

# Leveraging Artificial Intelligence for Emotion Recognition in Speech

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# Introduction

- Human speech is a combination of linguistics and emotions and a machine is incapable of recognizing human emotions.
- Emotion detection can play a huge role in improvising the experience of the user through a healthy HCI.
- Audio Tagging is the detection and tagging of emotions within a speech sample.
- Has diverse applications.

# Literature Review

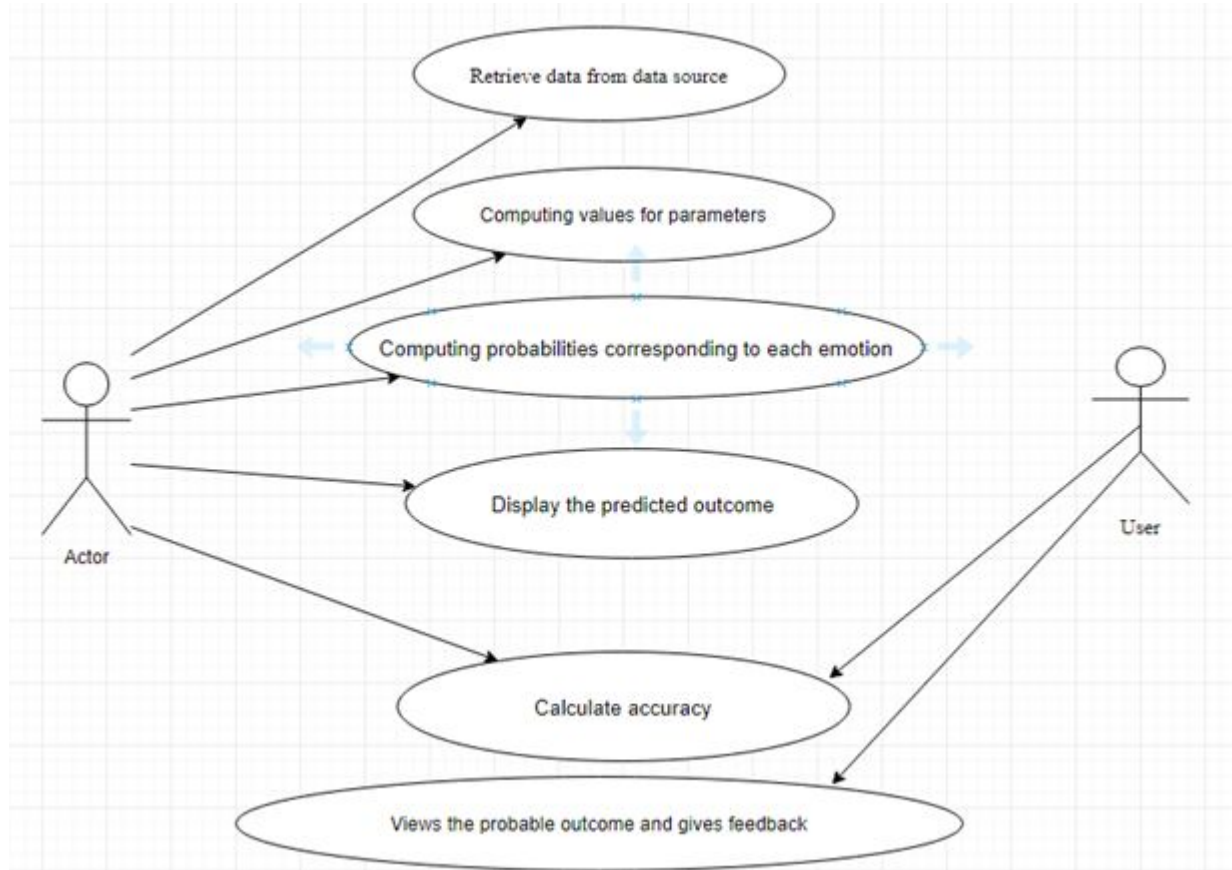
- We have referenced more than 9 papers and written a paper on it. (Paper has been accepted in Springer LNCS at the ICACTA Conference)
- This includes approaches dealing with German dataset, Berlin Dataset, Danish Dataset, etc.
- This includes implementation of algorithms like Logistic Regression, SVM, CNN, ANNs, etc

No	Features Used	Classification Method	Database and Accuracy	Classes Recognized
1	F0 maximum, F0 range, F0 mean, energy maximum, energy standard deviation, F1 maximum, F1 standard deviation, voicing rate standard deviation.	Neural Network Classifier	Berlin Database of Emotional Speech. 77.1%	Anger, Boredom, Fear, Sad, Happy, Neutral.
2	Intensity, fundamental frequency (F0), spectral contour, shimmer.voice quality, timing, eloquent, pitch, jitter, energy.	ANN, SVM(RBF), HMM	Danish emotional database, Berlin emotional database, Natural ESMBS, INTERFACE, KISMET, BabyEars,SUSAS,MPEG-4,Beihang University, etc.	Anger, Fear, Surprise, Disgust, Sad and Happy.
3	MFCC, Relative Amplitude ,LPCC , GRNN and SFS.	SVM(RBF) and Neural Network.	Berlin Database of Emotional Speech. 72%	Anger, Boredom, Disgust, Fear, Joy, Sad and Neutral

