

# **Predictive Modeling**

Week 5

ACSC412/512

Fall 2017

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#### What were covered last time



- 1. Classification model, example
- 2. Summary of GLM
- 3. Modeling in the real world (specification, variable selection, validation)

### What we are going to discuss today

- 1. Homework 3/4
- 2. Tree model Introduction
- 3. Regression & Classification with examples
- 4. Clsutering—K-means and hierarchical; insurance application
- 5. Project

#### Homework3

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#### Problem1

- pM1 <- glm(AvgClaim ~ factor(S) + T, data=x, family=Gamma(link="log"), weights=exposure)
- 2. Major issue: target, weights, offset
- 3. Exposure? Link function?
- 4. Necessary steps

#### Problem2

- miM4 <- glm(numclaims ~ offset(log(exposure))</li>
   +veh\_value+veh\_body+veh\_age+areaGP+factor(agecat)+
   veh\_value:veh\_age, family = poisson(), data = x)
- 2. Target, offsets, weight
- 3. Exposure/payment?
- 4. Necessary steps

#### Homework4



#### Problem1

- glm(LapseR ~ ..., family=binomial, weights=exposureN,...)
   glm(cbind(LapseN, ExposureN-LapseN)~...,famile=binomial,...)
   glm(LapseN ~ offset(log(ExposureN))+...,famile=possion,...)
- 2. Same problem for target, offset, and exposure
- 3. Same target variable for comparison (RiskClass?)

#### Problem2

1. Simple logistic mode

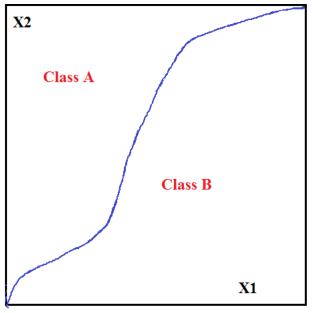
```
glm(DamageProb ~ ..., family=binomial,...)
glm(cbind(DamageIndex, 20-DamageIndex)~...,famile=binomial,...)
```



### Offset and weight

Distribution	Target	Link function	Offset	Weight
Poisson	Count	Log	Log(exposure)	1
	Rate(*)	Log	0	Exposure
Binomial	(#-yes, #-no)(^)	Logit	0	1
	Rate	Logit	0	Exposure
Gamma	Cost	Log	Log(exposure)	1
	Cost/exposure	Log	0	Exposure

<sup>\*</sup>glm may give warning when target is not an integer ^ exposure is the same

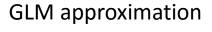


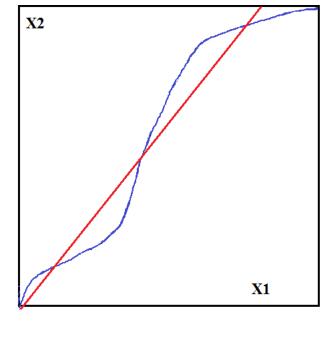


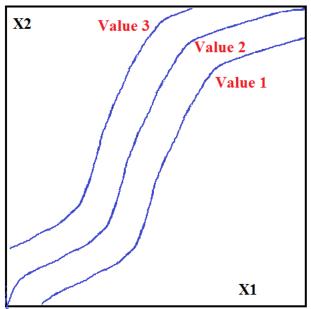
# What's wrong with GLM

➤ GLM can only handle straight line (smooth curve) boundary (linear system)

Classification







Regression



# If there is a algorithm...

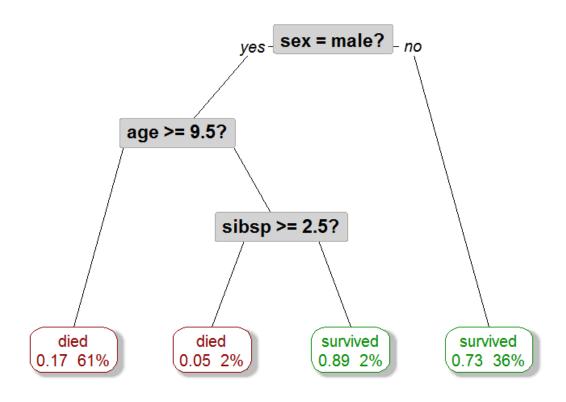
- Automatically analyze data & sift through all variables
- Separate relevant from irrelevant predictors
- No required variable transforms (logs, polynomial, etc.)
- Impervious to outliers & missing values
- Yield relatively simple & easy to understand models
- Required little to no intervention by analyst
- More accurate than logistic regression or other parametric tools

# Too good to be true?

# One example



Titanic tragedy survivor analysis



How could you do it?



