



USER GUIDE MANUAL

Preface

This user's guide includes the information you need to work with Shop Billing application effectively. It contains detailed information about the following:

- 1. Overview of application
- 2. How to navigate through shop billing application as an administrator
- 3. How to navigate through shop billing application as an operator

This preface explains how this user's guide is organised and introduces other sources of information that can help you.

About this User's guide:

This guide is the primary source of information about Shop billing application User Interface. It contains overviews as well as task and reference information.

This guide includes the following chapters:

- Chapter 1, Getting started introduces you to Rollbase and to some basic features of our application. It tells you about the main purpose of this application
- Chapter 2, "Shop billing application User Interface Basics", introduces you to to the interface and few simple concepts and functions.

Assumptions:

This guide assumes you have a working knowledge of the principles and customary practices of your business area. It also assumes you are familiar with English and how to work on computer.

Introduction:

Shop Billing application allows a particular organization to sell their stock to the customers and generate a bill against the purchase using Progress Rollbase. The application will generate a bill or invoice against the purchase for customers, it will maintain the stock details of different products. This application stores only least require details about the products that are required for processing the bill, like; Product name, Product ID, Quantity and Price per unit. The administrator can add different products that he sells in his organization and the price per unit of that product, he can update the stock details and also he can add or delete customers from the application database. The application will maintain stock details for various products. The operator using the application will generate a bill/invoice.

Chapter 1

Shop billing application is highly responsive to users, supporting a multi–window graphical user interface (GUI) that provides you with full point–and–click capability.

You can use your mouse or keyboard to operate graphical controls such as pull-down menus, buttons, poplists and check boxes.

To LOG-IN:

1. Enter your username in the User Name field.

Attention: Do not press [Enter] after entering each item, as [Enter] is normally used to accept the default button. Instead, use [Tab] or the mouse to navigate between fields.

- 2. Enter your password in the Password field.
- 3. Choose.

Notice your password does not appear as you type it, to preventothers from seeing it. Keep your password confidential to prevent access to Shop billing Application by unauthorized users.

If you are the authorised user i.e., operator or administrator of the application, then you will be logged into the application. There are two different interfaces .



Chapter 2

Functionalities

Administrator interface:

Products

Create product:

The products of the shop should be entered into the database for Billing and other purposes. A product is supposed to have Product Id, Name and Price per Unit.

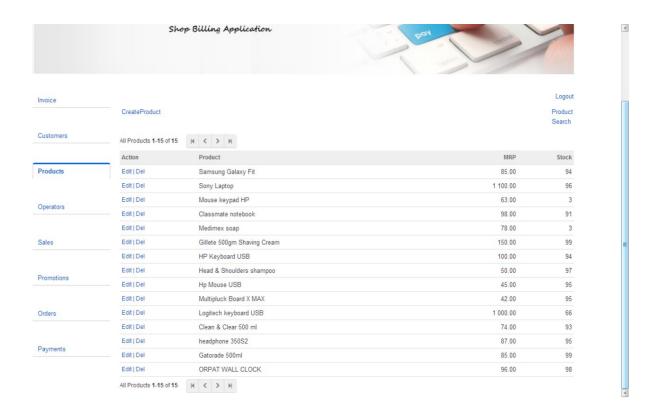
The product must not exist in the database.

Enter all the details of the product and then click on ADD the product.

Edit/ Delete product:

The admin can even edit/delete the already existing details. Firstly, Search for the product to be updated/deleted. If found, click on the action of it. Update the details in the appeared form. Click Submit.

Admin can search for the product using any keyword.



Customer

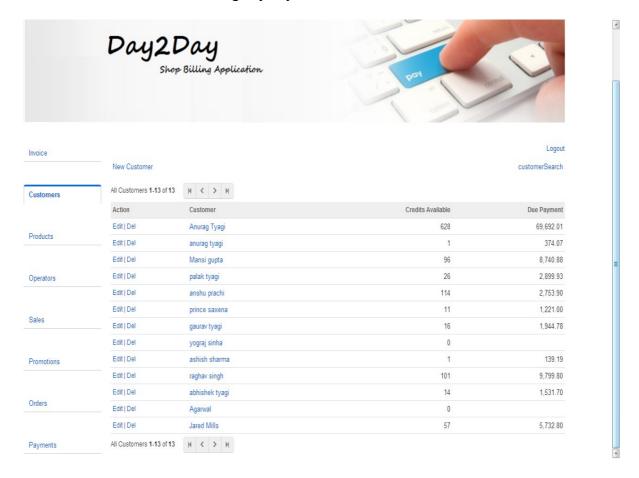
Add a new customer:

Click on Add Customer tab. Fill the customer details in the form displayed. Click Submit.