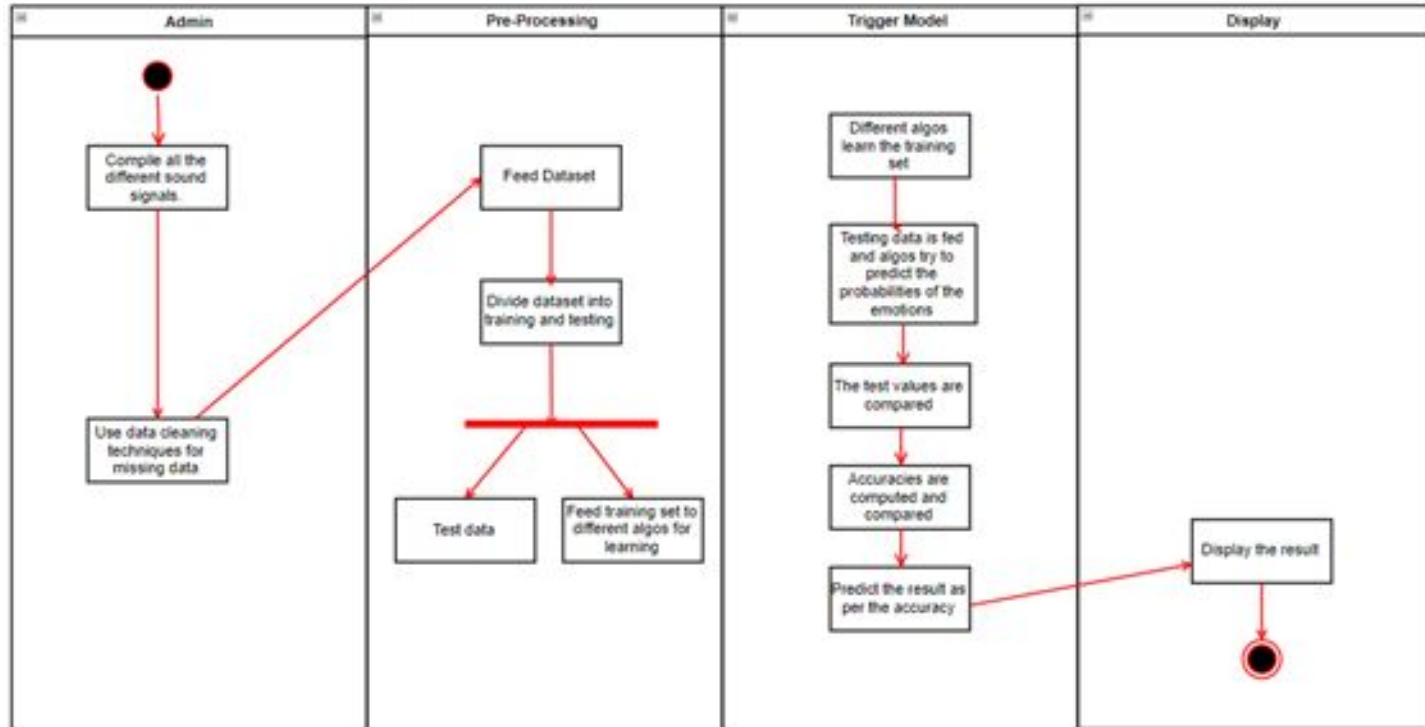
4	Tempo, amplitude's mean and maximum and pitch's maximum and deviation.	Neural Networks and SVM	Accuracy achieved was 70%	
5	Short-Time Fourier Transform, Regression of wave.	SVM, Backpropagation	German Emotional Database(68%), 4 emotion sample(91%)	Neutral, happy, sad, angry, disgust, fear, and boredom.
7	Means, Standard deviations, Maximums and Minimums of F0, Delta F0, Log energy, First and second linear prediction Cepstral coefficients(LPCC)	Enhanced Co-Training Algorithm(HMM, multi-SVM)	1800 Chinese Mandarin utterances (75.87% for Females and 80.93% for Males)	Anger, Fear, Happiness, Neutral, Sadness and Surprise
8	About 20 features including: mean, standard deviation, minimum, maximum and range, rhythm, smoothed pitch signal, etc	Maximum Likelihood Bayes (MLB), Kernel Regression (KR), KNN and CC.	1250 training utterances(Error Rate of 20.5%)	Happy, sad, anger and fear

