

13 MAY, 2015



Saravanan Kumarasamy

IS RECOGNIZED FOR

**DRIVES AND DELIVERS
EXCELLENCE**

EBRE Production Support

by Antoinette Gruber

WOW Recognition Program

DRIVES AND DELIVERS EXCELLENCE | MANAGES RISK | CONNECTS THE DOTS | EXEMPLIFIES MANAGEMENT EXCELLENCE |
CULTIVATES A HIGH PERFORMANCE CULTURE | HELPS CLIENTS SUCCEED | INNOVATION

RECIPIENT NAME	Saravanan Kumarasamy
NOMINATOR	Antoinette Gruber
AWARD TYPE	Take a Bow
AWARD REASON	Drives and Delivers Excellence
AWARD TITLE	EBRE Production Support
DATE	13 May, 2015

420 Points

AWARD ID:ZM8Y-LBDPNJ-LM35G7

AWARD MESSAGE

Saravanan came in during the early morning hours to monitor an EBRE job when the onsite SME was on vacation. A job failed the night before due to security issues (which was a result of a TSG change over the weekend.) Saravanan came in to monitor the job to ensure we would not impact to our customers. When the jobs failed again, he quickly escalated, ensured the issue was resolved and recovered the processes

ABOUT YOUR AWARD

You will need your Award ID number to exchange your award for actual gift certificates, or merchandise, from the merchant of your choice. Your Award ID can be found on this page and also in 'My Awards' on the 'My Dashboard' section of your recognition program site.

Please note, this is the only way to receive your merchant gift certificate or merchandise; you CANNOT bring this certificate to a store.

HOW TO REDEEM YOUR AWARD

1. Access your recognition program site and go to the 'Redeem' section.

Or

2. Redeem via phone by contacting the Customer Service number for your country.

After completing the redemption process, your order will be sent via mail (or email) to you. Delivery times vary by country and merchant.

CUSTOMER SERVICE

If you have any questions, contact Customer Service at customerservice@globoforce.com or the appropriate number

24/7 English Support	Monday-Friday 10am-6.30pm GMT Local Language Support	Monday-Friday 9-6pm Hong Kong Time Mandarin/Cantonese Support
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Canada: 1866 299 8308*	France: 0805220201†	
Ireland: 01 625 8806‡	Germany: 08007244078‡	Monday-Friday 8am-1pm CST Spanish Support
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* Freephone † Local call rate ‡ International call rate



BNY MELLON