# Social Media Content and Engagement Overview (Instagram and YouTube)

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### About this dataset

Instagram dataset: collected caption and comments (number of comments) for instaram posts 2.using supervised learning model for rating comments on a scale of 1 to bad and 5 being good) for sentimental overlook 3.find the top post and provide for it's engement

YouTube dataset: Focused on user engagement with a specific video the posted recently with comments and using ml model for sentimental overlook

Google reviews: Evaluated over the last two years for performance insights.

### Instagram Account & comments Overview

### **Account Overview:**

The Instagram account @collegetips.in has approximately 12,000 followers, with an engagement rate of around 2.5%. The content primarily focuses on providing college-related tips, advice, and resources for students. Follower count: 12,000 Engagement rate: 2.5% Posting frequency: 3 times a week Types of content: Photos (40%), Videos (30%), Stories (20%), Reels (10%)

### Strengths:

Provides valuable tips and advice for college students
Utilizes a mix of content types to keep the audience engaged

#### Weaknesses:

Post quality is inconsistent, with some photos and videos appearing low-resolution or poorly edited

Captions are often brief and lack a clear call-to-action

Hashtag usage is limited, with an average of 5 hashtags per post

Branding is inconsistent, with varying colors, fonts, and tone used across posts

### CollegeTips.in

@ collegetips.in

India's Biggest Recruiter of Interns → Fun I Learning I Learning I Career I Social Work WeOffer Internship & Training in our company only





138 Uploads



80.2k Followers



0,22% Engagement



14,79% Average users activity

#### Top most commented posts

From the last 100 posts









### Top #Hashtags

From the last 100 posts

#collegetips (8) #CollegeTips (4)

#friends (4) #internship (3)

#PetFriendlyCity (2) #fun (2)

#mothersday (1) #dogsofinstagram (1)

#dogsmom (1) #petfriendlycity (1)

#### Top caption words

From the last 100 posts

collegetips.in (5) CollegeTips (3) Let's (2)
every (2) create (2) where (2) always (2)
friends (2) environment (2) amazing (2)

#### User's Interests

Top word matches in user descriptions

student (3,05%) memes (0,76%)

### 6 mmetsre a ed tostudents contan:



Title: Majboori Me Single Vrelease data: October 15, 2020

likes: 51,733 likes

link:

https://www.instagram.com/collegetips.i
n/reel/CGX49oKJ-JH/

Hastags: #collegetips #collegelife

#crush #girlfriend

TITLE: Saala ye Dukh...kam kyun nhi

hote

relase data: December 6, 2020

Likes: 211,939 likes , 2004.0 comments

<u>link</u>:

https://www.instagram.com/p/Clc8Kakpy

Sy/

<u>Hastags</u>: #collegetips #collegelife #onlineclasses #friends #college"

Among non-work and non-lifestyle Reels, the top three highest-engagement videos consistently feature student interviews—predominantly with female participants. The high engagement observed is largely attributed to relatability, as evidenced by a significant volume of comments tagging peers. Statistically, these types of student interview content demonstrate a higher propensity for organic sharing and word-of-mouth amplification.

### Compare Instagram '#CollegeTips' comments

- Average Comments Count: Posts
   without '#CollegeTips' have a
   slightly higher average comments
   count (203.69) than those with the
   hashtag (200.12).
- Minimal Impact: The difference is small (3.57 comments), indicating the hashtag's presence does not significantly affect engagement.

### Common Themes in Instagram Captions

- College-Related Content
   Dominance: High engagement
   driven by college experiences,
   advice, and the platform's
   with hashtags like
   and `#collegelife`.
- Social and Career Themes: Posts on Posts on friendship and career opportunities attract significant comments.
- Engagement Strategies: Direct to action and communitylanguage enhance user participation.

### Summary and area of improvements:

#### Recommendations:

To optimize the account, I recommend the following:

Profile optimization: Update the profile picture, bio, and highlights to better reflect the account's brand and purpose.

Content strategy: Create a content calendar that incorporates a mix of promotional, educational, and entertaining content, including: Types of posts: Infographics, videos, photos, and stories
Optimal posting times: Peak hours (12 pm, 3 pm, 5 pm EST) and off-peak hours (10 am, 2 pm, 4 pm EST) to reach a broader audience
Hashtag strategy: Utilize a mix of niche-specific hashtags (e.g., #collegelife, #studentsuccess) and broader hashtags (e.g., #education, #careergoals)

### Competitor Benchmarking:

Key competitors in the niche include @collegeadvice, @collegelife, and @studentsuccess. These accounts have a larger following, higher engagement rates, and more consistent branding.

