

RAJA VELMURUGAN

Salesforce Developer (2x Salesforce certified)
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<https://rajacrmpro.github.io/sf> | <https://trailblazer.me/id/rajacrmpro>

EXPERIENCE

10 Jan 2019 – Present

Salesforce Developer, Tata Consultancy Services Ltd. (Nagpur)

- Currently designated as System Engineer in Enterprise Application Services Development (Salesforce) and functioning as Certified Salesforce Developer.
- Understand client requirements and project objectives to customize Salesforce, design, implement and deploy the same within the sprint targets.
- Recommend bug fixes and convince the client for useful enhancements to improve business process and efficiency.
- Integrate client applications with Salesforce, and automate data migration using Workato, and train team members on it.
- Coordinating with Team Lead to develop customer centric solutions.

SKILLS AND TOOLS USED

Skills/Abilities

- Effectively communicate with the business audience and convey to them concisely how Salesforce can ease the handling of their complex systems.
- Follow standard practices for writing Apex triggers and classes by keeping a check on system resource consumption, and ensure their readability.
- Choose appropriate combination of automation tools - approval processes, process builders, workflows, validations, assignment and escalation rules.
- Understand an existing Salesforce system at the best possible level and ensure reuse of existing code/logic wherever possible.
- Application integration and data migration using Workato.
- Handle priority issues in a professional and ethical way.

Tools

- Workato, Advanced REST Client, Workbench, Data Loader.

PROFESSIONAL ACHIEVEMENTS

Certification(s)

- Salesforce Certified Platform Developer I
- Salesforce Certified Administrator
- Workato Certified Automation Pro II
- Workato Certified Automation Pro I

Super Badge(s)

- Apex Specialist
- Process Automation Specialist

Award(s)

- In Tata Consultancy Services, Nagpur, MH, India,
 - ‘Technical Excellence’ Award (December 2019)
 - ‘Star of the Month’ Award (November 2019)

EDUCATION

2013-17

Bachelor of Engineering (ECE) (CGPA: 8.25)

Jansons Institute of Technology, Coimbatore, TN, India

2013

HSC (87.2%)

Carmel Senior Secondary School, Port Blair, AN, India

2011

SSLC (CGPA: 9.6)

Carmel Senior Secondary School, Port Blair, AN, India

Assessment(s)

Gold Medalist in Computer Skills (3x: 2007,2008,2009)

International Assessment by UNSW, Australia and McMillan, India