Zomato Restaurants Exploratory Data Analysis

About the company

"Zomato" is an Indian multinational restaurant aggregator and food delivery company founded by Deepinder Goyal and Pankaj Chaddah in 2008.

Zomato provides information, menus and user-reviews of restaurants as well as food delivery options from partner restaurants in select cities.

Launched in 2010, their technology platform connects customers, restaurant partners and delivery partners, serving their multiple needs. Customers use the platform to search and discover restaurants, read and write customer generated reviews and view and upload photos, order food delivery, book a table and make payments while dining-out at restaurants.

On the other hand, they provide restaurant partners with industry-specific marketing tools which enable them to engage and acquire customers to grow their business while also providing a reliable and efficient last mile delivery service.

They also operate a one-stop procurement solution, Hyperpure, which supplies high quality ingredients and kitchen products to restaurant partners. They provide their delivery partners with transparent and flexible earning opportunities.

1. https://www.zomato.com/who-we-are

About the dataset

The dataset is about Zomato restaurants. It is taken from Kaggle, where data has been collected from the Zomato API.

The data has been stored in the Comma Separated Value file Zomato.csv. Each restaurant in the dataset is uniquely identified by its Restaurant Id. Every Restaurant contains the following variables.

- Restaurant Id: Unique id of every restaurant across various cities of the world
- · Restaurant Name: Name of the restaurant
- Country Code: Country in which restaurant is located
- City: City in which restaurant is located
- · Address : Address of the restaurant

- Locality Verbose: Detailed description of the locality
- Longitude : Longitude coordinate of the restaurant's location
- Latitude: Latitude coordinate of the restaurant's location
- Cuisines: Cuisines offered by the restaurant
- Average Cost for two: Cost for two people in different currencies
- Currency : Currency of the country
- Has Table booking: yes/no
- Has Online delivery : yes/ no
- Is delivering: yes/ no
- Switch to order menu: yes/no
- Price range: range of price of food
- Aggregate Rating : Average rating out of 5
- Rating color : depending upon the average rating color
- Rating text: text on the basis of rating of rating
- Votes: Number of ratings casted by people

We also have another datset with country_code and country name as seperate csv file which is also used in this notebook.

Dataset link: https://www.kaggle.com/datasets/shrutimehta/zomato-restaurants-data

Questions

The following are the question to be analysed.

- Q1. How many countries do zomato provide their service? In which countries they have maximum transactions?
- Q2. How many cities from each country have Zomato service? Which are the top 5 cities with maximum outlets?
- Q3. Which are the cities that have only one restaurant partnered with zomato and to which country they belong?
- Q4. In which countries most of the restaurants have good ratings?

- Q5. Which are the popular cuisines that were assessed excellent? And which cusines were assessed poor mostly?
- Q6. Which are the top 15 restaurants with maximum outlets? And in which cities these outlets are more?
- Q7. Name the popular restaurants with respect to ratings?
- Q8. Does Online delivery option and Table booking option impact customer satisfaction?
- Q9. Does cost have impact on ratings?
- Q10. Which are the most expensive zomato partnered restaurants around the world and to which cities they belong?
- Q11. How do we improve business in US and UK since these countries have the most transaction next to India?
- Q12. Why the transactions are less in Canada?
- Q13. In Australia more number of cities have zomato service still the transaction is less. What is the reason and how can it be improved?
- Q14. How transactions in Qatar can be increased?

Importing libraries

```
In [1]: import plotly.express as px
    from wordcloud import WordCloud
    import pandas as pd
    import numpy as np

import matplotlib
import seaborn as sns
%matplotlib inline

In [2]: df = pd.read_csv('zomato.csv', encoding='latin-1')
    pd.set_option('display.max_columns', None)
    pd.set_option('display.max_rows', None)
    df.head(2)
```

Out[2]:

Out[2]:	ı	Restaurant ID	Restaurant Name	Country Code	City	Address	Locality	Locality Verbose	Longitude	Latitude	
	0	6317637	Le Petit Souffle	162	Makati City	Third Floor, Century City Mall, Kalayaan Avenu	Century City Mall, Poblacion, Makati City	Century City Mall, Poblacion, Makati City, Mak	121.027535	14.565443	
	1	6304287	lzakaya Kikufuji	162	Makati City	Little Tokyo, 2277 Chino Roces Avenue, Legaspi	Little Tokyo, Legaspi Village, Makati City	Little Tokyo, Legaspi Village, Makati City, Ma	121.014101	14.553708	
											•
In [3]:	pri	nt(f'Ther	e are {df.	shape[0]	} rows	and {df.	shape[1]}	columns')			
	The	re are 95	51 rows and	d 21 col	umns						
In [4]:	_		ame = pd.re ame.head()	ead_exce	l('Cour	ntry-Code	.xlsx')				
Out[4]:	(Country Cod	de Country	,							
	0		1 India	1							
	1		14 Australia	1							
	2	3	30 Brazi	I							
	3	3	37 Canada	1							
	4	Ç	94 Indonesia	1							
In [5]:		al_df = p al_df.hea	d.merge(df	, df_cou	ntry_na	nme, on='(Country Co	ode')			

```
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```

Out[5]:

	Restaurant ID	Restaurant Name	Country Code	City	Address	Locality	Locality Verbose	Longitude	Latitude	(
0	6317637	Le Petit Souffle	162	Makati City	Third Floor, Century City Mall, Kalayaan Avenu	Century City Mall, Poblacion, Makati City	Century City Mall, Poblacion, Makati City, Mak	121.027535	14.565443	J;
1	6304287	lzakaya Kikufuji	162	Makati City	Little Tokyo, 2277 Chino Roces Avenue, Legaspi	Little Tokyo, Legaspi Village, Makati City	Little Tokyo, Legaspi Village, Makati City, Ma	121.014101	14.553708	J

After merging, there are 9551 rows and 22 columns in the dataframe

Exploratory Data Analysis

In [7]: final_df.info()

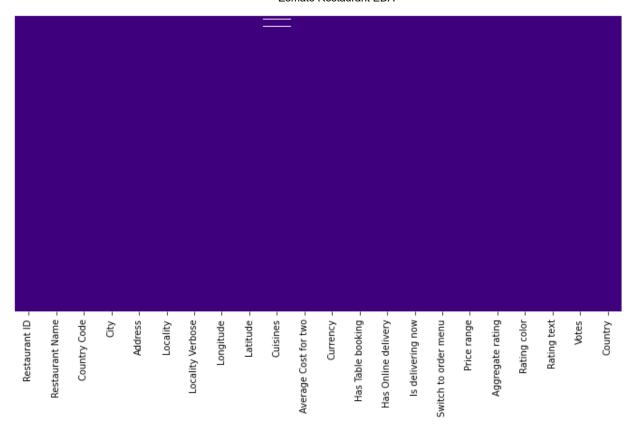
<class 'pandas.core.frame.DataFrame'> Int64Index: 9551 entries, 0 to 9550 Data columns (total 22 columns): Column # Non-Null Count Dtype _____ --------0 Restaurant ID 9551 non-null int64 1 Restaurant Name 9551 non-null object 2 Country Code 9551 non-null int64 3 City 9551 non-null object 4 Address 9551 non-null object 5 Locality 9551 non-null object 6 Locality Verbose 9551 non-null object 7 float64 Longitude 9551 non-null 8 float64 Latitude 9551 non-null 9 Cuisines 9542 non-null object 10 Average Cost for two 9551 non-null int64 9551 non-null 11 Currency object 12 Has Table booking 9551 non-null object 13 Has Online delivery 9551 non-null object 14 Is delivering now 9551 non-null object 15 Switch to order menu 9551 non-null object int64 16 Price range 9551 non-null 17 Aggregate rating 9551 non-null float64 18 Rating color 9551 non-null object 19 Rating text 9551 non-null object 20 Votes 9551 non-null int64 object 21 Country 9551 non-null dtypes: float64(3), int64(5), object(14)

Observation:

memory usage: 1.7+ MB

- 1. There are 22 columns in the dataframe and the index value starts from θ
- 2. The dataframe has datatypes of "float", "int" and "Object"
- 3. The object type means that there are "Categorical values" in the dataframe
- 4. float and int types are "numerical values"
- 4. There are few null values in column "Cuisines"
- 5. The memory usgae is 1.7+ MB

Out[9]:		Restaurant ID	Country Code	Longitude	Latitude	Average Cost for two	Price range	Aggregate rating
	count	9.551000e+03	9551.000000	9551.000000	9551.000000	9551.000000	9551.000000	9551.000000
	mean	9.051128e+06	18.365616	64.126574	25.854381	1199.210763	1.804837	2.666370
	std	8.791521e+06	56.750546	41.467058	11.007935	16121.183073	0.905609	1.516378
	min	5.300000e+01	1.000000	-157.948486	-41.330428	0.000000	1.000000	0.000000
	25%	3.019625e+05	1.000000	77.081343	28.478713	250.000000	1.000000	2.500000
	50%	6.004089e+06	1.000000	77.191964	28.570469	400.000000	2.000000	3.200000
	75%	1.835229e+07	1.000000	77.282006	28.642758	700.000000	2.000000	3.700000
	max	1.850065e+07	216.000000	174.832089	55.976980	800000.000000	4.000000	4.900000
4								•
In [10]:	final_	_df.isnull().	sum()					
Out[10]:	Restau Countr City Addres Locali Locali Longit Latitu Cuisin Averag Curren Has Ta Has On Is del Switch Price Aggreg Rating Votes Countr	ty ty Verbose ude de ge Cost for to ge Cost for to get booking line deliver ivering now to order me range gate rating g color	0 0 y 0 0					
In [11]:	final_	_df.loc[:, fi	nal_df.isnu	ll().any()]	.columns			
Out[11]:	Index(['Cuisines']	, dtype='ob	ject')				
In [12]:		otlib.rcParam eatmap(final_				map='Purples_	o', cbar= Fa l	lse)
Out[12]:	<axess< th=""><th>Subplot:></th><th></th><th></th><th></th><th></th><th></th><th></th></axess<>	Subplot:>						



* We could see that the null values are very less. We can just drop these null values which helps in understanding the data better

