

Rajesha Shetty

Frontend Developer (React.JS)

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PROFESSIONAL EXPERIENCE

Software Developer

Udison Infoware Pvt. Ltd.

06/2022 – present
Udupi, India

- Designed, developed, and maintained web applications using React.js, Redux, and modern JavaScript frameworks to deliver intuitive and high-performance UI/UX for SAAS platforms.
- Collaborated closely with backend developers and AI teams to integrate RESTful APIs and enhance frontend performance, scalability, and cross-browser compatibility.
- Worked with product managers and designers to translate business requirements into technical solutions, focusing on modularity and maintainability by implementing clean, reusable components.
- Optimized application performance by incorporating lazy loading, code-splitting, and other advanced optimization techniques to improve responsiveness and reduce loading times.
- Ensured responsive and visually appealing designs across various devices by implementing best practices for responsive design.
- Performed unit and integration testing using Jest and React Testing Library to ensure high-quality code and maintainability.
- Participated in code reviews, providing feedback to improve overall platform architecture and performance.
- Actively engaged in daily stand-ups and sprint planning meetings within an Agile environment, contributing to continuous improvement of the development cycle.

Senior Specialist

HCL TECH LTD.

11/2021 – 06/2022
Bangalore, India

Client: Fresenius Medical Care

- Provided Service Desk support via Phone / Chat / Web channels.
- Diagnosed and resolved hardware, software, and network problems for customer end users.
- Coordinated with internal IT support staff for 2nd and 3rd level support.
- Managed relationships with vendors for hardware / software / network problem resolution.
- Administered and provided user account provisioning.
- Documented and managed incidents and work requests using the Incident Management System.
- Provided level 1 remote desktop support and escalated complex issues to appropriate specialists.

Senior Analyst

Birlasoft

07/2016 – 11/2021
Bangaluru, India

Client: Manipal University

- Planning, Managing, and Implementing Users, Computers and Group strategies Documenting Customization in the form of User Manual
- Responsible for the installation of different application packages at the client side
- Troubleshoot the common hardware and networking problems

Junior Java developer

Udison Infoware Pvt. Ltd.

06/2014 – 01/2016
Udupi, India

- Actively contributed in design phase.
- Coding various data access objects and service classes in the framework.
- Implementation of business layer code.
- Implemented MVC design pattern using java beans and JSF.
- Code review and functionality reviews.
- Bug Fixing.

Udison Infoware Pvt. Ltd.*Technical Support Executive*

03/2012 – 01/2014

Udupi, India

- Attending calls from our clients and resolving their technical related issues.
- Liaison with US prospects and communicate with prospects on regular (as needed – Daily, weekly) basis and report to Supervisor.
- Coordinating with marketing team to find new clients to our products.
- Measure customer satisfaction with our products and services and report to Supervisor on regular basis
- Manage Customer Grievance
- Create leads to new clients in US for our products and services.
- Be able to demo the product to clients.
- Make custom presentations for marketing
- Co-ordinate with the Clinical Data management team.
- Testing the Clinfoware system and reporting the developer if any error found in Clinfoware system.
- Creating UAT and SIT Test Scripts.

EDUCATION

Bachelor of Computer Application (BCA)*Mangalore University*

2008 – 2011

Mangalore, India

SKILLS

ReactJs	JavaScript
Git	RestAPI
Redux-thunk	GraphQL
Java	spring boot
MySQL	Python
jest	HTML
CSS	Azure
Jenkins	Confluence

CERTIFICATES

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| • Full Stack Java Developer ↗ | • Microsoft Certified Azure Fundamentals AZ-900 | • Python 101 for Data Science (2021) ↗ |
| • System Administration and IT Infrastructure Services | | |

LANGUAGES

English	Kannada
Hindi	Tulu