

Questions 14–18

Complete the summary below.

Choose **NO MORE THAN TWO WORDS** from the passage for each answer.

Write your answers in boxes 14–18 on your answer sheet.

Psychologists have traditionally believed that a personality 14 was impossible and that by a 15 , a person's character tends to be fixed. This is not true according to positive psychologists, who say that our personal qualities can be seen as habitual behaviour. One of the easiest qualities to acquire is 16 However, regardless of the quality, it is necessary to learn a wide variety of different 17 in order for a new quality to develop; for example, a person must understand and feel some 18 in order to increase their happiness.