

Customer Feedback Form

32 responses

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32 responses

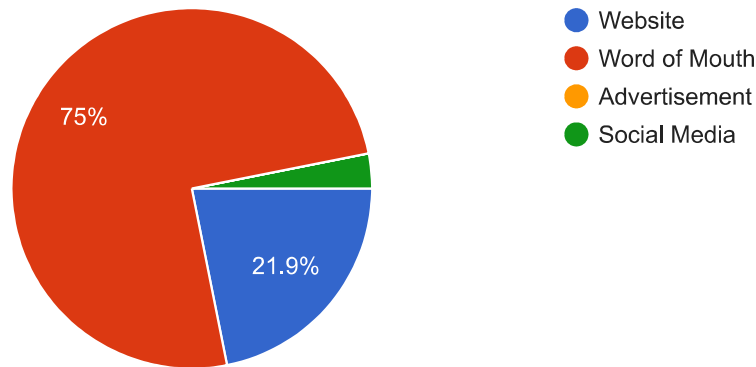
Oct 2019	9						
Nov 2019	8						
Dec 2020	24						
Apr 2022	16						
Mar 2023	24						
May 2023	1						
Jun 2023	1						
Jul 2023	29						
Sep 2023	9	24					
Oct 2023	1	7					
Nov 2023	1	7					
Dec 2023	5						
Jan 2024	9						
Apr 2024	5	20	2				
May 2024	1	3					
Jul 2024	4	6	9	10	2	18	
Aug 2024	11	15					
Sep 2024	25						
Dec 2024	5						



How did you hear about the Temple of Peace?

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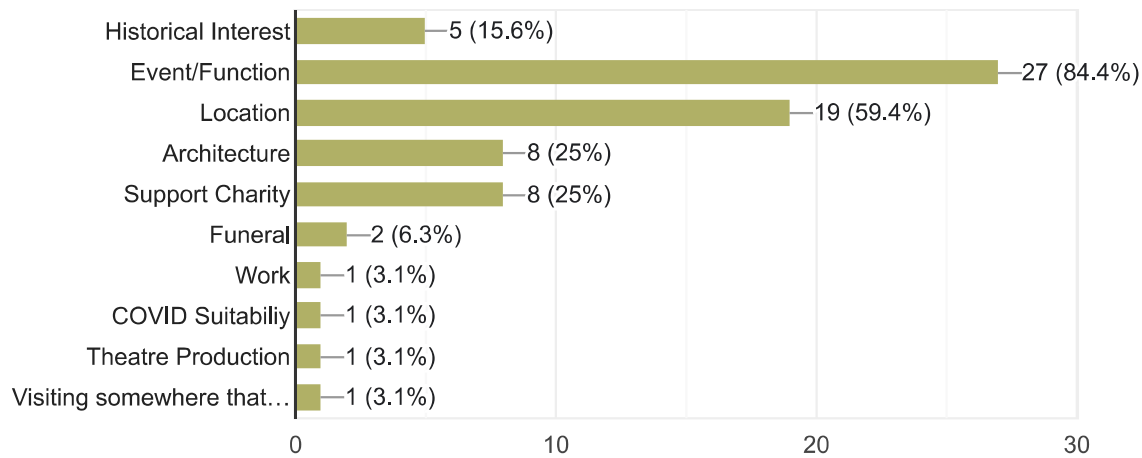
32 responses



What were your top three reasons for visiting the Temple of Peace?

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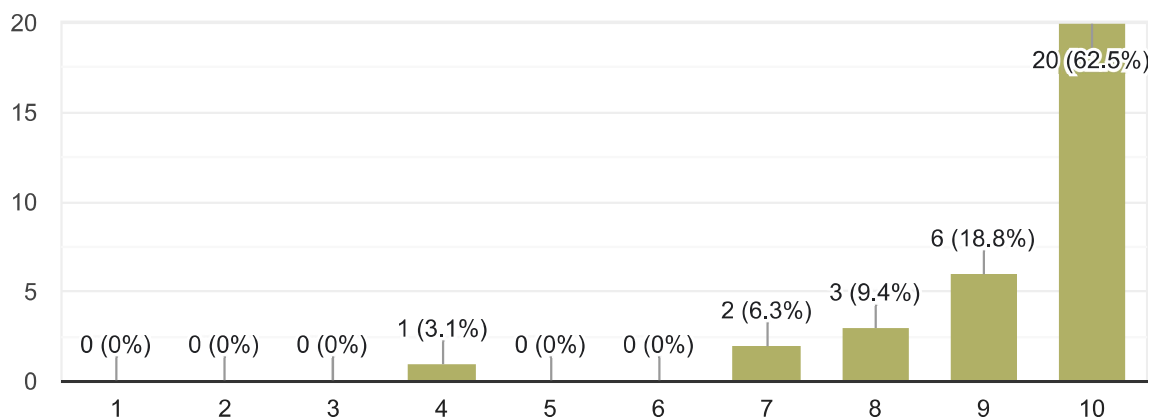
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Overall, how satisfied are you with your experience at the Temple of Peace?

