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**RESUME**

**CAREER AT GLANCE**

A result oriented professional with nearly 22+ years of experience in Production, Process Enhancements, Purchase, Quality Assurance, Operations & Services in Electrical and power Industries. A keen strategist with expertise in managing entire business operations with key focus on top line & bottom line profitability by ensuring optimal utilization of resources. A leader with strong skills in taking process improvement and Customer orientation initiatives and implementing systems for enhancing efficiency. Effective communicator & negotiator with strong analytical, problem solving & organizational abilities. Customer focused approach.

**ORGANISATIONAL SCAN**

Presently working in GE T & D India Ltd. Heading Customer service Department since 2017, having a team of 07 Engineers & approved agencies from which we are hiring Engineer, machines & man power for doing ETC at sites.

* Deputation of team at sites as per the customer requirement.
* Maintaining site related records & Data.
* Ensuring effective planning to complete the work on time.
* Site complaint diagnostic & its resolution.
* Maintaining EHS at work place
* Providing Training to Customers, Engineers & approved agencies.
* IMS site audit.
* Working as an active pilot in salesforce.com
* Maintaining Quality at site & at work place.
* Maintaining say do ratio by 90%
* Providing commissioning clearance.
* Fault analysis reviewing DGA b& Test results.
* Resolution of site issues.

Prior to that worked as a Manager Technical Project Management handling various Customers from the year 2015 to 2017.

Handled various Customer & agencies coming for stage/Final inspections as per the manufacturing Quality plan.

**Past Experiences :**

Worked as Senior Manager (Inspection) with M/s Bolster Engineering Solutions Pvt ltd, Client -

* **GSPC,**
* **Atlas Copco Pune,**
* **SCIM 780 kw, 6.6kv 79 Amps 2974 RPM .at BHEL BHOPAL**
* **Bhooshan Power & Steel, 1150 KW/ 6.6 KV/ 497 RPM/ SCIM VERTICAL at BHEL Bhopal 400 KW/ 6.6 KV/ 1500 RPM/ SCIM VERTICAL** Witnessing of routine and type test of assemble motor- electrical test Routine test & Type test which coverwitnessing of against IS 325/ IS 4029

IR before and after HV test and polarization index

No load running and measurement of slip, Power input, current

Locked rotor test & shaft Voltage

Vibration test and reduced voltage running up test

Noise measurement & Temperature rise test.

Temperature Rise test, No load run, IR test, RTD resistance.

* Worked as a Sr. Manager Projects with a End Logistics Pvt.Ltd, Mumbai based organization, doing Errection,testing & Commissioning of Transformers & Reactors from April 2013 to August 2014.
  + Responsible to get the Transformer /Reactors as per the schedule & the Qualityrequired to the Customer.

**Completed sites with no punch lists.**

* + Raipur 400 KV PGCIL – 02 Nos.
  + Bilaspur 765 KV PGCIL – 01 No.
  + Nellore 400 KV PGCIL – 04 Nos.
  + Indore 765 KV PGCIL - 01 No.
* Worked as a Sr.Manager Quality with Areva T & D Naini Allahabad from August 2010

to Sept2012.

* + Ensuring Customer satisfaction
  + Responsible for all quality control functions from receiving, in-house, Testing & Dispatch of power transformer.
  + Worked for the enhancement of the product from aesthetics of tank & accessories & upgrading in-house quality functions.
  + Guiding green belts for their Six Sigma projects.
  + Worked on the reduction of the weight of the tanks & accessories with Design team.
* Since Dec’1997 to Aug 2010 with Crompton Greaves Ltd. Transformer Division Mandideep Bhopal
  + Dec’97-Dec’02 Quality Executive
  + Dec’02-Apr’05 Production Executive
  + Apr’05-Apr’07 Sr. Material - Executive
  + Apr’07-Apr’ 09 Deputy Manager - Quality
  + Apr’09-Aug’ 10 Dy.Manager Production

Key Deliverables:

