

## **CITI Account Status Report: Nov 10th , 2017**

## Key Updates

Citi-Received Additional 9 requirements on Microstrategy & BA in Market Risk area. Plan to replace all the mobile tokens with Safenet physical tokens by end Dec. Need to replace 6 non-performers in the teams. Planning in-progress.

CGS-Estimates completed for 7 work items. Pending for 1 work items. FRD Review with BA for 1 WI's .BAU4 production release: Timeline yet to be reviewed, earlier planned for Nov 17th. Per last communication production release is planned for Jan 5th. BAU 4 Prod support for defect fixing will be done by Iris team post Dec 31st (post Incumbent vendor support). Tech Mandatory activities gaps /activities - Activities for tech mandatory initiated with Polaris Team (via screen sharing, lync, mail), Any build or deployment activity will be planned and done together by both teams mutually through screen sharing – ETA – Dec 31st .Automation testing demo to be planned with client by Nov 30th .Testing on UAT for BAU 4 release - In Progress

# Risks/Issues & Critical Open Positions

## Risks/Issues

Risk/Issue	Track	Description	Owner	Mitigation / Action Plan	Identification Date	Target Date	Status
Risk	Citi	Unable to fulfill new positions due to thin pipeline leading to revenue loss and customer dis-satisfaction	Deepak/Neeraj	Forming a separate team to conduct interviews full time. Project Manager on-boarded,Conducting at-least 8 interviews on week days,Plan for outstation recruitment drives,Open to external vendors	09/25/2019		Open. Recruitment of the panel in-progress
Issue	Resignations and Performance	Resignations - Rajeev, Saurabh, Rajat, Aditya, Kavita Performance - Ankit & Syed Arif ,Swarna Raj, Nitish Bhardwaj , Shweta, & Sandeep	Neeraj	Build healthy pipeline,Limited pool of resources and tremendous pressure to fill new positions or backfill	28/08/2017		Open

S.No.	Track	Description	Owner	Help Needed	Identification Date	Target Date	Status
1	All	Need to backfill critical positions – resignation and performance	Deepak/Neeraj	Before filling any new positions, need to concentrate on strengthening the existing team by backfilling resignation, eCore and nonperformance cases, Resignation – 5 (1 Lead & 4 developers), eCore Replacement – 2 (1 Lead & 1 developer), Performance 6 (Need to replace 3-4 developers immediately)	08/28/17		Open
2	All	Communication to Citi managers for change in token	Jatin/Dave/Beth/Mani	11/03: Request raised for replacing 2 tokens today. Inform all Citi Managers who are working directly with the offshore team	10/11/17		WIP

Track	Status	Accomplishments	Next Milestone(s)	Risks / Challenges
Credit Risk Reporting	Y	9 JIRA assigned for Nov release, 9 testing in progress-JIRA "C16153456609" and "C1615345-6275": Issue in local jetty delayed the testing. Local jetty testing is in progress now.JIRA "C1615345-6846": received changed request and code committed on 1st Nov. Testing in progress	Continue testing for November release JIRA	None
CGS	G	Estimates completed for 7 work items,Pending for 1 work items.FRD Review with BA for 1 WI's ,BAU4 production release: Timeline yet to be reviewed, earlier planned for Nov 17th. Per last communication production release is planned for Jan 5th,BAU 4 Prod support for defect fixing will be done by Iris team post Dec 31st (post Incumbent vendor support),Tech Mandatory activities gaps /activities - Activities for tech mandatory initiated with Polaris Team (via screen sharing, lync, mail), Any build or deployment activity will be planned and done together by both teams mutually through screen sharing – ETA – Dec 31st ,Automation testing demo to be planned with client by Nov 30th ,Testing on UAT for BAU 4 release - In Progress	Support BAU 4 production release,Initiate BAU5 activities	None

Track	Milestones	Planned Start Date	Planned End Date	Actual Start Date	Actual End Date	Comment	% Complete	RAG
CGS	Requirement Design and Estimate for BAU 1 WI's	3-Oct-2017	13-Oct-2017	3-Oct-2017		WI#81904 pending with BA, Requirements in progress. WI#94056 - Satish provided walkthrough last week.		
CDM	Feature development for CCB Group	17-Aug-2017	15-Nov-17	17-Aug-2017		Delay in design agreement with Citi CCB team due to which there is a schedule impact of 4 weeks. Also customer has raised concern on design discussion progress and inability of IRIS team to provide tech lead open position for more than 2 months.		

**Thank You**