

RAJA VELMURUGAN

Salesforce Developer (2x Salesforce certified)
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<https://rajacrmpro.github.io/sf> | <https://trailblazer.me/id/rajacrmpro>

EXPERIENCE

10 Jan 2019 – Present	Salesforce Developer, Tata Consultancy Services Ltd. (Nagpur) <ul style="list-style-type: none">• Currently designated as System Engineer in Enterprise Application Services Development (Salesforce) and functioning as Certified Salesforce Developer.• Understand client requirements and project objectives to customize Salesforce, design, implement and deploy the same within the sprint targets.• Recommend bug fixes and convince the client for useful enhancements to improve business process and efficiency.• Integrate client applications with Salesforce, and automate data migration using Workato, and train team members on it.• Coordinating with Team Lead to develop customer centric solutions.
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SKILLS AND TOOLS USED

Skills/Abilities	<ul style="list-style-type: none">• Effectively communicate with the business audience and convey to them concisely how Salesforce can ease the handling of their complex systems.• Follow standard practices for writing Apex triggers and classes by keeping a check on system resource consumption, and ensure their readability.• Choose appropriate combination of automation tools - approval processes, process builders, workflows, validations, assignment and escalation rules.• Understand an existing Salesforce system at the best possible level and ensure reuse of existing code/logic wherever possible.• Application integration and data migration using Workato.• Handle priority issues in a professional and ethical way.
Tools	<ul style="list-style-type: none">• Workato, Advanced REST Client, Workbench, Data Loader.

PROFESSIONAL ACHIEVEMENTS

Certification(s)	<ul style="list-style-type: none">• Salesforce Certified Platform Developer I• Salesforce Certified Administrator• Workato Certified Automation Pro II• Workato Certified Automation Pro I
Super Badge(s)	<ul style="list-style-type: none">• Apex Specialist• Process Automation Specialist
Award(s)	<ul style="list-style-type: none">• In Tata Consultancy Services, Nagpur, MH, India,<ul style="list-style-type: none">• ‘Technical Excellence’ Award (December 2019)• ‘Star of the Month’ Award (November 2019)

EDUCATION

2013-17	Bachelor of Engineering (ECE) (CGPA: 8.25) Jansons Institute of Technology, Coimbatore, TN, India
2013	HSC (87.2%) Carmel Senior Secondary School, Port Blair, AN, India
2011	SSLC (CGPA: 9.6) Carmel Senior Secondary School, Port Blair, AN, India
Assessment(s)	Gold Medalist in Computer Skills (3x: 2007,2008,2009) International Assessment by UNSW, Australia and McMillan, India