Rajan Kumar

Business Analyst Specialist (AVP)

⊚ Gurugram

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Skills

Business Analyst

Requirement Management

Requirement Priortization

Agile Methodologies

Payment | MT | ISO 20022

SWIFT | CHAPS | SEPA | EBA

Stakeholder Management

Project Management

Risk Management

Defect Management

SDLC, STLC, CI/CD, DevOps

Testing (ST, FT, Regression, UAT, E2E)

JIRA, Confluence, Zephyr, ALM, Bugzila

Mainframe (zOS), Java, Postman, MySQL, Ms-Office

Education

Sikkim Manipal University

Master of Science

Aug 2009 - Jul 2011

Information Technology

Certifications

Certified SAFe 6 Scrum Master

Scaled Agile, Inc.

Introduction of Generative AI

Google

Languages

English

Hindi

Summary

12 years of experience in Payments domain working with Banking, Financial Service, Insurance, Healthcare and Media e-commerce. Currently working as an AVP (Business Analyst Specialist) with the proven track record of successfully leading a cross functional teams in developing high-quality software solutions on time. Skilled in multiple Requirement gathering, Agile methodologies, stakeholder management and sprint/PI planning. Highly organized in managing complex projects with multiple deadlines.

Experience

NatWest Group   Jul/2017 - Present
Business Analyst Specialist   Gurugram

- Interacted with internal customers/stakeholders for requirement gathering and understand business needs and translate into requirements and project scope.
- Actively participated in team meetings to share knowledge, exchange ideas, address challenges, and collaborate on potential solutions.
- Collaborated closely with stakeholders to identify opportunities for process improvements and drive continuous innovation in the organization.
- Developed high-quality documentation to support training efforts, helping employees fully understand new systems and procedures.
- Developed and implemented data governance policies and procedures.
- Streamlined project management with effective communication and collaboration across cross-functional teams.
- Work directly with the dedicated development team, run scrums, plan their sprints and participate in routine discussions to address questions on the proposed user stories.
- Monitor, track and report all issues / risks related to the project with mitigation plans.
- Proficient in payment messages & schemas like SWIFT MT messages, ISO20022, CHAPS, EBA, TARGET2, PACS, SEPA, SCT, SDD along with Return/Cancellation of Payments message format etc.
- Well acquainted with the Software Development Life Cycle (SDLC), Product Development Life Cycle (PDLC) and Software Test Life Cycle (STLC).
- Certified SAFe 6.0 Scrum Master from Scaled Agile, Inc.

Assimilate Solutions, A SitusAMC Company   Jan/2017 - Jul/2017
Sr. QA Analyst   Gurugram

- Making understanding on the project requirements and application functionality for Mortgage and Loan software applications and it's testing.
- Responsible for Impact analysis review, Test Scenario preparation and functional execution.
- Initiate/Participate in the Daily Scrum (Stand-ups), Project Meetings and publish the QA Daily Status Report (DSR) on test progress, highlighting risks, issues & blockers, RCA, RTM and delays.

Sun Life Financial Asia Pvt Ltd   Sep/2011 - Dec/2016
Software Enginner - Test Analyst   Gurugram

- Understanding the Project Requirements and taking the clarification on functionality overview of the application.
- Have been creating End to End test cases, Functional test cases and Workflow documents of the products.
- Involved in Mainframe testing, Functional Testing, Regression Testing and E2E Testing.
- Engaged directly with businesses and stakeholders to share the risks, open issues and to gather requirements from business.