### **Example - Characteristic CART Features**

- Tree is relatively simple: focus is on limited variables
  - trees are often simple relative to problem
  - but they can be very large if necessary
- Accuracy is often high about as good as any logistic regression on more variables
  - Not easy to develop a parametric model significantly better than a tree, unless it is linear structure
  - logistic regression will require intensive modeling effort
- Results can be easily explained to non-technical audience
  - More enthusiasm from decision makers for trees than for "black box"

#### **Decision Tree**



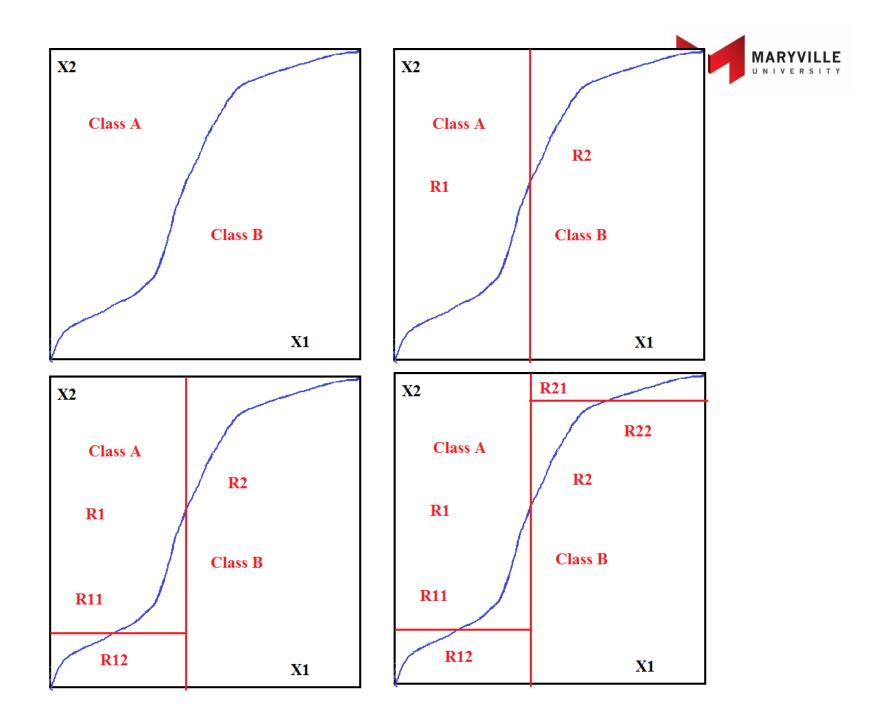
- CART Classification And Regression Trees
  - Commercial version
- Developed by Breiman, Friedman, Olshen, Stone in 70s/80s
  - Introduced tree-based modeling into the statistics
  - Rigorous approach involving cross-validation to select optimal tree
- There are many versions
  - CART classic & popular
  - Software package variants (SAS, S-Plus, R...)
  - "rpart" package in R
- Data structure not apparent from a linear regression analysis

# **Decision Tree – Key Idea**



### Recursive Partitioning

- Take all data points
- Consider all possible values of all variables
- Select the variable/value (X=t<sub>1</sub>) that produces the greatest "separation" in the target
  - $(X=t_1)$  is called a "split".
- If X< t<sub>1</sub> then send the data to the "left"; otherwise, send data point to the "right" (generally speaking)
- Now repeat same process on these two "nodes"
  - Result is a "tree"
  - CART only uses binary splits
- Stop split data until certain criteria are meet





### **Two Core Questions**

- How to find split points
  - Which variable among all
  - At which value or category
  - What criterion to use
- When to stop splitting
  - Avoid saturated model
  - Maximize accuracy, but not over-fitting balance

# **Splitting Point**



- Select the variable value (X=t<sub>1</sub>) that produces the greatest "separation" in the target variable
- "Separation" defined in many ways
  - Different for regression & classification
  - <u>Regression Trees</u> (continuous target): use sum of squared errors

$$SSE_p = \sum_i (y_i - \mu)^2$$
 
$$SSE_c = \sum_i (y_i^L - \mu^L)^2 + \sum_i (y_i^R - \mu^R)^2$$
 Select X=t<sub>1</sub> such that  $\max_{x_i,t} (SSE_P - SSE_C)$ 

 <u>Classification Trees</u> (categorical target): choice of entropy, Gini index, "twoing" splitting rule.

### **Classification Trees**

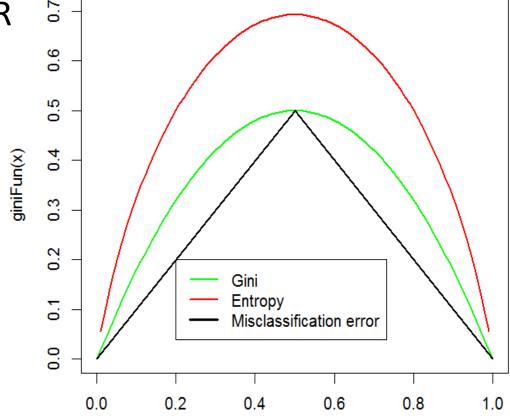


- Use measures of purity/impurity
- Intuition: an ideal tree model would produce nodes with only either class A or class B
  - Completely pure nodes
- Gini Index purity of a node f(p) = p(1-p)
  - $f(p) = \sum_{i} p_i (1 p_i) = 1 \sum_{i} p_i^2$ ,  $p_i$  = freq of class i
- Entropy information index f(p) = -plog(p)
  - $f(p) = \sum_{i} -p_{i} \log(p_{i}) = -p \log(p) (1-p) \log(1-p)$
- "twoing" balance between purity & creating roughly equal-sized nodes
  - "twoing" is not available in the "rpart" package in R



- Max entropy/Gini when p=.5, no differentiation
- Min entropy/Gini when p=0 or 1, pure node
- Gini might produce small but pure nodes







### **Surrogate Splits**

Problem: if we have missing data on some predictor variables for an object, we don't know which class the object should be assigned to when that predictor is used for a particular split

