

PROFILE

I am an experienced Information Systems Analyst with a track record of 6+ years in analyzing business intelligence software and web development within the geography domain. I am client-focused and skilled in workflow planning, deadline management, and resolving problems while juggling multiple priorities.

EXPERIENCE

SPATIAL DATA SPECIALIST

HERE Solutions (April 2016 - 2022)

- Worked as a PR (Project Responsible) to handle the start to end project execution responsibility.
- Mentoring and supporting production team throughout the project span.
- Worked with Atlassian Tools, JIRA, Confluence, SharePoint, Inpro, Mapcreator Tools etc. to support any agile methodology.
- Managed SLA on time with respect to Projects, extracting reports from tableau and analyzing it.
- Skilled in evaluating and analyzing data to ensure accuracy and consistency, identifying trends, and uncovering solutions and opportunities
- Experience working with business teams to identify and establish key performance indicators (KPIs) for various departments.
- Preparing or updating standard operating procedures (SOP) for projects.
- Proficient in data analysis and reporting tools, including Excel, SQL, Tableau, and/or Power BI..
- Experience collaborating in a team setting, both in-person and remotely, with a proven track record of meeting deadlines and delivering high-quality work.

Technical Experience/Projects

• GPTW (Great Place To Work) Web:

Led the development of a web platform for the Great Place to Work event in 2021 using SharePoint, with a focus on enabling data collection and analysis of user engagement. Created features including a Virtual Assistant (Chatbot) and an Image & Video Gallery to capture user data, and utilized tools like Excel and Power BI to analyze and visualize trends in user behavior and engagement.

• CHEERS-Digital Award Recognition Application

Designed and implemented a Rewards & Recognition platform on Microsoft PowerApps to facilitate employee recognition during the COVID-19 pandemic, with a focus on collecting and analyzing data on employee engagement. Utilized data analysis tools such as SQL and Power BI to identify trends and opportunities for improvement in employee engagement and recognition programs.

• New Hire HR Onboarding Application

Utilized Microsoft PowerApps to automate the onboarding process for new hires, streamlining the collection of joining details, training, and other relevant information. Conducted data analysis on usage data to identify areas for improvement and optimize the user experience, leveraging tools such as Excel and Power BI to visualize and present insights to stakeholders.

• Anuvaad (Inhouse Translation application):

Developed an application on the Microsoft platform utilizing OCR and Microsoft Translator to capture data in different languages and convert it into a user-understandable language, with a focus on improving accuracy and user experience. Conducted data analysis using tools like Python and SQL to identify areas for improvement in translation accuracy and optimize user experience.

Developed many other apps like Symphony, GCO BCP, etc.:

Led the design and implementation of a variety of applications to support business operations, utilizing tools like Python, SQL, and Power BI to analyze usage data and identify areas for improvement in user experience and functionality.

FREELANCE

Developer (Sep 2014 – March 2016)

- Worked as full stack developer, creating front end architecture, developing back-end applications, creating servers & databases for functionality.
- Staying abreast of developments in web applications and programming languages.

WORKSHOPS

Organized and conducted workshops and webinars for colleges to educate students on HERE Technologies' developer platforms and workspaces, emphasizing their applications in data analysis and visualization. Developed and delivered educational materials and interactive activities to encourage critical thinking and problem-solving skills. Conducted assessments and gathered feedback to assess training effectiveness and identify areas for improvement.

AWARDS

- Received the **Golden award** for successful completion of the Project and received Appreciation from the LMOs (Clients)
- **Spot Recognized** Developed Interactive Web page for the soft-launch of in-house tool launch event by using HTML, CSS & JS within record time. Contribution is appreciated by respected Leaders & highly cherished for the last minute changes.
- **Operation Excellence** received because of involvement in process improvement, minimizing human error, lower O&M costs of Project
- Awarded for successfully submitting patent invention on HERE Inventor corner related to Automation.

SKILLS

- Python programming language and its associated libraries (e.g. Pandas, NumPy)
- Data analysis/Data visualization/Database management/Problem-solving
- Power Apps, Power Automate, Power BI, Power Flow., SharePoint/Microsoft Azure services etc.
- Communication/Time management/Teamwork/Adaptability
- Web Development & Designing by using frameworks like Bootstrap etc.
- HTML/CSS/JavaScript/Python

EDUCATION

PGD IN BUSINESS
ANALYTICS (PURSUING)

MSC IN INFORMATION
TECHNOLOGY

BSC IN INFORMATION
TECHNOLOGY

TOOLS EXPERTISE

Conestoga College Kitchener - Doon Campus (Ontario, Canada)

S. K. Somaiya Degree College of Arts, Science and Commerce (Mumbai, India)

Pune Vidyarthi Griha's College of Science and Technology (Mumbai, India)

- Power BI/Microsoft Excel
- MS SQL Server 2019/PostgreSQL
- PowerApps Studio / Power Automate
- Sharepoint/Github/Azure/Visual Studio Code
- Confluence/JIRA/Canva

- Scrum Master Certification.
- Machine Learning and AI Foundations
- HTML Essential Training
- Data Analytics with Python

CERTIFICATION