* Production:
* Supervising production related tasks including planning, control & troubleshooting for achieving the planned periodic
* Schedules and process control.
* Minimizing performance bottlenecks with maximization of men, material, cost and machine, etc.
* Developing new process concepts for production optimization, yield improvement and developing guidelines for the
* Sequencing of manufacturing activities.
* Coordinating with the other departments for smooth functioning and accomplishing production as per customers’ requirement& organisational guidelines.
* Appraising the prevalent production systems/ processes, identifying loopholes if any and undertaking result-oriented
* Measures for alleviating them and documenting the same.
* Monitoring the production status, procedures and systems followed in production to ensure compliance norms withdesired quality and timely delivery of orders.
* Analysing data related to quality department as well CGQMS.
  + Checking calibration status of measuring & test equipment’s; ensuring safe handling & storage of measuring & test equipment’s, etc.; verifying prepared QAP.
  + Measuring & Enhancing Customer Satisfaction
* Quality:
  + Quality Management Systems
  + Achieving quality as per organisational specifications and customer expectations and appraising status ofsystem implementation.
  + Developing a framework of quality standards procedures & systems and overseeing smooth implementationof quality improvement tools.
  + Establishing quality systems such as Six Sigma, ISO 9001, etc.
* Process Quality Assurance
  + Ensuring quality management system for in-process material, incoming and finished product.
  + Implementing quality tools, thereby ensuring quality control and continual improvement.
  + Analysing daily/weekly & monthly rejections using various problem solving techniques.
  + Leaded the Six Sigma Projects as a Black Belt.
  + Process Enhancements
  + Involved in inspecting overall products manufacturing and packing operations with high quality standards with a viewto ensure timely accomplishment of production targets within the cost parameters
* Procurement & Vendor Management
  + Involved in the development and implementation of key purchase / procurement strategies, contingency plans andensuring that plans are aligned with projects requirements.
  + Assessing the performance of the vendors based on various criterions such as percentage for rejections, quality improvement rate, timely delivery, credit terms, etc.
  + Overseeing follow-up with vendors for Engineering deliverables, timely deliveries, and quality checks & ensuring timely payments.
  + Implementing inventory control measures to reduce obsolete stock keep tab on slow-moving items and achieving reduction in inventory management cost.
  + Planning, organizing and controlling all requisite activities to perform such as approvals for payments and L/C request, negotiation, recommendation, ordering, inspection, expediting & tracking, reporting, logistic and delivery, payment processing, etc.
  + Negotiation of cost with suppliers.
* Significant Highlights:
  + Developed one Envelope system in despatch.
  + Got selected as Team Leader for 800kV project for PGCIL.
  + Re-organised the despatch packing system with Jungle wood and saved around 45% of packing cost.
  + Manufactured First 765 KV job for NTPC in collaboration with Toshiba,Japan.
* CROSS CULTURAL EXPOSURE
  + Saudi Arabia: Apr’03-May’03
    - Erection of 3 No. 100 MVA and 3 No. 20 MVA Transformer with pre commissioning test
    - Attended Customer complaint for other 6 No. Transformer supplied by Crompton Greaves Ltd.
  + Saudi Arabia: Jul’03-Sep’03
    - Erection of 3 No. 100 MVA and 3 No. 20 MVA.
    - Attended Customer complaints for other 4 No. Transformers supplied by Crompton Greaves Ltd.

PROFESSIONAL TRAINING

* + Industrial Safety: National Safety council at BHEL, Bhopal
  + Total Quality management (TQM): Crompton Greaves Ltd., Mumbai
  + Personal Total quality (PTQ): Crompton Greaves Ltd., Mandideep
  + MOST and SAP-MM,SD
* ACADEMIC CREDENTIALS
  + Diploma in Mechanical Engg. From Board of Technical Examinations Maharashtra.
  + Masters in Business Administration - Total Quality Management from National Institute of Management.
  + Master programming course in Mechanical Engineering from National Institute of Engineering.

# Declaration

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**I hereby declare that the all the above said facts are true to my knowledge.**

# Personal Details

**Mobile: 7080815206,9893223206**

**Date of Birth: 17.02.1970**

**Marital Status: Married**

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**Present-**

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