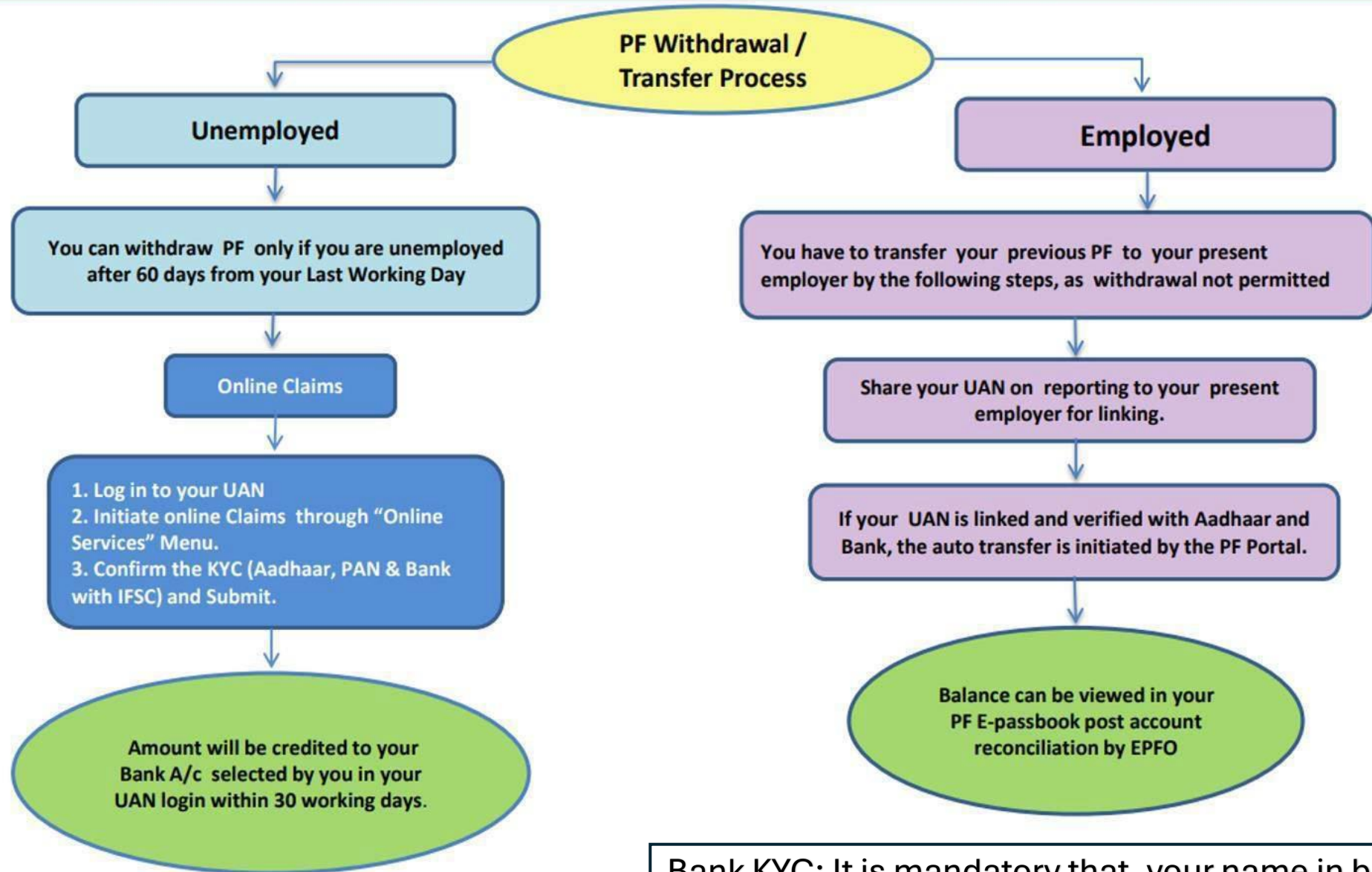


## **Important Points to be noted before initiating online withdrawal claims (Form 19 ,10C/10D)**

**Please note the PF Schemes are Social Security Measures initiated by the Govt. of India with an objective of providing benefits to its member at the time of retirement, hence try to retain it till you attain your retirement age. Moreover, claiming it prematurely is not only violation of the PF Act, but will also attract penal action by the concern authorities.**

