

Rajiv Giri

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PROFESSIONAL DEVELOPMENT

Java Software Development Bootcamp – Cincy Code IT/MAX Technical Training

2017

Selected to participate in an intense, hands-on, 11 week, 440-hour software developer bootcamp. Through an innovative combination of in-class mentored programming, instruction, team and individual exercises, the class covered:

- 2 days of Scrum Foundation training; currently studying for Scrum certification.
- Java Language Fundamentals – variable declaration, looping constructs, conditional statements, class modeling, exception handling, unit testing, debugging techniques, and object oriented design.
- Advanced Java – XML, Junit, TDD, Servers and VCS.
- Professional programming techniques – design patterns, test-driven development.
- MySQL – SQL query writing, table creation, JDBC.

TECHNICAL SKILLS

- Good knowledge of design, development, implementation and testing of Client/Server and Internet/Intranet applications on Java and Eclipse.
- Familiar with Java servlet and applet, JSP, Java API/Doc, DB2, SQL Server, JDBC/Derby, Teradata, MySQL and Github/Gitbash, JavaScript, XML, CSS and HTML.
- Experience in working with Agile and Waterfall methodologies.
- Experience in using Version Control System-Git and Mercurial repository.
- Proficient in using application servers – Tomcat and Websphere.
- Strong knowledge of SDLC, Manual Testing, Test Automation and Data Analysis.
- Well-versed with testing tools -HP QC, QTP, Selenium IDE, JUnit and Project Management tool Trello and defect management tool Jira.
- Strong skills in ETL Testing and wide knowledge in Database Management- MySQL, Teradata, SQuirrel SQL and SQL Server.
- Ability to focus, work under pressure, prioritize tasks, make decisions and meet tight deadlines.
- Good understanding in exception handling, debugging and bug tracking by which the whole picture of application runtime can be seen and analyzed more efficiently.
- Knowledge of Healthcare, Banking and Retail/POS Domains.
- Skilled at building PC's and able to troubleshoot PC hardware and Software issues.
- Installation, Configuration, Maintenance and administration of Software and Hardware.
- Diagnose, troubleshoot and resolve a range of software, hardware and connectivity issues. Excel in asking probing questions and researching, analyzing and rectifying problems.

- **Software:** HP QC/QTP, Selenium, Trello, Confluence and Jira, Slack, Eclipse, IntelliJ, Visual Studio and Gitbash.
- **Operating System:** Windows(XP, 7, 8 and 10), Linux (Suse and Ubuntu), MAC, Android and IOS.
- **Languages:** Java, C#, XML, JavaScript, HTML and CSS.
- **Server:** Tomcat, Websphere, Windows Server 12 and SUSE Linux Enterprise Server
- **Database:** SQL, Teradata, MySQL, Derby/JDBC, DB2 SQuirrel SQL.
- **Repository:** Github - GitBash and Mercurial - TortoiseHg
- **Other Applications:** Microsoft Office including Lync, Visio, SharePoint and Outlook, Virtual Machine(VMWare and Virtual Box), CMD and RDP, POS, Back Office, Windows and Linux console/shell, AnyConnect, WinSCP, Putty, G Suite, Slack
- **Hardware:** Motherboards, PSU, CPUs, RAM, Display Devices and Adapter cards, IO panel, Cables, HDD, SSD, Optical Drive, Printers and Scanners.
- **Networking:** DHCP, Static, IPv4/IPv6, Subnet Mask, SSID, FTP, DNS, MAC, VPN/VLAN, LAN, WAN, WEP, WPA/WPA2, PAN, Cables and Connectors, Crimper, Toner Probe and Punch down tools.

PROFESSIONAL EXPERIENCE

Technical Support Consultant (POS 3rd/4th level Support) – PCMS Datafit, Cincinnati OH **10/2017 – 07/2018**

- Triage, diagnose, and reproduce hardware and software defects raised by PCMS customers within the Vision Commerce Suite, seeking to identify root cause wherever possible.
- Collaborate with internal resources (developers, business analysts, quality analysts, etc.) to accurately diagnose reported issues.
- Examined error logs, queried databases, and examined source code to both reconstruct the problem as well as determine the root cause of that problem based on a highly technical investigation. Develop, test, and execute SQL queries to aid in the investigation and analysis of issues.
- Tested, did code review and co-ordinated with deployments of patches and/or new releases from non-production environments with relevant PCMS groups and promote to Production when required.
- Administered virtual machine servers, and Beanstore applications running on Application Servers.

QA/ETL Tester/Data Analyst - Thrive, Cincinnati OH **06/2016-02/2017**

- Documented software defects, using a bug tracking system, and reported defects to developers.
- Performed Integration Testing once the data was transformed and loaded into the targeted data warehouse by the ETL process.
- Identified, analyzed, and documented problems with program function, output, or content.
- Reviewed software documentation to ensure technical accuracy, compliance, or completeness, or to mitigate risks.
- Revised company definition of data as defined in data dictionary.

Pharmacy Data Entry Tech - Humana Pharmacy, Springdale OH **2012-2015**

- Performed troubleshooting for clients with insurance issues to resolve problem.
- Generated SIG short codes which increased productivity by 20% and decreased error by 10%.
- Experienced in using sig codes, short drug codes, ICD codes, refills etc. to speed up the process of entering the data from the scripts into the system.

Pharmacy Data Entry Tech - Kroger Pharmacy, Cincinnati OH **2009-2012**

- Helped migrate pharmacy to new patient records system – transferred hundreds of profiles to database and trained several coworkers on new system.
- Trained new pharmacy technicians, improving customer service standards by 25%.
- Trained new pharmacy technicians, ensuring customer service standards were improved by 24%.
- Directly assisted an average of 30 customers per day, responding to inquiries and problems.

VOLUNTEER EXPERIENCE

Software QA Analyst/System Admin (Floater) - Human Health Project(Remote/Oncall) **2016 – 2017**

- Perform Functional, Negative, Positive, Integration, Regression, Retesting, End to End and UAT.
- Collaborate with developers testers and end users to ensure technical compatibility.
- Conduct requirements analysis testing and prepared proposals for replacement systems.

ACADEMIC EDUCATION AND CERTIFICATIONS

❖ University of North Bengal

B.A, Diploma in Computer Application (2007)
Siliguri, WB – INDIA

✓ **CompTIA A+ Certification**

✓ **CPHT Pharmacy Technician Certification**

❖ Per Scholas

✓ Software Testing (02/2016 – 04/2016).

✓ IT Support – **CompTIA A+ & NETWORK+** (04/2016 – 06/2016).

❖ Cincy Code IT – MAX Technical Training

✓ Java – Software Development Bootcamp (2017)