

## PRIVACY POLICY

**Isend Pte. Ltd.**, trading as *iSend*, does not require you to provide any personal information to obtain access to our website (except for information obtained through “cookies” as described below). Personal information from visitors to our website is often provided on a voluntary basis. For example, you may provide information to apply for a product or to use our Service.

We do not disclose any personal information about visitors to our website except, in accordance with our general privacy policy that is provided to our customers, or as otherwise permitted or required by law.

Please be advised that the Service provided by iSend in the United States is offered through Community Federal Savings Bank (*CFSB*), with iSend acting as a service provider. Any personal information you (as customers) provide, or that is collected by us or by CFSB in connection with the Service, is collected, shared, and protected in accordance with CFSB’s Privacy Policy, available at [Privacy Notice](#).

### Cookies

The iSend web server may use a “cookie” temporarily stored in the visitor’s computer memory (RAM) to allow the web server to log the pages viewed within the site and to know if the site has been visited before.

### Safeguards

We maintain physical, electronic, and procedural safeguards that are designed to comply with federal standards to guard the non-public personal information of our customers. If you are a customer and you decide to close your account or become an inactive customer, we will continue to adhere to our general privacy policy, as described in the privacy notice we provide to our customers.

### Children’s Online Privacy

The law requires parental consent to collect or use information from a child under 13. We do not knowingly collect personal information from children under the age

of 13. Please do not provide us with any personal information if you are under the age of 13.

### **Hyperlinks**

The iSend website or app may, from time to time, contain links to other sites. iSend is not responsible for the privacy or security practices employed by these third-party sites, and we recommend that you review their privacy and security practices before you provide any personal or confidential information. iSend is not responsible for the content of third-party sites hyperlinked from our website or our app, nor does it guarantee the products or services offered on third-party sites.

**Comments about this website should be directed to:**

**ISEND PTE. LTD.**

**77 High Street #09-11 High Street Plaza Singapore 179433**

**E-mail: [info@isend.com.sg](mailto:info@isend.com.sg)**

Please be advised, however, that general e-mail may not be secure. Please do not send confidential information (such as Social Security numbers or account numbers) through general e-mail.

This statement is merely a summary of select aspects of policies and procedures and does not constitute a contract. We reserve the right to revise these policies and procedures from time to time.