

Fitness Agents Customization Details

Member Concierge Agent

The Member Concierge Agent is designed to engage with prospects in an unauthenticated fashion, helping them with queries related to membership, pricing, class schedules, and trial sign-ups. It is highly configurable to align with each gym's brand and engagement strategy.

Deployment Specifications

JavaScript Pop-up

1. **Branding & Appearance:** Custom logo, name, color scheme, and chat bubble style.
2. **Placement Settings:** Bottom right, bottom left, top right, top left, custom positioning.
3. **Size Options:** Small, medium, large.
4. **Behavioral Settings:** Trigger delay, exit intent pop-ups, sticky vs. dismissible settings.
5. **Logging & Tracking:** Unique code snippets per deployment, logging of interactions, and tracking usage per deployment instance.

Mobile-Friendly Web Page

1. **Default Hosting:** Provided URL (e.g., brandname.fitnessagents.ai).
2. **Custom Domain Support:** Ability to configure a gym's subdomain (e.g., chat.brand.com).
3. **Authentication & Access Control:** Admins log in to manage settings.
4. **SEO & Discovery:** Optional indexing and metadata customization.

API Deployment

1. **Authentication & Security:** API key and secret token required.
2. **Endpoints:** /chat/start, /chat/respond, /chat/log, /settings/update.
3. **Rate Limiting & Quotas:** Configurable request limits for different plan tiers.

Learning and Development Agent

The Learning and Development Agent is a flexible AI-driven assistant designed to help gym staff, trainers, and HR teams access and manage training materials, SOPs, and onboarding guides. It is fully configurable to fit different gym needs based on the uploaded knowledge base.

Knowledge Base & Content Management

1. **Supported Content Types:** Text, tables, guides, videos, images, documents.
2. **Upload & Management:** Manual upload, API integration, version control, and categorization.

Search & Retrieval

1. **Chat-Based Queries:** Users ask questions and receive relevant knowledge.
2. **Keyword Search:** Find specific topics through keyword matching.
3. **Categorization:** Content can be browsed based on topics like HR, onboarding, training.

Deployment Options

1. **Web Portal:** Embedded in the staff training portal.
2. **JavaScript Pop-up:** Deployed on internal gym dashboards.
3. **API Integration:** Allowing direct connection to LMS or documentation systems.

Customization Settings

1. **Branding & Appearance:** Name, colors, and logo customization.
2. **Knowledge Scope:** Define what topics the agent should focus on.
3. **Localization & Language Support:** Multi-language capability.
4. **Logging & Analytics:** Track most asked questions and interaction metrics.