RAINA ZHENG

RAINAZHENG.DESIGN
RAINA.ZHENG@GMAIL.COM
(240)-898-8382

SUMMARY

I'm a user experience designer with a zeal for empathetic design and human-centered problem solving.

SKILLS

Design and UX

User research
Sketching
Wireframing
Prototyping
Usability testing

Tools

Balsamiq
Figma
Sketch
InVision
UsabilityHub
Useberry
GitHub
JavaScript, HTML, CSS
JQuery

CONNECT

linkedin.com/in/rainazheng
github.com/rainazheng

EXPERIENCE

PowerSchool • UX Designer
April 2019 - Present • Arlington, VA

• Delivering wireframes, hi-fi mock-ups, and interactive prototypes that solve for users' needs and pain points
• Led a feature redesign that resulted in 400% growth in engagement
• Facilitating monthly focus groups and conducting usability studies
• Contributing to the development of a unified design system to achieve consistency in components and design patterns
• Championing accessibility throughout the design and development process

Epic Systems Corporation • QA & UX Analyst
July 2015 - July 2018 • Verona, WI

• Facilitated dozens of remote and in-person usability tests (including task-based testing, A/B testing, and card sorts) for cardiology enhancement projects
• Led design discussions and made sure each project underwent multiple stages of iterative testing

EDUCATION

Bloc
2018 - 2019

UX/UI Design and Front-End Development Apprenticeship

University of Maryland, College Park
2011-2015

Bachelor of Science Finance, Art History Minor