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Abstract

Restaurants nowadays prefer taking online orders. It not only helps in getting effective customer feedback but also useful for managing orders easily. We are moving towards an automated and digital world. Having a significant online presence is necessary for any restaurant to be successful and prosperous. Getting customer feedback and analyzing them in an effective manner makes the difference. This study analyses the restaurant reviews and presents useful information that the ratings do not consider or overlook. Combined research is done using datasets of different restaurant features. Machine learning algorithms like Random Forest and Extra Tree regression is used for first classifying the reviews in proper aspects then performing EDA on them. Summarization is done using effective visualization techniques. Future work is also discussed so that an efficient analysis system can be developed utilizing the potential of reviews.

1.Introduction

Why this Low-Level Design Documentation?

The purpose of this documentation is detailed description of restaurant rating prediction system which will explain the purpose and the feature of the system, the interfaces of the system, what the system will do, the constraints under which it must operate and how the system will perform under different parameters. This document is intended for both the stack holders and developers of the system and will be proposed for the higher management for its approval.

The main objective of the project is taking restaurant's location and services provided by them into consideration this model will predict the rating of the restaurant. The restaurants make sure that all the data is available at that time in order to get the optimum utilization of this system and earn maximum profits.

This project can be delivered in three phases

Phase 1: Building Machine learning model depending on the requirements.

Phase 2: Integration of UI and database to all the functionalities.

Phase 3: Deployment of project on cloud.

Scope

This software system will be a web application, this system will be designed to predicts the rating of the restaurant based on the user's input in which there are several categories to fill in like the online order, table booking, votes, location, restaurant type, dish liked, cuisines, cost of two person and type of restaurant. Based on these features model will predict the rating of a restaurant. We make sure that all the given features should be available at that time in order to get the optimum utilization and earn maximum profits by the company.

Constraints

It is a project based of zomato restaurant data.

Out of scope

System will Not perform correctly if the data in good format.

2. Technical Specifications

Data: Zomato Restaurant

Finalized: Yes

Source:

https://www.kaggle.com/datasets/himanshupoddar/zomato-bangalore-restaurants

Data Set Overview

51717 - Rows

17 - Columns

	url	address	name	online_order	book_table	rate	votes	phone	location	rest_type
O	https://www.zomato.com/bangalore/jalsa- banasha	942, 21st Main Road, 2nd Stage, Banashankari,	Jalsa	Yes	Yes	4.1/5	775	080 42297555\r\n+91 9743772233	Banashankari	Casua Dining
1	https://www.zomato.com/bangalore/spice- elephan	2nd Floor, 80 Feet Road, Near Big Bazaar, 6th	Spice Elephant	Yes	No	4.1/5	787	080 41714161	Banashankari	Casua Dining
2	https://www.zomato.com/SanchurroBangalore?	1112, Next to KIMS Medical College, 17th Cross	San Churro Cafe	Yes	No	3.8/5	918	+91 9663487993	Banashankari	Cafe Casua Dining
3	https://www.zomato.com/bangalore/addhuri- udupi	1st Floor, Annakuteera, 3rd Stage, Banashankar	Addhuri Udupi Bhojana	No	No	3.7/5	88	+91 9620009302	Banashankari	Quick Bites
4	https://www.zomato.com/bangalore/grand- village	10, 3rd Floor, Lakshmi Associates, Gandhi Baza	Grand Village	No	No	3.8/5	166	+91 8026612447\r\n+91 9901210005	Basavanagudi	Casua Dining

51712	https://www.zomato.com/bangalore/best- brews-fo	Four Points by Sheraton Bengaluru, 43/3, White	Best Brews - Four Points by Sheraton Bengaluru	No	No	3.6 /5	27	080 40301477	Whitefield	Bar
51713	https://www.zomato.com/bangalore/vinod-barand	Number 10, Garudachar Palya, Mahadevapura, Whi	Vinod Bar And Restaurant	No	No	NaN	0	+91 8197675843	Whitefield	Bar

Input Schema

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 51717 entries, 0 to 51716
Data columns (total 17 columns):

	columns (cocal 17 columns).		
#	Column	Non-Null Count	Dtype
0	url	51717 non-null	object
1	address	51717 non-null	object
2	name	51717 non-null	object
3	online_order	51717 non-null	object
4	book_table	51717 non-null	object
5	rate	43942 non-null	object
6	votes	51717 non-null	int64
7	phone	50509 non-null	object
8	location	51696 non-null	object
9	rest_type	51490 non-null	object
10	dish_liked	23639 non-null	object
11	cuisines	51672 non-null	object
12	<pre>approx_cost(for two people)</pre>	51371 non-null	object
13	reviews_list	51717 non-null	object
14	menu_item	51717 non-null	object
15	listed_in(type)	51717 non-null	object
16	listed_in(city)	51717 non-null	object
dtype	es: int64(1), object(16)		
	ry usage: 6.7+ MB		
	-		

Predicting

- \checkmark The system displays the restaurant rating according to the users input.
- \checkmark The system presents the set of inputs required from the user.
- \checkmark The user gives required information.
- \checkmark The system should be able to predict the rating of restaurant for the information provided by the user.

