**Rajiv Giri**

672 Fleming rd,Cincinnati,OH|(513)834-3371|[rajivgiri2018@yahoo.com |](mailto:rajivgiri2018@yahoo.com%20|)[LinkedIn/girirajiv](https://www.linkedin.com/in/girirajiv/)|[Github/rajivgiri513](https://github.com/rajivgiri513)

**PROFESSIONAL DEVELOPMENT**

**Java Software Development Bootcamp –** Cincy Code IT/MAX Technical Training  **2017**

Selected to participate in an intense, hands-on, 11 week, 440-hour software developer bootcamp. Through an innovative combination of in-class mentored programming, instruction, team and individual exercises, the class covered:

* 2 days of Scrum Foundation training; currently studying for Scrum certification.
* Java Language Fundamentals – variable declaration, looping constructs, conditional statements, class modeling, exception handling, unit testing, debugging techniques, and object oriented design.
* Advanced Java – XML, Junit, TDD, Servers and VCS.
* Professional programming techniques – design patterns, test-driven development.
* MySQL – SQL query writing, table creation, JDBC.

**Technical Skills**

* Good knowledge of design, development, implementation and testing of Client/Server and Internet/Intranet applications on Java and Eclipse.
* Familiar with Java servlet and appellate, JSP, Java API/Doc, DB2, SQL Server, JDBC/Derby, Teradata, MySQL and Github/Gitbash, JavaScript, XML, CSS and HTML.
* Experience in working with Agile and Waterfall methodologies.
* Experience in using Version Control System-Git and Mercurial repository.
* Proficient in using application servers – Tomcat and Websphere.
* Strong knowledge of SDLC, Manual Testing, Test Automation and Data Analysis.
* Well-versed with testing tools -HP QC, QTP, Selenium IDE, JUnit and Project Management tool Trello and defect management tool Jira.
* Strong skills in ETL Testing and wide knowledge in Database Management- MySQL, Teradata, SQurriel SQL and SQL Server.
* Ability to focus, work under pressure, prioritize tasks, make decisions and meet tight deadlines.
* Good understanding in exception handling, debugging and bug tracking by which the whole picture of application runtime can be seen and analyzed more efficiently.
* Knowledge of Healthcare, Banking and Retail/POS Domains.
* Skilled at building PC’s and able to troubleshoot PC hardware and Software issues.
* Installation, Configuration, Maintenance and administration of Software and Hardware.
* Diagnose, troubleshoot and resolve a range of software, hardware and connectivity issues. Excel in asking probing questions and researching, analyzing and rectifying problems.
* **Software:** HP QC/QTP, Selenium, Trello, Confluence and Jira, Slack, Eclipse,IntelliJ, Visual Studio and Gitbash.
* **Operating System:** Windows(XP, 7, 8 and 10), Linux (Suse and Ubuntu), MAC, Android and IOS.
* **Languages:** Java, C#, XML, JavaScript, HTML and CSS.
* **Server:** Tomcat, Websphere, Windows Server 12 and SUSE Linux Enterprise Server
* **Database:** SQL, Teradata, MySQL, Derby/JDBC, DB2 SQurriel SQL.
* **Repository:** Github - GitBash and Mercurial - TortoiseHg
* **Other Applications:** Microsoft Office including Lync, Visio, SharePoint and Outlook, Virtual Machine(VMWare and Virtual Box), CMD and RDP, POS, Back Office, Windows and Linux console/shell, AnyConnect, WinSCP, Putty, G Suite, Slack
* **Hardware:** Motherboards, PSU, CPUs, RAM, Display Devices and Adapter cards, IO pannel, Cables,HHD, SSD, Optical Drive, Printers and Scanners.
* **Networking:** DHCP, Static, IPv4/IPv6, Subnet Mask, SSID, FTP, DNS, MAC, VPN/VLAN, LAN, WAN, WEP, WPA/WPA2, PAN, Cables and Connectors, Crimper, Toner Probe and Punch down tools.

**Professional Experience**

**Technical Support Consultant (POS 3rd/4th level Support) –** PCMS Datafit, Cincinnati OH **10/2017 – 07/2018**

* Triage, diagnose, and reproduce hardware and software defects raised by PCMS customers within the Vision Commerce Suite, seeking to identify root cause wherever possible.
* Collaborate with internal resources (developers, business analysts, quality analysts, etc.) to accurately diagnose reported issues.
* Examined error logs, queried databases, and examined source code to both reconstruct the problem as well as determine the root cause of that problem based on a highly technical investigation.Develop, test, and execute SQL queries to aid in the investigation and analysis of issues.
* Tested, did code review and co-ordinated with deployments of patches and/or new releases from non-production environments with relevant PCMS groups and promote to Production when required.
* Administered virtual machine servers, and Beanstore applications running on Application Servers.

**QA/ETL Tester/Data Analyst** - Thrive, Cincinnati OH **06/2016-02/2017**

* Documented software defects, using a bug tracking system, and reported defects to developers.
* Performed Integration Testing once the data was transformed and loaded into the targeted data warehouse by the ETL process.
* Identified, analyzed, and documented problems with program function, output, or content.
* Reviewed software documentation to ensure technical accuracy, compliance, or completeness, or to mitigate risks.
* Revised company definition of data as defined in data dictionary.

**Pharmacy Data Entry Tech** - Humana Pharmacy, Springdale OH **2012-2015**

* Performed troubleshooting for clients with insurance issues to resolve problem.
* Generated SIG short codes which increased productivity by 20% and decreased error by 10%.
* Experienced in using sig codes, short drug codes, ICD codes, refills etc. to speed up the process of entering the data from the scripts into the system.

**Pharmacy Data Entry Tech** - Kroger Pharmacy, Cincinnati OH **2009-2012**

* Helped migrate pharmacy to new patient records system – transferred hundreds of profiles to database and trained several coworkers on new system.
* Trained new pharmacy technicians, improving customer service standards by 25%.
* Trained new pharmacy technicians, ensuring customer service standards were improved by 24%.
* Directly assisted an average of 30 customers per day, responding to inquiries and problems.

**Volunteer Experience**

**Software QA Analyst/System Admin (Floater**) - Human Health Project(Remote/Oncall) **2016 – 2017**

* Perform Functional, Negative, Positive, Integration, Regression, Retesting, End to End and UAT.
* Collaborate with developers testers and end users to ensure technical compatibility.
* Conducte requirements analysis testing and prepared proposals for replacement systems.

**Academic Education and Certifications**

* **University of North Bengal**

B.A, Diploma in Computer Application (2007)

Siliguri, WB – INDIA

* **CompTIA A+ Certification**
* **CPhT Pharmacy Technician Certification**
* **Per Scholas**
* Software Testing (02/2016 – 04/2016).
* IT Support – **CompTIA A+** & **NETWORK+** (04/2016 – 06/2016).
* **Cincy Code IT – MAX Technical Training**
* Java – Software Development Bootcamp (2017)