- 1. As indicated earlier, withdrawal of PF Claims can be done only by those members who are not employed.**
- 2. Please check your Bank A/c No and IFSC from your KYC menu, update correct Bank details and other KYC (KYC Option under Manage Menu) before initiating online withdrawal. (Mandatory Bank KYC should match with your Aadhaar)**
- 3. You will be receiving the OTP to your registered Aadhar linked mobile number with PF. Hence, Aadhar linked mobile number is required.**
- 4. In certain browsers, the claims form 19 & 10C will be indicated separately and combined in some browsers, you must select based on the option available.**
- 5. Portal or Aadhaar servers may be down at the time of verification or during the claim process. Please keep trying till your claim process is completed.**
- 6. As per the PF Norms the PF withdrawal claim cannot be initiated through EPFO website, if you have raised the withdrawal request before completion of 60 days waiting period from your last working day**
- 7. If, PF Tenure is less than 6 months, you can Claim only PF(Form 19), EPS(Form 10C) is not applicable.**
- 8. If, PF Tenure is More than 9 years 6 months, you can Claim only PF(Form 19), for EPS(Form 10C) Member Should Obtain Scheme Certificate from RPFC**
- 9.If, your service is more than 9 year 6 Months and completion of 58 age, you can submit the EPS (Form 10D) & submit the manual claim form with the support documents (Claim form, Non employment letter, Joint passport size photo with your spouse, ID proof for you and dependent)**

## Online PF Withdrawal Process (Form 19 & 10C) / Transfer Process(Form 13)



UAN Link: <https://unifiedportal-emp.epfindia.gov.in/epfo/>

**Bank KYC:** It is mandatory that, your name in bank records should match exactly with your Aadhaar

**PF Member:** It is Mandatory to Activate UAN and Update KYC (Aadhaar, Bank and PAN) and Verify Aadhaar & PAN on your UAN login

Online Claim is Easy & Fast and Employer's Attestation Not Required. IF PF & Aadhaar details not matching, correct it as per Aadhaar and Apply

# PF WITHDRAWAL ON UAN MEMBER LOGIN UNDER PF PORTAL



EMPLOYEES' PROVIDENT FUND ORGANISATION, INDIA  
MINISTRY OF LABOUR & EMPLOYMENT, GOVERNMENT OF INDIA

Universal Account Number (UAN)  
MEMBER e-SEWA



Dear EPF Members !!

- ▶ Member Passbook service is available at [www.epfindia.gov.in](http://www.epfindia.gov.in) [ Our Services >> For Employees >> Member Passbook ]
- ▶ Aadhaar Based Online Claim Submission
- ▶ Seeded Aadhaar against activated UAN is mandatory for online claim submission.
- ▶ Other frequently used services are available at [www.epfindia.gov.in](http://www.epfindia.gov.in)
- ▶ EPFO services are now available on the UMANG (Unified Mobile APP for New Governance) giving a missed call to 9718397183. The APP can also be downloaded from UMANG website or from the play/app stores. Erstwhile EPF mobile services are being discontinued

Enter your UAN

Enter your Password

Enter Captcha

Sign in

UAN

Password

Captcha



RSK7E

Sign in

Reset

Forgot Password



Benefits of Registration

- ▶ Download/Print your Updated Passbook anytime.
- ▶ Download/ Print your UAN Card.
- ▶ Update your KYC information.

