

# VictorOps



VictorOps



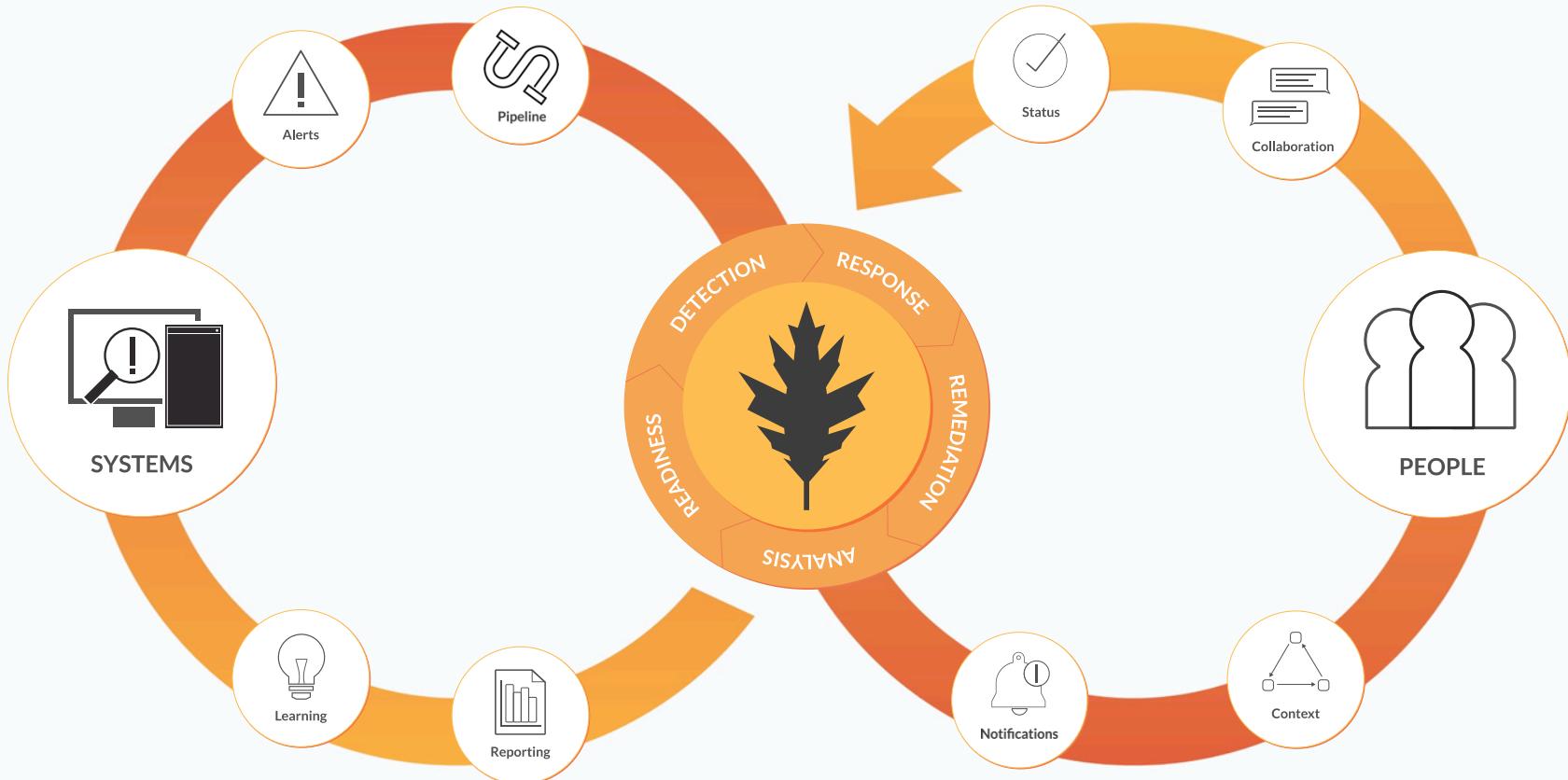
# Quick Overview

- VictorOps and Grafana
- Where You Can Learn More!