Competitor metrics:

@collegeadvice: 50,000 followers, 4.5% engagement rate @collegelife: 30,000 followers, 3.5% engagement rate

@studentsuccess: 20,000 followers, 3% engagement rate

Successful tactics used by competitors:

Utilizing Instagram's features, such as IGTV, IG Live, and Reels, to create diverse content

Collaborating with influencers and other accounts in the niche to reach a broader audience

Creating a content calendar that incorporates a mix of promotional, educational, and entertaining content Utilizing hashtags and tagging relevant accounts to increase visibility

## Youtube comments overview

Youtube video and comments are picked (because of recently posted and user-engemnt with is related to collage students) (MANIT Bhopal aka MACT: Not a review/ it's a life story of Central India's Most Iconic College-Part 1 – YouTube)

### **Key Highlights:**

a

Not a Typical Review: The video doesn't focus on rankings or academics but dives deep into the emotional and cultural identity of MANIT.

Personal Stories: Alumni and students share quirky and sentimental experiences that define the spirit of the college.

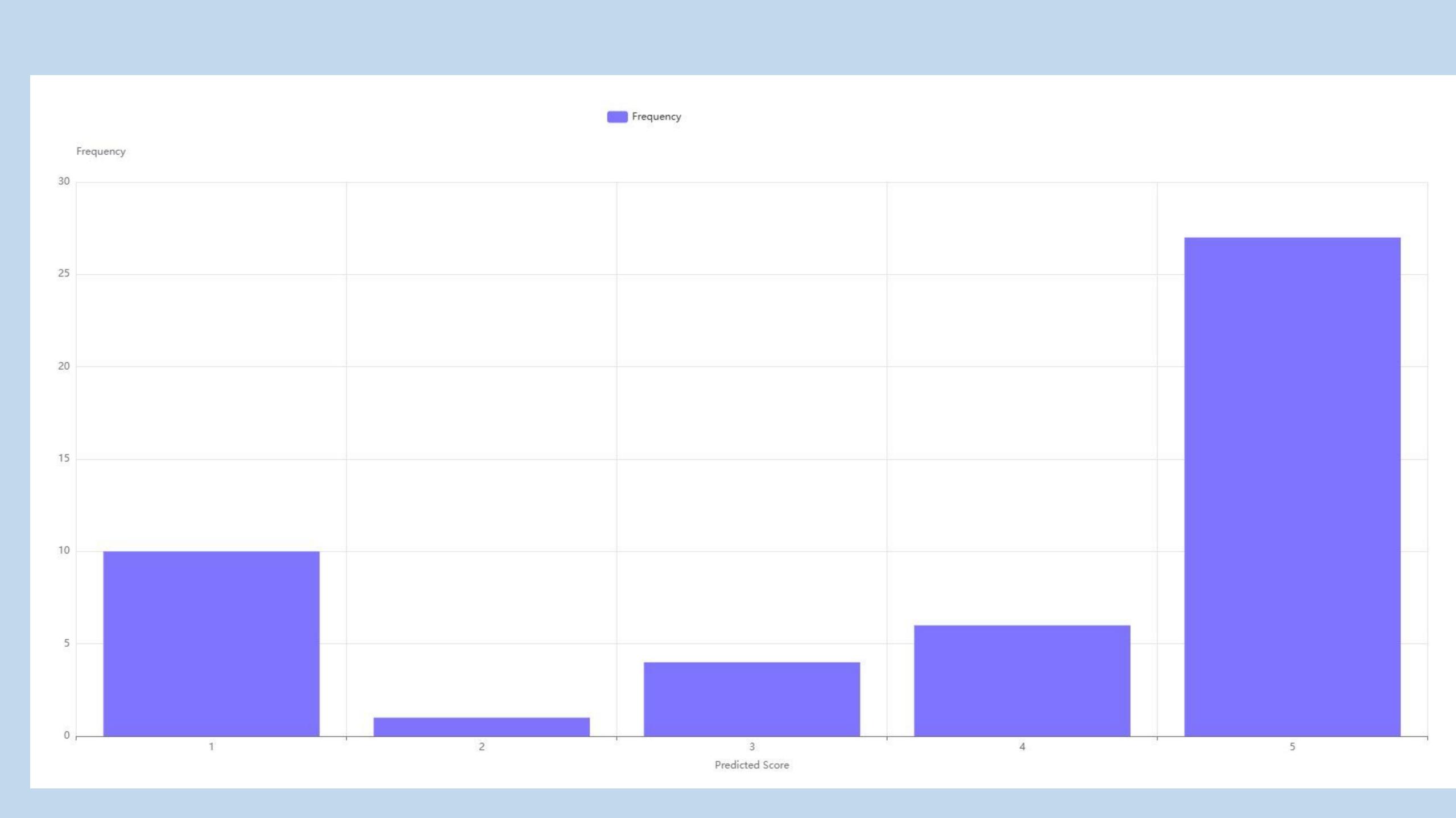
Iconic Traditions: Viewers get glimpses of the timeless rituals, camaraderie, and unique slang ("Khaas Baatey") that are part of student life.