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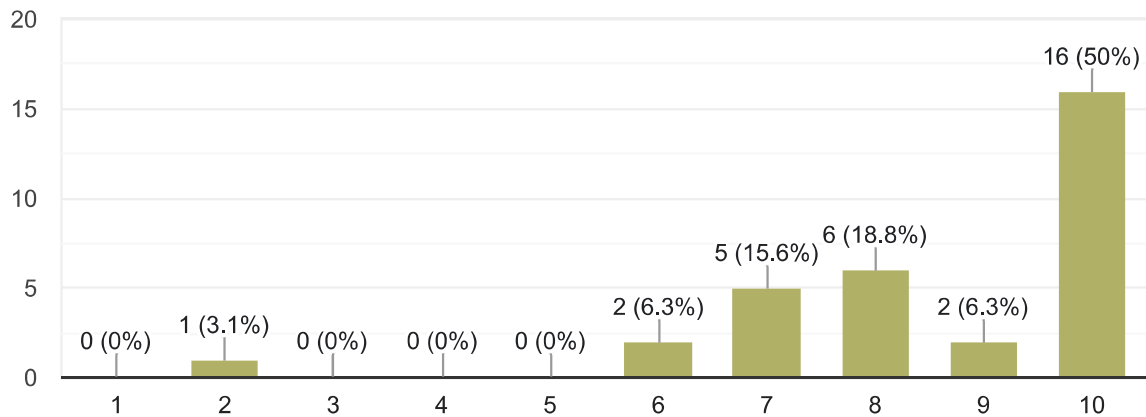
32 responses



How would you rate the facilities at the Temple of Peace?

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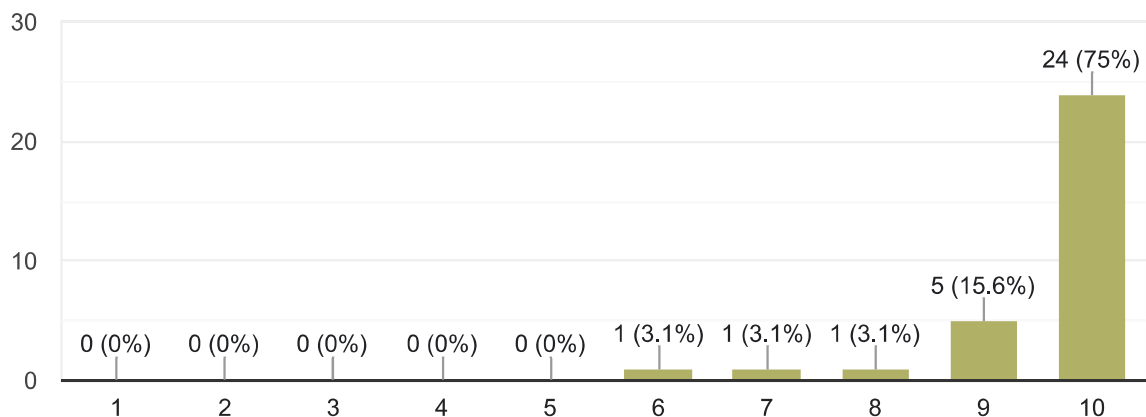
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Was the venue staff accommodating and helpful?

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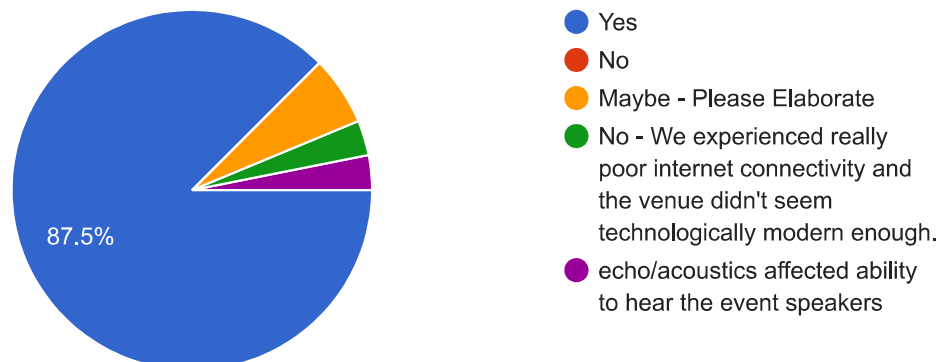
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Would you recommend the Temple of Peace as a venue to a friend/colleague?

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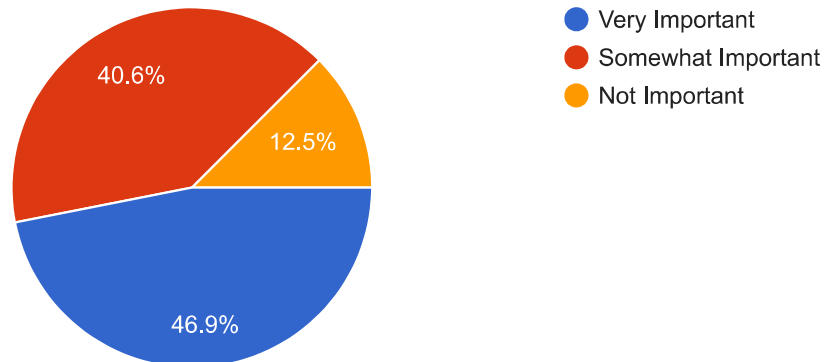
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How important is it to you that your booking contributes to WCIA's charitable work?



