

Test Cases for Whatsapp



TC 1 : Verify that we are able to download whatsapp from play store, apple store, microsoft, etc.

TC 2 : Check that whatsapp is compatible with android, PC and ios versions.

TC 3 : Check after installation done, whatsapp should ask for user registration using a 10 digit mobile no.

TC 4 : While entering number for registration verify that we should not be able to input special characters or alphabets.

TC 5 : Verify that while doing registration with mobile number whatsapp is able to detect duplicate number which is already registered on whatsapp

TC 6 : Upon registration with mobile number check that whatsapp should send a 6 digit OTP for successful verification of a number.

TC 7 : After successful registration check that we should get an option to enter our new username and able to upload a display photo from device gallery.

TC 8 : Check that we able to remove and update our display photo.

TC 9 : Validate the status option of whatsapp by putting an empty status, video status of high definition and multiple images.

TC 10 : Verify that we are able to check people who viewed our status, with that we are able to delete status.

TC 11 : Check the message sending option of whatsapp by sending various data files like jpeg, doc, mp4, excel, pdf, apk files, etc.

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TC 12 : Once all the messages and files are sent, verify that on other side data should be received in proper manner without any loss of information.

TC 13 : Verify the block functionality on whatsapp, where if we block a user or multiple users then they are not able to call or message us. Basically, there messages are not getting received on the other side who blocked them.

TC 14 : Check the voice call functionality in different scenarios such as making call in weak data connection, calling the other party when their phone is switched off.

TC 15 : Test the group function by creating new group, adding members to it, making multiple group admins and removing members.

TC 16 : Check the inbuilt camera and audio function of whatsapp by taking pictures, videos then recording voice notes and send it to other users.

TC 15 : Use the cloud backup feature to verify how is it working and storing all whatsapp data on a cloud platform. Check this feature in various conditions like weak network connection, pausing the backup and later checking if we are able to resume it or not.

TC 16 : Verify “delete my account” feature on whatsapp to confirm that it deletes all personal data including chats and multimedia files with backup if any available.