```
final_df.dropna(inplace = True)
  In [13]:
  In [14]:
            final_df.isnull().sum()
            Restaurant ID
                                      0
  Out[14]:
            Restaurant Name
                                      0
                                      0
            Country Code
            City
                                      0
            Address
                                      0
                                      0
            Locality
            Locality Verbose
                                      0
            Longitude
                                      0
            Latitude
                                      0
            Cuisines
                                      0
            Average Cost for two
                                      0
            Currency
                                      0
            Has Table booking
                                      0
            Has Online delivery
                                      0
            Is delivering now
                                      0
            Switch to order menu
                                      0
                                      0
            Price range
            Aggregate rating
                                      0
                                      0
            Rating color
            Rating text
                                      0
                                      0
            Votes
Loading [MathJax]/jax/output/CommonHTML/fonts/TeX/fontdata.js
            atype: into4
```

Analyzing each columns

Column Country & City

Q1. How many countries do zomato provide their service? In which countries they have maximum transactions?

```
final_df['Country'].unique()
In [16]:
         array(['Phillipines', 'Brazil', 'United States', 'Australia', 'Canada',
Out[16]:
                 'Singapore', 'UAE', 'India', 'Indonesia', 'New Zealand',
                 'United Kingdom', 'Qatar', 'South Africa', 'Sri Lanka', 'Turkey'],
                dtype=object)
          len(final_df['Country'].unique())
In [17]:
         15
Out[17]:
         final_df['Country'].value_counts()
In [18]:
         India
                            8652
Out[18]:
                             425
         United States
         United Kingdom
                              80
         South Africa
                              60
         UAE
                              60
         Brazil
                              60
         New Zealand
                              40
         Turkey
                              34
         Australia
                              24
         Phillipines
                              22
         Indonesia
                              21
         Sri Lanka
                              20
         Qatar
                              20
         Singapore
                              20
         Canada
         Name: Country, dtype: int64
         px.histogram(y='Country', data frame=final df)
In [19]:
```



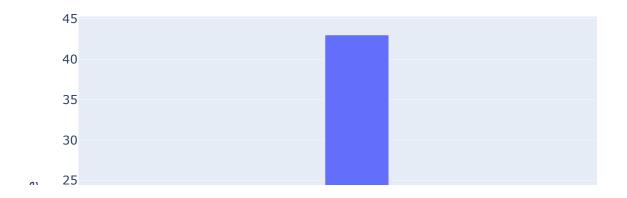
- 1. Zomato provides its service in 15 countries
- 2. Maximum number of transaction of zomato are in India
- 2. The second and third most transactions are in United States and United Kingdom $\,$
- 3. The least transcation of zomato is in Canada

Q2. How many cities from each country have Zomato service? Which are the top 5 cities with maximum outlets?

```
In [20]: final_df.groupby(['Country'])['City'].nunique()
```

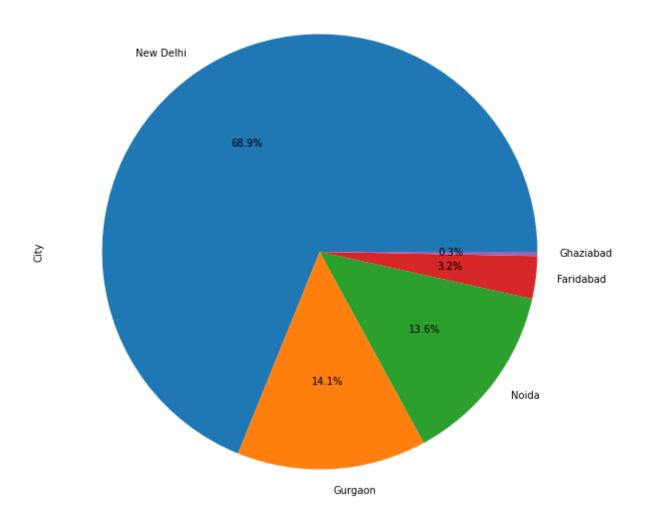
```
Country
Out[20]:
                             23
          Australia
          Brazil
                              3
          Canada
                              4
          India
                             43
          Indonesia
                              4
          New Zealand
                              2
          Phillipines
                              9
                              1
          Qatar
                              1
          Singapore
          South Africa
                              6
          Sri Lanka
                              1
          Turkey
                              2
          UAE
                              3
          United Kingdom
                             4
          United States
                             34
          Name: City, dtype: int64
```