Solution: we can use a similar split on another variable that is associated (correlated); we use these (surrogate) splits to assign the object to the class

Missing value can be solved in algorithm level



# **Titanic Example**

By using R "rpart" package

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# **Greedy Algorithm**

- Define stopping criteria:
  - Stop when some minimum node size is reached
  - Or
  - Split only when decrease in cost, f(p), > a threshold
- Tree size
  - A very large tree may over fit the data
  - A small tree may not structure the important data structure

# **Cost Complexity Pruning**



- Balance misclassification error vs. complexity
- Build a very large tree by using the greedy approach
- Define a sub tree by pruning nodes
  - Collapsing internal nodes by pruning leaves
- Find optimal T nodes at a given  $\alpha$  that minimizes the cost-complexity criterion

$$C_{\alpha}(T) = R(T) + \alpha T$$

- $\alpha$  called complexity parameter (CP), the complexity cost per terminal node
- When  $\alpha$  is small, the penalty for having a larger tree is small, so T could be very large (extreme case  $\rightarrow$  saturated model)
- When  $\alpha$  increases, T decreases (extreme case  $\rightarrow$  root only) Find  $\alpha$  by cross-validation

#### **Example**

#### summary(iris)

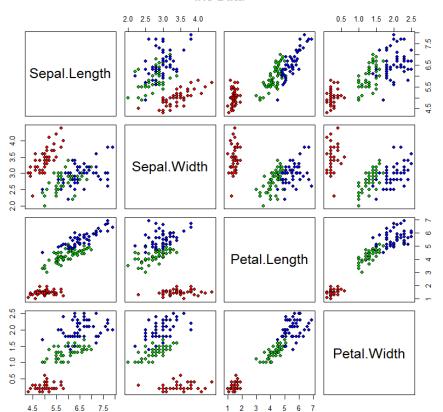
Sepal.Length
Min. :4.300
1st Qu.:5.100
Median :5.800
Mean :5.843
3rd Qu.:6.400
Max. :7.900

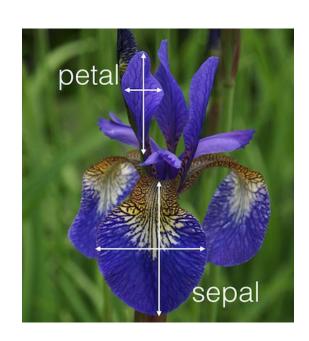
Sepal.Width
Min. :2.000
1st Qu.:2.800
Median :3.000
Mean :3.057
3rd Qu.:3.300
Max. :4.400
Iris Data

Petal.Length
Min. :1.000
1st Qu.:1.600
Median :4.350
Mean :3.758
3rd Qu.:5.100
Max. :6.900

Petal.Width
Min. :0.100
1st Qu.:0.300
Median :1.300
Mean :1.199
3rd Qu.:1.800
Max. :2.500

Species setosa :50 versicolor:50 virginica :50







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# Classification vs. Regression Trees

- Splitting Criteria:
  - Gini, Entropy, Twoing
- Goodness of fit measure:
  - Misclassification rates

- Prior probabilities and misclassification costs
  - Available as model "tuning parameters"

- Splitting Criterion:
  - Sum of squared errors
- Goodness of fit:
  - Same measure
  - Sum of squared errors
- No priors or misclassification costs...
  - Just let it run

### **Insurance Application**

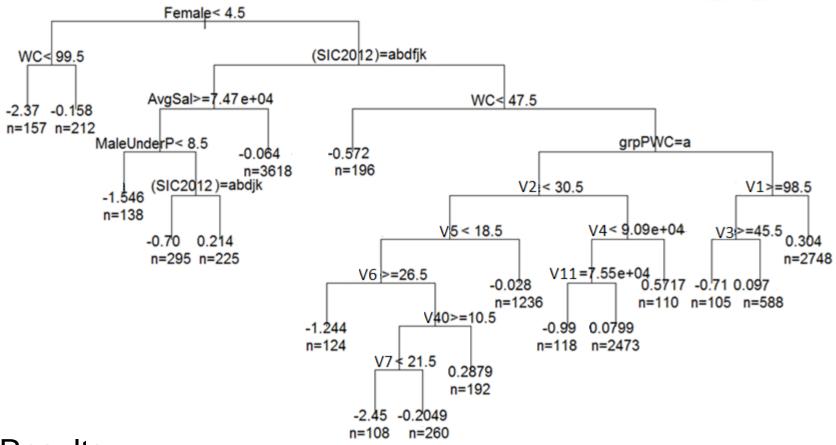


- Business: US group Long-Term Disability(LTD)
  - ✓ About 13k policies, with lives per policies from 10 to 30k
  - ✓ Current pricing variables: about 30-40
  - ✓ Experience data of past 5 years with >80 variables
  - Major pricing variables: age, gender, industry, location, benefit structure

#### ➤ Objective

- ✓ To determine additional pricing variables and possible interaction terms (for pricing)
- ✓ To identify groups with experience deviating from pricing assumptions (for UW)
- Client has experience with PM
  - Minimum efforts on business & data understanding
  - ✓ CART model vs. GLM model





#### Results

- Relatively easy to develop, interpret and understand
- ✓ Knowledge of business insights
- ✓ Implementation



