# Rajeev Tiwari

Prayagraj, Uttar Pradesh

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## EDUCATION

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|---|---|
| **Master of Arts** | July 2022 |
| *University of Allahabad* | *CGPA: 9.2* |
| **Bachelor of Arts** | October 2020 |
| *University of Allahabad* | *CGPA:5.9* |

## SKILLS

**Languages**: HTML, CSS, Markdown, SQL
**Analytical Tools**: Excel, Microsoft Access, Power Query, Power Pivot, Power BI, Tableau
**Productivity & Collaboration Tools**: PostgreSQL, Microsoft 365, Canva, GitHub, Jira

## PROJECTS

**Food Delivery Performance Analytics** | *Power BI Desktop, Power Query, DAX, GitHub* ⭘   Dec 2025
- Built an interactive Power BI dashboard to monitor end-to-end food delivery performance, customer behavior, revenue trends, and delivery efficiency.
- Developed a comprehensive Power BI dashboard to track key operational metrics like orders, revenue, delivery efficiency, customer behavior, and partner performance for actionable business insights.

**Hospital Emergency Room Dashboard** | *Excel, Power Query, Power Pivot, GitHub* ⭘   June 2025
- Developed an end-to-end Excel MIS dashboard to monitor Emergency Room performance, patient flow, waiting times, and satisfaction metrics.
- Implemented Pivot Tables, charts, sparklines, and conditional formatting to provide real-time, actionable insights for hospital administrators and operational improvements.

**NETFLIX Data SQL Analysis** | *PostgreSQL, GROUP BY, COUNT, DISTINCT, ILIKE, GitHub* ⭘   Aug 2025
- Analyzed a NETFLIX dataset using SQL to determine content distribution, top genres, ratings, countries, actors.
- Provided actionable insights on viewing trends, content types, audience engagement, and media strategy for streaming platforms.

**HSBC Strategic Stakeholder Intelligence** | *Tableau, DAX, Excel, GitHub* ⭘   Aug 2025
- Developed an interactive Tableau dashboard providing strategic, real-time insights into stakeholder and insurer performance, profitability, and asset distribution across regions.
- Implemented dynamic KPIs, filterable visuals, and role-based access controls to enable data-driven decision-making for executives, analysts, and operations managers.

**Cleaned or Refined Messy Rows Dataset** | *Excel, Power Query, Data Cleaning, GitHub* ⭘   Jun 2025
- Transformed messy, unstructured datasets into clean, analysis-ready formats using Microsoft Power Query and Advanced Excel for efficient business reporting.
- Automated repetitive data cleaning processes including text standardization, null handling, column splitting/merging, and data type correction for accurate and actionable reporting.

## CERTIFICATION

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|---|---|
| **Microsoft Access Essential Training** *(LinkedIn)*   Show Credential ↗ | Nov 2025 |
| **Excel Dashboard for Beginners** *(Microsoft)*   Show Credential ↗ | Nov 2025 |
| **Data Analysis with PostgreSQL** *(LinkedIn)*   Show Credential ↗ | Nov 2025 |
| **Power BI for Beginners** *(Microsoft)*   Show Credential ↗ | Nov 2025 |
| **Introduction to Power Query in Excel Basics** *(Microsoft)*   Show Credential ↗ | Nov 2025 |
| **Basics of Data Visualization with Tableau** *(Uniathena)*   Show Credential ↗ | Nov 2025 |
| **ChatGPT Advanced Course** *(Simplilearn)*   Show Credential ↗ | Nov 2025 |
| **Getting Started with Microsoft Excel** *(Coursera)*   Show Credential ↗ | Dec 2025 |
| **Canva Essentials** *(Canva)*   Show Credential ↗ | Dec 2025 |