```
In [21]: px.bar(final_df.groupby(['Country'])['City'].nunique())
```



```
['City'])['Restaurant ID'].size().sort_values(ascending=False)
In [24]:
          restaurants_by_cities[restaurants_by_cities > 100]
         City
Out[24]:
         New Delhi
                       5473
         Gurgaon
                       1118
         Noida
                       1080
         Faridabad
                        251
         Name: Restaurant ID, dtype: int64
In [25]:
         final_df['City'].value_counts()[:5].plot(kind='pie', figsize=(
              10, 10), title="Top 5 Cities with maximum outlets", autopct='%1.1f%%')
          <AxesSubplot:title={'center':'Top 5 Cities with maximum outlets'}, ylabel='City'>
Out[25]:
```

Top 5 Cities with maximum outlets



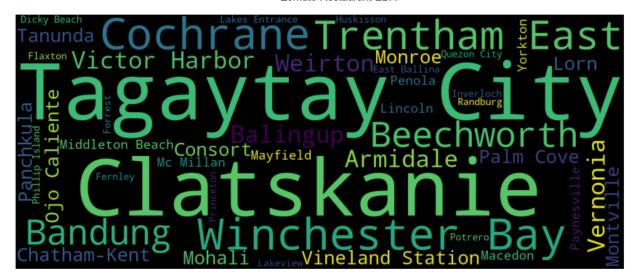
- 1. Zomato has its service in more than 40 cities in India
- 2. In United states more than 30 cities have restautrants connected Loading [MathJax]/jax/output/CommonHTML/fonts/TeX/fontdata.js

- 3. And in Australia more than 20 cities have zomato transcations
- 4. In all other countries less than 10 cities have zomato service
- 5. We have seen that third most transaction of zomato is from United Kingdom but they only provide service in 4 cities
- 6. Also we saw Canada has only 4 restaurants and each city have only one restaurant that provide the service
- 7. There are only 4 cities that have more than 100 restaurants connected with Zomato
- 8. Top 5 cities with maximim outlets are New Delhi, Gurgaon, Noida, Faridabad and Ghaziabad. And all these cities are from India

Q3: Which are the cities that have only one restaurant partnered with zomato and to which country they belong?

```
In [26]: len(restaurants_by_cities[restaurants_by_cities == 1])
Out[26]: 
In [27]: cities_with_one_restaurant = final_df.groupby('Country')['City'].value_counts()
    cities_with_one_restaurant[cities_with_one_restaurant == 1]
```

```
City
          Country
Out[27]:
          Australia
                         Armidale
                                              1
                         Balingup
                                              1
                         Beechworth
                                              1
                         Dicky Beach
                                              1
                         East Ballina
                                              1
                         Flaxton
                                              1
                         Forrest
                                              1
                         Huskisson
                                               1
                         Inverloch
                                              1
                         Lakes Entrance
                                              1
                         Lorn
                                              1
                         Macedon
                                              1
                         Mayfield
                                              1
                         Middleton Beach
                                              1
                         Montville
                                              1
                         Palm Cove
                                              1
                         Paynesville
                                              1
                         Penola
                                              1
                         Phillip Island
                                              1
                         Tanunda
                                              1
                         Trentham East
                                               1
                         Victor Harbor
                                              1
          Canada
                         Chatham-Kent
                                              1
                         Consort
                                              1
                         Vineland Station
                                              1
                         Yorkton
                                              1
          India
                         Mohali
                                               1
                         Panchkula
                                              1
          Indonesia
                         Bandung
                                              1
          Phillipines
                         Quezon City
                                              1
                         Tagaytay City
                                              1
          South Africa
                         Randburg
                                               1
          United States
                         Clatskanie
                                              1
                         Cochrane
                                              1
                                              1
                         Fernley
                         Lakeview
                                              1
                         Lincoln
                                              1
                         Mc Millan
                                              1
                         Monroe
                                              1
                         Ojo Caliente
                                               1
                         Potrero
                                              1
                         Princeton
                                              1
                         Vernonia
                                              1
                         Weirton
                                              1
                                              1
                         Winchester Bay
          Name: City, dtype: int64
          wordcloud = WordCloud(width=1200, height=500, relative scaling=0.5) .generate from fre
In [28]:
              restaurants_by_cities[restaurants_by_cities == 1])
          plt.figure(figsize=(15, 15))
          plt.imshow(wordcloud)
          plt.axis('off')
          plt.show()
```



- 1. 46 cities have just only one restaurant providing zomato service
- 2. Theese cities belong to countries like Australia, Canada, India, Indonesia, Phillipines, South Africa and United States

Columns specific to ratings

```
final df['Aggregate rating'].unique()
In [29]:
         array([4.8, 4.5, 4.4, 4.9, 4., 4.2, 4.3, 3.6, 4.7, 3., 3.8, 3.7, 3.2,
Out[29]:
                3.1, 0., 4.1, 3.3, 4.6, 3.9, 3.4, 3.5, 2.2, 2.4, 2.9, 2.6, 2.8,
                2.1, 2.7, 2.5, 1.8, 2., 2.3, 1.9])
         final_df['Rating color'].unique()
In [30]:
         array(['Dark Green', 'Green', 'Yellow', 'Orange', 'White', 'Red'],
Out[30]:
               dtype=object)
         final df['Rating text'].unique()
In [31]:
         array(['Excellent', 'Very Good', 'Good', 'Average', 'Not rated', 'Poor'],
Out[31]:
               dtype=object)
         ratings = final_df.groupby(['Aggregate rating', 'Rating color', 'Rating text']).size(
In [32]:
          ).reset index().rename(columns={0: 'Rating count'})
          ratings
```

Out[32]:	Aggregate rating	Rating color	Rating text	Rating count
	0.0	White	Not rated	2148
	1 1.8	Red	Poor	1
	2 1.9	Red	Poor	2
	3 2.0	Red	Poor	7
	4 2.1	Red	Poor	15
	5 2.2	Red	Poor	27
	6 2.3	Red	Poor	47
	7 2.4	Red	Poor	87
	8 2.5	Orange	Average	110
	9 2.6	Orange	Average	191
1	0 2.7	Orange	Average	250
1	1 2.8	Orange	Average	315
1	2 2.9	Orange	Average	381
1	3.0	Orange	Average	468
1	4 3.1	Orange	Average	519
1	5 3.2	Orange	Average	522
1	6 3.3	Orange	Average	483
1	7 3.4	Orange	Average	495
1	8 3.5	Yellow	Good	480
1	9 3.6	Yellow	Good	458
2	3.7	Yellow	Good	427
2	3.8	Yellow	Good	399
2	3.9	Yellow	Good	332
2	4.0	Green	Very Good	266
2	4.1	Green	Very Good	274
2	4.2	Green	Very Good	221
2	4.3	Green	Very Good	174
2	7 4.4	Green	Very Good	143
2	8 4.5	Dark Green	Excellent	95
2	9 4.6	Dark Green	Excellent	78
3	0 4.7	Dark Green	Excellent	41
3	1 4.8	Dark Green	Excellent	25
	2 4 9 /jax/output/CommonHT	Dark Green	Excellent	61
Loading [iviatinax]	/Jax/output/CommonHT	ivit/1011ts/1ex/10f	ituata.JS	

In [33]: px.box(x='Rating text', y='Aggregate rating', data_frame=ratings)



Observation:

The visualization helps to understand the relation between the Aggregate rating, rating color and Rating text columns.

- 1. Aggregate rating = 0.0 and Rating color = "White" means the restaurants are not rated
- 2. Aggregate rating = 1.8 2.4 and Rating color = "Red" means the restaurants are rated Poor
- 3. Aggregate rating = 2.5 3.4 and Rating color = "Orange" means the restaurants are rated Average
- 4. Aggregate rating = 3.5 3.9 and Rating color = "Yellow" means the restaurants are rated Good
- 5. Aggregate rating = 4.0 4.4 and Rating color = "Green" means the restaurants are rated Very Good

6. Aggregate rating = 4.5 - 4.9 and Rating color = "Dark Green" means the restaurants are rated Excellent