# Proposed Model

# Use Case Diagram



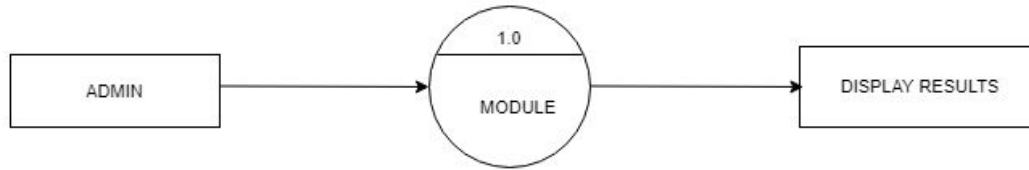
# Activity Diagram



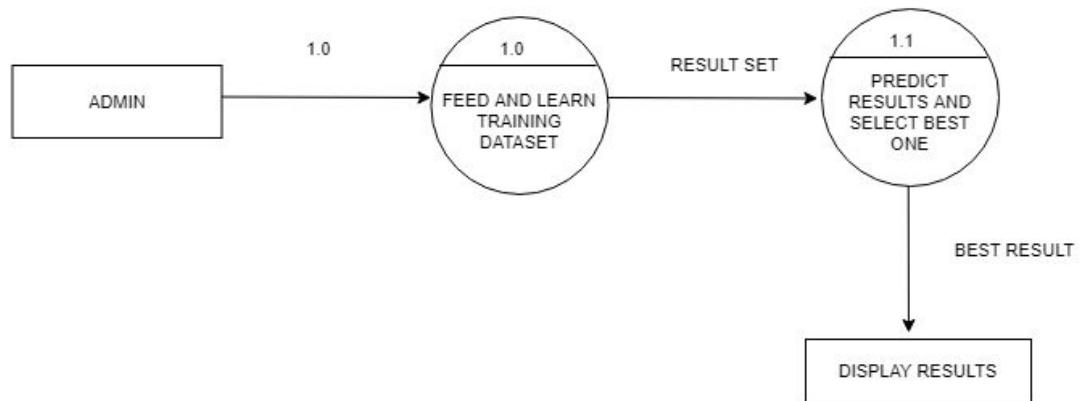


# Data Modelling Diagram

**LEVEL 0**

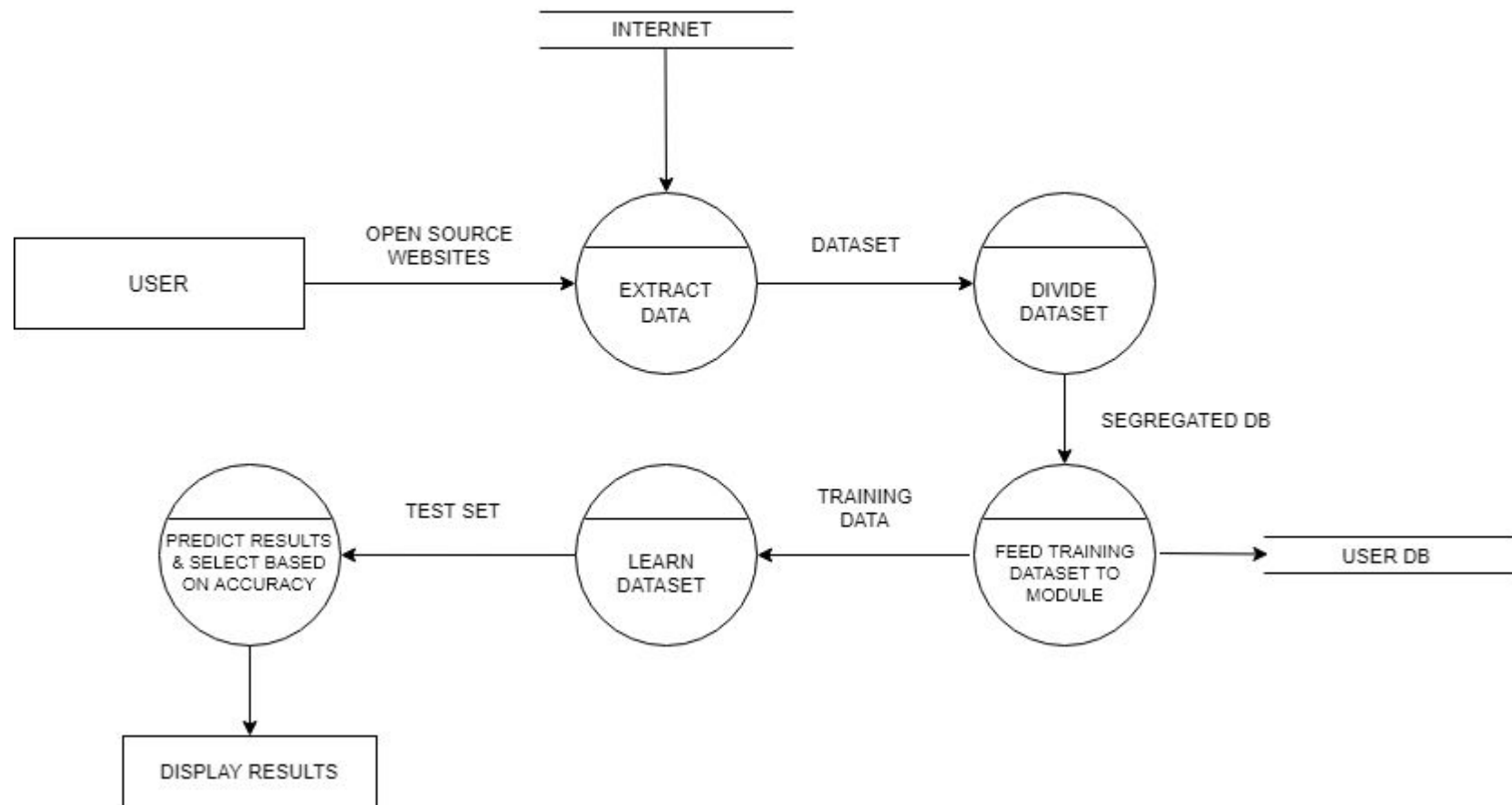


## LEVEL 1

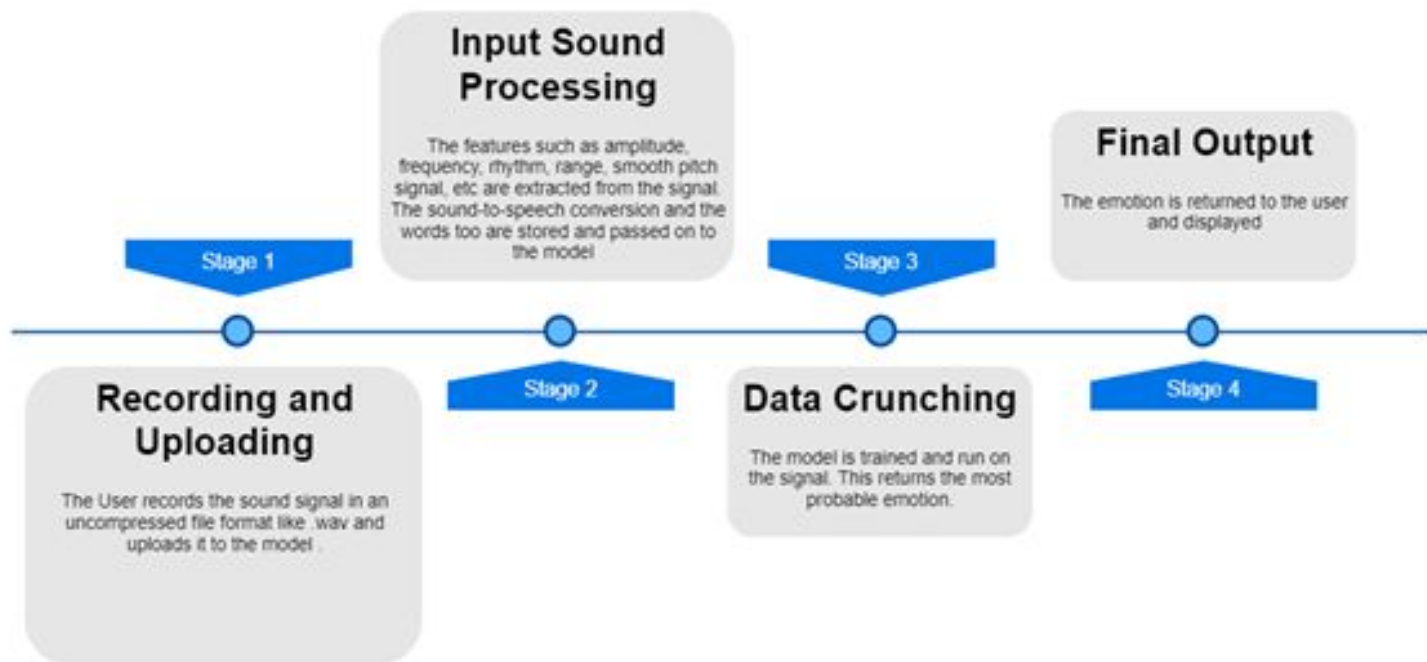


