

Rajat Kumar Sahoo

IT Operation Support and Service | Agile | Scrum | Lean | Kanban

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Summary

Experienced IT professional with over 17 years in Technology projects in IT. Focused on Implementation and Operation. Successfully Manages team, vendor, Implementation of IT infrastructure. On the way to transform career on Project Management help of agile methodologies using framework Scrum, Lean and Kanban.

Skills

Linux, Windows, HP-UX, IBM-AIX, VMware, HPE 3par, Vulnerability Remediation, Patching of Linux, Windows and VMware, Networking DNS, DHCP, Switch, IPv4, Subnetting, Backup IBM Spectrum Protect Plus, Hardware DELL and HPE, Cloud Azure and AWS, Shell Scripting, IAM, Active Directory Project Management, Scrum, Lean and Kanban, Team and Vendor management, Vendor Selection, SLA

Education

Pursuing-PGP Project Management iHUB IIT Roorkee

MBA- (Project Leadership Management)

PGDITM- (IT & Management)

BITM- (Network Engineering)

Certifications

Redhat Certified System Administrator

Redhat Certified Engineer

Redhat Certified Openstack Administrator 6.0

HP Certified System Administrator

ITIL Foundation v3

VMware Certified Professional

Azure Fundamentals

Work Experience

Company- TATA Projects Ltd, Raipur- April 2018 -Present

Designation- Manager Role- Server Administrator

Tools- Linux, Windows, VMware, IBM SPP, hpe 3par, Zoho Patch Manager, Zoho ServiceDesk, Hardware-hpe chassis, Balde, Dell, iLO, iDRAC, vCenter, Putty, Data Center.

Responsibility- In this Production Environment- From Implementation to Handover.

Windows & Linux virtual machine creation, LUN allocation and deletion, Patching of HPE and Dell firmware and LINUX/Windows installation and patching. Resource allocation and OS trouble shooting, Active Directory, NTP, File server, DNS, Log analysis, SLA, RCA submission, Vendor selection and management. Backup System creation and Manage. Planning for developmental work execution. Vulnerability remediation. In datacenter implementation Rack mount, Physical server mount and connection & Team Management

Company- Ca Technologies, HYD- May 2010- June 2017

Designation- Associate Platform Administrator Role- Infrastructure Support

Awards and Recognition - Above and Beyond Award Received Two times

Tools- Linux, Windows, HP-UX, AIX, VMware, Ca ServiceDesk, SSRM, LOD2.0, ServerAuto, Windows cluster, Private cloud, Putty, Data Center.

Our daily services, IaaS, PaaS, SaaS, Environment Test, Build, Production, POC. Linux, HP-UX/AIX, Windows, VMware, Private Cloud, Ticketing tool used Ca ServiceDesk, Lab Consolidation, V2V, P2V, LVM, RCA, Log Analysis, Installation, Performance tuning and troubleshooting, Resource allocation. POC before release of new OS/Cluster or new application, Patching of OS, firmware. New environment creation and placing them for production. Basic network issue resolution, Active Directory. Services offered to Ca Internal Global Customers from Hyderabad.

Company- NeCX India Pvt Ltd- June 2007- Apr 2010

Designation- FM Engineer Role- Support Server, Desktop and network

Facility Management Engineering Service- Replacement of Server and Desktop hardware and Components, Co-Ordination between Wipro Management (IAS & Logistic team) and Client, L2 Networking. Support to Wipro Infotech's Customer at Hyderabad.

For Career Transformation Learning

Cloud – PMP – Scrum - Data Analytics

Project- Smart Weather Using Jira application on agile methodologies and framework Scrum by Simplilearn and iHUB IIT Roorkee.

I hereby declare that all the above information is true and correct.

Rajat Kumar Sahoo