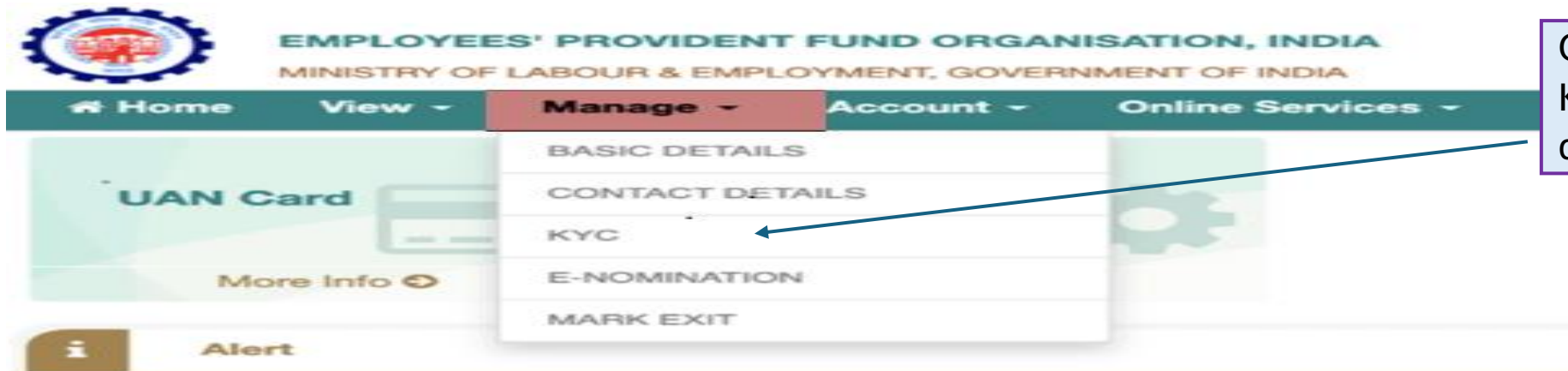
NOTE

- ✓ Members with authenticated Aadhaar and Bank details seeded against their UAN can now submit their PF Withdrawal/Settlement/Transfer claims online.
- ✓ One mobile number can be used for one registration only.
- ✓ A member can view the passbooks of the EPF accounts which has been tagged with UAN.
- ✓ The facility of passbook is not available for members of establishments having exemption under the EPF Scheme 1952.



Important Links

- ▶ [Activate UAN](#)
- ▶ [Know your UAN status](#)
- ▶ [Online Aadhaar Verified UAN Allotment](#)



Click on Manage & Select KYC option to update KYC details

Home View Manage Account Online Services

Note : An OTP will be sent to your AADHAAR linked mobile while submitting KYC.

Add KYC

CLICK ON KYC DOCUMENT TO ADD

Bank PAN Passport

**BANK Details**

Name as per Bank account : SUNITA MISHRA	Bank Account Number : <input type="text" value="BANK ACCOUNT NUMBER"/>
Confirm Bank Account Number : <input type="text" value="CONFIRM BANK ACCOUNT NO"/>	Bank IFSC : <input type="text" value="BANK IFSC"/>

☐

मैं अपने यूएएन के साथ आधार को जोड़ने के लिए अपनी पहचान स्थापित करने के उद्देश्य से आधार आधारित प्रमाणीकरण के लिए अपना आधार नंबर प्रदान करने के लिए सहमति देता हूँ  
I hereby consent to provide my Aadhaar Number, Biometric and/or One Time Pin (OTP) data for Aadhaar based authentication for the purpose of establishing my identity

Save Cancel

### Key Point in Bank KYC:

Verify your **Saving bank account details is match with your Aadhaar card** before updating your bank KYC.  
Bank KYC submitted in the EPFO portal (Under Verification process), is mandatory need to be verified by your Bank.  
Employer approval is not required for bank KYC

**PAN or Passport – KYC request will be approved by the employer**





EMPLOYEES' PROVIDENT FUND ORGANISATION, INDIA

MINISTRY OF LABOUR & EMPLOYMENT, GOVERNMENT OF INDIA

UAN :

[-A](#) [A](#) [A+](#) [Logout](#)

[Home](#) [View](#) [Manage](#) [Account](#) [Online Services](#)

Select "Online Services"

UAN Card



[More Info](#)

Account  
Settings

[More Info](#)

CLAIM (FORM-31,19&10C)

TRANSFER REQUEST

TRACK CLAIM STATUS



Member Profile

UAN

Name

Birth Date

Gender

AADHAAR

PAN

Bank Account  
No.

Mobile No.

E-mail

[More information](#)



Alert

[Passbook](#) is available at [www.epfindia.gov.in](http://www.epfindia.gov.in) >> Our Services >> For Employees >> Member Passbook



EMPLOYEES' PROVIDENT FUND ORGANISATION, INDIA

MINISTRY OF LABOUR & EMPLOYMENT, GOVERNMENT OF INDIA

UAN : 1004 1020 9929 / YANUBHAKHATANK

A A A+

Logout

Home

View

Manage

Account

Online Services

Select "CLAIM (FORM-31,19&10C)"

UAN Card



More Info

Account  
Settings

More Info

CLAIM (FORM-31,19&10C)

TRANSFER REQUEST

TRACK CLAIM STATUS



Member Profile

UAN

Name

Birth Date

Gender

AADHAAR

PAN

Bank Account  
No.

Mobile No.