### Summary

#### Advantages

- No distribution assumptions on the variables
- Both classification & regression
- Excellent interpretability of tree structure
- Not significantly impacted by outliers in data
- Missing values handled at algorithm level

#### Disadvantages

- CART binary tree, may lead to instability
- Splits aligned with axes of feature space, may be suboptimal; very low efficiency in linear relationship



# **CART** model

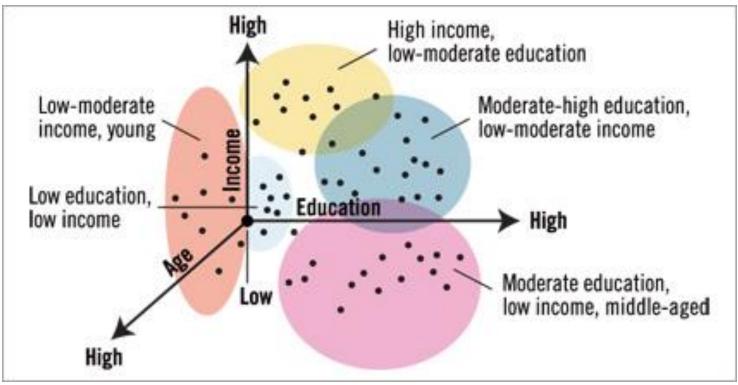
Break

Clustering

# Clustering



- Given a dataset, group them into clusters such that
  - points within each cluster are similar to each other
  - points from different clusters are dissimilar
- Clustering is unsupervised classification: no predefined classes



# **Applications**



- Biology hierarchical classification in structure; genes sequence analysis
- Marketing distinct groups in customer bases; to develop targeted marketing programs
- Climate- weather patterns in atmosphere & ocean
- <u>Library</u> book categories in libraries
- Medicine features & variations of disease; imaging
- <u>WWW</u> group search results; social network
- Crime analysis: type, location
- City-planning: group houses by type, value, & location
- <u>Earth-quake:</u> cluster epicenters along continent faults
- Data compression: represent a whole cluster by index



# **Clustering Criterion**

- Scalability ~ n/n²/n³
- Ability to deal with different types of attributes,
- Discovery of clusters with arbitrary shape
- Minimal requirements for domain knowledge to determine input parameters
- Able to deal with noise & outliers
- Insensitive to order of input records
- High dimensionality
- Incorporation of user-specified constraints
- Interpretability & usability

# **Algorithm**



- Partitioning algorithms, K-measn/k-medoids
  - Maintain a set of k clusters; k known
  - Place points into their "nearest" cluster
- Hierarchical (Agglomerative)
  - Objects are more related to nearby objects than to objects farther away; objects are connected by distance
  - How to define "nearby" object
- <u>Distribution-based</u>: if objects belonging most likely to the same distribution; over-fitting issue
- <u>Density-based</u>: clusters are areas of higher density than the remainder of the data set
- Model-based



### **Partitioning Algorithms**

- Construct a partition of a dataset of n objects into a set of k clusters
- Given a k, find a partition of k clusters that optimizes the chosen partitioning criterion
  - <u>k-means</u>: Each cluster is represented by the center of cluster
  - <u>k-medoids</u> (PAM Partition around medoids): Each cluster is represented by medoid which is the most centrally located object in a cluster

# K-Means Algorithm



At a given k,

- 1. Select K points as initial centroids
- 2. Repeat
- 3. Form K clusters by assign each points to its nearest centroid
- 4. Re-compute the centroids of each cluster
- 5. Until centroids do not change

#### **Distance Method**



distance for two profiles X<sub>i</sub> and X<sub>i</sub>

Euclidean: 
$$d(x_i, x_j) = (\sum_k (x_{ik} - x_{jk})^2)^{1/2}$$
 (p=2; L<sub>2</sub> norm) easy to understand, but not scale invariant

Manhattan: 
$$d(x_i, x_j) = \sum_k |x_{ik} - x_{jk}|$$
 (p=1; L<sub>1</sub> norm) city-block distance

Chebychev: 
$$d(x_i, x_j) = max_k |x_{ik} - x_{jk}|$$
 (p $\to \infty$ ; L <sub>$\infty$</sub>  norm)

Minkowski: 
$$d(x_i, x_j) = (\sum_k (x_{ik} - x_{jk})^p)^{1/p}$$

Pearson Correlation: 
$$d(x_i, x_j) = 1 - r, r = cor(x_i, x_j)$$

scale invariant but outlier sensitive

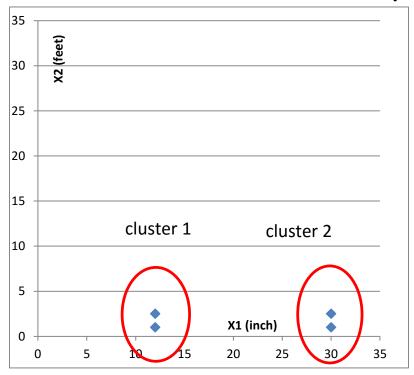
**Spearman**: Same as PCC but with ranked values

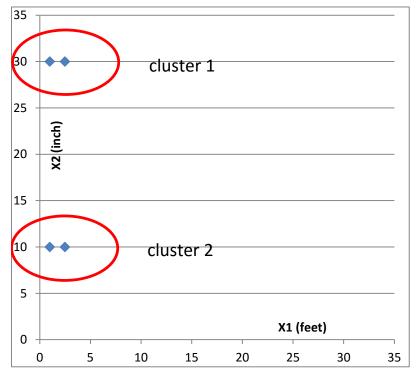
Others like Canberra, Jaccard, binary, ...

