

WeTransfer Plus Privacy Policy

WeTransfer takes your trust and privacy very seriously and processes as little personal data as necessary. Nevertheless, to enable you to use our service and to deliver, improve and secure our service to you, WeTransfer needs to process some personal data (any information directly or indirectly relating to you). By registering for and using our service you agree to be bound by our Privacy Policy for WeTransfer Plus (part of the WeTransfer Terms), as set out below.

To enable easy reading of this document, we have separated the text into a left column, with the binding text in ‘legal speak’, and a right column, with the non-binding text in simple speak. We hope this helps you to get a good understanding of what we offer you, what you can expect from us and what we expect from you.

Version: 29 May 2015

You have read and understand:

In simple speak:

About WeTransfer

WeTransfer B.V. has its statutory seat at and headquarters office at Oostelijke Handelskade 751, 1019 BW Amsterdam, the Netherlands. We are registered at the Dutch Chamber of Commerce (Kamer van Koophandel) under number 34380998. You can contact us on plus@wetransfer.com.

This is us. Hello.

Purposes

WeTransfer processes as little personal data as necessary. To use our service, WeTransfer has to process personal data for the purpose of i) creating and upholding your personal account, facilitating payment of your subscription fee and informing you about new features and updates, ii) transferring and delivering your files, iii) if you wish, to facilitate your address book. WeTransfer may also use your personal data insofar necessary under its [NTD Policy](#), any other notification of (presumed) illegal activity, or to defend itself against legal actions, in relation to or as a result of your use of WeTransfer Plus.

We only use data to make your life easy, and unlike most others, we'll never sell it or do anything stupid with it.

You have read and understand:

Personal Data

For the above purposes, WeTransfer Plus processes the following personal data: i) your full name, e-mail address, password and your credit card or bank account data, ii) your e-mail address, your recipient's e-mail address, your file(s), your personal message and iii) if you wish, the addresses added to your address book. WeTransfer does not publish, store or hold personal data on the contents of Files, nor does it store any other than the aforementioned personal data. WeTransfer can however view the names and types of Files that have been sent, but will only access this information if Your (technical) support request necessitated this.

Cookies

To ease your use of our Service, such as logging into an account and language preferences, and to analyse and improve use of our Service, WeTransfer installs OpenX, session, setting and Google analytics cookies. These cookies, on the basis of your browser and your computer's IP-address, store non-personal data relating to your use of our service with the sole purpose of facilitating and stimulating more ease of use for our service. For instance, WeTransfer remembers your acceptance to the Terms and Privacy Policy with a cookie for a maximum of one (1) year, whereafter it is automatically deleted.

Security

WeTransfer takes appropriate technical and organisational measures to protect your personal data against loss or other forms of unlawful processing. For technical and operational reasons, personal data can be transferred through servers in the United States or other countries outside the European Union, where the European data protection rules not apply. Privacy regulations outside the EU might not provide the same high level of protection. By using our service and/or website you acknowledge and agree that WeTransfer transfers your personal data through servers that are possibly outside the EU.

In simple speak:

We'll only use your data to process your payment, create your account and make your use of our Plus service possible. If you ask us for help, and we need to check the files you sent, we'll do so, but we'll only look at the names and types of the relevant files.

We'll chuck a few cookies at you, but the bare minimum to make WeTransfer even better.

We'll guard your data as if we were guarding Fort Knox.

You have read and understand:**Minors**

You are only allowed to use our website and/or service when at or over the age of 16 years, or with the approval of your parents or legal guardians.

Revisions to the Privacy Policy

Note that WeTransfer may revise this Privacy Policy from time to time. Each revised version shall be dated and posted on the website. WeTransfer recommends that you review the website from time to time and take note of any changes. If you do not agree with the Privacy Policy, you should not or no longer access or use the website and/or service. By continuing to use of the website and/or service you accept any changes made to the Privacy Policy.

Questions?

If you have questions about the way WeTransfer processes your personal data or the personal information WeTransfer stores about you, please contact WeTransfer by sending an email with your question to legal@wetransfer.com. We speak English.

In simple speak:

Even though we've seen videos of 4 year olds and cats using our service, if you're under the age of 16 run downstairs and ask your mum and dad first.

Sometimes we'll have nothing better to do so we'll change our policy, if you've got nothing better to do check back here every now and again and have a look. If you no longer like what you read, stop using our service.

If you have any questions, e-mail us in English.