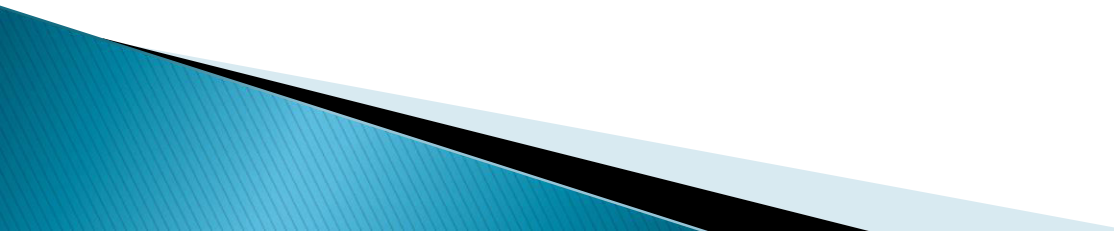


# **AHM Course Overview**

**By MRDTL Systems Pvt. Ltd.**

# Agenda

- Objectives
  - Course Overview
  - Topics
- 

# Objectives

- ▶ Be crystal-clear about our target –  
To grasp and assimilate the concepts, terminologies and understanding the business angle of US Healthcare Insurance process. (It's not just passing the AHM certification)
- ▶ While going through all suggested documents member should **think laterally** how US Healthcare Insurance process and AHM concepts and terminologies are interrelated. Every member should prepare his/her own notes for his/her future reference.

# Course Overview

	What To Learn?
<b>A</b>	<b>Evolution of Healthcare Delivery and Financing in the US</b>
<b>B</b>	<b>Consumer Services&amp; Provider Organizations</b>
<b>C</b>	<b>Healthcare Info Management and Claim admin (Payer)</b>
<b>D</b>	<b>Health Plans – Government &amp; Private</b>
<b>E</b>	<b>Network and Infrastructure</b>
<b>F</b>	<b>Concepts of UM, rating, underwriting, financing</b>
<b>G</b>	<b>Governing Laws and Regulations in US Healthcare</b>

# Topics

A	Healthcare Basics, Delivery & Financing in US
1	Evolution of Healthcare Delivery and Financing in the US
2	Basic Concepts of Benefits, Coverage, and Insurance
3	Health Plan - Benefits and Networks
4	Financing Health Plans
5	Health Maintenance Organization (HMO)
6	Types of HMO Models
7	PPOs, POSs, and Managed Indemnity
8	Health Plans for Specialty Services

# Topics Continue

B	Consumer Services & Provider Organizations
1	Move to Consumer Choice
2	Types of Consumer-Directed Health Plans
3	Provider Organizations
4	Member Services

# Topics Continue

C	Healthcare Info Management and Claim admin (Payer)
1	Information management
2	Claims Administration for Health Plans

# Topics Continue

D	Health Plans – Government & Private
1	Government-Sponsored Programs: Medicare
2	Government-Sponsored Programs



# Topics Continue

E	Network and Infrastructure
1	Health Plan Structure and Management
2	Network Structure and Management
3	Healthcare marketing for health plans

# Topics Continue

F	Concepts of UM, Rating, Underwriting, Financing
1	Basics of Utilization Management
2	Utilization Review and Authorization Systems
3	Quality Standards, Accreditation, and Performance Measures
4	Underwriting, Rating, and Financing

# Topics Continue

<b>G</b>	<b>Governing Laws and Regulations in US Healthcare</b>
<b>1</b>	<b>Introductions to Ethics in Managed Healthcare</b>
<b>2</b>	<b>Federal Laws and Regulations</b>
<b>3</b>	<b>State Laws and Regulations</b>

**Questions?**

**Thank You!**