

# Rajeev Lakshmi Raman

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LinkedIn: [www.linkedin.com/in/rajeevlraman](https://www.linkedin.com/in/rajeevlraman) | Portfolio: <https://rajeevlraman.github.io>

I am an analytical person who utilizes systems thinking to diagnose issues and design solutions within a fast-paced manufacturing environment. Attention to detail and on-the-go problem-solving are my key strengths. I take the time to thoroughly understand the nature of a problem and its symptoms before analysing and this helps produce long term solutions. Collaborating with colleagues, I brainstorm problems and design long-term solutions. I am determined and persistent, ensuring that matters are resolved satisfactorily. My strong interest in systems networks has been applied throughout my career to resolve operational issues with systemic causes.

To follow my passion and my career, I have pursued the Certificate IV in Cyber Security, CompTIA A+ and few other IT related certificates. I believe that my hands-on skills in building hardware and the developed critical thinking skills position me well to understand IT infrastructures, analyse cyber threats and assist organizations in protecting themselves from these real-world issues.


## EDUCATION AND CERTIFICATIONS

- Certificate IV in Cyber Security: Holmesglen – 2024
- CompTIA Security + Certification - 2024
- CompTIA A+ Certification: CompTIA – 2024
- ISC2 certificate in Cybersecurity: ISC2 – 2023
- CCNA introductions to network: Cisco – 2023
- CCNA network security 1: Cisco – 2023
- AWS Academy Cloud Foundations: Amazon – 2023
- Industrial Vocational training 3yrs Mechanical Fitter: Bosch – 1993

## Technical Skills

- Proficient in Microsoft Windows operating systems, including windows 10,11, server2016 and 2022).
- Strong understanding of Linux operating systems, with experience in Kali Linux and Ubuntu.
- Proficient in troubleshooting hardware and software issues for desktops, laptops, and peripherals.
- Strong knowledge of Active Directory administration and user management.
- Experience with M365(office 365) administration and office suite (Word, Excel, PowerPoint, Outlook).
- Experience in Cloud technology Azure-AD(Entra-ID), AWS.
- Knowledge of Microsoft Endpoint Configuration Manager (MECM).
- Proficient in diagnosing and resolving network connectivity issues (LAN, WAN).
- Knowledge of IAM platforms and protocols.
- Knowledge of NIST, OSINT, and Essential 8 Security Frameworks.
- Familiar in antivirus software installation and malware removal.
- Good understanding of scripting languages (Python, PowerShell) for automation tasks.
- Familiarity with virtualization technologies (VMware, VirtualBox).
- Proficient in performing hardware upgrades and replacements.
- Knowledge of backup and disaster recovery procedures.
- Proficient in documenting technical procedures and troubleshooting steps.
- Proficient in Cisco routers, switches, and firewall configuration.

## Soft Skills

- Excellent communication skills
- Strong analytical and problem-solving abilities.
- Attention to detail.
- Teamwork and collaboration also time management and prioritization. 

## CAREER SUMMARY

## VANTIVA (TECHNICOLOR Pty Ltd) 2009 - 2024

### Technician

*Technicolor manufactures Optical Storage media (Blu-Ray disc, DVD & CD) for Hollywood studios and game producers and provides technical assistance to moviemakers in 3D animation and sound.*

- IT support on Computers and Systems on Production lines and machines.
- Scheduled backup of software's, updates, restoration from backups, and preventive maintenance.
- Preparation of standalone Laptops for maintenance diagnosis.
- Troubleshooting and fixing Mechanical, PLC, Motion control Software's, and industrial computers.
- Maintenance of Digital Measuring systems, high speed Vision systems, and Printers.
- Maintenance of Screen Printing, screen processing, thermal printers, and barcode scanners.
- Computer upgrades and configuration based on necessity and patch management.
- Documentation of maintenance activities, creating a knowledge base and daily update meetings.

### HOME LAB PROJECTS: <https://github.com/rajeevlraman>

- Setup a Home lab
- Virtualization project
- Cloud Services
  - Azure AD / Entra ID, IAM,
  - Microsoft Configuration Manager and M365 administration
  - Aws
- SIEM using Security Onion
- SIEM using Splunk Enterprise
- IDS/IPS using PfSense, Snort and Nessus
- Currently working on a containerized lab with SIEM and Incident Response using THEHIVE Project