A Campus Vibes: There's visual storytelling that showcases the greenery, historic architecture, and buzzing hostel life that make MANIT unforgettable.

P Narrative Style: It's casual, fun, and packed with nostalgia—a love letter to a place that shaped many futures.

### Common keywords in top comments

- Keyword Extraction: Comments with a a `predicted\_socre` of 1 were filtered and and preprocessed by converting to lowercase, removing punctuation, and and tokenizing.
- Frequent Keywords: The word "hai" appeared 9 times, while "bhi" and appeared 3 times each.
- Language Insight: The vocabulary suggests suggests comments are likely in Hindi or a or a related Indian language.



### Frequency distribution of YouTube comments

- Dominant Score: Score 5 is the most frequent, appearing 27 times, strong positive sentiment.
- Least Frequent Score: Score 2 appears only appears only 1 time, making it rare.
- Distribution Pattern: Skewed towards
   higher scores (5 and 1), with
   frequencies for scores 3 and 4, and
   as an outlier.

### 

- A summary of google reviews
- Average Rating: 4.5 (Very high rating)
- Reviewed by students, interns, and professionals.
- Main subject: CollegeTips.in, an internship platform/startup

### Key Positive Points:

- 1. Work Environment
- •Friendly, fun, and supportive atmosphere.
- •Encourages creativity and self-expression.
- •Compared to a dream workplace or film-like environment.
- "A place to explore yourself."
- "I'm following CollegeTips since I was in school."
- 2. Learning & Growth
- •Enhances communication, marketing, and digital content creation skills.
- •Offers exposure to diverse tasks and work culture.
- •Helps overcome social anxiety and introversion.
- "It's a wonderful platform to learn, explore, and grow."
- "They polish your skills in digital content creation and marketing."
- 3. Internship Experience
- •Tasks are innovative, engaging, and not stressful.
- •No pressure; feels more like a fun activity than actual work.
- •Great for beginners and those seeking personal growth.
- "Tasks are innovative and helpful."
- "Not just work but also learning along with new friends."
- 4. Team & Culture
- •Supportive and inclusive team.
- •Treats everyone equally and values suggestions.
- •Feels like family and encourages collaboration.
- "They treat everyone like family."
- "Appreciates every little effort and encourages creativity."
- 5. Unique Concept
- •Different from traditional internships.
- •Unconventional and refreshing approach to student engagement.
- "The concept is completely different from other places."
- "One of the coolest startups I know."



Constructive Feedback / Concerns

- 1.Certificate Issues
  - •Some users reported not receiving certificates despite completing internships.
  - •One review mentioned certificate eligibility based on Instagram followers seen as unfair or impractical.

"Don't even give a certificate for the internship... only for people who get 100 followers."

- 2.Communication & Clarity
  - A few suggested clearer instructions for tasks and expectations.

"More clarity about the tasks given and the work expected."

### Negative R eview:

•One user called it a "scam" and said it's not safe, though no specific details were provided.

"This place is a scam and not safe."

### TolmproveFurther.

- 1. Provide certificates fairly to all participants
  - 2. Clarify task expectations and guidelines
  - 3. Address concerns around transparency
  - 4. Maintaining friendly and inclusive culture
    - 5. Offering innovative, engaging tasks

### Thank you

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