```
In [34]: px.bar(ratings, x='Aggregate rating', y='Rating count', color='Rating text')
```

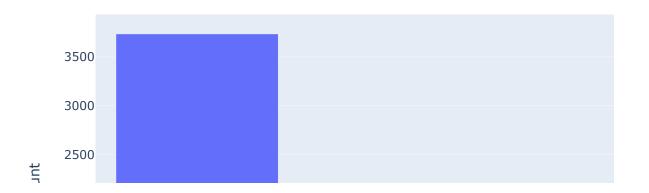


Observation:

- 1. The number of people who have not rated the service is high
- 2. Most of the people have rated between 2.8 to 3.9
- 3. Count of the restaurants that were rated below 2.4 is less
- 4. Restaurants that were rated 3.1 and 3.2 are more compared to other ratings

Out[35]:		Rating text	Rating count
	0	Average	3734
	1	Excellent	300
	2	Good	2096
	3	Not rated	2148
	4	Poor	186
	5	Very Good	1078

In [36]: px.bar(aggregated_ratings, x='Rating text', y='Rating count')



Observation:

- 1. The plot shows that number of restaurants that are rated "Average" is high
- 2. Restaurants that were rated "Good" and restaurants that are "Not rated" almost have the same counts but we can Loading [MathJax]/jax/output/CommonHTML/fonts/TeX/fontdata.js

3. The restaurants that were rated "Poor" are very low

Out[37]:		Country	Counts
	0	Brazil	5
	1	India	2139
	2	United Kingdom	1
	3	United States	3

Observation:

- 1. The total count of "Not rated" category is 2148. Out of which 2139 zero ratings are from India. Most of the times restaurants were not rated in India
- 2. Brazil has 5 "Not rated" restaurant counts, United States has 3 and United Kingdom has 1
- 3. Except the 4 countries all other countries restaurants were rated

Q4: In which countries most of the restaurants have good ratings?

Out[38]:

	Country	Counts
0	India	116
1	United States	67
2	United Kingdom	23
3	UAE	18
4	Brazil	16
5	New Zealand	12
6	Phillipines	12
7	South Africa	12
8	Turkey	10
9	Indonesia	7
10	Qatar	4
11	Sri Lanka	2
12	Australia	1

Out[39]: **Country Counts** 0 India 692 1 **United States** 178 2 South Africa 35 3 UAE 31 United Kingdom 31 5 25 New Zealand 6 20 Brazil 7 Turkey 20 8 Sri Lanka 11 9 10 Indonesia 10 Phillipines 9 11 7 Qatar 12 Australia 5 13 Singapore 3 14 Canada 1

```
Loading [MathJax]/jax/output/CommonHTML/fonts/TeX/fontdata.js
In [40]: good_rating = tinal_dt[tinal_dt['Rating text'] == 'Good'].groupby(
```

```
'Country').size().reset_index().rename(columns={0: 'Counts'})
good_rating.sort_values(by='Counts', ascending=False, ignore_index=True)
```

Country Counts Out[40]: 0 India 1847 1 **United States** 155 2 United Kingdom 20 3 Australia 13 4 South Africa 12 5 Brazil 11 UAE 6 9 7 Singapore 8 8 Qatar 7 9 Sri Lanka 4 10 Indonesia 3 11 Turkey 3 12 New Zealand 2 13 Canada 1

Observation:

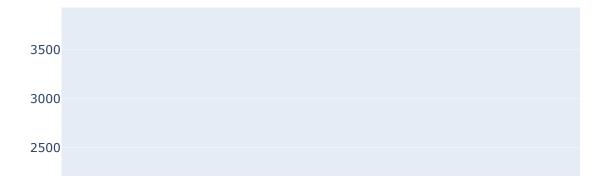
Phillipines

1

14

- 1. 116 restaurants in India were rated as Excellent out of 301 total restaurants that were rated excellent. India also have highest counts in restaurants that were rated Very good and good.
- 2. United States has 68 restaurants that are rated Excellent. US have the next highest ratings after India
- 3. Other than India, United States and United Kingdom all other countries have less than 20 restaurants rated as Excellent
- 4. Also no restaurants from Canada and Singapore were rated excellent
- 5. In countries like India, Unites States, United KIngdom, UAE and South Africe have many restaurants with good ratings

```
In [41]: px.histogram(final_df, x="Rating text", color="Country")
```



- 1. The visualization shows that India has highest counts in all the ratings since the transactions are more there
- 2. After India, we could see United states have more counts in ratings
- 3. All other countries have comparatively very less counts in ratings

Out[42]:

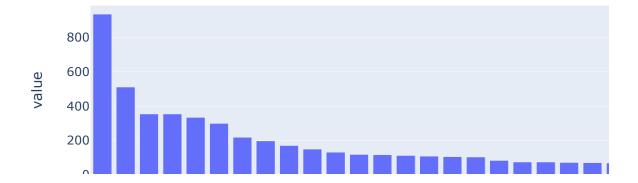
	Country	Counts
0	Australia	1
1	India	180
2	New Zealand	1
3	Sri Lanka	1
4	UAE	1
5	United States	2

Observation:

- 1. Totally 186 restaurants were rated poor. Out of which 180 restaurants are from India
- 2. In United States 2 restaurants were rated poor
- 3. Though United kingdom has third most transaction none of the restaurants were rated poor

Column Cuisines

```
In [43]: final_df['Cuisines'].unique()
         array(['French, Japanese, Desserts', 'Japanese',
Out[43]:
                 'Seafood, Asian, Filipino, Indian', ..., 'Burger, Izgara',
                 'World Cuisine, Patisserie, Cafe', 'Italian, World Cuisine'],
                dtype=object)
         popular_cuisines = final_df['Cuisines'].value_counts()[:15]
In [44]:
          popular_cuisines
         North Indian
                                            936
Out[44]:
         North Indian, Chinese
                                            511
         Fast Food
                                            354
         Chinese
                                            354
         North Indian, Mughlai
                                            334
         Cafe
                                            299
         Bakery
                                            218
         North Indian, Mughlai, Chinese
                                            197
         Bakery, Desserts
                                            170
         Street Food
                                            149
         Pizza, Fast Food
                                            131
         Chinese, Fast Food
                                            118
         Mithai, Street Food
                                            116
         South Indian
                                            112
         Bakery, Fast Food
                                            108
         Name: Cuisines, dtype: int64
         px.bar(final_df['Cuisines'].value_counts().head(50))
In [45]:
```



Here are the top 50 cuisines served by the zomato outlets

- 1. Restaurants that provide only North Indian cuisines have the highest count $% \left(1\right) =\left(1\right) +\left(1$
- 2. And approximately 450 restaurants provide both North Indian and Chinese cuisines which are next in the count
- 3. Restaurants that provide only chinese, fast foods and Mughlai almost have the same counts, however we can get the exact count from popular_cuisines visualisation
- 4. We could also see that most of the restaurants provide more than 2 cuisines

Q5: Which are the popular cuisines that were assessed excellent? And which cusines were assessed poor mostly?

