

# Project - Churn Analysis

**Dataset** - Click here to download the dataset: [churn\\_data.csv](#)

**Task** - Given various features about a customer like Gender, SeniorCitizen, Partner, Dependents etc. , predict if the customer will churn or not.

**Step - 1:** Load the data

**Step - 2:** Document the below mentioned points properly:

- Identify the input and output/target variables.
- Identify the type of ML Task.
- Identify the Evaluation Metric.
  - For regression task - Mean Absolute Error
  - For classification task - Accuracy

**Step - 3:** Split the dataset into Training and Testing (recommended 75:25 split).

**Step - 4:** Data preparation on train data:

- For Numerical Variables - Standardization or Normalization (Fit and Transform)
- For Categorical - LabelEncoding or OneHotEncoding (Choose wisely)

**Step - 5:** Data preparation on test data:

- For Numerical Variables - Standardization (Transform)
- For Categorical - LabelEncoding or OneHotEncoding (Choose wisely)

**Step - 6:** Model Training Phase - Use all the algorithms mentioned below to train separate models:

- KNN
- Logistic Regression
- Support Vector Machines
- Decision Trees
- Random Forest

**Step - 7:** Predict and evaluate each model separately using the correct evaluation metric.

**Step - 8:** Display a plot which shows all the algorithms applied along with the accuracies achieved. **Write your conclusion on the best algorithm for Churn Prediction.**