



Customer Churn Analysis

Total Users

7043

Tech Tickets

2955

Admin Tickets

3632

Churn Percentage

27%

Avg Monthly Revenue

\$65

Churn

All

InternetService

All

PhoneService

All

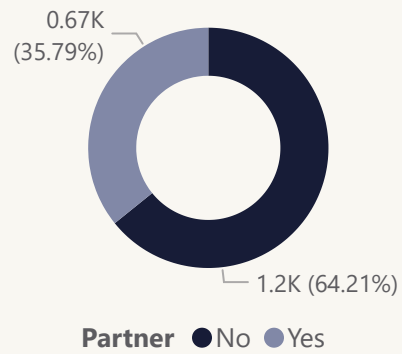
Partner

All

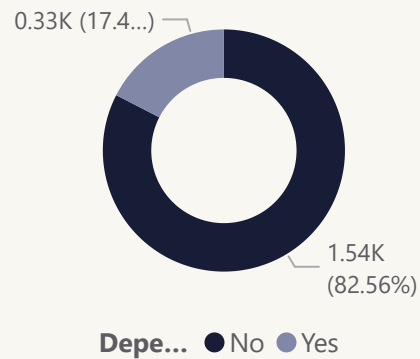
InternetService

All

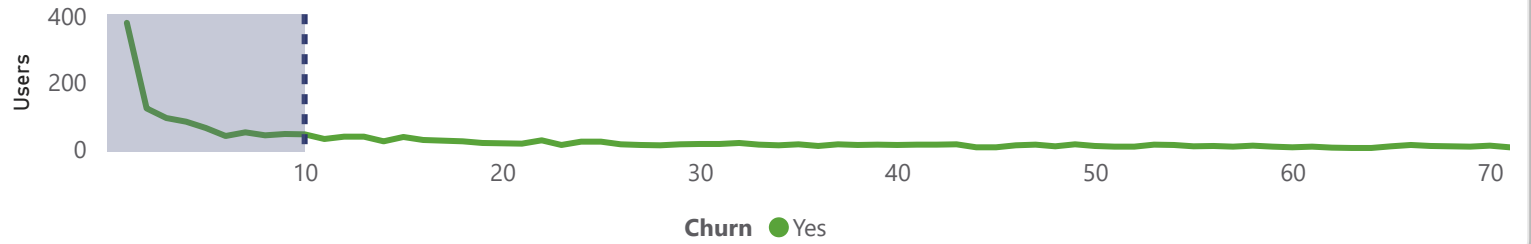
Partner V/S Churn



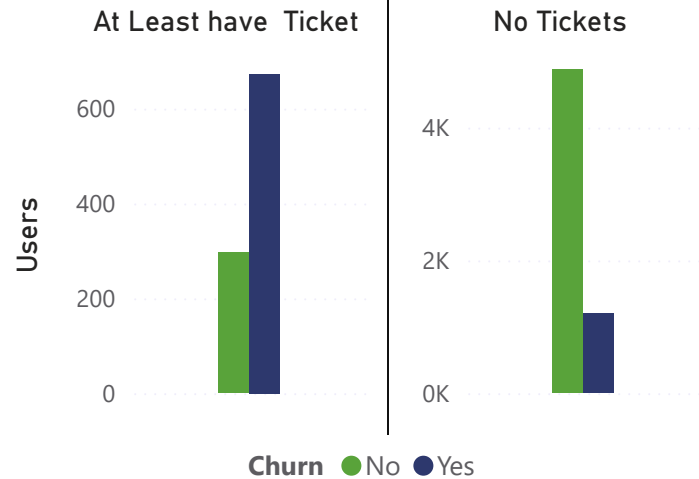
Dependents V/S Churn



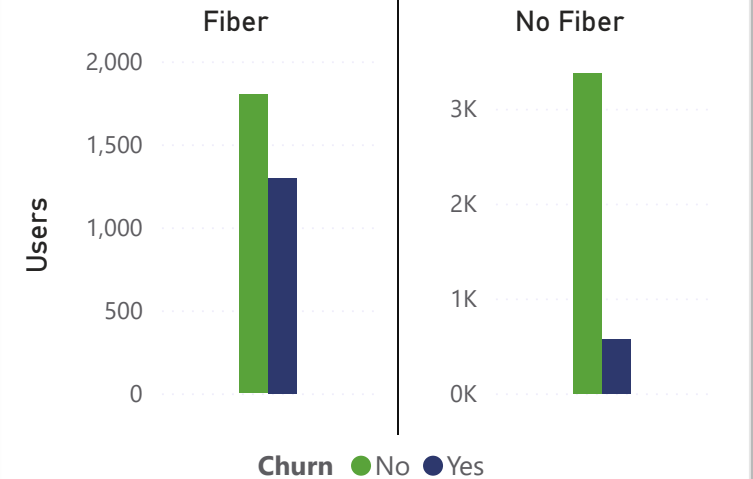
Churned Users Tenure



Tech Ticket V/S Churn



Fibre Optics V/s Churn





Customer Risk Analysis

Total Revenue

