

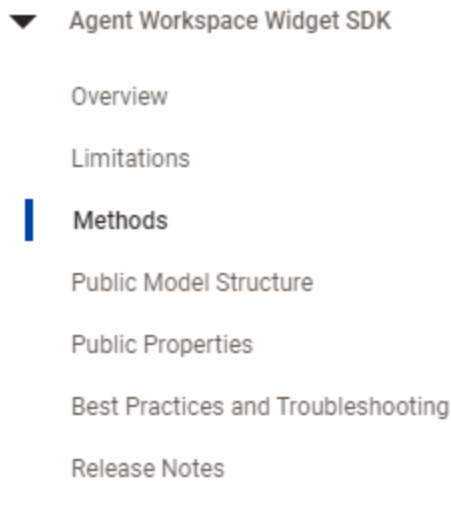


Hello Team,

Below I have included Links to all documentation and example widgets needed to understand the Agent Widget SDK.

Agent Widget SDK:

Note there are more links on the site once you get there, however I didn't feel they were important to your project. Feel free to look over them at your leisure:



[General Overview](#) - Basic overview of the feature and what it is for

[Methods](#) - Specific examples of each js method and how to use them

[Public Model Structure](#) - Data structure for all data LP has on the conversation.

You can use this to determine what data you want to pull from LP into your widget.

[Best Practices...](#) - This will give you insight into common problems you might run into and how to solve them as well as explain when to use bind vs get method.

Examples:

Github Links

Example of of predefined content and grabbing data from SDEs to populate dynamic info

<https://static-assets.dev.fs.liveperson.com/35764831/index.html>

<https://static-assets.dev.fs.liveperson.com/35764831/index.js>

Example of sending rich content that contains metadata

<https://static-assets.dev.fs.liveperson.com/35764831/index2.html>

<https://static-assets.dev.fs.liveperson.com/35764831/index2.js>



Hooks API for grabbing metadata.

```
lpTag.hooks = lpTag.hooks || [];
```

```
lpTag.hooks.push({  
  name: "AFTER_GET_LINES",  
  callback: function (options) {  
    console.log(options)  
    //add js here to do something  
    //parse options object to find the metadata info and take action  
  
    return options;  
  }  
});
```

don't forget to use css to hide quick replies if you don't want visitors to see them.