

Heroku Prod DB Upgrade

BEFORE UPGRADE:

1) Send a notification email to all concerned teams

Sample Notification Email:

Heroku Postgres Database Upgrade Notification

Thursday, May 27 4:30PM EST – 7:00PM EST

Summary: BI Team is scheduled to perform an upgrade of the Heroku Postgres production database instance. An email will be sent once the upgrade is completed.

- **What will be down and when?**
 - Heroku Postgres production database- **Thursday May 27th 4:30PM EST - 7:00PM EST**
- **How will it affect me?**
 - The database will be unavailable for read/write and will not be synced with Salesforce during the upgrade
 - Power BI reports won't be impacted but there will be delays in Power BI data refreshes during this window
 - The existing database connection credentials will become obsolete post the upgrade
- **Is there a workaround?** No
- **Actions required post Upgrade:**
 - Update Postgres database connection profile within your application (New connection details will be shared with you by the BI team post Upgrade)
- If you have any questions or issues, please contact the BI Team: BusSys_BI@dynatrace.com

AFTER UPGRADE:

1) Update Secret Server credentials with updated URL, database, username, password and URI info.

2) Send emails to concerned teams asking them to retrieve updated credentials from their secret server folders.

Sample Email:






Hi Seth,

*This is to inform you that the Heroku Postgres database upgrade has now been completed. As a result, the **database host url** and **credentials** have been updated.*

The updated host url and credentials can be found on the secret server at <https://secretserver.dynatrace.org/app/#/secret/19912/general>.

Please let us know if you have any questions.

Related articles

-  [Heroku - Environments](#)
-  [How to Analyze and Optimize Postgres](#)
-  [Encrypt and Decrypt using PGCRYPTO](#)
-  [Heroku - Create Data Link](#)
-  [Heroku - CLI Main Commands](#)