# **Standardization / Normalization**



- Values of variables may have different units
  - Some will take vary large values, & "distance" can be large
  - Others may be small in values, & difference will be small
- Variable with high variability/range will dominate metric, & even lead to bias
- variable standardization / normalization

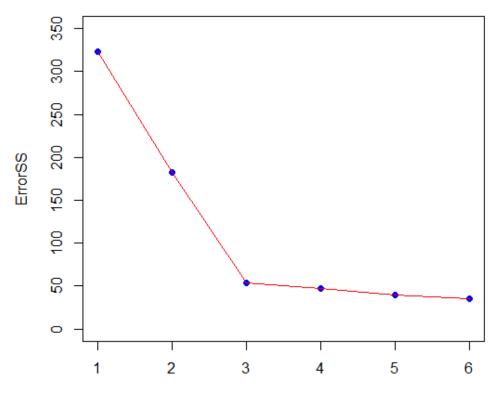




#### How to determine K

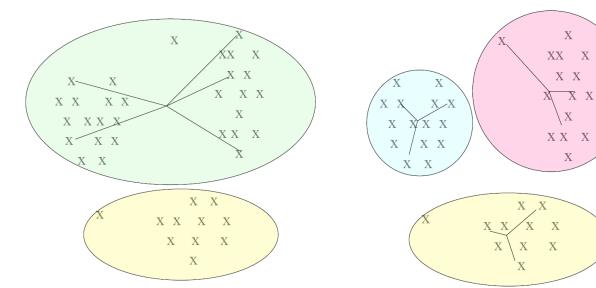


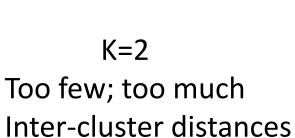
- If there are business reasons, go ahead
- Try different k, looking at the change in the average distance to centroid, as k increases
- Average falls rapidly until right k, then changes little

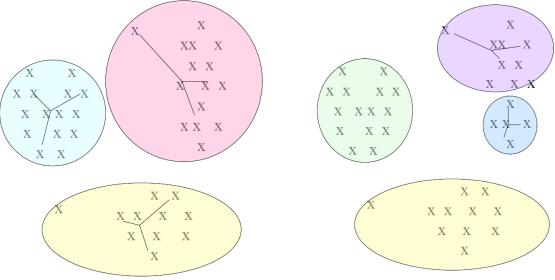


# **Interpretation of K**







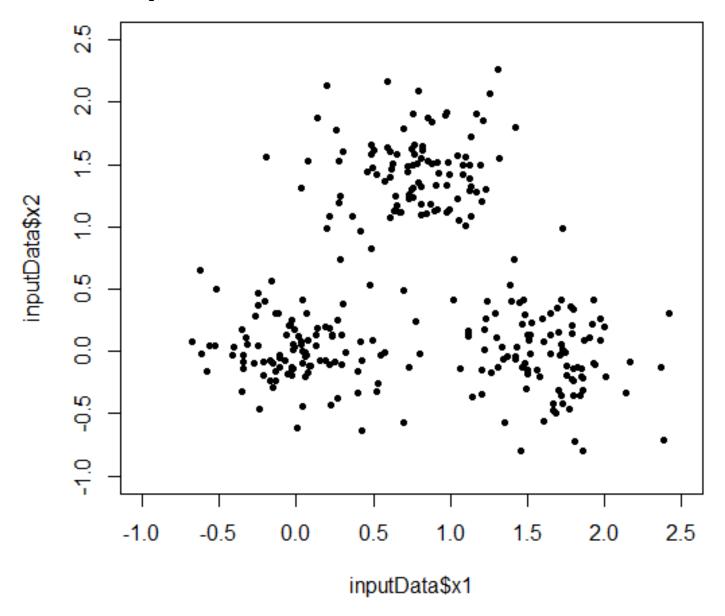


K=3 about right

K=4
Too many;
no significant improvement

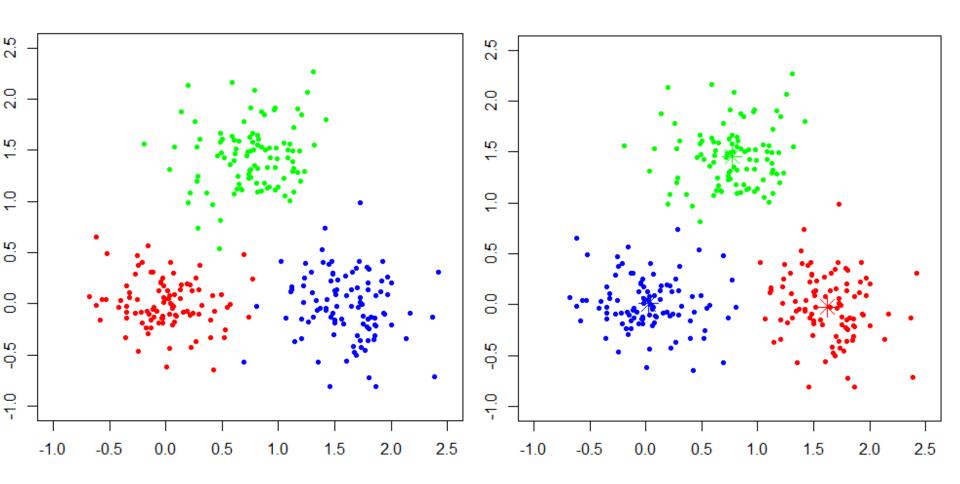
### One example – demo in R







# **Original**



How could you do it in R? - example

#### Comments on K-Means



Strength: simple & very efficient  $\sim O(tkn)$ , n = # objects, k = # clusters, t = # iterations, k, t << n.

