Personal Info

Mobile: 9701529549

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Address: H.No. 4-1-104, Kalika Nagar Colony, Bandlaguda Jagir, Hyderabad, India.

Nationality: Indian

Date of birth: 25th April 1984

Skills

Windows Server Administration 2003, 2008, 2016 & 2019

Active Directory, DNS, DHCP, Group Policy, FSMO Roles, FTP, IIS, SSL Certificate Configuration

Exchange Online, Intune, SharePoint & Teams

Patches, Upgrades & Troubleshooting

Backups & Recovery

Managing Domains and Websites in Plesk & cPanel hosting Servers

VMware ESX & Xenserver

Courses & Certifications

MCSE Course: CMS Computer Ltd.

Microsoft Certified: Azure Administrator Associate AZ-104

Microsoft Certified: Identity and Access Administrator Associate SC-300

Education

B.SC Computer Science, Osmania University

2002 - 2006

Rajendra kumar Chenna
System Administrator

A result-oriented professional with 12 Plus years in implementation and support of relevant Microsoft Windows servers and client operating systems in a software development environment, virtualization, and Networking. M365 services, and Azure services, seeking a challenging position to utilize my expertise and contribute to the success of an organization.

Professional Experience

Lead Cloud Operations, Blue.cloud, Hyderabad
March 2021- Present

Manage and maintain the cloud infrastructure, ensuring high availability and optimal performance.

Implement and administer M365 services, including Exchange Online, SharePoint, and Teams.

Configure and manage Azure Active Directory, user accounts, and access controls.

Collaborate with cross-functional teams to design, implement, and optimize cloud-based solutions.

Monitor system performance, troubleshoot issues, and provide timely resolution to minimize downtime.

Project 1: Domain Separation from Forest.
Client: Leicabio systems
Period: March 2021 – Nov 2021

- Identified the need for domain separation, considering factors such as organizational structure, security requirements, and administrative autonomy.
- Conducted a Proof of Concept (POC) before the implementation.
- Prior to making any changes, a reliable backup of the Active Directory Forest, including system state data, was taken.
- Created a new domain as required and installed a domain controller.
- Configured the trust relationship, administrative delegation, DNS, replication, and performed testing and verification.
- Documented the new domain structure, including domain names, trust relationships, and administrative delegations.
- Updated any relevant documentation to reflect the changes made.

Project 2: Create new Infrastructure for the Organization and maintenance.
Client: Procellbiologics
Period: (March 2022 – Oct 2023)

- set up an Active Directory domain for centralized user authentication and management.
- Implemented Security Policies to protect infrastructure including password policies, group policies, access controls, and regular security audits.
- Implemented a firewall to secure your network that defines rules to control incoming and outgoing traffic.
- Established a robust backup strategy for critical data.
- Implement a disaster recovery plan to minimize downtime in case of unexpected events.
- Patches updates through Windows update server management.
- documentation of your infrastructure setup, including network diagrams, configurations, and procedures. This documentation is crucial for troubleshooting and future expansion.

System Administrator, Gtelecom Australia, Hyderabad

February 2017 – February 2021

Served as a System Administrator, responsible for managing and maintaining the company's IT infrastructure.

Lead a team of System Administrators in managing and maintaining Windows server environment.

Designed and executed disaster recovery plans, reducing downtime by 20% in case of system failures.

Implemented and supported various server environments, including Windows Server 2016 and 2019.

Administered Active Directory, Group Policies, and user accounts to ensure efficient user management.

Conducted regular system audits and implemented security measures to protect against unauthorized access.

Provided technical support to end-users, resolving hardware and software issues promptly.

Conducted regular system updates, Patches, and upgrades to enhance system security and performance.

Resolved escalated technical issues, providing timely and effective solutions to ensure system availability.

Executive IT, DTDC Courier, and Cargo, Hyderabad
November 2012 – May 2016

Acted as a System Administrator, overseeing the IT infrastructure of the organization.

Managed and maintained Windows servers, including Windows Server 2008 and 2012.

Developed and implemented backup and disaster recovery strategies to ensure data integrity.

Provided technical assistance to users, troubleshooting operating system and application-related problems.

Conducted regular system upgrades and patches to ensure optimal performance and security.

System Engineer, Accel Frontline, Hyderabad
June 2010 – December 2011

Worked as a System Engineer, responsible for troubleshooting Windows 2003 server and client systems.

Designed and implemented backup strategies, ensuring scheduled and unscheduled backups.

Provided remote and on-site technical support to clients, resolving hardware and software issues.

Assisted in the installation and configuration of network infrastructure components.

Conducted system performance analysis and made recommendations for optimization.

Associate Customer Support Engineer, Om Systems & Services, Hyderabad
July 2008 – April 2010

Manage and Monitor all Installed systems and Infrastructure.

Install, configure, test and maintain operating systems.

Proactively ensure the highest levels of systems and infrastructure availability.

Monitor and test applications performance for potential bottlenecks, identify possible solutions, and work with developers to implement those fixes.

Liaise with vendors and other IT personnel for problem resolution.