```
In [46]: final_df[final_df['Rating text'] == 'Excellent'].groupby('Cuisines').size().reset_index
Loading [MathJax]/jax/output/CommonHTML/fonts/TeX/fontdata.js
s(by='count', ascending=False, ignore_index=True)[
```

Out[46]:

	Cuisines	count
0	Cafe	8
1	Italian	7
2	North Indian	7
3	Indian	5
4	Ice Cream	5
5	Seafood	5
6	North Indian, Mughlai	4
7	Desserts	4
8	Asian	4
9	Desserts, Ice Cream	3

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	Cuisines	count
0	North Indian, Chinese	17
1	Pizza, Fast Food	13
2	North Indian	11
3	North Indian, Mughlai, Chinese	9
4	North Indian, Mughlai	9
5	Chinese	8
6	American, Fast Food, Salad, Healthy Food	7
7	South Indian, North Indian, Chinese	5
8	Chinese, Fast Food	5
9	Chinese, North Indian	4

Observation:

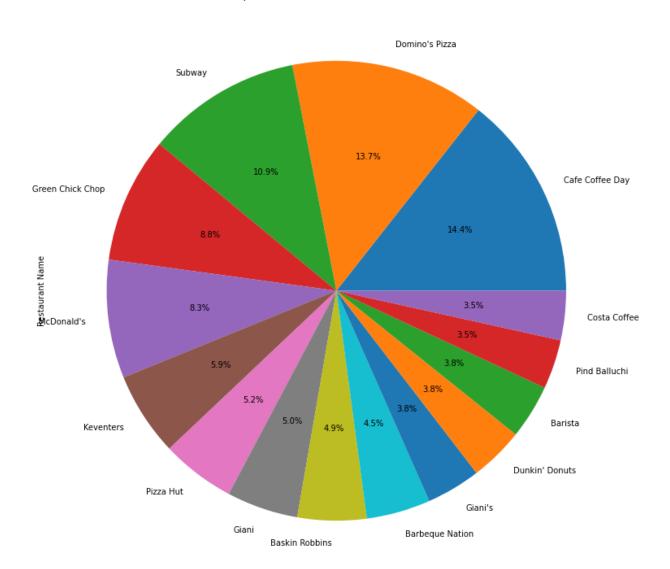
- 1. Mostly cafe, Italian and Indian cuisines were rated Excellent in many restaurants
- 2. We could see that most of the restaurants which are assessed Excellent serve less than 3 cuisine
- 3. However the count of restaurants that serve one cuisine rated Excellent are high comparatively
- 4. Cuisines like North Inidan, Chinese, Fast Food, Mughali were rated Loading [MathJax]/jax/output/CommonHTML/fonts/TeX/fontdata.js of these cuisines were also rated good

in other restaurants, may be few restaurants do not provide good taste. $\ensuremath{\mathsf{T}}$

Q6. Which are the top 15 restaurants with maximum outlets? And in which cities these outlets are more?

```
In [48]:
         final df['Restaurant Name'].value counts().head(15)
         Cafe Coffee Day
                               83
Out[48]:
         Domino's Pizza
                               79
         Subway
                               63
         Green Chick Chop
                               51
         McDonald's
                               48
         Keventers
                               34
         Pizza Hut
                               30
         Giani
                               29
                               28
         Baskin Robbins
         Barbeque Nation
                              26
         Giani's
                               22
         Dunkin' Donuts
                              22
         Barista
                               22
         Pind Balluchi
                               20
         Costa Coffee
                               20
         Name: Restaurant Name, dtype: int64
         final_df.groupby('City')['Restaurant Name'].value_counts().sort_values(ascending= Fals
In [49]:
         City
                     Restaurant Name
Out[49]:
                                              57
         New Delhi
                     Cafe Coffee Day
                     Domino's Pizza
                                              55
                     Subway
                                              38
                     Green Chick Chop
                                              37
                     McDonald's
                                              33
                     Giani
                                              24
                                              24
                     Keventers
                     Giani's
                                              17
                     Wah Ji Wah
                                              14
                     Aggarwal Sweets
                                              14
         Noida
                     Cafe Coffee Day
                                              13
         New Delhi Baskin Robbins
                                              13
                     Pizza Hut Delivery
                                              13
                     Republic of Chicken
                                              13
                                              13
                     Sagar Ratna
                     Twenty Four Seven
                                              13
                     34, Chowringhee Lane
                                              12
                     Pizza Hut
                                              12
                     Cafe Coffee Day
         Gurgaon
                                              11
                     Subway
                                              11
         Name: Restaurant Name, dtype: int64
In [50]:
          final_df['Restaurant Name'].value_counts().head(15).plot(kind='pie', figsize=(
              13, 13), title="Top 15 Restaurants with maximum outlets", autopct='%1.1f%%')
          <AxesSubplot:title={'center':'Top 15 Restaurants with maximum outlets'}, ylabel='Rest</pre>
Out[50]:
          aurant Name'>
```

Top 15 Restaurants with maximum outlets



- 1. Cafe Coffee Day, Domino's Pizza, Subway, Green Chick Chop, Green Chick Chop and Green Chick Chop have more than 50 outlets
- 2. Restaurants like McDonald's, Keventers, Pizza Hut, Giani, Baskin Robbins, Barbeque Nation, Dunkin' Donuts, Barista, Costa Coffee and Pind Balluchi have more than 20 outlets
- 3. In cities like New Delhi, Noida and Gurgeon these outlets are more

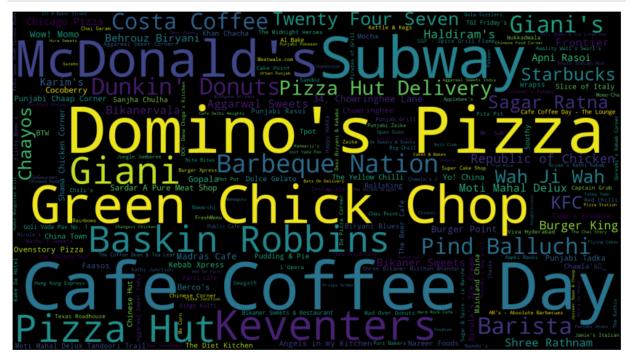
Q7. Name the popular restaurants with respect to ratings?

Out[51]:

	Restaurant Name	count
0	Barbeque Nation	11
1	AB's - Absolute Barbecues	4
2	Chili's	4
3	Talaga Sampireun	3
4	Big Chill	2
5	Dishoom	2
6	The Cheesecake Factory	2
7	Naturals Ice Cream	2
8	Natural Ice Cream	2
9	Gymkhana	2
10	Mocha	2
11	Twigly	2
12	Onesta	2
13	AB's Absolute Barbecues	2
14	Silantro Fil-Mex	2

Out	[5	2]	:
-----	----	----	---

	Restaurant Name	count
0	Domino's Pizza	12
1	Subway	7
2	Wah Ji Wah	7
3	Pizza Hut Delivery	5
4	Sagar Ratna	4
5	Cafe Coffee Day	4
6	KFC	3
7	Viva Hyderabad	3
8	Flying Cakes	3
9	Slice of Italy	3
10	Chawla's _	3
11	Chawla's 2	2
12	Public Cafe	2
13	Punjabi Rasoi	2



- 1. These are 272 Restaurant that were rated excellent.
- 2. Here we display the top 14 restaurants which are rated excellent more than once. All other restaurants were rated Excellent only once.
- 3. Barbeque Nation and AB's Absolute Barbecues are the restaurants that are rated excellent more comparatively.
- 4. We also see that restaurants having more outlets like Domino's Pizza, Subway, Cafe Coffee Day, Pizza Hut Delivery also have high counts as rated poor.

Column "Currency, Has Online delivery, Has Table Booking"

Out[55]:

	Country	Currency
0	Australia	Dollar(\$)
1	Brazil	Brazilian Real(R\$)
2	Canada	Dollar(\$)
3	India	Indian Rupees(Rs.)
4	Indonesia	Indonesian Rupiah(IDR)
5	New Zealand	NewZealand(\$)
6	Phillipines	Botswana Pula(P)
7	Qatar	Qatari Rial(QR)
8	Singapore	Dollar(\$)
9	South Africa	Rand(R)
10	Sri Lanka	Sri Lankan Rupee(LKR)
11	Turkey	Turkish Lira(TL)
12	UAE	Emirati Diram(AED)
13	United Kingdom	Pounds(£)
14	United States	Dollar(\$)

Observation:

1. Each country have their own currencies

