

- MR THORNDYKE: Fine. I've made a note of that. Can I just ask, I'll be in a van and I know parking's rather difficult round your flats. Where would you recommend?
EDITH: Well, I always tell people in larger vehicles to park by the postbox on the other side of the road from the entrance. Q5
- MR THORNDYKE: Good, thanks.
EDITH: And will you be able to give me a full itemised quote?
MR THORNDYKE: Oh, yes, I'll list all the jobs separately with individual prices. Q6
EDITH: That'd be a great help.
MR THORNDYKE: No problem.
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- MR THORNDYKE: Now, what would you like me to do?
EDITH: Firstly and most urgently is in the kitchen. With all the weather damage, the glass in the door has cracked and I'd need that fixing ... Q7
MR THORNDYKE: I presume you mean replacing?
EDITH: Oh, yes. And as soon as possible ...
MR THORNDYKE: What I'll do is come round tomorrow morning and do that immediately.
EDITH: Thank you so much. The other things aren't so urgent but ...
MR THORNDYKE: Now, I'll make a note of everything you want doing.
EDITH: Well, in the kitchen I'd like some painting doing.
MR THORNDYKE: All the kitchen walls?
EDITH: Just the area over the cooker. It's very greasy ... Q8
MR THORNDYKE: Right ... it does tend to get that way!
EDITH: Yes!
MR THORNDYKE: Well, if you want a proper job done what I'd need to do is strip the old paint and plaster it about a week before I paint it. Q9
EDITH: Of course. Now, May tells me you also do work in the garden.
MR THORNDYKE: That's right.
EDITH: Well, I'd like you to replace a fence. Q10
MR THORNDYKE: Just one?
EDITH: Yes, at the far end.
MR THORNDYKE: Fine. Shouldn't be a problem.
EDITH: And that's the lot.
MR THORNDYKE: Fine. Yeah, as I say I can come round tomorrow morning to look over things with you.
EDITH: That's great, thank you.
MR THORNDYKE: So, I'll look forward to seeing you tomorrow at ...

SECTION 2

Welcome to Manham Port, where a thousand years of history are brought to life. All the family can enjoy a day out at Manham: visit our copper mine, see models of the machinery it used, have your photo taken in nineteenth-century costume, experience at first hand how people lived at different stages throughout history, and especially how children studied, worked and played.

The port of Manham is located in beautiful and peaceful countryside, on a bend in the great River Avon, and developed here because it's the highest navigable point of the Avon – boats can go no higher up this river – and proved a handy place to load and unload cargo to and from the sea, which is over 23 miles away. A small port was already

Q11