Yu Rain Kan

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EDUCATION University of Washington, Michael G. Foster School of Business

2019-2024

Ph.D. in Business Administration, Information Systems

(Expected)

Minors: Economics, Operations Management,

Research Methods Advisors: Yong Tan, Uttara M. Ananthakrishnan

Georgia Institute of Technology, Industrial and Systems Engineering (ISvE)

Master of Science in Analytics

2018-2019 GPA 4.0/4.0

Joint Program by Scheller College of Business, College of Computing, and College of Engineering

Peking University, School of Foreign Language

2014-2018

Bachelor of Linguistic in German

RESEARCH INTERESTS **Research Focus**

AI, Digital Marketing, E-commerce

Methodology

Econometrics, NLP, Experimental Design, Machine Learning, Reinforcement Learning, Causal Inference. Economic Theories

RESEARCH

Research Papers

EXPERIENCE

- "Afraid of Niche, Tired of Mass: Atypical Idea Combination on Crowdfunding Platform" Yu Kan, Yifan Yu, Yang Jiang, Yong Tan
 - Under Review at Production and Operations Management
- "Be the Buyer' Leveraging the Wisdom of the Crowd in E-Commerce Operations" Leela Nageswaran, Yu Kan, Uttara M. Ananthakrishnan Under Review at Management Science
- "Exploring the Long Tail: Taste Clusters and Sales Diversity on Subscription-Based Platforms"

Yu Kan, Uttara M. Ananthakrishnan, Yong Tan

In preparation for submission

- "Chatbot in Disguise: How Non-Disclosing Agent Identity Spurs Strategic Behavior"
 Yu Kan, Yifan Yu, Lin Jia, Yong Tan
 Working Paper
- "One Size Fits All? Informational Accessibility and Inclusivity in Online Platforms"
 Yu Kan, Ye Liu, Uttara M. Ananthakrishnan, Yong Tan
 Working Paper

CONFERENCE PAPERS

• "Be the Buyer' – Leveraging the Wisdom of the Crowd in E-Commerce Operations" Montreal

Manufacturing and Service Operations Management Conference Canada, 2023

- "Whose Idea to Learn: Atypicality Innovation and Crowdfunding Project Performance" International Conference on Information Systems (ICIS) Copenhagen, Denmark, 2022
- "Exploring the Long Tail: Taste Clusters and Sales Diversity on Subscription-Based Platforms"

 Mannheim,

ZEW Conference on Information and Communication Technologies Germany, 2022

• "Taste Clusters, Long Tail and Sales Diversity on Subscription-Based Platforms" Workshop on Information Systems and Economics (WISE) Austin, TX, 2021 Conference on Digital Experimentation @ MIT (CODE@MIT) Virtual, 2021 **INFORMS** Annual Meeting Anaheim, CA, 2021 • "Whose Words To Believe? The Polarity Of Customer Reviews On Apparel Rental Platforms" **INFORMS** Annual Meeting Indiana, 2022 • "Atypicality Innovation and Crowdfunding Project Performance" Conference on Information Systems and Technology (CIST) Virtual, 2020 **INFORMS** Annual Meeting Virtual, 2020 • "Data Analytics for Disaster Management: Research Opportunities and Challenges" POMS Annual Conference Virtual, 2022 **INFORMS** Annual Meeting Virtual, 2020 **INFORMS** Annual Meeting Virtual, 2021 • "Ad-Sponsored Model with Consumer Privacy Concerns" **INFORMS** Annual Meeting Virtual, 2020

RESEARCH HIGHLIGHTS

- Designed recommender systems leveraging large-scale customer and product level data to develop novel Machine Learning (ML) based 'taste clusters'
- Conducted randomized user experiments to test the effectiveness of our ML-based recommender algorithms against collaborative filtering
- Launched recommender systems on apparel rental platform, the platform achieved significant increase in customer satisfaction, sales diversity, customer retention, and products rotation time
- Constructed users similarity network and identify users' communities using Generative Adversarial Nets (GAN)
- Created name entity recognition (NER) from feedback data on appeal rental platform using BERT and SpaCy
- Identified eight users' emotions expressed in feedback on crowdfunding platforms. Built product similarity network based on text mining

AWARDS AND	Best Paper Award - Runner Up, CIST	2020
Honors	Best Student Paper Nomination, CIST	2020
	Evert McCabe Endowed Fellowship Program in Private Enterprise	2021
	Bertha L. Mills Fellowship	2019-2020

ACADEMIC **Journal Reviewer** for Information Systems Research SERVICE **Conference Reviewer** for ICIS, CIST, PACIS, IT&M, CSWIM

PHD Information Systems

Coursework

- Advanced Research Topics in Information Systems I
 Topics: (Latent) Instrumental Variables, Discrete Choice Models, Bayesian Learning, Hidden Markov Models, etc.
- Advanced Research Topics in Information Systems III Debabrata "Deb" Dey Topics: Digital Piracy, Economics of Information Systems

Economics & Econometrics

Econometrics IThomas RichardsonEconometrics IIJing TaoEconometrics IIIEric ZivotMicroeconomics IQuan WenMicroeconomics IIXu Tan and Jacques LawarreeMicroeconomics IIIJacques LawarreeEmpirical Industrial OrganizationYuya Takahashi

Operations Management

Stochastic ProcessFoad IravaniStochastic Models and QueuingKamran MoinzadehAdvanced Topics in Inventory ManagementKamran Moinzadeh

Computer Science

Machine Learning Kevin Jamieson

PROFICIENCIES Skills

Python, R, Stata, SQL, Mathematica, Maple

Languages

English (fluent), Chinese (native), German (fluent)