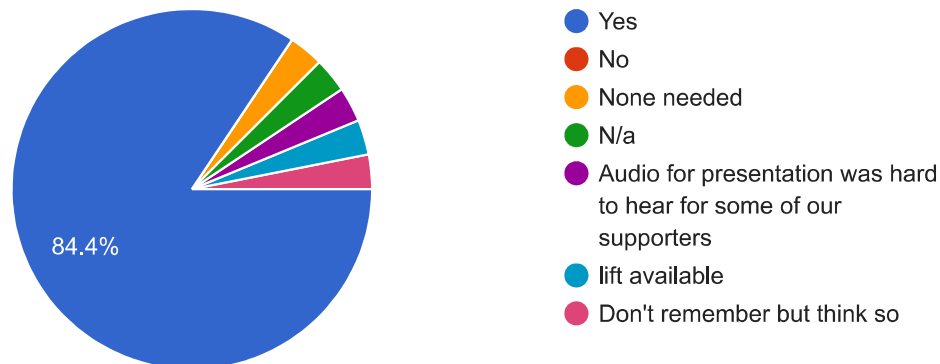
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Were the accessibility needs of you and your guests met? (Please provide details in the comment box below)



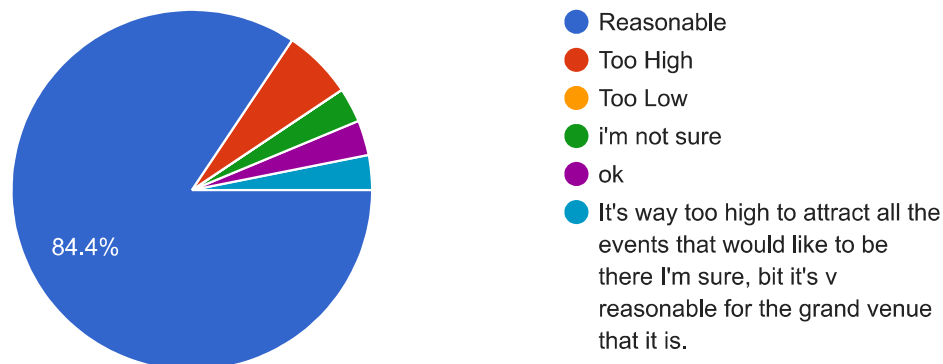
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How do you feel about the pricing of the venue? (Please provide details in the comment box below)



32 responses



Any additional comments or suggestions for improvement?

32 responses

No

None

It was a film showcasing, so better audio/visual equipment would have been great!

I work at the temple and I think it's a lovely venue, it's just in need of a bit of tlc but perhaps more importantly, it's in dire need of a marketing plan.

Perfect venue. Tessa was very helpful in recommending catering suppliers. The venue was just perfect

Not really, the staff were very helpful, provided all as we agreed before booking, all information and prices was clearly explained, the equipment was in working order. Very happy and will be using the historical building for another event.

None

Thank you - diolch

The only issue we ever encounter as Act One is the technical limitations of the main space. However with the buildings architect and history it's understandable.

Really helpful staff

We have used The Marble Hall for several years as an area for our elite athletes to relax after the race. It is a wonderful venue with a fab ethos which enhances our event (The Cardiff Half Marathon) and is ideally situated at the race finish line. Tessa is always super helpful and accommodating!

Suggestions: Renovating the venue and upgrading the technological infrastructure might help to attract more clients.

Lovely venue however very hard to get hold of staff via email, which can make planning an event stressful. Facilities would be better if there was an on site kitchen available for caterers to use.

Lovely team thank you

I cannot express how please we were to work with everyone there. Unbelievably helpful and kind. Thank you.



We would suggest that additional staff be available for business meetings to support set up on the day, not just with room layout and AV but also for refreshments etc.

The venue was the perfect size for the numbers we had at the all staff away day. I arranged the event and the communications before hand with Tessa were great and Tessa was helpful in recommending Carabrisella for food when I enquired about pizza. We popped over one day unannounced and Ian was very accommodating and on the day nothing was too much trouble, everything we asked for was provided with no fuss. Thanks to Tessa and Ian for helping to make the event stress free and successful.

We had our wedding at the venue - the staff were fantastic, the venue is beautiful, and the pricing was very reasonable. We recommend to people whenever we can.

no - it was all great!

Tessa was extremely helpful and catered to all our needs.

It is always a joy to visit and meet the team

co-ordinating the catering took time

N/A

My only advice would be to provide slightly longer extension leads for power options

Very helpful staff

We had our wedding at The Temple of Peace. It was a beautiful venue and I can't recommend it highly enough.

None - it was brilliant

We would love to hold an occasional meeting there, bit it's too expensive and too big, do you have smaller beautiful rooms?

Can be improved the overall

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