

**1 Question:** Describe the most difficult hurdle you had to overcome in implementing your solution.

**Answer:** The most challenging hurdle was handling **missing prerequisites** and resolving **Puppet code syntax issues** during implementation.

Initially, Jenkins installation failed because java was missing. Java was not available on the system. I reviewed the official Jenkins documentation and identified the correct Java requirement. I resolved this by adding the Adoptium/OpenJDK repository and managing Java installation directly through Puppet to ensure consistency and repeatability.

Another challenge was **Puppet manifest syntax errors**, particularly with file content definitions. I addressed this by validating the manifests using **puppet parser validate**, correcting the syntax, and ensuring proper ordering and notifications between resources.

Overcoming these issues helped me deliver a **fully automated, idempotent solution**.

**2 Question:** Please explain why the requirement (f) above is important.

**Answer:** This requirement is important because it ensures **idempotency**, which is a core principle of configuration management tools like Puppet. Redundant actions like reinstalling packages or reopening ports can restart services unnecessarily and can create service/application disruption. With idempotency re-running the code keeps the system in the desired state without introducing inconsistencies. The system remains predictable even after multiple Puppet runs.

**3 Question:** Where did you go to find information to help you?

**Answer:** I referred below sites and YouTube video to find the information.

- i) <https://www.jenkins.io/doc/book/installing/linux/#red-hat-centos> - Jenkins official website to get the documentation for installing jenkins on Linux.
- ii) <https://youtu.be/2-L0WohfsqY> - YouTube video on how to install Jenkins on Rocky Linux 9.
- iii) [https://adoptium.net/installation/linux/#\\_centosrhelfedora\\_instructions](https://adoptium.net/installation/linux/#_centosrhelfedora_instructions) - Adoptium website to get the information and documentation to install openjdk-21 on Centos.

**4 Question:** Briefly explain what automation means to you, and why it is important to an organization's infrastructure design strategy.

**Answer:** Automation means using tools and code to consistently provision, configure, and manage infrastructure without manual intervention. Automation is important to an organization's infrastructure design strategy because it: improves consistency, reduces errors,

and enables scalable, repeatable deployments. This makes infrastructure more reliable and easier to manage as environments grow.