```
In [56]: final_df['Has Online delivery'].unique()
Out[56]: array(['No', 'Yes'], dtype=object)
In [57]: px.pie(final_df, names="Has Online delivery", title='Online Delivery Option')
```

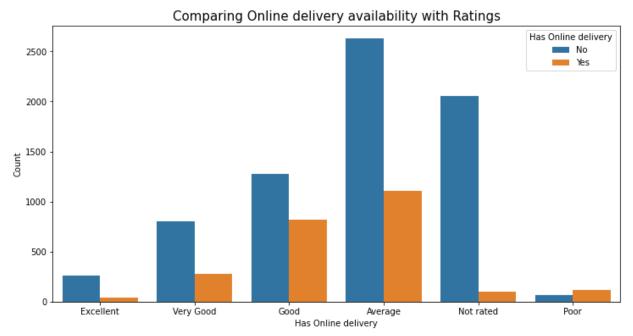
Online Delivery Option



```
In [58]:
          aggregated_ratings
Out[58]:
              Rating text Rating count
          0
                 Average
                                 3734
                 Excellent
                                   300
           2
                   Good
                                 2096
           3
                Not rated
                                 2148
           4
                    Poor
                                   186
               Very Good
                                 1078
```

Q8. Does Online delivery option and Table booking option impact customer satisfaction

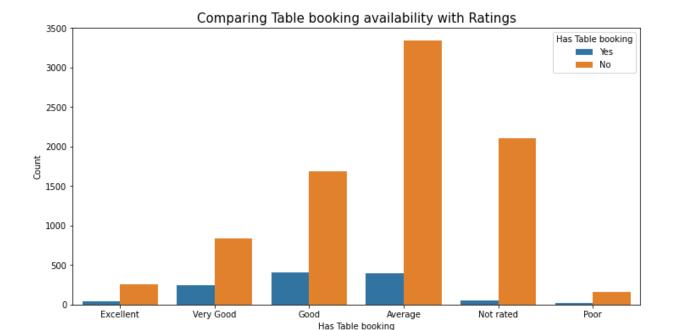
```
Rating text
Out[59]:
                       1105
         Average
         Excellent
                         39
         Good
                        818
                         96
         Not rated
         Poor
                        116
         Very Good
                        277
         dtype: int64
         final df[final df['Has Online delivery']
In [60]:
                   == 'No'].groupby('Rating text').size()
         Rating text
Out[60]:
         Average
                       2629
         Excellent
                        261
         Good
                       1278
         Not rated
                       2052
         Poor
                         70
                        801
         Very Good
         dtype: int64
         ax = sns.countplot(x='Rating text', hue='Has Online delivery', data=final df)
In [61]:
          ax.set_title(
              label="Comparing Online delivery availability with Ratings", fontsize=15)
          ax.set_xlabel(xlabel="Has Online delivery")
          ax.set_ylabel(ylabel="Count")
         Text(0, 0.5, 'Count')
Out[61]:
```



- 1. Total count of excellent ratings is 301, out of which 262 belongs to restaurants that do not provide online delivery and 39 belongs to restaurants that have online delivery service
- 2. Total count of Good ratings is 2100, out of which 1282 belongs to restaurants that has no online delivery and 818 belongs to restaurants providing online delivery
- 3. Out of 186 total restaurants that were rated poor, 70 are from restaurants not providing online delivery and 116 are from restaurants that have online delivery option
- 4. This shows having online delivery option has no impact on ratings
- 5. Its also clear that only India and UAE provide online delivery service

```
In [63]: final_df['Has Table booking'].unique()
Out[63]: array(['Yes', 'No'], dtype=object)

In [64]: ax = sns.countplot(x='Rating text', hue='Has Table booking', data=final_df)
    ax.set_title(
        label='Comparing Table booking availability with Ratings', fontsize=15)
    ax.set_xlabel(xlabel='Has Table booking')
    ax.set_ylabel(ylabel='Count')
```



In [65]: final_df[final_df['Has Table booking'] == 'Yes'].groupby(['Country']).size()

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Text(0, 0.5, 'Count')

Out[64]:

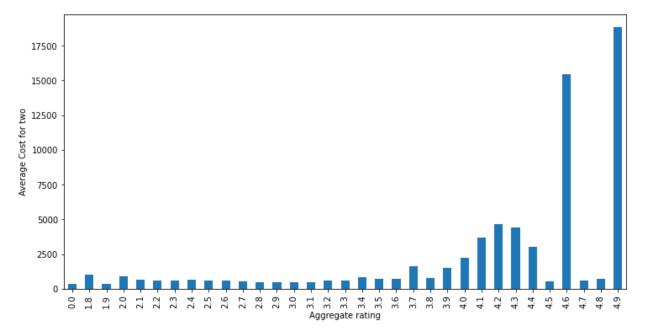
```
Out[65]: Country
India 1111
Phillipines 14
Qatar 1
South Africa 2
UAE 18
United Kingdom 12
dtype: int64
```

- 1. Restaurants that do not provide table booking have higher counts in ratings
- 2. Table booking also do not have much impact on being rated
- 3. India has the highest number of restaurants who take table bookings
- 4. Though United States have the second highest transaction none of the restaurants in US provide table booking option

Q9: Does cost have impact on ratings?

Average Cost for two, Votes

```
final_df['Average Cost for two'].value_counts()[:10]
In [66]:
         500
                 900
Out[66]:
          300
                 897
         400
                 857
          200
                 687
         600
                 652
         250
                 461
          350
                 457
                 403
         700
         150
                 367
         100
                 353
         Name: Average Cost for two, dtype: int64
         final_df.groupby('Aggregate rating')[
In [67]:
              'Average Cost for two'].mean().plot(kind='bar')
          plt.ylabel('Average Cost for two')
         Text(0, 0.5, 'Average Cost for two')
Out[67]:
```



- 1. Most of the restaurants have "Average cost for two" between 100 to 500
- 2. The restaurants rated good and excellent are mostly when the "average cost for two" is higher than 2000. However we could also see some of the excellent ratings belong to restaurants where "average cost for two" is below 1000.
- 3. Cost doesnot have a real impact on ratings as higher ratings are given for both foods with higher and lower price ranges

Q10: Which are the most expensive zomato partnered restaurants around the world and to which cities they belong?

Costly restaurants having Zomato Service

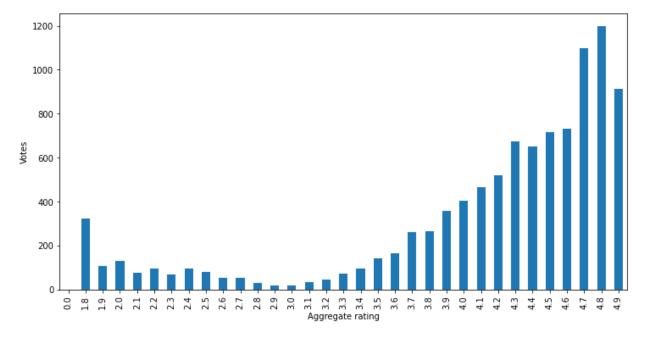


Observation:

- 1. These are the top 20 restaurants with high price range and most of these restaurants belong to the city Jakarta
- 2. Cities like Tangerang, Bogor and Bandung also have restaurants that are expensive
- 3. Restaurant Talaha Sampireun is available in both Jakarta and Tangerang

