




Rajesha Shetty


Date of birth: 5 May 1990

Nationality: Indian

CONTACT

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WORK EXPERIENCE

27 JUN 2022 – CURRENT Udupi, India

Software developer Udison Infoware Pvt Ltd.

Executed full software development life cycle (SDLC).
Developed and maintained web applications using React.js, Redux, and other modern JavaScript frameworks.
Collaborated with designers and back-end developers to implement user-friendly and efficient interfaces.
Improved application performance by optimizing code and implementing lazy loading and code-splitting.
Implemented responsive design principles to ensure applications function well across various devices and screen sizes.
Conducted unit and integration testing using Jest and React Testing Library to ensure high code quality.
Participated in daily stand-ups and sprint planning meetings as part of an Agile development team.

Business or Sector Information and communication | **Department** software development | **Email** rajeshas@udison.com | **Website** <https://vsoftinfo.com/>

1 NOV 2021 – 10 JUN 2022 Bangaluru, India

Senior Specialist HCL Tech Ltd.

Client: Fresenius Medical Care

- Provided Service Desk support via Phone / Chat / Web channels.
- Diagnosed and resolved hardware, software, and network problems for customer end users.
- Coordinated with internal IT support staff for 2nd and 3rd level support.
- Managed relationships with vendors for hardware/software/network problem resolution.
- Administered and provided user account provisioning.
- Documented and managed incidents and work requests using the Incident Management System.
- Provided level 1 remote desktop support and escalated complex issues to appropriate specialists.

Bangaluru, India

Senior Analyst Birlasoft

Client: Manipal University

- Planned, managed, and implemented user and group strategies.
- Configured Microsoft Outlook and installed various operating systems and software packages.
- Troubleshoot hardware, software, and networking issues.
- Installed and maintained various application packages at the client side.

1 JUN 2014 – 1 JAN 2016 Udupi, India

Junior Java Developer Udison Infoware Pvt. Ltd.

Actively contributed to the design phase.
Coded data access objects and service classes within the JSF framework.
Implemented business layer code and MVC design pattern using JavaBeans and JSF.
Performed code reviews, functionality reviews, and bug fixing.

1 MAR 2012 – 1 JUN 2014 Udupi, India

Technical Support Executive Udison Infoware Pvt. Ltd.

- Provided technical support to clients.
- Coordinated with the marketing team to identify new clients.

- Measured customer satisfaction and managed customer grievances.
- Created UAT and SIT test scripts and coordinated with the Clinical Data management team.

EDUCATION AND TRAINING

4 JUN 2008 – 15 MAY 2011 Udupi, India

Bachelor of Computer Application (BCA) Mangalore University

Website <https://www.mangaloreuniversity.ac.in/> | Level in EQF EQF level 6

LANGUAGE SKILLS

MOTHER TONGUE(S): Tulu

Other language(s):

Kannada

Listening C2

Spoken production C2

Reading C2

Spoken interaction C2

Writing C2

English

Listening C2

Spoken production C2

Reading C2

Spoken interaction C2

Writing C2

Hindi

Listening C2

Spoken production C2

Reading C2

Spoken interaction C2

Writing C2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

DIGITAL SKILLS

Microsoft Office | Microsoft Word | Microsoft Excel

TECHNICAL SKILLS

JAVAScript | SDLC in Agile methodologies | Linux (Terminal Commands, Bash/Shell) | Git | Node.js, React.js | Linux | GIT version control, Linux Command | JSON | Html, Java, CSS | Git, Git Hub, SVN | Platform : AWS Cloud | Atlassian stack (Jira, Confluence, ...)