## LEVEL 2

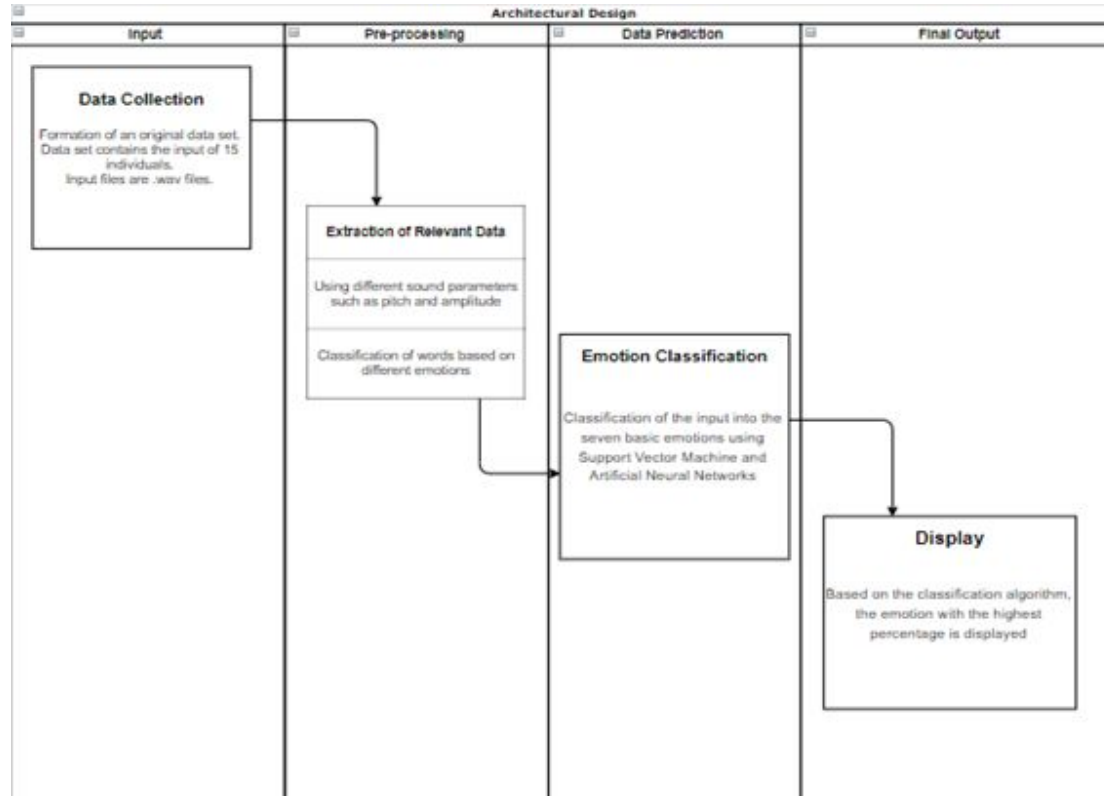
## SPEECH EMOTION RECOGNITION



# Functional Modelling

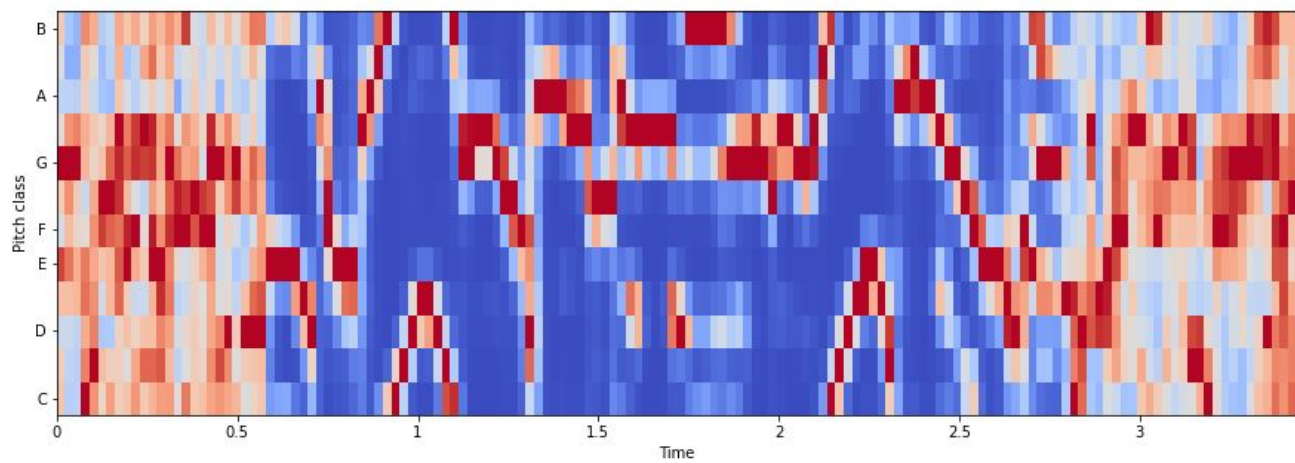
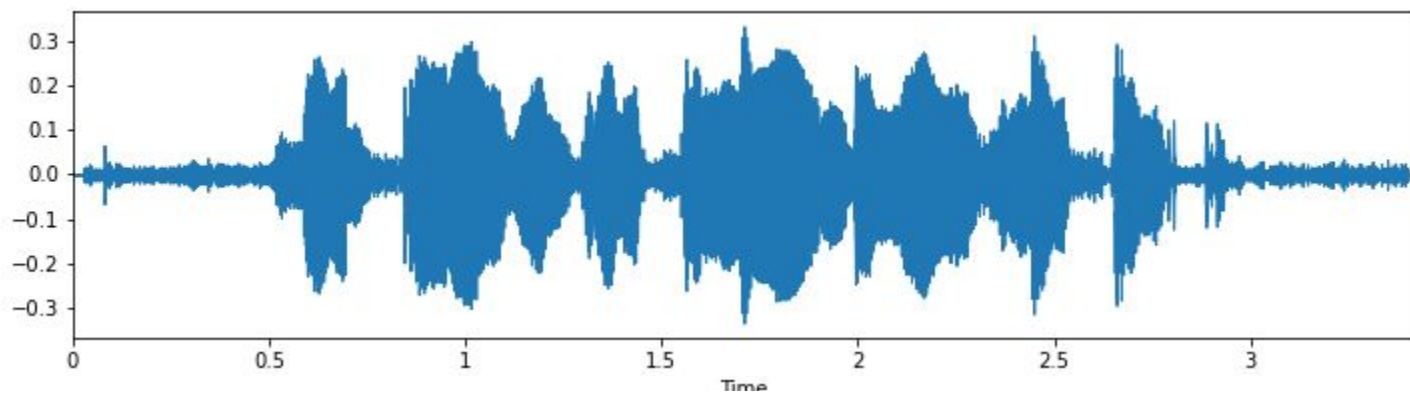


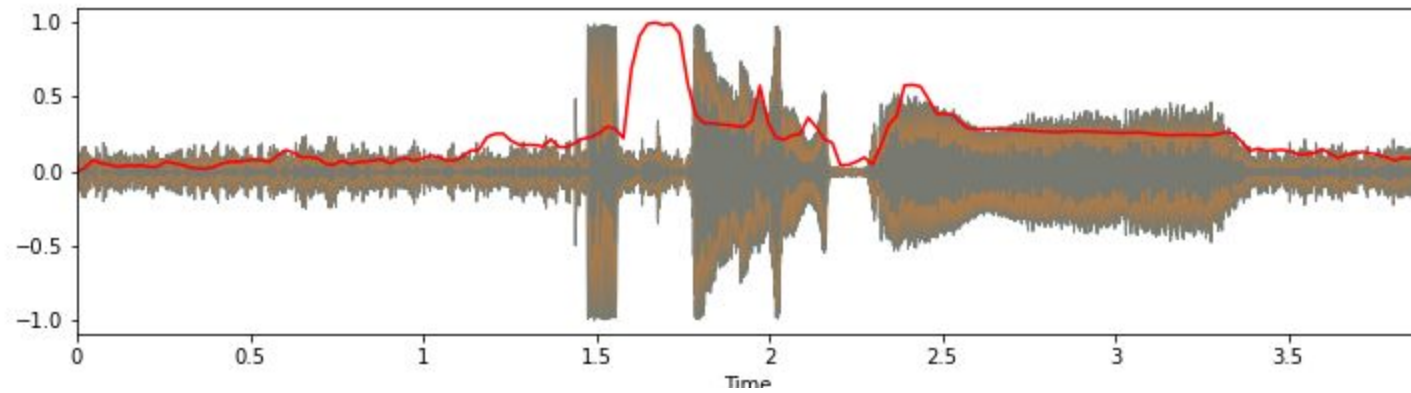
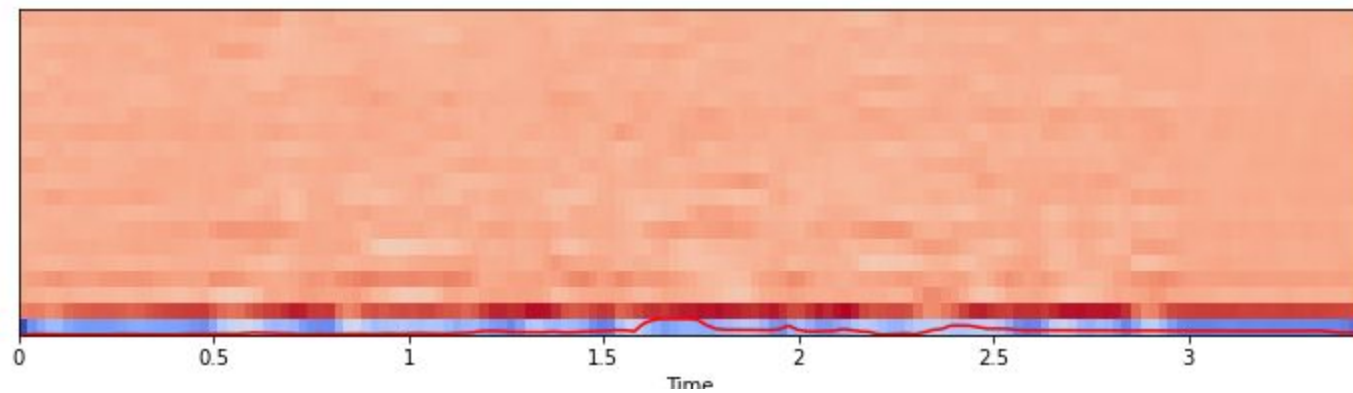
# Architectural Design