Edit/Delete Customer details:

The admin can even edit/delete the already existing details of a customer. Firstly, Search for the customer to be updated/deleted. If found, click on the action of it. Update the details in the appeared form. Click Submit.

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Operator

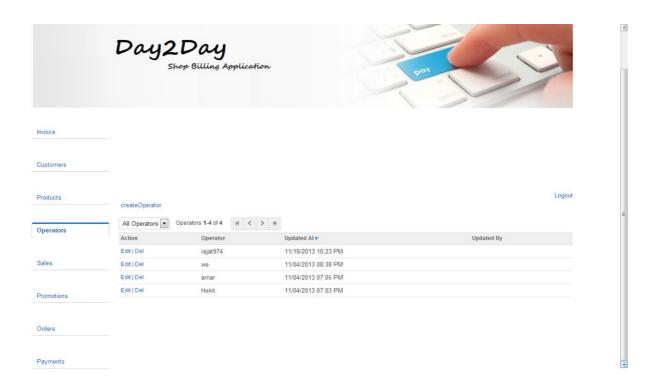
Create a new operator:

Click on create Operator. Fill the operator details in the form displayed. Click Submit.

Edit/Delete Customer details:

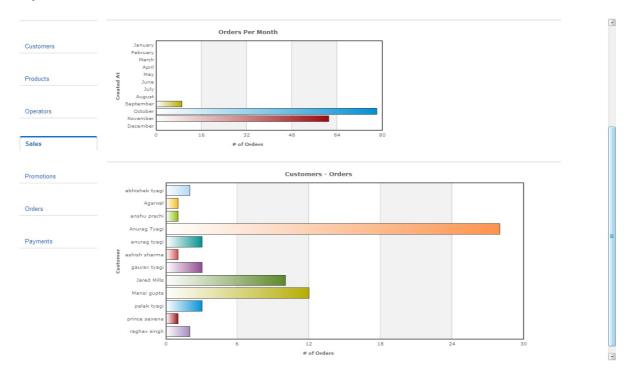
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Sales:

Admin can see the chart of sales of the products in the previous months and which customer placed how many orders.



Promotional Emails:

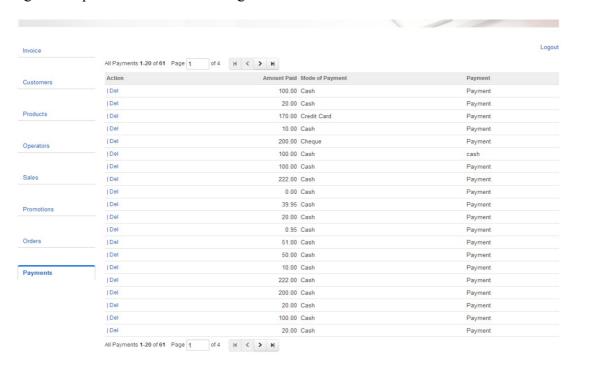
Promotional emails are the emails which are send by the administrator to the various people including existing customers providing information about the new offers and discounts available at the shop.

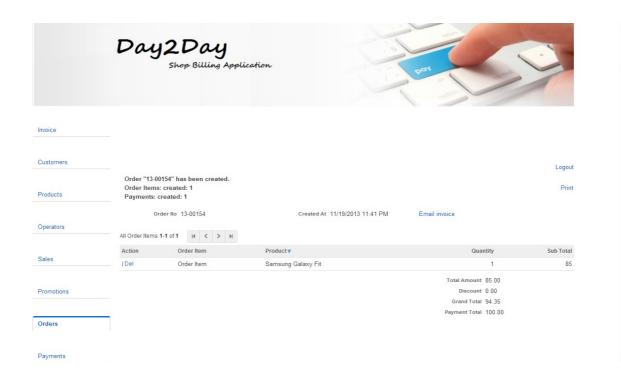
The email will be composed by the administrator himself by clicking on the Promotion tab. Different schemes as per the discount will be mailed, a day or a week before.



