## **Culfest Event Ticket Policies**

# Terms and Conditions, Privacy Policy, Refunds/Cancellations

Terms and Conditions
1. Eligibility:
- Tickets are available for individuals aged 18 and above unless otherwise specified.
- Valid identification must be presented at entry.
2. Ticket Usage:
- Tickets are non-transferable and valid only for the specified event date and time.
- Unauthorized duplication of tickets may prevent entry.
3. Event Changes:
- The organizer reserves the right to reschedule, postpone, or cancel the event due to unforeseen
circumstances.
4. Prohibited Activities:
- The resale or redistribution of tickets is strictly prohibited.
- Attendees must adhere to event-specific guidelines and venue rules.
5. Liability:
- The organizer is not responsible for personal belongings or injuries during the event.

Privacy Policy

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- Personal data (e.g., name, email, phone number) is collected during ticket purchase.

2. Usage of Information:
- Data is used for ticket processing, event updates, and marketing communications.
3. Data Security:
- We implement security measures to protect your personal information.
4. Third-Party Sharing:
- Information is not shared with third parties except for event partners when necessary.
5. Data Retention:
- Personal information is retained only as long as needed for event-related purposes.
Refunds/Cancellations

## 1. Refund Policy:

1. Information Collection:

- Refunds are not permitted except in cases where the event is canceled by the organizer.
- Refunds will be processed within 7-14 business days of cancellation confirmation.

#### 2. Cancellation Requests:

- Attendees may request cancellations up to 7 days prior to the event for a partial refund (if applicable).

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## 3. No-Show Policy:

- No refunds will be provided for no-shows or late arrivals.

### 4. Force Majeure:

- Refunds will not be issued for cancellations due to natural disasters, government actions, or other uncontrollable events.

#### 5. Contact for Refunds:

- Email: amrishrock2002@gmail.com

- Mobile: 9118841006

- Website: culfest.in