RAJEEV TIWARI

Prayagraj, Uttar Pradesh

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EDUCATION

Master of Arts	July 2022
University of Allahabad	*CGPA: 9.2*
Bachelor of Arts	October 2020
University of Allahabad	*CGPA:5.9*

SKILLS

Languages: HTML, CSS, Markdown, SQL
Analytical Tools: Excel, Microsoft Access, Power Query, Power Pivot, Power BI, Tableau
Productivity & Collaboration Tools: PostgreSQL, Microsoft 365, Canva, GitHub, Jira

PROJECTS

Food Delivery Performance Analytics | *Power BI Desktop, Power Query, DAX, GitHub* 　Dec 2025
- Built an interactive Power BI dashboard to monitor end-to-end food delivery performance, customer behavior, revenue trends, and delivery efficiency.
- Developed a comprehensive Power BI dashboard to track key operational metrics like orders, revenue, delivery efficiency, customer behavior, and partner performance for actionable business insights.

Hospital Emergency Room Dashboard | *Excel, Power Query, Power Pivot, GitHub* 　June 2025
- Developed an end-to-end Excel MIS dashboard to monitor Emergency Room performance, patient flow, waiting times, and satisfaction metrics.
- Implemented Pivot Tables, charts, sparklines, and conditional formatting to provide real-time, actionable insights for hospital administrators and operational improvements.

NETFLIX Data SQL Analysis | *PostgreSQL, GROUP BY, COUNT, DISTINCT, ILIKE, GitHub* 　Aug 2025
- Analyzed a NETFLIX dataset using SQL to determine content distribution, top genres, ratings, countries, actors.
- Provided actionable insights on viewing trends, content types, audience engagement, and media strategy for streaming platforms.

HSBC Strategic Stakeholder Intelligence | *Tableau, DAX, Excel, GitHub* 　Aug 2025
- Developed an interactive Tableau dashboard providing strategic, real-time insights into stakeholder and insurer performance, profitability, and asset distribution across regions.
- Implemented dynamic KPIs, filterable visuals, and role-based access controls to enable data-driven decision-making for executives, analysts, and operations managers.

Cleaned or Refined Messy Rows Dataset | *Excel, Power Query, Data Cleaning, GitHub* 　Jun 2025
- Transformed messy, unstructured datasets into clean, analysis-ready formats using Microsoft Power Query and Advanced Excel for efficient business reporting.
- Automated repetitive data cleaning processes including text standardization, null handling, column splitting/merging, and data type correction for accurate and actionable reporting.

CERTIFICATION

Microsoft Access Essential Training *(LinkedIn)* Show Credential ↗	Nov 2025
Excel Dashboard for Beginners *(Microsoft)* Show Credential ↗	Nov 2025
Data Analysis with PostgreSQL *(LinkedIn)* Show Credential ↗	Nov 2025
Power BI for Beginners *(Microsoft)* Show Credential ↗	Nov 2025
Introduction to Power Query in Excel Basics *(Microsoft)* Show Credential ↗	Nov 2025
Basics of Data Visualization with Tableau *(Uniathena)* Show Credential ↗	Nov 2025
ChatGPT Advanced Course *(Simplilearn)* Show Credential ↗	Nov 2025
Getting Started with Microsoft Excel *(Coursera)* Show Credential ↗	Dec 2025
Canva Essentials *(Canva)* Show Credential ↗	Dec 2025