E-mail

More information



Alert

Passbook is available at [www.epfindia.gov.in](http://www.epfindia.gov.in) >> Our Services >> For Employees >> Member Passbook



## ONLINE CLAIM (FORM 31,19 & 10C)

### MEMBER DETAILS

EMPLOYEE NAME

FATHER NAME

DATE OF BIRTH

MOBILE

### KYC DETAILS

AADHAAR No.

BANK ACCOUNT No.

10000076

\*\*\*\*

Verify

IFS CODE

BRANCH NAME & ADDRESS

### SERVICE DETAILS

MEMBER ID

DOJ EPF

DOJ EPS

DOE EPF

DOE EPS

Reason Of Leaving

Check your IFSC and Update Bank & IFSC through  
KYC in case of Mismatch

Enter Last 4 Digit of your Bank A/c No. & Verify

Note:- Please verify your Bank Account Number by entering last 4 digit other than already shown. If displayed bank account doesn't belongs to you or is closed , please update bank details(KYC) with latest Bank Account Number through Unified Portal / Your Employer before proceeding with Online claim.



## ONLINE CLAIM (FOR

### MEMBER DETAILS

EMPLOYEE NAME

DATE OF BIRTH

### KYC DETAILS

AADHAAR No.

BANK ACCOUNT No.

XXXXXXXXXX

Verify

IFS CODE

XXXXXXXXXX

### WARNING(s):-Certificate of Undertaking

I hereby undertake that:

1. I have verified the displayed Bank Account details of mine and I understand that the claimed amount will be credited to this Bank Account by EPFO.

I agree to the terms and conditions.

Yes

No

Click "Yes" to proceed If your Bank & IFSC is Correct  
Click "No" to Update your Bank & IFSC through KYC in case of Mismatch

MEMBER ID

DOJ EPF

DOJ EPS

DOE EPF

DOE EPS

Reason Of Leaving

XXXXXXXXXXXXXXXXXXXX

01-10-2007

01-10-2007

Note:- Please verify your Bank Account Number by entering last 4 digit other than already shown. If displayed bank account doesn't belongs to you or is closed , please update bank details(KYC) with latest Bank Account Number through Unified Portal / Your Employer before proceeding with Online claim.





## ONLINE CLAIM (FORM 31,19 & 10C)

### MEMBER DETAILS

EMPLOYEE NAME

FATHER NAME

DATE OF BIRTH

MOBILE

### KYC DETAILS

AADHAAR No.

PAN No.

BANK ACCOUNT No.

Verified

IFS CODE

BRANCH NAME & ADDRESS

### SERVICE DETAILS

Click "Proceed For Online Claim", If All the details are Correct

Note:- Please verify your Bank Account Number by entering last 4 digit other than already shown. If displayed bank account doesn't belongs to you or is closed , please update bank details(KYC) with latest Bank Account Number through Unified Portal / Your Employer before proceeding with Online claim.

Proceed For Online Claim

Make sure the bank account number you enter is linked to your EPF account.

If, you are NOT Eligible for PF Withdrawal as per PF Norms, below message will be displayed



EMPLOYEES' PROVIDENT FUND ORGANISATION, INDIA

MINISTRY OF LABOUR & EMPLOYMENT, GOVERNMENT OF INDIA

UAN:

-A A A+

Logout

Home View Manage Account Online Services

Please choose claim form type: PF Withdrawal / PF Advance / Pension Withdrawal

मोबाइल नंबर/Mobile Number

यूनिवर्सल खाता संख्या/Universal Account Number (UAN)

बड़े अक्षरों में नाम/Name (In capital letters)

\*स्थायी खाता संख्या (पैन)/Permanent Account Number (PAN)

Date Of Joining

छोड़ने का दिनांक/Date of Leaving

सेवा छोड़ने का कारण/Reason of Leaving Service\*

I want to apply for

NOT ELIGIBLE FOR ONLINE CLAIM DUE TO FOLLOWING REASON(S):

(A) FOR PENSION:- DATE OF EXIT IS LESS THAN 2 MONTHS FROM TODAY OR TOTAL SERVICE IS LESS THAN 6 MONTHS

(B) FOR PF WITHDRAWAL:- EXCEPTION: PLEASE TRY AGAIN LATER

If, you are eligible for PF Withdrawal as per PF Norms, below message will be displayed  
Click "Yes" to Continue



