



Shreya Agrawal

Senior Salesforce Developer at Lowe's

Email: shreyaa0115@gmail.com
Contact: +91-9713294456

Experience Summary:

Currently working in Lowe's as a Senior Salesforce Developer. I have total 8 years of experience. Prior to Lowes worked in IBM, Accenture, TCS.

- Good experience in LWC, Apex Classes, Triggers, Sales Cloud Territory Management, LightningCommunities, Flow Builder, Approval Process.
- Excellent grasp of SOQL queries
- Good experience of working in Agile model
- Interacting in daily scrum calls with the team and Product Manager to give proper status and demo of progress
- Good experience of Sprint planning calls and sprint retrospective calls
- Prior experience in Automation and functional testing.

Technical Skills:

- Lightning Web Components, Lightning Communities, Sales Cloud, Live Chat configuration, Apex Classes
- Process Automation: Process Builder, Flows, Workflows, Approval Process., SOQL, JavaScript
- Automation and functional Testing

Tools Known Workbench, VS Code, HP ALM, JIRA, UFT and Selenium, Jenkins, Git

Certifications:

Salesforce Platform Developer, Salesforce Platform App Builder, Salesforce Administration, Salesforce Platform Developer 2

Work Experience/Project Details:

The details of the various assignments that I have handled are listed here, in chronological order

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| Company | Lowes |
| Roles | Senior Salesforce Developer |
| Responsibility | Working as a Senior Salesforce Developer. Responsible for working with Product Manager and team to handle the requirements and also participate in release activities and data management in production along with other team members. Also, give guidance to the fellow team members in the sprint work |
| Technical Skills | Lightning Web Components, Apex classes, Triggers, Territory Model, Flow builders. |
| Achievements | Got appreciation from India's manager and also product Manager for good client demos as well as completing and managing work on time within the sprints. |

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| Company | IBM |
| Project Name | Lowes (worked as Contractor for Lowes) |
| Roles | Salesforce Developer |
| Responsibility | Worked as a Salesforce Developer for Lowes as a contractor. Responsible for working on the sprint related activities and also handle the activity of QA counter parts. Project involved requirements related to Territory management mainly dealing with Apex, trigger, async classes, LWC and flows. |
| Technical Skills | Lightning Web Components, Apex classes, Triggers, Territory Model, Flow builders. |

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|-------------------------|---|
| Company | Accenture |
| Project Name | City of Phoenix |
| Roles | Salesforce Developer |
| Responsibility | Working as a Salesforce Developer. Responsible for interacting with client to get the requirements, develop and enhance the functionalities for the Community portal. |
| Technical Skills | Lightning Communities, Lightning Web Components, Apex classes, Lightning Components, Triggers, Automation flows, DRE's. |
| Achievements | Got appreciation for different assignments from lead. |

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|-------------------------|---|
| Company | Tata Consultancy Services |
| Project Name | Bayer, AmTrak |
| Roles | Salesforce Developer |
| Responsibility | To develop different community screens using LWC, lightning components and Apex classes. To create workflows and process builders according to the functionalities. |
| Technical Skills | Apex classes and Test classes, Lightning Components, Triggers. |
| Achievements | Successfully delivered phase 1 of the project also received appreciations from the lead. |

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| Project Name | Help to Buy (HTB) & Customer Experience Transformation Mortgage (CETM) |
| Customer | YBS – Yorkshire Building Society, Canadian Imperial Bank of Commerce (CIBC) |
| Roles | Automation and Functional Tester |
| Responsibility | <ul style="list-style-type: none"> To Attend Sprint Planning calls, Daily scrum calls and retrospective call. To test the end-to-end functionality of mortgage loan process and log defects in ALM. As was the first to join, gave KT of the functional flow to all the team members. |
| Technical Skills | ALM, SELENIUM, JIRA |
| Achievements | Won fast starter awards during the two client visits. Received Gems rewards from the team lead and onshore team leads. Received a technical excellence award for which my profile was displayed in cafeteria as well. |

Educational Details:

| Year | Degree | Institute Name | Score |
|------|-----------------------------------|--|-----------|
| 2016 | B.E. Electronics & Communications | Medicaps Institute of Technology and Management, Affiliated to Rajiv Gandhi Technical University, Bhopal | CGPA 7.90 |
| 2012 | Class XII (CBSE) | National Public School, Indore (M.P.) | 89.2% |
| 2010 | Class X (CBSE) | National Public School, Indore (M.P.) | CGPA 9.20 |

PERSONAL DETAILS:

DATE OF BIRTH: 01th August, 1994
NATIONALITY: Indian
MARITAL STATUS: Married
NATIVE PLACE: Indore, Madhya Pradesh