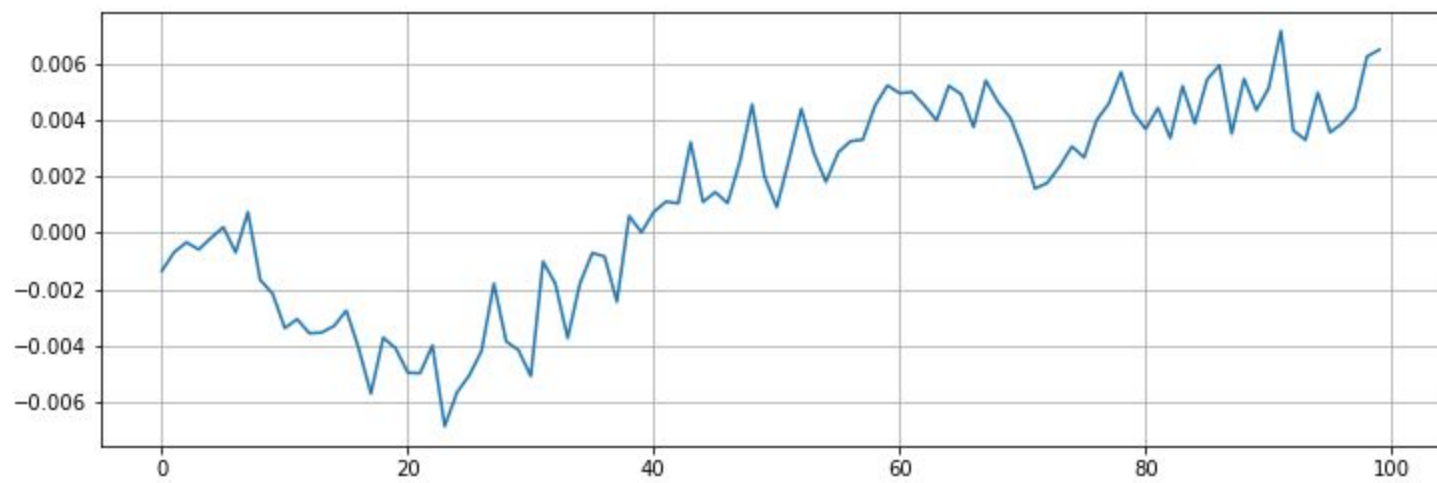
# Data Collection

- The data set being used for our model is an original data set that we collected.
- We did not use any pre-existing datasets due to one of the following problems:-
  - Language Barrier
  - Lack of Variance
- We have used 80% percent of this data as the training set and the remaining 20% as the validation set.
- This set is formed of data inputs taken from 15 people (includes 6 Males and 8 Females, varied age range)
- The sound has been recorded in the .wav format.









# Data Preprocessing(1/3)

- We converted the .wav input audio files into INT16 format (16 bit wav) with 16000 Hz Sampling Rate, using FFMPEG.
- And extracted many sound characteristics from them by leveraging LibROSA within the Python Audio module.
- The 20 sound characteristics included RMSE, ZCR, Mel Frequency Cepstrum Coefficients(MFCC), MFCC\_Delta, Tempo, Loudness, Gender, Pitch, Chroma, Beats, Contrast, RollOff, Tonnetz, Harmonic, Percussion, etc.
- Certain characteristics such as MFCC, had more than 7000 elements in their array; The mean was considered.