```
In [70]: final_df.groupby('Aggregate rating')['Votes'].mean().plot(kind='bar')
plt.ylabel('Votes')

Out[70]: Text(0, 0.5, 'Votes')
```



- 1. Restaurants which are rated good and excellent have more number of votes higher than 400
- 2. Restaurants which are rated average and below have votes lower than 400

United States

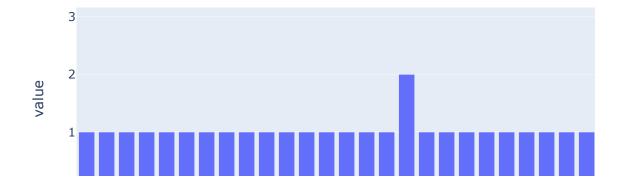
Q11: How do we improve business in US and UK since these countries have the most transaction next to India?

• United States totally has 434 transactions from 35 cities which we have seen from the previous analysis

```
final df[final df['Country'] == 'United States'].groupby(
In [71]:
              'Cuisines').size().sort_values(ascending=False)[:10]
         Cuisines
Out[71]:
         Mexican
                                       25
         American
                                       16
         Chinese
                                        9
                                        9
         BBQ
         Japanese, Steak, Sushi
                                        8
         Italian, Pizza
         American, Seafood, Steak
                                        8
         Seafood
                                        8
         Italian
                                        8
         Japanese, Sushi
                                        7
         dtype: int64
```

1. The above are the top 10 most offered cuisines that zomato restaurants provide in United States

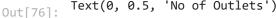
Out[72]:		Rating text	counts
	0	Average	20
	1	Excellent	67
	2	Good	155
	3	Not rated	3
	4	Poor	2
	5	Very Good	178

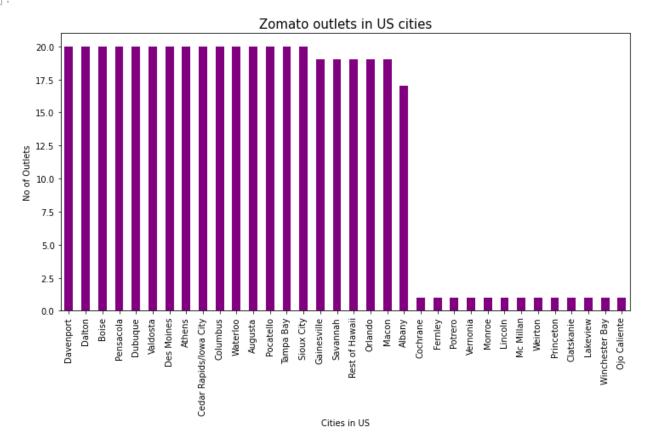


Observation:

- 1. These are the cuisines in US that were rated excellent. Mostly American, BBQ, Sandwich are common
- 2. Some cuisines like Asian, Burger, Italian, Seafood are rated excellent many times

```
In [74]:
         final_df[final_df['Country'] == 'United States'].groupby(
              ['Has Online delivery', 'Has Table booking']).size()
         Has Online delivery Has Table booking
Out[74]:
                                                    425
                               No
         dtype: int64
         df_US = final_df[final_df['Country'] == 'United States']
In [75]:
          cities_in_US = df_US['City'].value_counts()
          cities in US.head()
         Davenport
                       20
Out[75]:
         Dalton
                       20
         Boise
                       20
         Pensacola
                       20
         Dubuque
                       20
         Name: City, dtype: int64
In [76]:
         cities_in_US.plot.bar(color='purple')
          plt.title('Zomato outlets in US cities', fontsize=15)
          plt.xlabel('Cities in US')
          plt.ylabel('No of Outlets')
         Text(0, 0.5, 'No of Outlets')
```





- 1. None of the zomato restaurants in United States have Online delivery and Table booking option
- 2. Many cities in US have 20 Zomato outlets
- 3. In more than 10 cities only one outlet is available
- 4. Increasing the number of outlets in cities with lower restaurant count can improve transaction.
- 5. Also connecting with more restaurants providing popular cusines like American, Asian, Seafood, BBQ and Italian could also help with the business

United Kingdom

 United Kindgom has 80 zomato restaurantsfrom four cities which have been discussed previously

```
final_df.loc[(final_df['Country'] == 'United Kingdom')].groupby('City').size()
In [77]:
         City
Out[77]:
         Birmingham
                        20
          Edinburgh
                        20
          London
                        20
         Manchester
                        20
         dtype: int64
         final df[final df['Country'] == 'United Kingdom'].groupby(
In [78]:
              'Rating text').size().reset_index().rename(columns={0: 'counts'})
Out[78]:
             Rating text counts
          0
                            5
               Average
               Excellent
          1
                           23
          2
                 Good
                           20
          3
              Not rated
             Very Good
                           31
         px.bar(final_df.loc[(final_df['Country'] == 'United Kingdom') & (
In [79]:
              final_df['Rating text'] == 'Excellent')].groupby('Cuisines').size())
```



```
In [80]: final_df[final_df['Country'] == 'United Kingdom'].groupby(
        ['Has Online delivery', 'Has Table booking']).size()
Out[80]: Has Online delivery Has Table booking
No No 68
Yes 12
dtype: int64
```

- United Kingdom having the third most of zomato service, they have 80 restaurants connected with Zomato from 4 cities
- 2. In all 4 cities 20 restaurants provide zomato service. There may be some missing information as the count seems to be equal in all cities.
 - 3. In UK none of the restaurants were rated poor
- 4. Cuisines with excellent ratings include mostly American, Indian, British, Chinese, Italian and Cafes

of the restaurants have Online delivery option

6. Exypanding the business to many cities will definitely help in increasing the transaction

Q12: Why the transactions are less in Canada?

Canada

 Canada has 4 restaurants connected with zomato from 4 cities which we have analysed before

Restaurant Name	City	Cuisines	Average Cost for two	Currency	Has Online delivery	
Arigato Sushi	Yorkton	Asian	25	Dollar(\$)	No	Average
Consort Restaurant	Consort	Chinese, Canadian	25	Dollar(\$)	No	Average
Lake House Restaurant	Vineland Station	Italian, Mediterranean, Pizza	70	Dollar(\$)	No	Very Good
Tokyo Sushi	Chatham- Kent	Japanese, Sushi	25	Dollar(\$)	No	Good

```
In [82]: final_df[final_df['Country'] == 'Canada'].groupby(
        ['Has Online delivery', 'Has Table booking']).size()
Out[82]: Has Online delivery Has Table booking
No No 4
dtype: int64
```

Observation:

- 1. None of the restaurants in Canada were rated excellent and poor
- 2. Restaurants providing cuisines like Italian, Mediterranean, Pizza, Japanese, Chinese, Sushi, Canadian, Asain are connected with zomato. Among these Italian, Pizza and Mediterranean were rated better
- 3. None of the zomato restaurants in canada provide either online delivery or table booking
- 4. We see canada have less outlets available only in 4 cities, by Loading [MathJax]/jax/output/CommonHTML/fonts/TeX/fontdata.js

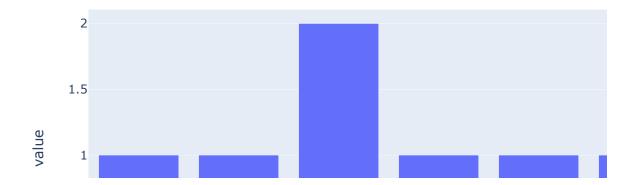
incresing the number of outlets in these 4 cities and by extending the service to many cities will improve the transactions

Q13. In Australia more number of cities have zomato service still the transaction is less. What is the reason and how can it be improved?

Australia