Logging

- √ We have chosen File logging.
- ✓ System logs each and every system flow.
- ✓ Each and every user's input information is logged.

Database

The system stores each and every data given by the user or received on request to the database. We have used Cassandra.

Deployment

1.Heroku



3. Technology Stack

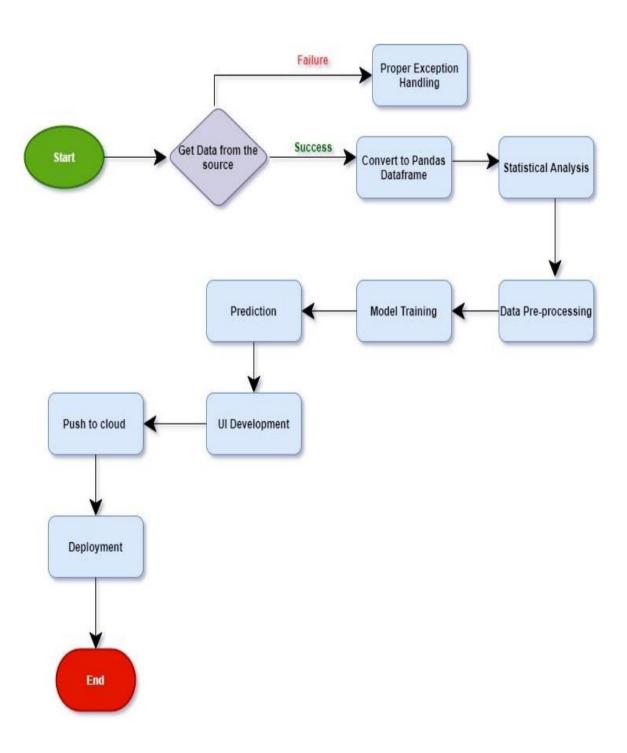
- * Python
- * Flask
- * Html
- * python libraries

4. Proposed Solution

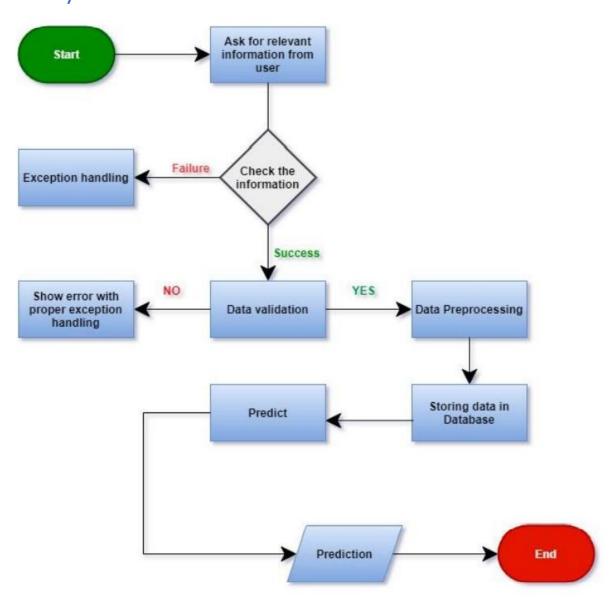
The restaurant industry is one of the prevailing competitive sectors. People enjoy cherishing communal dining for centuries, hence the demand for restaurants increasing day by day. Bangalore is a heaven for foodies with a range of cuisines from different parts of the world. In this paper, the data set for restaurants for a specific location is identified and the Data Visualization tools are applied to understand the trends and patterns of the food culture. This software proposes a model to understand the factors affecting the rating of restaurants. Machine learning and predictive analytics with wide spread range of tools and techniques aids to predict the rating of restaurants. In this paper model is built using various regression algorithms and the most efficient algorithm is considered. The result of this model helps new restaurants in deciding their menu, cuisine, theme, cost, demographic location etc. thereby increasing the business.

Taking different features into consideration we have created a machine learning model which will predict the rating of a restaurant.

This is a regression problem statement. We will be using linear regression and followed by the other regression algorithms in case we are not satisfied with pervious model performance, as the data is not very huge our main aim is to complete this use case with machine learning algorithm as a best optimized solution, In future if we are expected to get more data and different categories, if needed we might use deep-learning algorithm to get best solution



6. User I/O Workflow



7. Test Cases

Test Case	Pre-Requisite	Expected Result
Description		
Verify whether the Application URL is	Application URL should be defined	Application URL should be accessible to the user
accessible to the user	1 Application	The Application should
Verify whether the Application loads completely for the user when the URL is accessed	Application URL is accessible Application is deployed	The Application should load completely for the user when the URL is accessed
Verify whether user is able to edit all input fields	Application is accessible User is logged in to the application	User should be able to edit all input fields
Verify whether user gets Submit button to submit the inputs	1. Application is accessible 2. User is logged in to the application	User should get Submit button to submit the inputs
Verify whether user is presented with recommended results on clicking submit	Application is accessible User is logged in to the application	User should be presented with recommended results on clicking submit
Verify whether the recommended results are in accordance to the selections user made	Application is accessible User is logged in to the application	The recommended results should be in accordance to the selections user made