df - DataFrame

Index	ID	SONG_NAME	rmse	zcr	mfcc	mfcc_delta	loudness	tempo	chroma_stft_mean	chroma_cq_mean	beats	chroma_cens_mean	mel_mean	cent_mean	spec_bw_mean	contrast_mean	rolloff_mean	poly_features	tonnetz	harm_mean	perc_mean	class
0	1	Aagam Shah_Anger_1.wav	0.0748	0.1	-20.3	-0.000678	-14.4	136	0.433	0.552	962	0.269	3.39	1.78e+03	1.7e+03	24.4	3.47e+03	0.852	-0.00541	-7.29e-06	-2.46e-05	0
1	2	Aagam Shah_Anger_2.wav	0.0995	0.142	-18.7	0.00101	-14.2	86.1	0.422	0.549	224	0.278	4.23	2.29e+03	1.87e+03	24.3	4.35e+03	1.26	-0.00672	-5.24e-06	-3.62e-05	0
2	3	Aagam Shah_Anger_3.wav	0.0956	0.113	-20.4	-0.00465	-13.6	144	0.4	0.521	566	0.272	4.47	1.96e+03	1.81e+03	24.6	3.91e+03	1.11	0.00126	-6.52e-06	-1.38e-05	0
3	4	Aagam Shah_Anger_4.wav	0.0634	0.0793	-20.7	-0.00163	-15.9	108	0.412	0.545	358	0.274	2.55	1.47e+03	1.43e+03	23.6	2.62e+03	0.678	-0.00118	-6.02e-06	-1.63e-05	0
4	5	Aagam Shah_Anger_5.wav	0.0992	0.082	-19.1	2.63e-05	-13.9	152	0.402	0.516	175	0.27	5.01	1.63e+03	1.58e+03	24.5	3.05e+03	1.07	-0.0062	-5.67e-06	-2.78e-05	0
5	6	Aagam Shah_Anger_6.wav	0.0663	0.0846	-21.8	0.00499	-14.1	68	0.435	0.559	843	0.274	3.01	1.58e+03	1.57e+03	23.6	3.05e+03	0.747	-5.87e-05	-8.52e-06	-2.85e-05	0
6	7	Aagam Shah_Anger_7.wav	0.0804	0.108	-20	0.0012	-13.2	103	0.461	0.575	310	0.272	4.2	1.79e+03	1.55e+03	23.3	3.45e+03	0.904	-0.00405	-5.85e-06	-2.78e-05	0
7	8	Aashreen_Anger_1.wav	0.156	0.0645	-5.42	0.0068	-14.4	136	0.343	0.471	466	0.263	8.24	1.53e+03	1.91e+03	21.3	2.89e+03	1.26	-0.00439	-4.14e-07	-9e-07	0
8	9	Aashreen_Anger_2.wav	0.1	0.0937	-6.61	0.0297	-17.4	95.7	0.381	0.501	354	0.258	3.99	1.82e+03	2.01e+03	20.5	3.54e+03	0.816	-0.00136	3.37e-06	-1.32e-06	0
9	10	Aashreen_Anger_3.wav	0.145	0.0734	-5.7	0.0226	-14.7	172	0.328	0.444	677	0.255	7.43	1.76e+03	2.08e+03	20.9	3.42e+03	1.09	0.00883	-1.23e-06	-3.91e-06	0
10	11	Aashreen_Anger_4.wav	0.126	0.0554	-4.81	0.0149	-16.2	83.4	0.367	0.481	162	0.259	5.77	1.51e+03	2.03e+03	20.2	2.99e+03	1.01	0.00122	1.54e-05	-9.19e-06	0
11	12	Aashreen_Anger_5.wav	0.105	0.0454	-5.29	-1.11e-05	-15.9	108	0.421	0.481	244	0.249	4.76	1.38e+03	1.96e+03	20.1	2.79e+03	0.798	0.0134	-1.21e-05	-6.61e-06	0
12	13	Aashreen_Anger_6.wav	0.0847	0.0753	-5.2	0.022	-18.7	89.1	0.4	0.53	307	0.268	3.02	1.75e+03	2.09e+03	20.2	3.35e+03	0.728	0.00252	-6.31e-06	-1.29e-05	0
13	14	Aashreen_Anger_7.wav	0.106	0.0984	-5.02	0.0219	-16.5	161	0.411	0.502	342	0.259	4.68	1.96e+03	2.1e+03	20.2	3.65e+03	0.873	0.00116	7.46e-06	-9.96e-06	0
14	15	Aditi Chavan_ANGER 1.wav	0.0596	0.0509	-8.36	0.0615	-17.8	129	0.388	0.462	335	0.265	1.22	1.23e+03	1.54e+03	21.3	2.34e+03	0.532	0.0085	-2.2e-07	-3.87e-06	0
15	16	Aditi Chavan_ANGER 2.wav	0.0503	0.0874	-8.48	0.0602	-19.7	161	0.394	0.517	333	0.272	0.891	1.8e+03	1.84e+03	20.3	3.46e+03	0.443	0.00514	2.23e-07	-4.85e-06	0
16	17	Aditi Chavan_ANGER 3.wav	0.0539	0.0731	-8.6	0.0508	-17.7	117	0.378	0.489	252	0.275	0.952	1.49e+03	1.6e+03	20.7	2.72e+03	0.523	0.00434	-1.34e-07	-2.39e-07	0
17	18	Aditi Chavan_ANGER 4.wav	0.0512	0.0543	-8.6	0.0561	-17.9	123	0.358	0.5	225	0.271	0.883	1.37e+03	1.6e+03	20.7	2.69e+03	0.495	0.00395	1.17e-07	1.01e-05	0
18	19	Aditi Chavan_ANGER 5.wav	0.065	0.0406	-8.19	0.0384	-16.6	152	0.388	0.491	269	0.269	1.46	1.07e+03	1.41e+03	20.8	2.03e+03	0.578	0.00437	1e-07	-2.4e-05	0
19	20	Aditi Chavan_ANGER 6.wav	0.0557	0.0818	-7.88	0.0482	-17.5	92.3	0.435	0.531	185	0.278	1.1	1.51e+03	1.61e+03	20.4	2.75e+03	0.564	-0.00106	-3.18e-07	-1.14e-05	0
20	21	Aditi Chavan_ANGER 7.wav	0.0618	0.112	-8.17	0.056	-17	161	0.395	0.506	482	0.263	1.29	1.87e+03	1.86e+03	20.7	3.5e+03	0.561	-0.000643	-2.39e-08	-1.55e-05	0
21	22	Dhrashti_Angry_1.wav	0.0245	0.0628	-12.1	0.0661	-30.4	123	0.354	0.461	384	0.256	0.197	1.4e+03	1.77e+03	22.1	2.8e+03	0.2	-0.00948	-0.000239	-2.6e-05	0
22	23	Dhrashti_Angry_2.wav	0.0172	0.0979	-13.3	0.0472	-32.5	144	0.368	0.453	383	0.258	0.115	1.87e+03	1.95e+03	21.4	3.81e+03	0.154	-0.00469	-6.03e-06	-7.67e-05	0
23	24	Dhrashti_Angry_3.wav	0.0133	0.114	-12.8	0.0521	-33.9	185	0.419	0.524	224	0.267	0.0696	1.96e+03	1.84e+03	20.4	4.07e+03	0.141	0.00678	-3.08e-05	-6.37e-05	0
24	25	Dhrashti_Angry_4.wav	0.0151	0.114	-12.8	0.041	-34.1	185	0.4	0.527	473	0.276	0.0857	2.15e+03	2.21e+03	21	4.83e+03	0.158	-0.00166	4.59e-06	-5.91e-05	0
25	26	Dhrashti_Angry_5.wav	0.0143	0.0582	-14.2	0.0695	-33.9	185	0.427	0.505	193	0.252	0.0853	1.38e+03	1.76e+03	21	2.84e+03	0.12	0.00866	2.59e-05	-4.2e-05	0
26	27	Dhrashti_Angry_6.wav	0.0118	0.0928	-13.3	0.0524	-35.6	117	0.414	0.508	320	0.258	0.059	1.8e+03	1.9e+03	20.8	3.63e+03	0.12	0.00144	1.2e-05	-5.37e-05	0
27	28	Dhrashti_Angry_7.wav	0.00685	0.114	-13.1	0.0316	-40.5	78.3	0.491	0.591	195	0.271	0.016	2e+03	1.95e+03	20	4.02e+03	0.0835	-0.00124	3.27e-05	-6.29e-05	0
28	29	Dhwani_Anger_1.wav	0.112	0.0703	-3.64	0.0182	-15.6	144	0.378	0.484	306	0.26	4.24	1.91e+03	2.12e+03	20.8	3.78e+03	1.09	0.000802	3.97e-07	-3.91e-06	0
29	30	Dhwani_Anger_2.wav	0.132	0.098	-1.41	-0.00452	-14.4	144	0.374	0.514	403	0.271	5.69	2.03e+03	2.08e+03	20.3	3.82e+03	1.18	0.00177	-1.93e-05	-3.62e-06	0
30	31	Dhwani_Anger_3.wav	0.107	0.0745	-3.92	-0.00455	-16.8	112	0.316	0.479	250	0.264	3.6	1.95e+03	2.07e+03	20.7	3.74e+03	1	0.0121	-8.74e-06	-8.09e-06	0

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IN 07/May/2020

# Data Preprocessing(2/3)

- **Label Encoding** refers to converting the labels into numeric form so as to convert it into the machine-readable form.
  - This transformer should be used to encode target values, *i.e.*  $y$ , and not the input  $X$ .
- For each value in a feature, **MinMaxScaler** subtracts the minimum value in the feature and then divides by the range.
  - The range is the difference between the original maximum and original minimum.
  - The default range for the feature returned by MinMaxScaler is 0 to 1.