EMPLOYEES' PROVIDENT FUND ORGANISATION, INDIA

MINISTRY OF LABOUR & EMPLOYMENT, GOVERNMENT OF INDIA

UAN : 10

-A A A+

Log

Home

View

Manage

Account

Online Services

Please choose claim form type: PF Withdrawal / PF Advance / Pension Withdrawal

मोबाइल नंबर/Mobile Number

यूनिवर्सल खाता संख्या/Universal Account Number (UAN)

बड़े अक्षरों

\*स्थायी खाता संख्या (पैन)/\*Pern

Date Of Joinng

छोड़ने का दिनांक/Date of Leaving

सेवा छोड़ने का कारण/Reason of Leaving Service\*

I want to apply for

ELIGIBLE FOR PF AND PENSION WITHDRAWAL.

Would you like to continue?.

Yes

No

Please choose claim form type: PF Withdrawal / PF Advance / Pension Withdrawal

मोबाइल नंबर/Mobile Number	
यूनिवर्सल खाता संख्या/Universal Account Number (UAN)	
बड़े अक्षरों में नाम/Name (In capital letters)	
*स्थायी खाता संख्या (पैन)/Permanent Account Number (PAN)	
Date Of Joining	
छोड़ने का दिनांक/Date of Leaving	
सेवा छोड़ने का कारण/Reason of Leaving Service*	<div>--Select Claim Option--  ONLY PF WITHDRAWAL (FORM-19)  ONLY PENSION WITHDRAWAL (FORM-10C)  <b>PF AND PENSION WITHDRAWAL (FORM-19&amp;10C)</b> </div>
I want to apply for	

**Select “ (Form-19 & 10C)”**

**Update Your Current Residential Address**

Employee Address

Locality (Max Length 30 char)

Street (Max Length 30 char)

-----Select State----- ▼

▼

City

6 Digit Pin Code

If you have completed 58 yrs with more than 9.6 years of service.  
 "Select claim form (form 10D)"



## EMPLOYEES' PROVIDENT FUND ORGANISATION, INDIA

MINISTRY OF LABOUR & EMPLOYMENT, GOVERNMENT OF INDIA

छोड़ने का दिनांक/Date of Leaving

01-04-2022

-A A A+

Logout

Home

View

Manage

Account

Online Services

Upload Form-15G

Choose File Form 15G.pdf

Only .PDF file of maximum 1MB is supported

Employee Address\*

Upload Scanned copy of cheque/passbook\*

Choose File Cheque.jpg

Only JPG and JPEG file of minimum 100 KB & maximum 500 KB size is supported.

Bank Account number, IFSC and name should be visible on cheque.

Scanned image should be readable.

In case scanned image of cheque is not readable, claim is liable to be rejected. Please click the View button to see the cheque image before submitting the claim.

**Upload scanned copy of documents  
( Cheque / Passbook)**

\*मैं प्रमाणित करता हूँ कि मैंने यू एन पोर्टल पर सीड डाटा को भली भाँति देख लिया है तथा फार्म नं. 11 नया बैंक खाता विवरण और आधार संख्या सहित सभी डाटा सही पाया गया है।

I certify that I have gone through the data seeded in UAN Portal and found all data including Form No.11(New), bank account details and Aadhaar number.

☐ मैं अपनी पहचान स्थापित करने और ऑनलाइन दावा प्रस्तुत करने के उद्देश्य से आधार आधारित प्रमाणीकरण के लिए अपना आधार नंबर, बायोमेट्रिक और/या वन टाइम पिन (ओटीपी) डेटा प्रदान करने के लिए सहमत हूँ

I hereby consent to provide my Aadhaar Number, Biometric and/or One Time Pin (OTP) data for Aadhaar based authentication for the purpose of establishing my identity

Get Aadhaar OTP

(NOTE: OTP Will Be Send To Mobile Number Register With UIDAI (AADHAAR).)

**If your total service history  
is less than 5 years, Form  
15G to be uploaded.**





Employee Address

\*मैं प्रमाणित करता हूँ कि मैंने यू एन पोर्टल पर सीड डाटा को भली भाँति देख लिया है तथा फार्म न. 11 नया बैंक खाता विवरण और आधार संख्या सहित सभी डाटा सही पाया गया है।  
I certify that I have gone through the data seeded in UAN Portal and found all data including Form No.11(New), bank account details and Aadhaar number.