```
df australia = final df[final df['Country'] == 'Australia']
In [83]:
          len(df australia)
          24
Out[83]:
         final_df.loc[(final_df['Country'] == 'Australia')].groupby('City').size()
In [84]:
         City
Out[84]:
         Armidale
                             1
         Balingup
                             1
         Beechworth
                             1
                             1
         Dicky Beach
         East Ballina
                             1
         Flaxton
                             1
         Forrest
                             1
         Hepburn Springs
                             2
         Huskisson
                             1
         Inverloch
                             1
         Lakes Entrance
                             1
                             1
         Lorn
                             1
         Macedon
         Mavfield
                             1
         Middleton Beach
                             1
         Montville
                             1
                             1
         Palm Cove
         Paynesville
                             1
         Penola
                             1
         Phillip Island
                             1
         Tanunda
                             1
         Trentham East
                             1
         Victor Harbor
                             1
         dtype: int64
         len(final_df.loc[(final_df['Country'] == 'Australia')].groupby('City').count())
In [85]:
Out[85]:
          (final df.loc[(final df['Country'] == 'Australia') & (
In [86]:
              final_df['Rating text'] == 'Excellent')].groupby(['Restaurant Name','City', 'Cuisi
          Restaurant Name
                               City
                                            Cuisines
Out[86]:
          Bridge Road Brewers Beechworth Pizza, Bar Food
                                                               1
         dtype: int64
In [87]:
         df_australia.groupby('Rating text').size(
          ).reset_index().rename(columns={0: 'counts'})
```

counts	Rating text		Out[87]:
4	Average	0	
1	Excellent	1	
13	Good	2	
1	Poor	3	
5	Very Good	4	



- 1. In Australia though zomato service is available in 23 cities the transaction is low. This is because they have less number of outlets in each cities and mostly every city have only one outlet.
- 2. With respect to ratings most of the restaurants were rated Good. Restaurants that were rated excellent and poor have only one count.

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3. Bridge Road Brewers from Beechworth city is the only restaurant

that was rated excellent and they provide cuisines like Pizza and Bar Food

- 4. Bar food, Cafe , Coffe and Tea, Modern Australian, Steak and Italian are the popular cuisines rated good.
- 5. To improve transaction in Australia zomato should extend its service to more outlets. Connecting with outlets who provide popular cusines will help

Q14. How transactions in Qatar can be increased?

Qatar

• Qatar has 20 restaurant from one city

```
df qatar = final df[final df['Country'] == 'Qatar']
In [90]:
         df_qatar.groupby('Rating text').size(
          ).reset_index().rename(columns={0: 'counts'})
Out[90]:
            Rating text counts
          0
                            2
               Average
               Excellent
          1
          2
                 Good
                            7
          3
             Very Good
                            7
         df_qatar['Has Online delivery'].value_counts()
In [91]:
                20
         No
Out[91]:
         Name: Has Online delivery, dtype: int64
In [92]:
         df_qatar['Has Table booking'].value_counts()
                 19
         No
Out[92]:
         Yes
                  1
         Name: Has Table booking, dtype: int64
         df_qatar[df_qatar['Rating text'] == 'Excellent'].groupby(
In [93]:
              ['Restaurant Name', 'City', 'Cuisines', 'Has Table booking', 'Average Cost for two
```

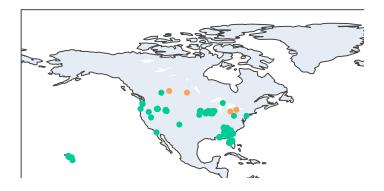
Out[93]:

Rating text

	Currency	Average Cost for two	Has Table booking	Cuisines	City	Restaurant Name
Excellent	Qatari Rial(QR)	250	Yes	Indian	Doha	Gymkhana
Excellent	Qatari Rial(QR)	250	No	Chinese	Doha	Mainland China Restaurant
Excellent	Qatari Rial(QR)	400	No	Italian	Doha	Paper Moon
Excellent	Qatari Rial(QR)	300	No	Indian	Doha	Zaffran Dining Experience

Observation:

- 1. No restaurants were rated poor in Qatar
- 2. None of the restaurants in Qatar has online delivery and only one restaurant provide Table booking option
- 3. Cuisines like Italian, Indian and Chinese have excellent ratings
 - 4. The maximum average ccost for two is 550 and minimum is 60
 - 5. In Qatar Zomato service is availble only in one city "Doha"
- 6. Providing popular Cusines in more cities helps improve the transaction in Qatar



1. We could see some outliers with the map where some points show wrong information about the country name ${\bf r}$

Conclusion:

- 1. Zomato provides its service in 15 countries.
- 1. Most of the transaction of Zomato are in India, where its service is available in 43 cities.
- 1. Second most transcation of Zomato is from United States, where the service is available in 35 cities.
- 1. Third most transaction of Zomato is from United Kingdom, but their service is available only in 4 cities in Uk. However, the number of transaction in India is very high compared to US and Uk and the number are not any close. This is because Zomato is a Indian based company and is more popula in India.

- There are around 46 cities from the above listed 15 countries, that have only one zomato serving restaurant in each city. They belong to Australia, Canada, India, Indonesia, Phillipines, South Africa and United States. By increasing the number of outlets per city will help increase the transaction in these countries.
- 1. Least transction of Zomato is from Canada. This may be because zomato provides its service in only 4 cities and each city has only one zomato restaurant. Zomato can start with the cities that they already provide service and increase the number of restaurants in these cities. Later can expand to different cities in Canad for more transactions.
- 1. From the dataset its clear that Online delivery option did not have impact on good ratings. Excellent, Good and Average rating counts are higher for restaurants who do not provide online delivery service. And count of restaurants rated poor are compartively less in restaurants that do not provide online service. This may be because most of the time Zomato is used to serach for good restaurant to "Dine in" and have given ratings for those restaurants.
- 1. Table booking option also donot have impact on rating counts. This may be because people prefer walk in and enjoy their food rather booking table in advance.
- 1. Zomato can also improve its transaction in countries by connecting with restaurants that provide popular cuisines in specific countries. From the data we saw specific cuisines were rated well. Like in US connecting with restaurants having cuisines like American, BBQ, Italian, Asian ,Sandwich and Seafood could increse the transcation. In Uk providing American, British, Indian, Burger, Chinese, Italian and cafes cuisines will help. In canada cuisines like Italian, pizza, Mediteran, chinese, asian and sushi are most preferred.
- 1. In Qatar, zomato service provides less cuisine option. Incresing the number of cuisines and restaurants will help with the transaction.
- 1. Zomato is connected with many Indian cusines restaurants around the world where they have good ratings too.
- Since popularity of zomato helps in more transcation in India Zomato has to break ground in other markets by advertising and partnering with well established restaurants.
- 1. Restaurants providing Dine in service are rated high and good, so giving offers on dine in would also help improve the business
- 1. Having revenue per year details for each restaurant would have helped to analyse the transaction better. Also would have helped in taking decisions with connecting and investing in more restaurants.

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