# Data Preprocessing(3/3)

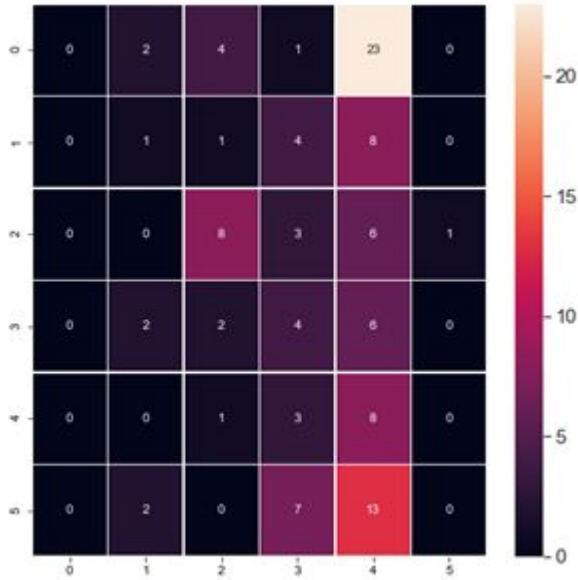
- There were certain Features such as pitch, gender and the speech words that we did removed from the data frame.
- We removed pitch and gender because they were highly correlated with other features and did not better our emotion recognition model.
- We did implement the speechtotext module in our project, however, adding comprehensive sentiment analysis modules were pushing our project out of scope.
- This became our **Feature Set**, on which we applied the classifiers.

# Implementation

We have tried using multiple algorithms for the classification task with varying results:-

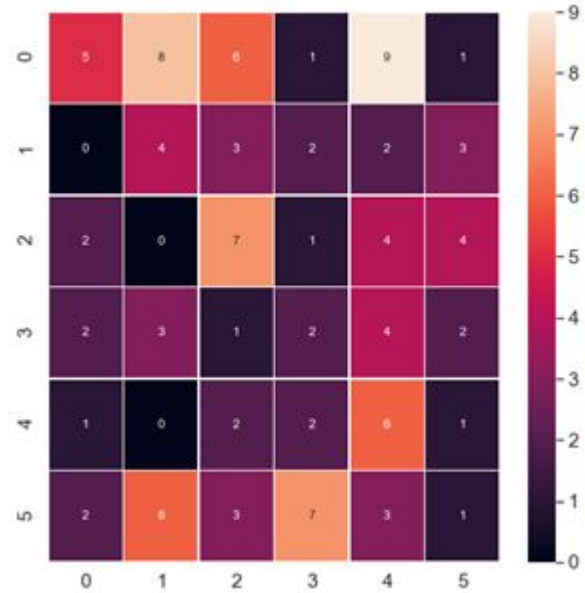
1. Naïve Bayes
2. Logistic Regression
3. Gradient Boosting
4. Random Forest
5. Support Vector Machine
6. Artificial Neural Network with Grid Search.

