (for trade-ins).
    - Allow the operations to upload, review, approve/reject documents related to the vehicle being purchased.

### Curbie Cars

**May 2021 – Jan 2022**

As a Software Developer, enhanced and maintained a dynamic and scalable web-application using TypeScript/JS, React, Redux, Material-ui/CSS Tailwind, NestJS, TypeORM and Postgres. Upgraded the existing back-end servers with better error handling / logging, with integration to Slack messaging. Contributed towards migrating images and documents from Cloudinary to AWS S3.

- Selected Projects:
  - 2 new vehicle status fields:
    - Add 2 new status fields to the vehicle database (Postgres, Javascript, TypeORM), and create a onetime migration algorithm to convert the existing status to Operations Status and / or Listing Status
    - Update the api-server (Ruby on Rails) to allow CRUD operations along with validations for these 2 new status fields (remove CRUD and validations from old status field)
    - Update the client-api-server (Javascript, TypeORM) to update the Operations Status and Listing Status when a customer checks out a vehicle for purchase
    - Update the operations-client (Javascript, React, Redux) to update the Operations Status & Listing Status when a vehicle is procured and moves thru the operations from procurement thru ready to sell.
    - Update the customer-client (Javascript/TypeScript, React, Redux) to use the Operations & Listing statuses to display a vehicle for purchase and update the same when a customer checks out the vehicle for purchase.

## **RAHUL SHIAL, PMP®**

- Redesign Vehicle Page for operations:
  - Create a brand-new Vehicle Edit landing page for operations with multiple tabs that included the Dashboard, GeneralInfo, Features, History&Warranty, Pricing, Reconditioning & Specifications. Of these Dashboard & Specifications were view only, the others being updatable.
  - History & Warranty had a feature to upload Carfax Report.

### **DXC Technology**

**Dec 2019 – Jan 2020**

- As a Sr. Project Manager, I managed multiple projects for Small & Medium Business customers, implementing customized Microsoft Dynamics solutions, upgrading their current platforms, including data migrations, 3rd party vendor coordination.
- Actively develop customer relationships to execute upgrade and customization projects in the Microsoft NAV & D365 environments.

### **Zedi Solutions Inc, - Calgary, AB**

**Jun 2014 to Oct 2018**

- As a Sr. Project Manager, I managed E2E complex migration projects in North America for Oil & gas producers while retaining gross margins of more than 40%.
- Worked extensively with the customer as a Business Analyst to capture detailed requirements, baseline the scope and deliver complex solutions to the customer satisfaction.
- Developed & implemented automated monitoring & tracking of Projects which helped in accurately reporting to the PMO and SLT.

### **Early Career**

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|---------------------------------------------------------|----------------------|
| • Project Management Specialist, Innsworth Tech Pvt Ltd | Aug 2013 to May 2014 |
| • Sr. Project Manager, TechMahindra Ltd                 | Oct 2009 to Jul 2013 |
| • Lead Consultant, Capgemini                            | Sep 2004 to Sep 2008 |
| • Technical Lead, PSI Data Systems Pvt. Ltd             | Oct 2002 to Aug 2004 |
| • Technical Lead, PSI Data Systems Pvt. Ltd             | Oct 2002 to Aug 2004 |
| • Lead Analyst / Programmer III, Ajilon Consulting LLC  | May 1997 to Jun 2002 |
| • Sr. Systems Executive, Patni Computer Systems Ltd.    | Jun 1996 to Apr 1997 |
| • Sr. Analyst / Programmer, Infracore Technologies      | Sep 1995 to May 1996 |
| • EDP Supervisor, Abu Dhabi Commercial Bank Ltd.        | Jun 1993 to Aug 1995 |
| • Sr. Systems Executive, Sir Ratan Tata Computer Center | Mar 1991 to May 1993 |
| • Systems Executive, Monarch Computer Center            | Aug 1990 to Feb 1991 |

### **Education**

- Bachelor of Commerce (Financial Accounting & Auditing) - University of Mumbai – 1990.
- Diploma in Web Development – 2021.