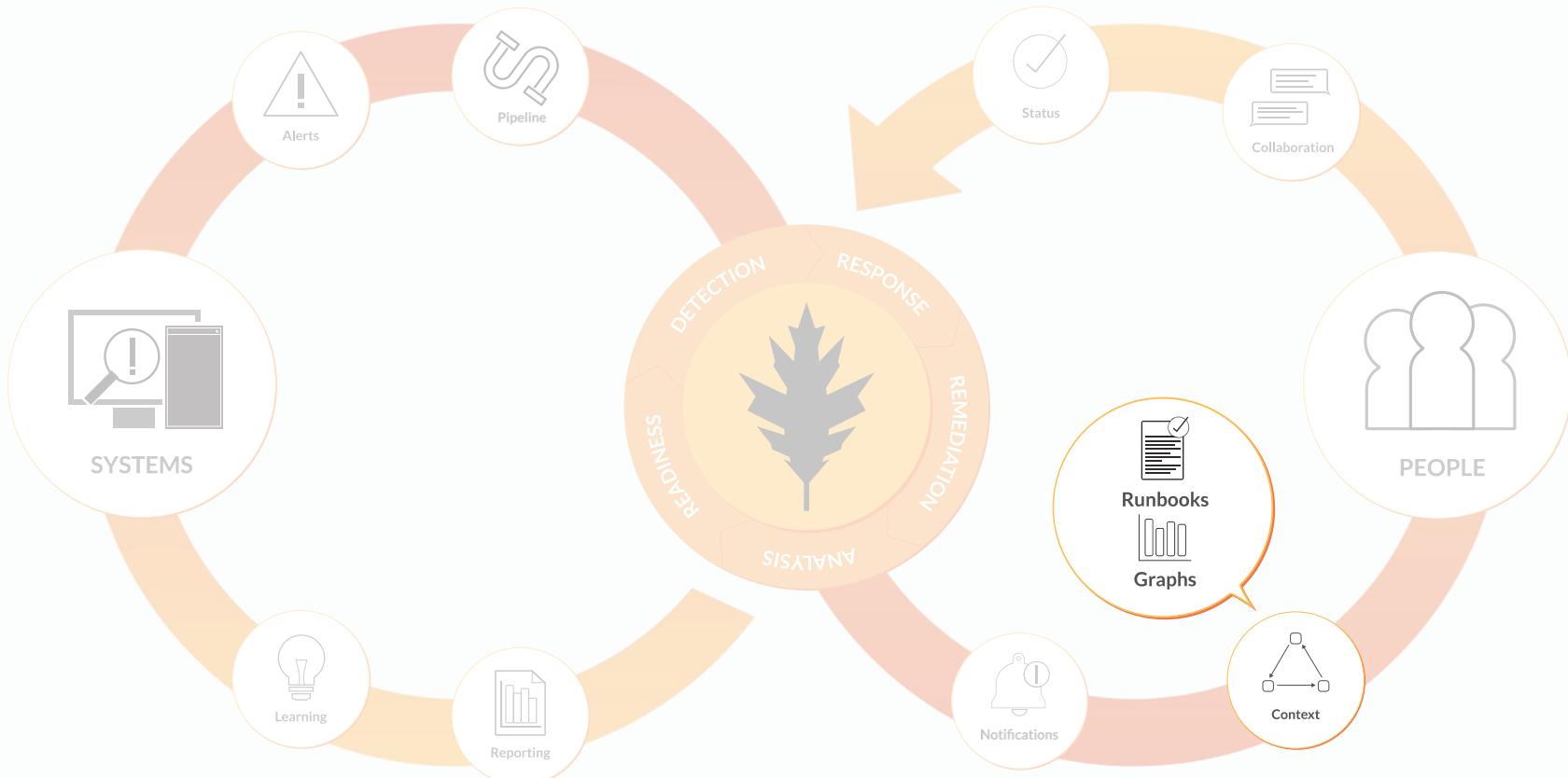


VictorOps

# What We Do



# What We Do





# VictorOps and Grafana



Secure | https://portal.victorops.com/client/victorops-demo#/incident/44241

Zoom VictorOps Portal VictorOps QE 2018 VictorOps Legacy QE DevOps Ecosystem... Knowledge Base VO Demo preso - Go...

