WeTransfer Privacy Policy

To enable you to use our service, WeTransfer needs to process some data that is personal, like your IP-address, your email address, that of the intended recipient and any personal message you might include when sending a file. We will principally use your personal data for sending your file and improving our service. We surely won't sell it to third or affiliate parties or use it for irritating commercial messages. By using our service you agree to be bound by the Privacy Policy below. This Privacy Policy is part of the Terms of Use for the WeTransfer Service.

To enable easy reading of this document, we have separated the text into a left column, with the binding text in 'legal speak', and a right column, with the non-binding text in simple speak. We hope this helps you to get a good understanding of what we offer you, what you can expect from us and what we expect from you.

Version: 29 May 2015

You have read and understand:	In simple speak:
About WeTransfer	
WeTransfer B.V. has its statutory seat at and headquarter office at Oostelijke Handelskade 751, 1019 BW Amsterdam, the Netherlands. It is registered at the Dutch Chamber of Commerce (Kamer van Koophandel) under number 34380998.	Hi, this is us!
Personal Data	
WeTransfer takes your trust and privacy very seriously and therefore aims to process as little personal data as necessary. You therefore do not have to sign up for an account, nor is there any other kind of log-in procedure. In order to use our service and send your file, it is necessary to enter your own email address, add the file(s) you wish to transfer (up to 2 GB) and the email addresses of the recipients (up to 20). You might also add a personal message for the recipients along with your file. In case you use a link transfer, you can proceed without entering email addresses.	No sign-up necessary.

You have read and understand:

Personal Data (cont.)

To make your next visit easier, WeTransfer installs a cookie that remembers the email address you enter for yourself and those of your designated recipients. If you use our service, WeTransfer furthermore stores your IP-address; the aforementioned email addresses; IP-addresses of the downloaders, file names, sizes and types; country and language settings; browser type and Flash version. WeTransfer stores this data for a maximum of 12 months, whereafter it is anonymised. The file itself is stored on WeTransfer's servers for a period of 7 days, whereafter it is automatically deleted.

WeTransfer does not monitor the contents of files nor does it store any other than the aforementioned personal data. WeTransfer can however view the names and types of Files that have been sent, but will only access this information if Your (technical) support request necessitated this.

In simple speak:

We install a cookie that remembers your email address and that of your recipient(s), to make life easier for you. We also store some data: IP-addresses; email addresses; file names, sizes and types; country and language settings; browser type and Flash version.

We don't monitor your files or store anything besides the data we mentioned on the left. We can access this data if you ask us for help with your transfer.

You have read and understand:

Purpose

WeTransfer processes personal data for the purpose of (i) operating the service and/or website and (ii) to follow up on abuse reports, to cooperate with law enforcement and NTD Reports. WeTransfer does not sell or otherwise distribute your personal data to affiliate or third parties and will not send you newsletters or use your personal data for any other purposes then stated above. Only anonymised data will be used to evaluate the use of our Website and Service as well as for statistical purposes.

Security

WeTransfer takes appropriate technical and organisational measures to protect your personal data against loss or other forms of unlawful processing. For technical and operational reasons, personal data can be transferred through servers in the United States or other countries outside the European Union, where the European data protection rules are not applicable. Privacy regulations outside the EU might not provide the same high level of protection. By using our Service and/or Website You acknowledge and agree that WeTransfer transfers your personal data through servers that are possibly outside the EU.

In simple speak:

We process your data so we can send your transfers to your recipients. We also process it for legal reasons, but if you behave, we surely won't have to. We only use anonymised data to evaluate how our service is used and for statistics.

We made sure everything you send via our service is safe. The servers we use are located both in the EU and the US.

You have read and understand:

In simple speak:

Minors

You are only allowed to use our website and/or service when at or over the age of 16 years, or with the approval of your parents or guardians.

Even though we've seen videos of 4 year olds and cats using our service, if you're under the age of 16 run downstairs and ask your mum and dad first.

Revisions to the Privacy Policy

Note that WeTransfer may revise this Privacy Policy from time to time. Each revised version shall be dated and posted on the website. WeTransfer recommends that you review the website from time to time and take note of any changes. If you do not agree with the Privacy Policy, you should not or no longer access or use the website and/or service. By continuing to use of the website and/or service you accept any changes made to the Privacy Policy.

Sometimes we'll have nothing better to do so we'll change our policy, if you've got nothing better to do check back here every now and again and have a look. If you no longer like what you read, stop using our service.

Questions?

If you have questions about the way WeTransfer processes your personal data or the personal information WeTransfer stores about you, please contact WeTransfer by sending an email with your question to legal@wetransfer.com. We speak English.

If you have any questions, email us in English.