Curriculum Vitae

Name: Sayed Ibn Masud

Alternate Names: সায়ীদ ইবনে মাসউদ, Abu Nusaybah

Location: Dhaka, Bangladesh **Hometown:** Bogura, Bangladesh **Languages:** Bangla, English

Marital Status: Married to Dr. Rubaiya Binte Rashid since January 19, 2018

Professional Summary

A faith-driven and analytically minded Business Operations Manager and Technical Product Manager with over 4 years of progressive experience in business analysis, stakeholder management, digital product delivery, and team leadership. Deeply committed to ethical business practices guided by Islamic values. Demonstrates strong communication, project execution, and mentoring skills while delivering high-impact results in complex organizational environments.

Work Experience

Business Operations Manager

SELISE Digital Platforms, Dhaka, Bangladesh

Jan 2025 – Present

- Leading cross-functional business units and digital transformation initiatives - Coordinating product management workflows, resource planning, and delivery - Driving operational excellence and stakeholder success

Deputy Business Operations Manager

SELISE Digital Platforms, Dhaka, Bangladesh

Jan 2023 – Dec 2024

- Oversaw client communications, project lifecycles, and cross-team alignment - Developed strategies to improve delivery efficiency and team performance

Business Analyst

SELISE Digital Platforms, Dhaka, Bangladesh

Jul 2021 - Dec 2022

- Conducted in-depth requirement analysis and maintained communication between technical and business teams - Designed solutions aligned with client goals and product vision

Product Acceptance Analyst

SELISE Digital Platforms, Dhaka, Bangladesh

Mar 2021 - Jul 2021

- Evaluated software product quality and supported QA process development

Lab Officer (Part-Time)

North South University, Dhaka, Bangladesh

Sep 2019 - Jan 2021

- Assisted students in computer labs and supported academic tech integration

Executive Editor

Projuktir Avijatri - প্রয়ুক্তির অভিয়াত্রি, Dhaka

Dec 2017 - Sep 2019

- Managed content strategy and editorial standards for a Bengali tech initiative



Bachelor of Science in Computer Science & Engineering North South University, Dhaka

Sep 2014 - Apr 2019

- CGPA: 3.53 (Graduated with Cum Laude)

Higher Secondary Certificate (Science) Govt. Azizul Haque College, Bogura

2011 - 2013

Secondary School Certificate (Science) Bogura Cantonment Public School & College

Jan 2009 - Mar 2011

Junior School Certificate & Primary Govt. Laboratory High School, Rajshahi



- Product Management
- Project Management
- Business Analysis
- · Agile Methodologies
- Team Leadership
- Stakeholder Communication
- Digital Transformation

- QA & Acceptance Testing
- Strategic Thinking

Certifications & Roles

- Microsoft Student Partner (MSP) Microsoft (2016 2017)
- Mozilla Representative Mozilla (2019 2020)
- Mozilla QA Contributor Mozilla (2015 2021)
- Co-Club Lead NSU Mozilla Club (2019)
- Core Member NSU Mozilla Club (2016 2019)

Volunteering & Community Work

- Organizing community events and workshops for open-source and tech education
- Promoting digital literacy and FOSS advocacy in academic environments
- Supporting female entrepreneurs and small businesses with tech consultancy

Online Presence

• Website: sayed.com.bd

• LinkedIn: linkedin.com/in/sayedibnmasud

• Twitter (X): <u>@sayedibnmasud</u> • Instagram: <u>@sayedibnmasud</u>

· Messenger: fb.com/sayedibnmasud

Personality & Values

- Islamic, ethical, and justice-focused worldview
- Family-oriented, married to a doctor
- Public speaker and writer on tech, ethics, and society
- Strong belief in halal practices, anti-consumerism, and social impact

Favorite Quote: "You were born with wings, why prefer to crawl through life?" — Rumi

References: Available upon request