☒ I am applying for this claim using my Aadhaar credentials. Certified that the particulars are true to the best of my knowledge. I further certify that I have gone through the data seeded in UAN Portal against my UAN and found all data, Bank Account Details (Bank Account and IFSC) and Aadhaar number, PAN to be correct and these belong to me. Please make the payment into the bank account mentioned in the UAN Portal. In case the amount is used for any purpose stated in column (6) above, I am liable to return the entire amount with penal interest.

SUCCESS: OTP has been sent on Mobile Number (Registered With UIDAI)

Resend OTP

(NOTE: OTP Will Be Send To Mobile Number Register With UIDAI (AADHAAR).)

Enter OTP

Enter "OTP" Received  
to your Mobile

Click "Validate OTP and  
Submit Claim Form"

10.70.12.73:443 failed to respond And Claim Not Submitted On Portal, Please Try Again Later

Validate OTP and Submit Claim Form





## Online Claim Submission Under Process

Employee Address

REGISTRATION

REGISTRATION

REGISTRATION

REGISTRATION

REGISTRATION

REGISTRATION

मैं प्रमाणित करता हूँ कि मैंने यू एन पोर्टल पर सीड डाटा को भली भाँति चेक किया है और यह सही है।  
I certify that I have gone through the data seeded in UAN Portal and found all data, Bank Account Details and Aadhaar number.

☒ I am applying for this claim using my Aadhaar credentials. I have verified the data seeded in UAN Portal against my UAN and found all data, Bank Account Details and Aadhaar number. In case the amount is used for any other purpose, I shall be liable for the entire amount with penal interest.

I hereby certify that I have gone through the data seeded in UAN Portal and found all data, Bank Account Details and Aadhaar number. In case the amount is used for any other purpose, I shall be liable for the entire amount with penal interest.

Online Claim Request is Submitting at Portal.




Enter OTP

10.70.12.73

Again Later





EMPLOY  
MINISTRY


UAN: 100413209525

Log

HomeView

I certify

Enter O



Submitted online at UAN e-seva portal on 2017-12-26 17:48:59.0www.epfindia.gov.in

कर्मचारी भविष्य निधि योजना, 1952  
EMPLOYEES' PROVIDENT FUND SCHEME, 1952  
EMPLOYEES' Pension Scheme, 1995  
UAN Based Combined Claim Form 19/10C WB/31 for Advances/ PF Final Settlement/Pension Fund Withdrawal  
(उन मामलों में लागू जहाँ फार्म 11(नया) में कर्मचारी का पूरा विवरण, आधार संख्या और बैंक खाता संख्या यू.ए.एन. पोर्टल और पर उपलब्ध है तथा यू.ए.एन. में सक्रिय है।)  
(Applicable in cases where employee's complete details in Form 11(New), Aadhaar Number and Bank Accounts details are available on UAN Portal and UAN has been activated.)  
Mobile Number / मोबाइल नंबर -

1.	I want to apply for	PF Final Settlement
2.	Universal Account Number(UAN) / युनिवर्सल खाता संख्या	
3.	Name of the member	
4.	Date of Joining	
5.	Date of Leaving Service/ छोड़ने का दिनांक	
6.	Reason of Leaving Service/ सेवा छोड़ने का कारण	
7.	Permanent Account number / स्थायी खाता संख्या	
8.	Payee Address	

**Online Claim Submission process completed & PDF Generated By PF Portal.**  
**PF Dept. will settle the claim to the Bank A/c updated by you in KYC.**



Home View Manage Account Online Services

Select "Online Services"

UAN Card



More Info

Account Settings

More Info

CLAIM (FORM-31,19&10C)

TRANSFER REQUEST

TRACK CLAIM STATUS

Select "Track Claim Status"



Member Profile

UAN

Name

Birth Date

Gender

AADHAAR

PAN

Bank Account No.

Mobile No.

E-mail

More information



Alert

### Online Claim Status

TRACKING ID	FORM TYPE	CLAIM STATUS		
		SUBMITTED AT PORTAL	SENT TO FIELD OFFICE	CURRENT STATUS
	Form-10C	26-Dec-2017 05:49 PM		Online Claim Submitted at Portal
	Form-19	26-Dec-2017 05:48 PM		Online Claim Submitted at Portal

**PF Dept. (Field Office) will settle the claim to the Bank A/c updated by you in KYC post verification of the Credentials of PF and Aadhaar.**

# THANK YOU