### **Weakness**

- Applicable only when mean is defined, what about categorical?
- Need to know k, the number of clusters, in advance
- Unable to handle noisy data & outliers; sensitive to outliers
- Not suitable for clusters with non-convex shapes
- Sensitive to initialization

#### A few variants of *k-means*

Selection of the initial *k* means; dissimilarity calculations; strategies to calculate cluster means



### Hierarchical clustering

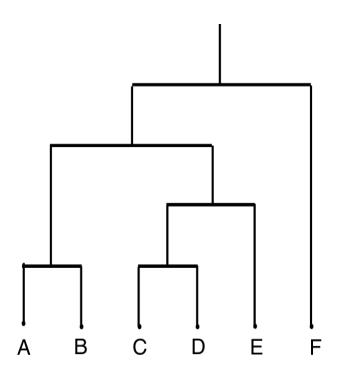
- Bottom up (aglomerative)
  - Start with single-instance clusters
  - At each step, join the two closest clusters
  - Design decision: define distance between clusters
- Top down (divisive approach / deglomerative)
  - Start with one universal cluster
  - Find two clusters
  - Proceed recursively on each subset
  - Can be very fast
- Both methods produce a dendrogram



### Dendrogram

A tree data structure which illustrates hierarchical clustering techniques

- Each level shows clusters for that level.
  - Leaf individual clusters
  - Root one cluster
- A cluster at level i is the union of its children clusters at level i+1.



# Hierarchical clustering - Agglomerative MARYVILLE

Initially each data point in its own cluster Iteratively clusters are merged together until one cluster

- Key Operation: repeatedly combine two nearest clusters
- Important questions
  - How do you represent a cluster of more than one point?
  - How do you determine the "nearness" of clusters?

#### Distance between clusters



- Single Link: smallest distance between points  $d(C_i, C_j) = \min_{p_i \in C_i, p_j \in C_j} ||p_i p_j||$
- Complete Link: largest distance between points  $d(C_i, C_j) = \max_{p_i \in C_i, p_j \in C_j} ||p_i p_j||$
- Average Link: average distance between points  $d(C_i, C_j) = (1/n_i n_j) \sum_{p_i \in C_i} \sum_{p_j \in C_j} ||p_i p_j||$
- Centroid: distance between centroids  $d(C_i, C_j) = ||m_i m_j||$



# An Example

### **Insurance Application of Clustering Analysis**

By using

Hierarchical Clustering on Principle Components (HCPC)

## **Case Study: Risk Segmentation**



- Foreign travel increased exponentially in past 50 years; associated risk impacted on life insurance
- There are mortality/morbidity differences between countries; location of residence can make large difference in mortality
- Objective
  - Assess foreign travel & residence risk
  - Compare all countries around the world on uniform basis
  - Data-driven conclusions based on facts and data, not popular opinion & preconceptions





Life Expectancy (years)

Rank	Country	Life Expectancy	Rank	Country	Life Expectancy
1	Monaco	89.6	204	Chad	49.1
2	Japan	84.2	203	South Africa	49.5
3	Singapore	84.1	202	Guinea Bissau	49.5
4	San Marino	83.1	201	Swaziland	50.0
5	Andorra	82.6	200	Afghanistan	50.1
6	Switzerland	82.3	199	Central African Republic	50.9
7	Hong Kong	82.2	198	Somalia	51.2
8	Australia	82.0	197	Zimbabwe	51.5
9	Italy	82.0	196	Namibia	52.0
10	Liechtenstein	81.6	195	Gabon	52.2

Infant Mortality (deaths before age 1 per 1,000 live births)

Rank	Country	Infant Mortality	Rank	Country	Infant Mortality
1	Monaco	1.8	189	Malawi	77.0
2	Japan	2.2	190	Burkina Faso	78.3
3	Bermuda	2.5	191	Angola	81.8
4	Singapore	2.6	192	Niger	88.0
5	Sweden	2.7	193	Chad	91.9
6	Hong Kong	2.9	194	Guinea Bissau	92.7
7	Iceland	3.2	195	Central African Republic	95.0
8	Italy	3.3	196	Somalia	101.9
9	France	3.3	197	Mali	106.5
10	Spain	3.4	198	Afghanistan	119.4



- Data for all 205 countries/regions
- > 25 data fields to characterize foreign risks

Life Expectancy(1), Maternal Mortality(2), Infant Mortality(3), Underweight Children(4), Adult Obesity(5), HIV Prevalence(6), Communicable Disease Death Rate(7), Physician Density(8), Sanitation(9), Drinking Water(10), Hospital Beds(11), Traffic(12), Homicide(13), Military Conflicts(14), Foreign Deaths(15), Occupational Accidents(16), Carbon Dioxide(17), Particulate Matter concentration(18), Internet Users(19), Mobile Phone(20), Road Density(21), GDP Per Capita (PPP)(22), Corruption(23), Education-Expected Years of School(24), Gini Index(25)