VictorOps Demo Timeline Settings Reports

**People**

**Timeline**

post an update...

Trying to contact heisenberg for #44241, sending EMAIL, PUSH

**Incident #44241 Triggered**

API : host.123.xyz  
Policies: Ops : Primary

8 Annotations 1 Alert

**API**  
**Critical:** host.123.xyz  
HUBOT CREATED ALERT  
#44241 / 8 annotations

@hubot  
Ok, firing in the hole!

@goodman  
@hubot fire in the hole

**Incident #44240 Resolved**

API : host.123.xyz  
Policies: Ops : Primary  
Resolved by: SYSTEM

8 Annotations 3 Alerts

**API**  
**Recovery:** host.123.xyz  
Auto Resolve Resolve message: Auto Resolved  
#44240 / 8 annotations

Paging cancelled for heisenberg

**Incident #44240 Acknowledged**

API : host.123.xyz  
Policies: Ops : Primary  
ACKED by: goodman

8 Annotations 2 Alerts

**API**  
**Acknowledgement:** host.123.xyz

**Incidents**

x #44241 host.123.xyz

phase: TRIGGERED alerts: 1 Filter

CONTACTGROUPNAME  
CPU\_URL  
NOTIFICATIONTYPE  
New Field  
SERVICESTATE  
VO\_ALERT\_RCV\_TIME  
VO\_ALERT\_TYPE  
VO\_MONITOR\_TYPE  
VO\_ORGANIZATION\_ID  
VO\_ROUTING\_KEYS  
VO\_UUID  
X-Forwarded-For:0  
X-Forwarded-For:1  
X-Forwarded-Proto

https://victorops.com/wp-content/uploads/2017/04/CPU-300x227.png  
CRITICAL  
Important Information  
CRITICAL  
1517954014870  
SERVICE  
4  
victorops-demo  
e0b050aa-5e32-462b-a905-ddac8e9b1b60  
66.35.49.67  
172.68.34.74  
https

post an update...

**API**  
**Critical:** host.123.xyz  
HUBOT CREATED ALERT  
#44241 / 8 annotations

8 Annotations

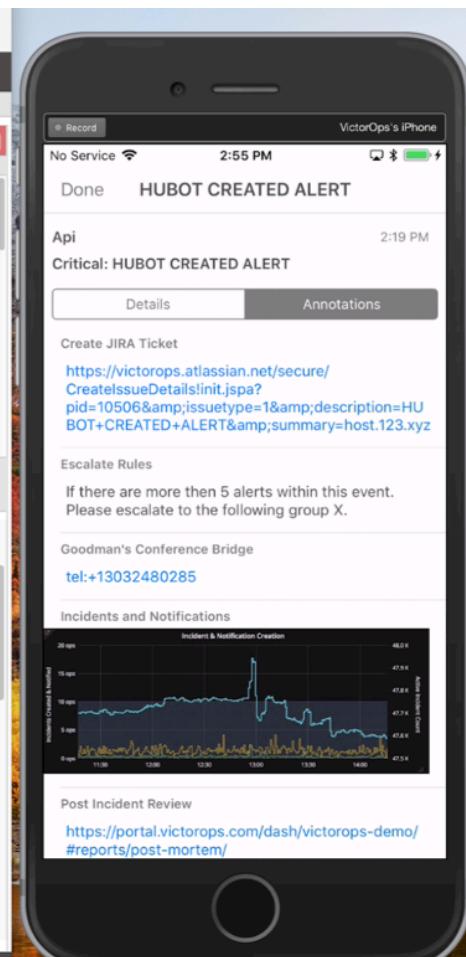
1. Create JIRA Ticket  
2. Escalate Rules: If there are more then 5 alerts within this event. Please escalate to the following group X.  
3. Goodman's Conference Bridge  
4. Incidents and Notifications

Incident & Notification Creation

Incidents Created & Notified

Post Incident Review

Report: Whenever this issue occurs send a report to Max



# Visit us at our booth!



**VictorOps**