16.06M

TV Streaming

7043

Senior Citizen

1142

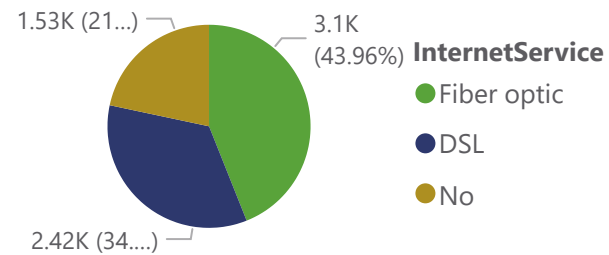
Tenure

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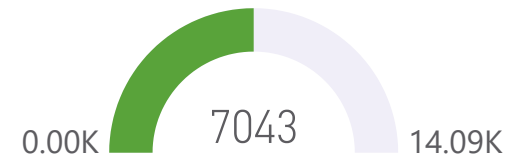
72



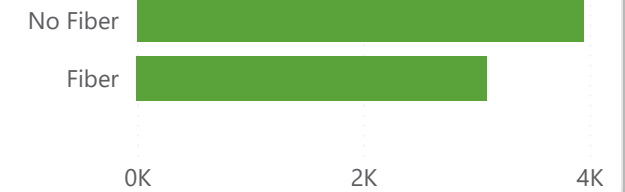
Internet Services Count



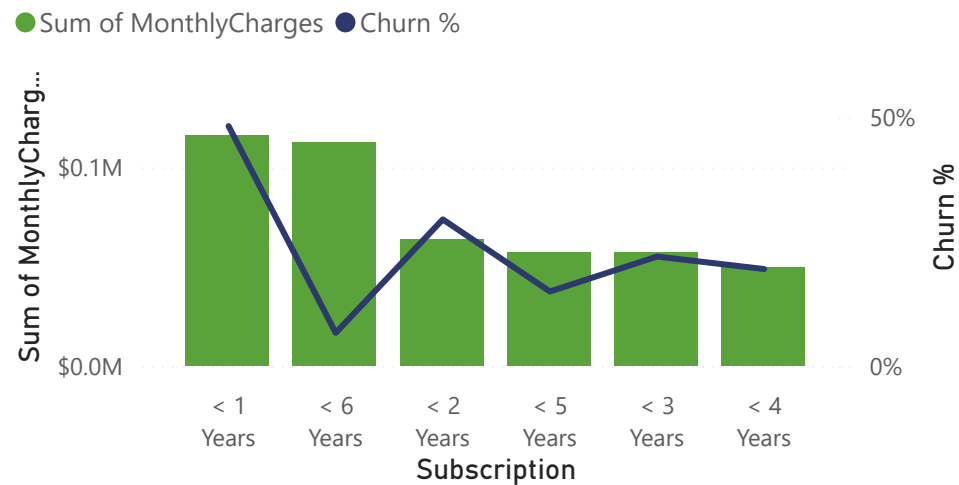
Count of customerID



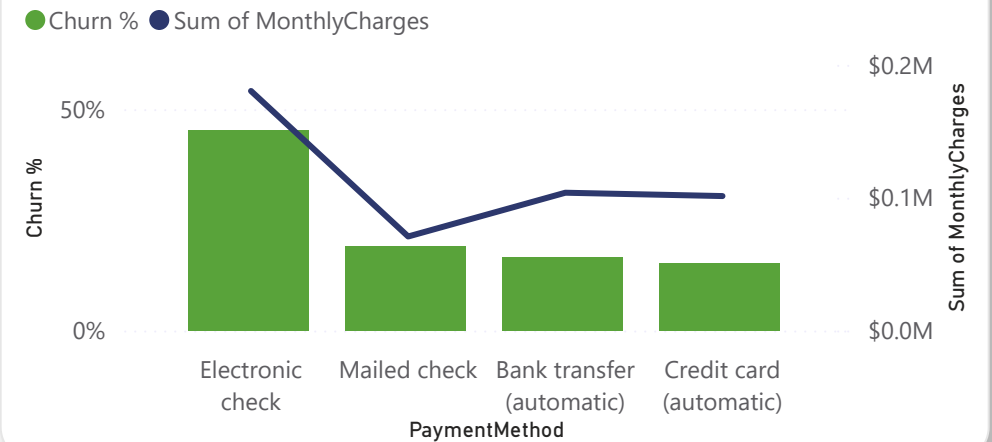
Fiber Or No Fiber



Sum of MonthlyCharges and Churn % by Subscription



Churn % and Sum of MonthlyCharges by PaymentMethod



Churn

All

InternetService

All

PhoneService

All

Partner

All

InternetService

All