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Completion Status Report

Student Name	Rajesh Kumar Padavala
Course Title	Interacting with Customers
Start Date	Dec 11, 2019
Completion Status:	Completed - Dec 11, 2019
Completion Criteria:	Achieve a score of 80% on the course test and answer all questions
Test Score:	You've scored 100%
Answer All Questions:	You've answered all questions

Test Scores

	First	Current	Highest
Course Test	31%	92%	100%
Lesson 1: Speaking and Listening to Customers	31%	92%	100%
Formal and Informal Communication	0%	100%	100%
Overcoming Barriers to Communication	0%	60%	100%
Implementing Effective Speaking Skills	-	-	-
Using Vocal Cues	50%	100%	100%
Effective Listening Skills	33%	100%	100%
Being an Active Listener	-	-	-
Paraphrasing	71%	100%	100%
Exercise: Interact with Customers	-	-	-