



# RAIMUNDO MIRALLES FEBRER

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## FOREWORD

**Information Security Team Lead** with MIT CTO certification, CISSP, CSSLP, and CCSK credentials. Skilled in driving standardization, prioritizing customer-centric solutions, and fostering product-oriented security strategies. With extensive experience in **Information Security, Risk Management, Regulatory Compliance, Security Architecture, and Secure SDLC**, I bring a comprehensive approach to securing digital ecosystems while aligning with business objectives.

## EXPERIENCE

### **Mercedes-Benz Group (MBGSM) – Information Security Officer (ISO)**

03/2019 – Present

- Serving as the Information Security Officer (ISO) Deputy for a software-driven organization hosted on AWS, I am responsible for overseeing **Information Security Governance, Compliance, Risk Management, and the Secure Software Development Life Cycle (SDLC)**. I collaborate closely with product owners and managers, ensuring security requirements align with **Corporate Policies** and recognized frameworks and standards, including **ISO 27000, ISO 25000, NIST CSF 2.0, OWASP, UNECE, and GDPR**. My role responsibilities are:
  - Definition, communication and tracking of Security KPI and Goals
  - Definition of the annual security master plan and security roadmap.
  - Single point of contact for new security requirements, activities, process, demands as Security Process Owner
  - Evaluate, recommend, and oversee product-oriented security, to cover all steps in the software development life cycle.
  - Proactive Risk Management to keep overall risk level in the defined risk appetite threshold.
  - Conduct security awareness training for organization members to ensure consistently high levels of compliance with information security policies.
  - Evaluate, recommend, and oversee the deployment of security tools and technologies to enhance product and data protection.
  - Support business with non-functional Requirements, Objectives and Key Results.
  - Frequent participation in the organization steering committee.

I lead a cross-functional team of **security analysts, architects, champions, auditors, and project managers**, ensuring the seamless execution, tracking, and oversight of security processes. Key achievements include:

- **Governance ISMS** based on NIST CSF 2.0
- **Implementation of Security Quality Gates** to enhance software development security.
- Development of an **ISO tool dashboard (Jira)**, integrating security stories with user stories to improve overall software quality.
- Establishment of a **Proactive Risk Management process** for early identification and mitigation of risks, integrated with Enterprise Risk Management.
- **Integration of security controls into the CI/CD pipelines**, embedding security within the development toolchain.

## **INDRA** – *BBVA Information Security Architect*

08/2018 – 02/2019

- As an **Information Security Architect** and **Risk Analyst** at BBVA CIB, I **secured critical business** initiatives by evaluating risks and implementing robust security measures. I conducted threat modeling for new proposals, modifications, and migrations, using methodologies like STRIDE, OWASP Top 10, and SANS Top Errors, while leveraging Data Flow Diagrams to identify vulnerabilities and recommend countermeasures.
- My role focused on modernizing legacy applications, guiding their secure migration to microservices architectures deployed in containerized environments across private and public clouds. I played a key role in transitioning from SOA to RESTful architectures, ensuring scalability and resilience while embedding security in the early stages of the SDLC. By applying frameworks such as NIST CSF and ISO27000, I **ensured compliance** and **standardized security practices**, effectively aligning security with business goals and driving innovation in secure application delivery.

## **Nextel SA (s21Sec)** – *Cybersecurity consultant and presales*

06/2016 – 07/2018

- As a **Cybersecurity Consultant and Presales Specialist**, I combined deep technical expertise with exceptional communication skills to bridge the gap between complex security solutions and client needs. My work involved designing and presenting tailored solutions leveraging cutting-edge technologies such as Identity Access Management (IAM), Security Orchestration and Automation (SOAR), Privileged Access Management (PAM), and Cloud Security for modern environments, including microservices and DevOps ecosystems, aligned with CSA and NIST frameworks. Additionally, I provided insights into standard security technologies such as NAC, SIEM, Advanced Threat Protection (ATP IRS), IPS, Firewalls, and Proxies.
- My ability to **translate complex technical concepts** into clear, actionable strategies **enabled effective collaboration with technical and business stakeholders**, driving successful implementations and client satisfaction.

## **Santander Global Tech** – *CyberSecurity Project Lead*

01/2012 – 05/2016

- Outsourcing for Santander Global Tech to address the deployment, Roadmap, and Operation of Global IPS Infrastructure. Managed the deployment, roadmap, and global operations of a new Intrusion Prevention System (IPS) infrastructure built with **Open Source and Big Data technologies**, designed for **cloud-native environments** like AWS. The solution leveraged **Amazon Simple Storage Service (S3)** for scalable data storage and analysis.
- As a Project lead my duties were:

- Led the development and implementation of the roadmap to align with customer priorities and security requirements.
- Bridged communication between stakeholders, ensuring security and compliance were integral to the product life cycle.
- Orchestrated worldwide deployments, collaborating with cross-functional teams, local offices, and external partners to ensure secure rollouts and consistent configurations.
- Authored comprehensive technical guides covering deployment, operation, architecture, and secure design principles.

### **Nextel SA (S21Sec)** – Madrid, *CyberSecurity Team Lead*

06/2006 – 12/2011

- I led two key departments: **Professional Services** and **Support & Maintenance**.
  - In **Professional Services**, I managed, coordinated, and tracked technical projects involving leading technologies from Checkpoint, Juniper, Palo Alto, McAfee, Symantec, Cisco Ironport, Bluecoat, F5 Networks, Radware, and Alcatel. I also supervised and managed outsourcing teams, ensuring seamless collaboration and project delivery.
  - In **Support & Maintenance**, I oversaw Level 1 and Level 2 support operations using ITSM tools for efficient incident tracking and resolution. I conducted Service Level Agreement (SLA) reviews and tracking, ensuring compliance and customer satisfaction. Additionally, I managed our main accounts and led the problem management team, driving solutions for escalated issues when resolution times exceeded expectations.

### **Accenture** – *Network Security Administrator*

06/2004 – 05/2006

- Outsourcing for Barclays Bank as a network security administrator.

### **INDRA** – *Unix & Database Administrator*

01/2004 – 05/2004

- Outsourcing in the headquarters of the Labor Minister as UNIX (Solaris 8,9) and database (Oracle 8) administrator.

## EDUCATION

### MIT

2024 [Chief Technical Officer Professional Certificate](#)

### Security Certificates

- 03/2023 ISC2 CSSLP [Certification Badge](#)
- 11/2021 ISC2 CISSP [Certification Badge](#)
- 10/2018 CSA CCSKv4 [Certification Badge](#)

### Technical training

- 04/2024 NIST CSR Risk Management Framework.
- 03/2024 Zero Trust Networking.
- 11/2023 AWS Advanced Security.
- 10/2023 Git & Github bootcamp.
- 09/2023 Application Security - The Complete Guide.
- 12/2022 Information Security Risk Expert
- 11/2022 ISC2 CSSLP Online Self-Paced training
- 06/2022 Information Security Officer & Architect

### Other Knowledge

- ISO 27000, NIST CSF 2.0, Zero Trust (CISA, NIST), NIST SSDF 1.1, Safe 6.0, ISO31000, ISO2500, GDPR, UNECE, PCI-DSS, DORA
- OWASP, SANS, C4 model, threat modeling.
- Agile methodologies (Scrum, Kanban, Mural)
- IT Service Continuity Management, Free and Open Source Software (FOSS)

### Languages

- Spanish & Catalanian native speaker.
- English B2 or High Intermediate

### Hobbies

- Mountain Bike.
- Stand UP paddle surf.
- Open water swimming.