Orders:

Admin can look at all the orders placed by the customer as well as he can delete them even by searching for the product and then clicking on the action "delete".



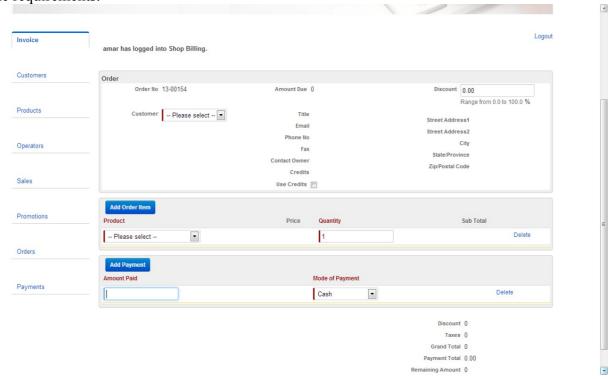


Generating the invoice:

Invoice is a commercial document issued by the seller to a buyer, indicating the products, quantities and agreed prices for products or services seller has provided to the buyer. Bill will be generated by the system after the successful transaction.

Administrator can register the new customer if he is not an existing customer, else he can search for the customer and retrieve all his details which include title, first name, last name, address, phone number, fax, etc

Then he can orally ask for the products ,the customer wants to buy and their respective quantity and finally give the customer discount as per the season offer and the grand total will be generated as per the requirements.



Emailing the invoice:

Bill will be generated by the system after the successful transaction. If the shop provides the system of shipping, then the customer may call and place the order, in that case the invoice will be mailed to the customer, by clicking on the email option.

Providing Statements:

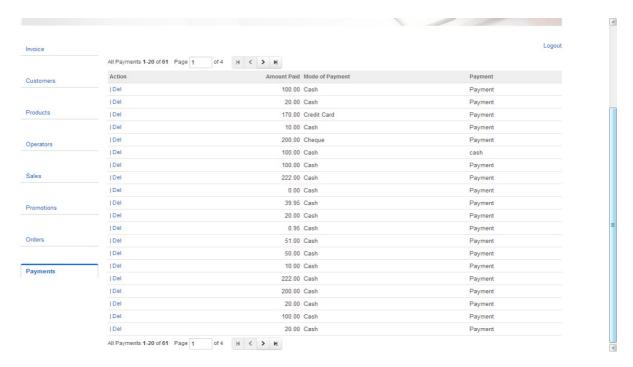
Statement is the document which includes information about the past purchases by the customer and the respective invoice-no. The administrator can ask for the statement and even get it mailed to himself on request .

Setting the credits:

On every purchase credits will be given to the customer depending upon the amount of purchase. Every time customer purchases something this will keep adding in this account and when his credit crosses a certain limit, customer may ask for the any offer against the credits on that offer. The customer can ask for the count of his number of credits and then use them accordingly by asking them to click on the use credits option.

Payment:

Admin can also look at the payment done by various customer on which order and the amount paid and the mode of payment by the customer.



Stock Reminder:

This is the email reminder which will be received by the administrator if the quantity of the certain product has become less. There may be a condition that at a certain point of time, a customer buys all the products. In this case also an email reminder will be sent immediately.

OPERATOR INTERFACE:

Customer

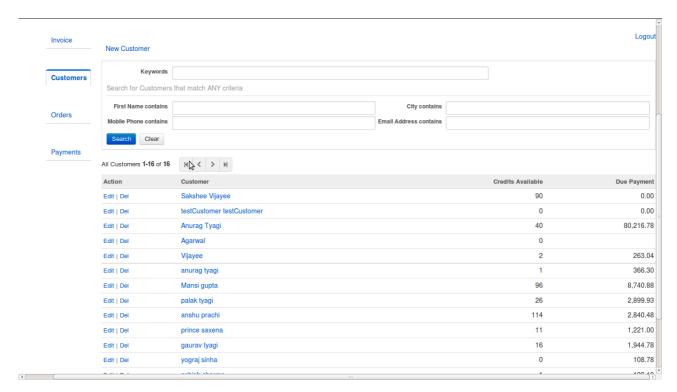
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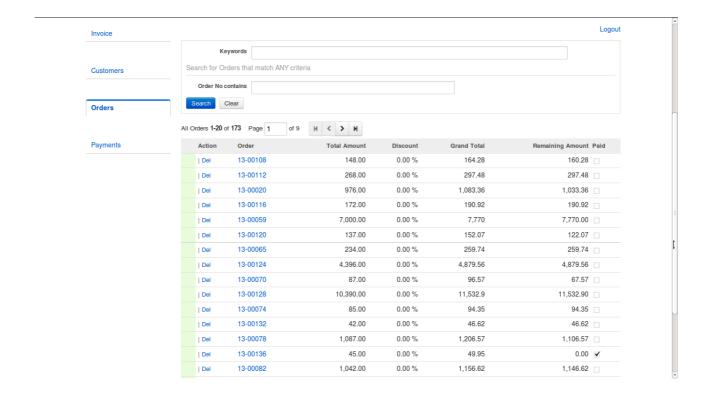
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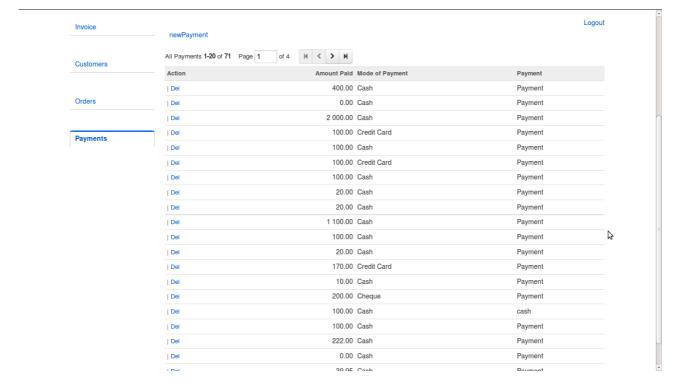
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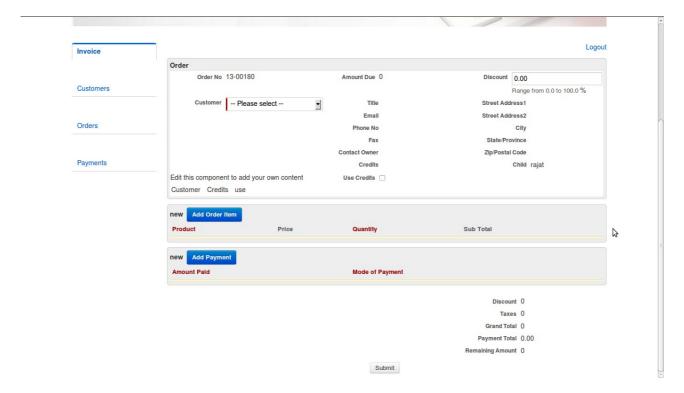


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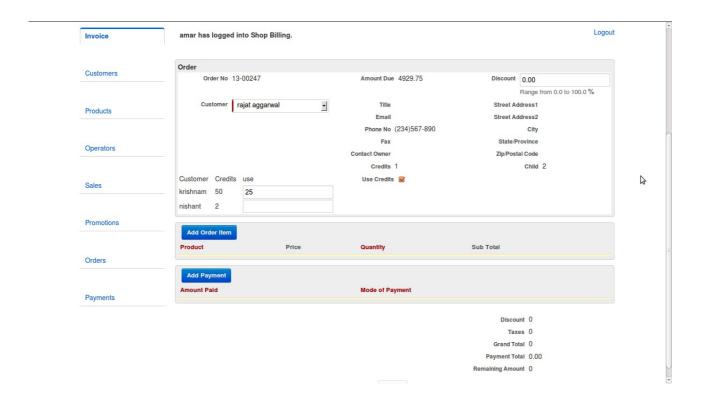
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Use credits of other family members:

If a customer visits and he wants to use credits of other family members, then since the name of family members are already stored in the backend, as soon as the customer information is displayed, the credits of other family members is displayed as well along with an option to use them , so the customer can ask the operator to use those credits.



THANK YOU

Thank you for using SHOP BILLING APPLICATION and this user's guide. We value your comments and feedback. At the end of this manual we would like to have comments/complaints on the shop billing application about the Application or this user's guide. Mail your comments to the following electronic mail to rajataggarwal1975@gmail.com.