



duke-energy.com
800.774.1202

Your Energy Bill

Page 1 of 4

Service address
FIRST FINANCIAL BANK
7152 READING RD
CINCINNATI OH 45237

Bill date Sep 11, 2023
For service Jul 25 - Sep 3
41 days

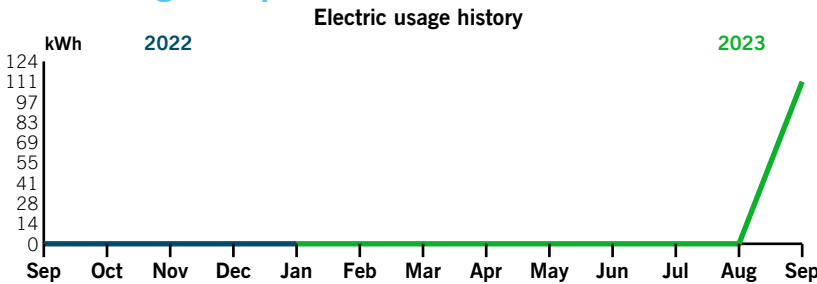
Account number 9101 4909 0108

Billing summary

Previous Amount Due	\$0.00
Payment Received	0.00
Current Gas Charges	191.38
Current Lighting Charges	30.32
Deposit	255.00
Total Amount Due Oct 02	\$476.70

Know what's below. Call before you dig. Always call 811 before you dig, it's the law. Making this free call at least two full working days before you dig gets utility lines marked and helps protect you from injury and expense. Call 811 or visit call811.com.

Your usage snapshot



Average temperature in degrees

66° 52° 44° 36° 39° 43° 43° 53° 62° 69° 76° 73° 71°

	Current Month	Sep 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	111	0	N/A	111
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.5% late charge.

Please return this portion with your payment. Thank you for your business.

Amount due



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number
9101 4909 0108

\$476.70
by Oct 2

After Oct 2, the amount due
will increase to \$480.02.

\$ _____ \$ _____
Add here, to help others with a
contribution to Share the Light **Amount enclosed**

FIRST FINANCIAL BANK
PO BOX 507
GREENSBURG IN 47240-0507

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

88910149090108000220000000000000004767000000476706

We're here for you

Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

Correspond with Duke Energy (not for payment)

P.O. Box 1326
Charlotte, NC 28201

General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

General utility information or commission assistance

Public Utilities Commission of Ohio (PUCO)

Call (8 a.m. to 5 p.m.)	800.686.7826
Online	puco.ohio.gov
For hearing impaired TDD/TTY	937.643.4600 or 711

Ohio Consumers' Counsel (OCC)

Call (8:30 a.m. to 5:30 p.m.)	877.742.5622
Online	occ.ohio.gov

Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.)	800.544.6900
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Important to know

Your next meter reading: Oct 3

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$10 for electric service that may be reconnected remotely, \$90 for electric service that is not eligible to be reconnected remotely, and \$17 for gas service. In such situations where both electric and gas service are disconnected for non-payment, the reconnection fee will not exceed \$38 for both.

Failure to pay may result in a return to our standard offer for generation

Failure to pay charges for a competitive retail service may result in cancellation of your contract with the respective retail electric supplier. You will then be returned to Duke Energy Ohio's standard offer for generation services.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Customer Charge - The fixed monthly charge covers the cost of providing service to your location as well as maintaining customer records, billing and transactions affecting your account.

Delivery Charge - Charges for the operating expenses and delivering energy.

Generation Charge - Charges associated with the production of electricity.

Questions or complaints

If you have a question or complaint about your bill or service, please contact us via one of the contact options provided.

If your complaint is not resolved after contacting Duke Energy or if you need general utility information, please contact the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumers' Counsel (OCC) via one of the contact options provided.

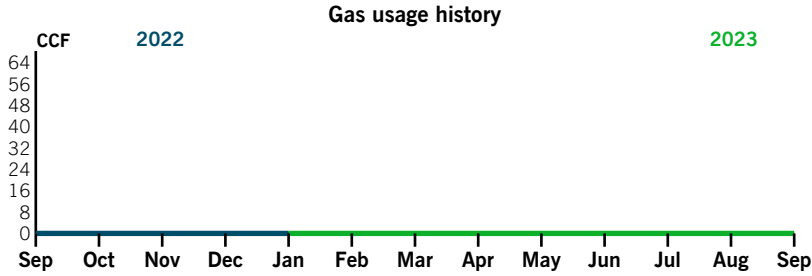
Choice Service ID

Once you have chosen a Certified Supplier to provide your energy supply, share this information with them so they can sign you up.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.

Your usage snapshot - Continued



Average temperature in degrees

66° 52° 44° 36° 39° 43° 43° 53° 62° 69° 76° 73° 71°

	Current Month	Sep 2022	12-Month Usage	Avg Monthly Usage
Gas (CCF)	0	0	N/A	0
12-month usage based on most recent history				

Choice Service ID 910149090108Z109903978	
Current Gas usage for meter number 509271	
Actual reading on Jul 25	5704
Estimated previous reading on Jul 25	- 5704
<hr/>	
Gas Used	0 CCF
Current Gas usage for meter number 1347057	
Actual reading on Sep 3	1
Previous reading on Jul 25	- 1
<hr/>	
Gas Used	0 CCF

		Choice Service ID 910149090108Z109769157
Outdoor Lighting		
Billing period Jul 25 - Sep 02		
Description	Quantity	Usage
Deco SV 22000 Lumen	1	111 kWh
Total	1	111 kWh

Billing details - Gas

Billing Period - Jul 25 23 to Sep 03 23	
Meter - 509271	
Meter - 1347057	
Duke Energy Delivery	
Service Delivery	
Fixed Delivery Service Charge	\$118.53
Gas Delivery Riders	72.85
Total Current Charges	\$191.38

Your current rate is General Service - Small (GS-S).

This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is \$0.6154945 per CCF, which includes a base GCR of \$0.5868000 and Ohio excise tax of \$0.0286945.

When shopping for a natural gas supplier, it may be useful to compare supplier offers with the standard service offer (SSO) rate available to eligible customers, which varies monthly based on the market price of natural gas. Price represents one feature of any offer; there may be other features which you consider of value. More information about SSO and other suppliers' offers is available at energychoice.ohio.gov or by contacting the PUCO.

Billing details - Gas continued

Riders are costs the Public Utilities Commission of Ohio has approved to cover investments in improving the energy infrastructure or other additional expenses.

Billing details - Lighting

Your current rate is Outdoor Lighting Service (OL).

Billing Period - Jul 25 23 to Sep 02 23	
Duke Energy Delivery	
Service Delivery	
Delivery Riders	\$4.19
Generation Riders	0.39
Generation Charges	
Retail Capacity Rider (RC)	0.04
Retail Energy Rider (RE)	10.07
Alternative Energy Recovery Rider (AER-R)	0.05
Supplier Cost Reconciliation Rider (SCR)	-0.36
Fixture Charge	
Deco SV 22000 Lumen	
0.000 @ \$12.25800000	15.94
Total Current Charges	\$30.32

Billing details - Deposit

Deposit Request	\$255.00
Total	\$255.00