

PNR
147196968

Ticket ID
22NRZ3T

Order ID
19372897717

Departure

INDORE

9:00 PM

Fri, 14 Oct 2022



Arrival

MUMBAI

7:40 AM

Sat, 15 Oct 2022



Bus Operator Name

Raj Ratan Tours Travels

2 X 1 (32) A/C SLEEPER



Boarding Point

Rajendra Nagar

Rajendra Nagar,96444490555,96444469555,9644414555



Dropping Point

Vikroli East



Reporting Time

8:45 PM



Boarding Time

9:00 PM

○ **TRAVELLER DETAILS**

Name	Gender	Seat No
○ Rahul Mukati	Male	15L
○ Rajat Tiwari	Male	14L
○ Shreshtha Shukle	Male	13L

○ **FARE & PAYMENT DETAILS**

Base Fare (3 Travellers): ₹ 3627

Operator GST : ₹ 181.35

Total Amount Paid : ₹ 3808.35

Promo Applied

RIDE100

Cancellation Policy:

a. Refund policy mentioned above is indicative. The actual cancellation charges are determined by bus operators and bus providers at the actual time of cancellation. Paytm has no role in governing cancellation charges.

b. Cancellation charges are calculated on the actual fare of the ticket, if any discount coupons are used while purchasing the ticket, the discounted value would be used to calculate the refund amount when a ticket is cancelled.

c. Partial cancellation of tickets in the same order is not allowed.

Time of Cancellation	Refund Percentage	Refund Amount
Cancelled before Tue, 11 Oct 8:59 PM	80%	₹1015.56
Between Tue, 11 Oct 9:00 PM and Wed, 12 Oct 8:59 PM	70%	₹888.62
Between Wed, 12 Oct 9:00 PM and Thu, 13 Oct 8:59 PM	50%	₹634.73
Between Thu, 13 Oct 9:00 PM and Fri, 14 Oct 8:59 AM	25%	₹317.36

* Refund amount shown above is indicative and computed on seat price of 1269.45. The cancellation policy is based on the boarding time (09:00 PM, 14 October 2022)

Terms and Conditions:

Paytm is only a bus ticket booking platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators and service providers. Paytms network of bus operators.

- Providing refund and support in the event of cancellation.
- Providing customer support and information in case of any delays / inconvenience.
- Grievances & claims related to journey inconvenience or bus cancellation should be reported to Paytm CST support team within 15 days of travel date.
- Users need to compulsorily obtain a bus ticket at the regular fare in case a child above the age of 5 years is accompanied by them, unless otherwise a particular bus operator specifies otherwise in their terms and conditions.
- 2 pieces of luggage will be accepted free per passenger, excess baggage over 15 kg per passenger will be chargeable.

Paytm is not responsible for:

- The bus operators expectation.
- The bus operator canceling the trip due to unavoidable reasons.
- The baggage of the customer getting lost / stolen / damaged.
- The bus operator changing a customer's seat at the last minute to accommodate a lady / child.