#### Data sources

CIA, WHO, World Economic Forum, World Bank, UN, Center for Systemic Peace, U.S. State Department, pueblo.gsa.gov, Elsevier, Transparency International



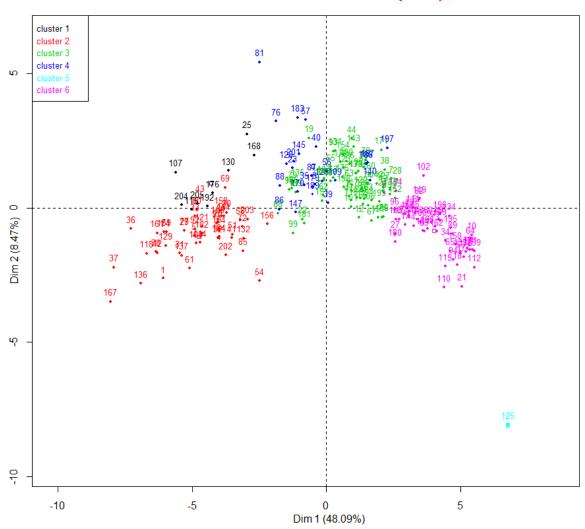
Country	Expect	Maternal Mortality	Infant Mortality	Underw eight Children	Adult Obesity	HIV Prevalence	Communica ble Disease Death Rate	an	tion	Drinking Water	Hospital Beds	Traffic	Homi cide	Military Conflicts	<b>-</b>		Carbon
Afghanistan	50.11	460	119	32.9	2	0.010%	713		28.00	60.62	0.40	39	2.4	50.88			0.19
Albania	77.77	27	14	6.3	21		46	1.15	81.00	97.02	2.43	13.9	4	2.00		10.0	0.94
Algeria	76.18	97	23	3.7	16	0.100%	202	1.21	95.00	83.85	1.70		1.5	46.75			3.47
Andorra	82.58		4		25		16		100.00	100.00	2.54		1.3	0.00			6.18
Angola	54.95	450	82	15.6	6	2.000%	819		59.00	42.37	0.80	37.7	19	13.00			1.44
Antigua & Barbuda			14		26		86		91.00	97.57	2.10		6.8	0.00			5.26
Argentina	77.32	77	10	2.3	30	0.500%	87	3.16	96.00	96.62	4.50	13.7	3.4	6.00	8.12		4.36
Armenia	73.75	30	18	5.3	24	0.100%	74	3.76	88.95	99.17	3.95	13.9	1.4	8.00		9.5	1.46
Aruba	76.14		12											0.00			21.53
Australia	81.98	7	4		27	0.100%	18	2.99	100.00	100.00	3.86	7.8	1	0.00	9.39	3.2	18.38
Austria	80.04	4	4		21	0.300%	14	4.85	100.00	100.00	7.63	8.3	0.6	0.00	8.86	4.0	7.45
Azerbaijan	71.61	43	28	8.4	24	0.100%	102	3.78	82.00	74.03	4.55	13	2.2	6.00		16.7	5.48
Bahamas	71.69	47	13		35	3.100%	91		87.96	96.00	3.10	14.5	27.4	0.00	17.52		7.64
Bahrain	78.43	20	10		33	0.200%	63	1.44	99.00	98.86	1.80	12.1	0.6	0.00			20.71
Bangladesh	70.36	240	47	41.3	1	0.100%	344	0.30	55.00	76.18	0.58	12.6	2.7	8.00			0.35
Barbados	74.75	51	11		35	1.400%	86	1.81	82.00	99.84	6.60	12.2	11.3	0.00	14.44		5.77

### Main challenges

- Many missing values
- Different weights on certain fields
  - ✓ For example, life expectancy