## Naive Bayes Algorithm HeatMap



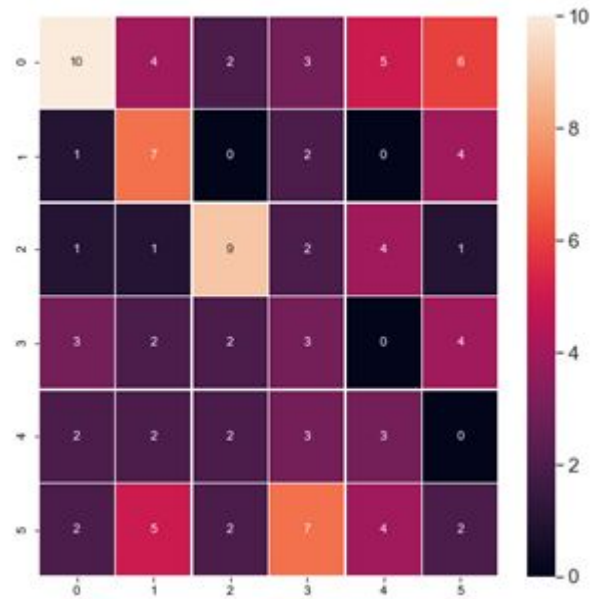
Accuracy: 19%

## Logistic Regression Algorithm HeatMap



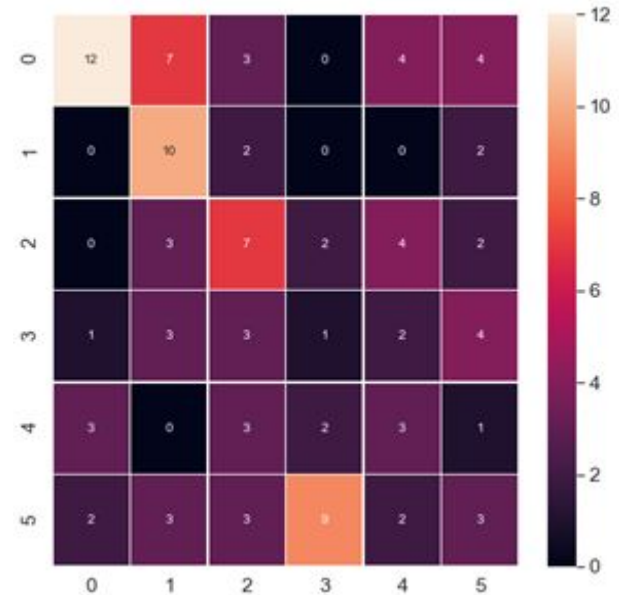
Accuracy: 22.72%

## Support Vector Machine HeatMap



Accuracy: 31%

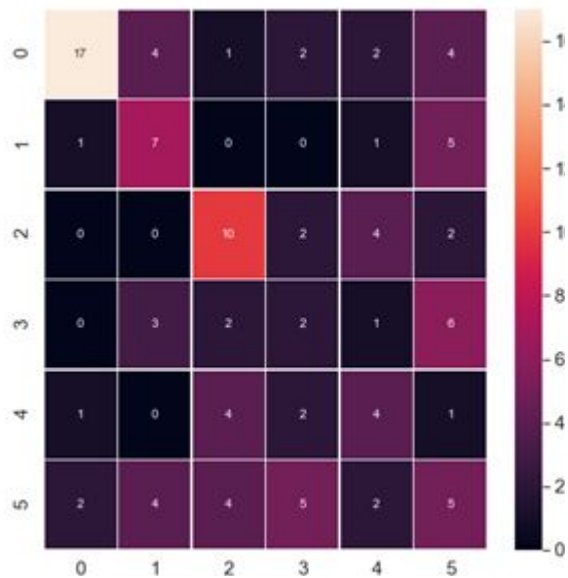
## Random Forest Algorithm HeatMap



Accuracy: 32.72%

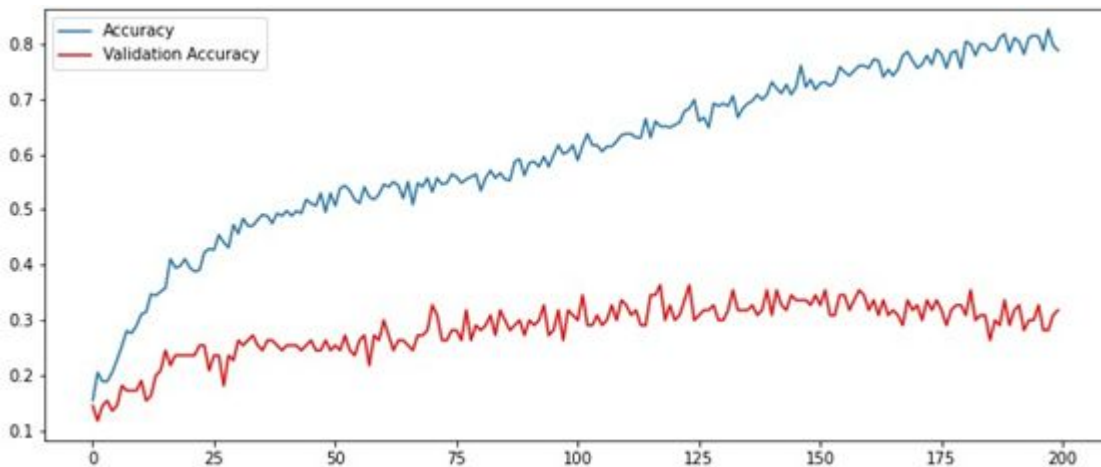


## Gradient Boosting HeatMap



Training Accuracy: 43.02%  
Validation Accuracy: 41.99%

## Artificial Neural Network with GridSearch



Training Accuracy: 81%  
Validation Accuracy: 38%

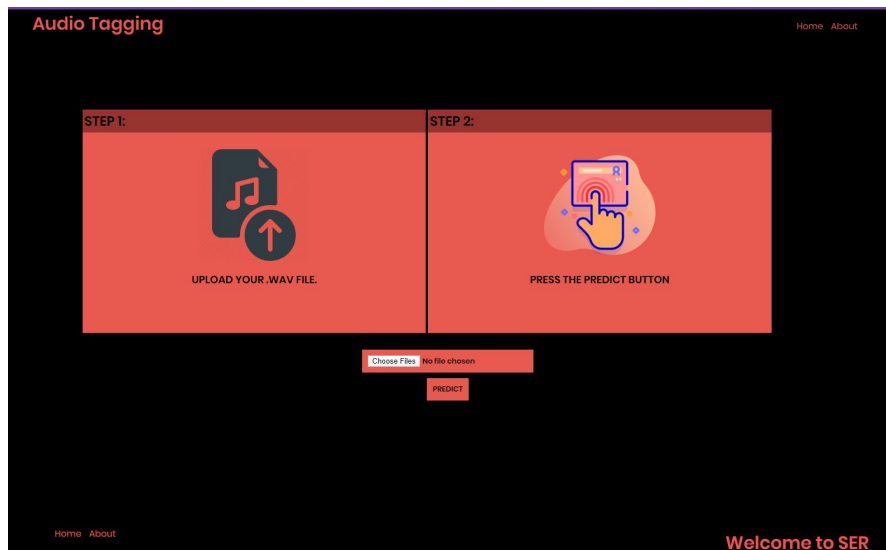
# Why Gradient Boosting and not ANN?

- According to our own literature reviews, SVM and ANN should have had the greatest accuracies.
- ANN did have the greatest training accuracy of 81%, however it just had a validation accuracy of 38%. Indicating some amount of overfitting.
- Gradient Boosting has the 2nd highest result out of the other algorithms, thus we have gone forward with implementing that.
- One of our hypothesis for the underperformance of ANN, is the lack of data.
- Despite having more than 600 Training Samples, ANN requires far more to avoid overfitting.

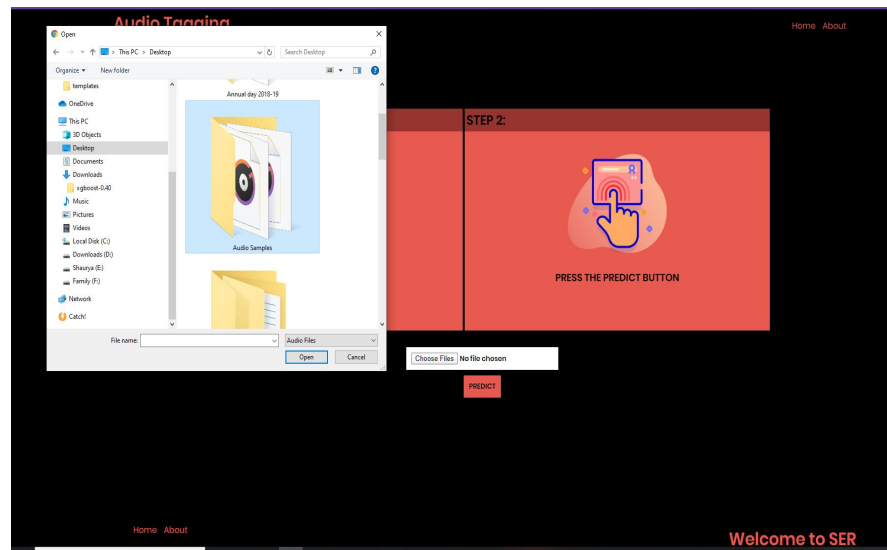
## Side Note: Using Pickle

- The pickle module serializes objects so they can be saved to a file, and loaded in a program again later on.
- It is the conversion of an object from *data in RAM* to *text on disc*.
- This is because you can save them to be able to make new predictions without training the model all over again.
- This drastically reduced the runtime so that later on our project can handle and interact with speech samples more dynamically.

# Working of the project with GUI



Home page



Choosing the audio file to upload



Result display after clicking the predict button

# Results and Discussions

EmotiW 13	AFEW 3.0	US	film	~.8/315/1088	7	clip	1582 oS	SVM	.2244 WA
EmotiW 14	AFEW 4.0	US	film	~1.0/428/1368	7	clip	1582 oS	SVM	.2678 WA
MEC 16	CHEAVD	CN	film/TV	2.3/238/2852	8	clip	88 oS	RF	.2402 MAP/.2436 WA
MEC 17	CHEAVD 2.0	CN	film/TV	7.9/527/7030	8	clip	88 oS	SVM	.392 MAP/.405 WA

- A 48% accuracy may seem disappointing, however it beats the state of the art SER Engines.
- Especially those who classify only with an audio file as an Input.
- What about Data Augmentation?

# Conclusions and Future Scope

- Implement a module for Facial recognition.
- Take an input for gender and classify differently for both genders.
- Implement sentiment analysis to make the SpeechToText module relevant.
- Dynamic usage.