

Auckland International Airport Services

- A** The second floor of the international terminal offers a view of the airfield and all incoming and outgoing flights. There is a café situated here as well as a restaurant, which is available for all airport visitors to use.
- B** We are open for all international flights and provide a comprehensive service for visitors to the city. Brochures on a range of attractions are available, and we also offer a booking service for accommodation and transport. Shuttle buses into the city centre are provided at a competitive price.
- C** Passengers who require urgent medical attention should dial 9877 on any public telephone in the terminal. The airport pharmacy is located on the ground floor near the departure lounge, and stocks a comprehensive range of products.
- D** Departing passengers can completely seal their luggage or packages in recyclable polythene to protect them from damage. Luggage storage, charged at \$10 per hour, is available on the first floor. Transit passengers have free access to storage facilities.
- E** Every international passenger, with the exception of children under 12 years of age and transit passengers in Auckland for less than 24 hours, is required to make a payment of \$25 when leaving the country. This can be arranged at the National Bank on the ground floor.
- F** As Auckland International Airport has adopted the 'quiet airport' concept, there are usually no announcements made over the public address system. Details of all arrivals and departures are displayed on the monitors located in the terminal halls and lounge areas.
- G** The airport caters for the needs of business travellers and has several rooms available for seminars or business gatherings. These are located adjacent to the airport medical centre on the first floor. For information and bookings please contact the Airport Business Manager on extension 5294.