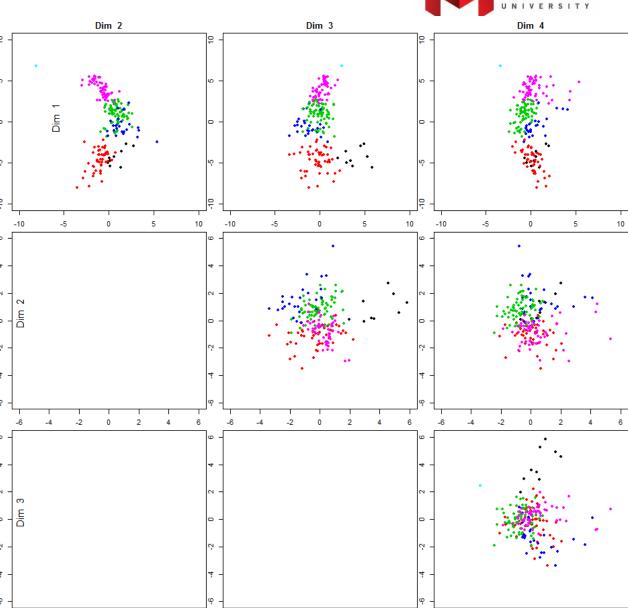


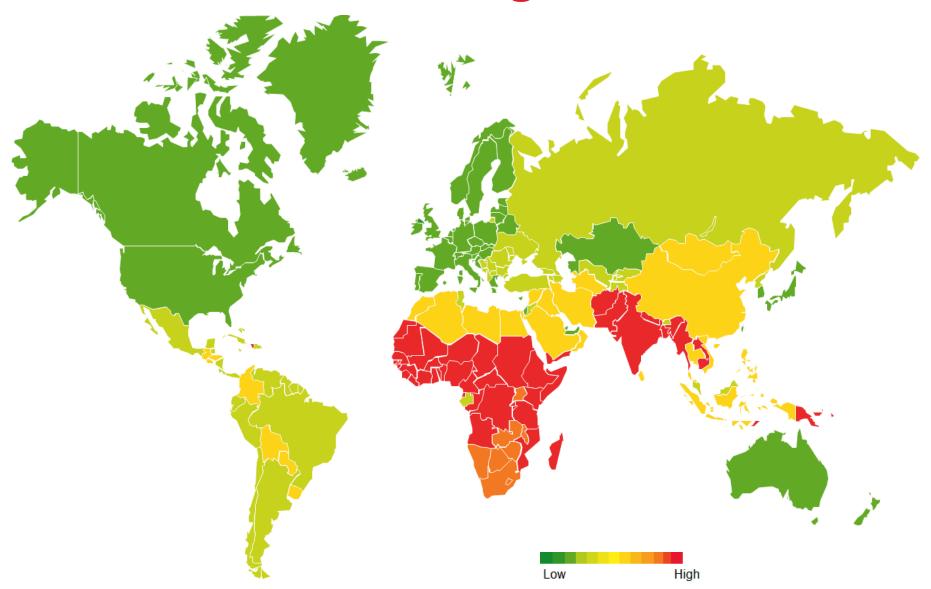
- Missing values are dealt with at algorithm level
- PCA analysis followed by hierarchical clustering
  - ✓ Principle Component Analysis – explain variance in data
  - Weights are based on judgment, and considered at hierarchical clustering
- Results on 6 clusters
  - Number of clusters is a free parameters





- Data visualization
  - Scatter plot of first \*4 components -
- Component 1
  - ✓ Life expectancy, Infant mortality, Sanitation, Education Expected Years Of School, Internet users
- Component 2
  - Underweight children,
     Gini index, Foreign
     death, road density







### **Comments on Hierarchical Clustering**

### Strengthens

- Include categorical variables
- May be required; Hierarchy results easy to understand
- Better clustering quality

#### Weakness

- Not saleable well: time complexity  $>O(n^2)$ ,
- Not be able to undo what was done previously

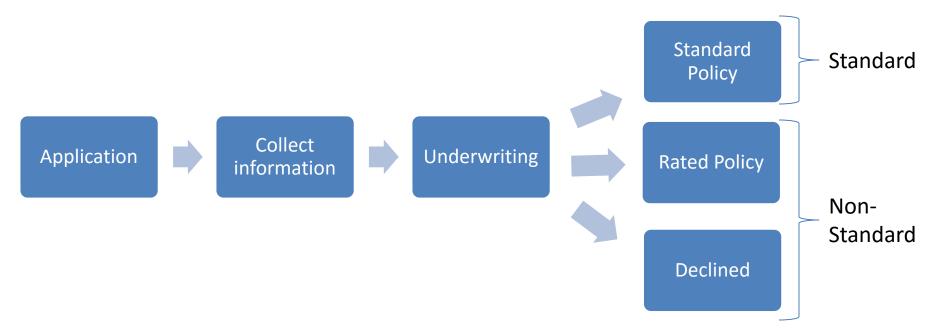


# **Final Project**

### Goal: Using PM to solve business problem



- Ideally, predict individual mortality & offer product
  - But to do that, what do we need?
- Alternatively, predict UW decisions
  - What are advantage and disadvantage?



#### Final deliverables



- Complete model with proofed performance
- A comprehensive document to client; your target audience will be mid-/high-level mangers in bank/life, & actuaries in life product development/pricing/valuation
- A presentation is also required (to both groups)

#### Logistics

- A team of two students
  - Group 1 = Eric / Hui; Group 2 = Haifeng / Anlin; Group 3 = Nick / Mengchu;
     Group 4 = Jie / Luke; Group 5 = Alina / Matthew"
- Both are required to make equal contributions to final deliverables; each have 10-15 min presentation, focusing on different aspects of the project
- Project paper is due right before the last class



#### Grade

- Total 30 points toward the final grade
- Modeling 10; Results 4; Report 8; Presentation 8

#### **Considerations**

- Why we have to do this PM project
- How we come to the final model; what the major issues we have to deal with when we build the model
- How we select variables with predictive power; any issue
- What we learn from the model
- How we would implement it; what are required from client
- How we would handle anti-selection; any method to mitigate
- What the key indicator that PM project will be successful in real business

#### On last week class



- A full report for both managers & actuaries
  - Introduction; Background/Objective; Data/Data Process;
     Modeling/Procedure; Performance/Results;
     Implementation; Appendix/Attachment (if necessary)
- Model, including R script
  - Repeatable results for actuary to replicate
  - If other tools (e.g. Excel) used, please include
- Presentation
  - Separate presentations, 10-15 min each

#### Data

- Missing values
- Grouping
- Any question? Do not wait until last minute