

# RAINA ZHENG

RAINAZHENG.DESIGN  
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## SUMMARY

I'm a user experience designer with a zeal for empathetic design and human-centered problem solving.

## SKILLS

### Design and UX

User research  
Sketching  
Wireframing  
Prototyping  
Usability testing

### Tools

Balsamiq  
Figma  
Sketch  
Abstract  
InVision  
UsabilityHub  
Useberry  
GitHub  
JavaScript, HTML, CSS  
jQuery

## CONNECT

[linkedin.com/in/rainazheng](https://www.linkedin.com/in/rainazheng)   
[github.com/rainazheng](https://github.com/rainazheng) 

## EXPERIENCE

### PowerSchool • UX Designer

April 2019 - Present • Arlington, VA

- Delivering wireframes, hi-fi mock-ups, and interactive prototypes that solve for users' needs and pain points
- Led a feature redesign that resulted in 535% growth in engagement
- Facilitating monthly focus groups and conducting usability studies
- Contributing to the development of a unified design system to achieve consistency in components and design patterns
- Championing accessibility throughout the design and development process

### Epic Systems Corporation • QA & UX Analyst

July 2015 - July 2018 • Verona, WI

- Facilitated dozens of remote and in-person usability tests (including task-based testing, A/B testing, and card sorts) for cardiology enhancement projects
- Led design discussions and made sure each project underwent multiple stages of iterative testing

## EDUCATION

### Bloc

2018 - 2019

UX/UI Design and Front-End Development  
Apprenticeship

### University of Maryland, College Park

2011-2015

Bachelor of Science Finance, Art History Minor