

- DIRECTOR: Now, does she have any medical conditions we need to know about?
Does she have asthma or any hearing problems for example?
- CAROL: No. But she does need to wear glasses. Q7
- DIRECTOR: Oh, I'll make a note of that.
- CAROL: Yes, she's pretty good about wearing them, she can't see much without them.
- DIRECTOR: Right. OK. Now, I also need emergency contact details.
- CAROL: So what sort of information do you need?
- DIRECTOR: Just the name and number of a friend or family member we can contact in case we can't get hold of you at any time.
- CAROL: OK. That'd better be my sister ... Jenny Ball. That's B-A-double L. Her phone number is 3346 7523. Q8
- DIRECTOR: Great. So she is the child's aunt? Q9
- CAROL: Yes, that's right.
- DIRECTOR: I'll make a note of that as well. Now, is there anything you'd like to ask?
- CAROL: What about payment? How much are the fees each term?
- DIRECTOR: Well, for two days and the hours you've chosen, that will be \$450 altogether.
- CAROL: OK, and do I have to pay that now?
- DIRECTOR: No, we send out invoices once the children start at the centre. You can choose to pay at the end of each term or we do offer a slightly discounted rate if you pay every month.
- CAROL: Oh, I'll do that then. I find it easier to budget that way and I'm not used to the term dates just yet. Q10
- DIRECTOR: Good, it makes it a lot simpler for us as well. Well, that's everything. Would you like me to show you around ...?

SECTION 2

- INTERVIEWER: Today we're pleased to have on the show Alice Bussell from the Dolphin Conservation Trust. Tell us about the Trust, Alice.
- ALICE: Well, obviously its purpose is to protect dolphins in seas all around the world. It tries to raise people's awareness of the problems these marine creatures are suffering because of pollution and other threats. It started ten years ago and it's one of the fastest growing animal charities in the country – although it's still fairly small compared with the big players in animal protection. We are particularly proud of the work we do in education – last year we visited a huge number of schools in different parts of the country, going round to talk to children and young people aged from five to eighteen. In fact, about thirty-five per cent of our members are children. The charity uses its money to support campaigns – for example, for changes in fishing policy and so forth. It hopes soon to be able to employ its first full-time biologist – with dolphin expertise – to monitor populations. Of course, many people give their services on a voluntary basis and we now have volunteers working in observation, office work and other things. Q11 & 12
- I should also tell you about the award we won from the Charity Commission last year – for our work in education. Although it's not meant an enormous amount of money for us, it has made our activities even more widely publicised and understood. In the long term it may not bring in extra members but we're hoping it'll have this effect. Q13